Prepared for: Texas Association of REALTORS®

Prepared by: NATIONAL ASSOCIATION OF REALTORS® Research Division

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NATIONAL ASSOCIATION OF REALTORS®

The Voice for Real Estate

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# Introduction

Buying a primary residence for home buyers is a financial decision but also an emotional decision that involves many lifestyle factors. For most home buyers, the purchase of a primary residence is one of the largest financial transactions they will make. Buyers purchase a home not only for the desire to own a home of their own, but also because of changes in jobs, family situations, and the need for a smaller or larger living area. This annual survey conducted by the NATIONAL ASSOCIATION OF REALTORS® of recent home buyers and sellers helps to gain insight into detailed information about their unique experience with this transaction. The information provided supplies understanding, from the consumer level, of the trends that are transpiring. The survey covers information on demographics, housing characteristics and the experience of consumers in the housing market. Buyers and sellers also provide valuable information on the role that real estate professionals play in home sales transactions.

Demographics continue to shift as the share of first-time home buyers dropped further from last year's report to 32 percent of the market. This is second only to the lowest share reported in 1987 of 30 percent. Last year's report had a share of first-time buyers of 33 percent. First-time home buyers are traditionally more likely to be single male or female home buyers and traditionally have lower incomes. As the share of repeat buyers continues to rise, there are more married couples and higher incomes of home buyers purchasing homes. Married couples have double the buying power of single home buyers in the market and may be better able to meet the price increases of this housing market.

Tightened inventory is affecting the home search process of buyers. Due to suppressed inventory levels in many areas of the country, buyers are typically purchasing more expensive homes as prices increase. The number of weeks a buyer is searching for a home reTexasd at 10 weeks. Buyers continue to report the most difficult task for them in the home buying process is just finding the right home to purchase.

Increased prices are also impacting sellers. Tenure in home had risen to a peak of 10 years, but in this year's report it has eased back to nine years. Historically, tenure in home has been six to seven years. Sellers may now have the equity and buyer demand to sell their home after stalling or delaying their home sale.

Buyers need the help of a real estate professional to help them find the right home for them, negotiate terms of sale, and help with price negotiations. Sellers, as well, turn to professionals to help market their home to potential buyers, sell within a specific timeframe, and price their home competitively. For-sale-by-owner sales have dropped to the lowest level recorded in this data set at eight percent of sales, while the use of the agent to sell the home stays at historic highs. Likewise, the buyer use of the agent is at historic highs as buyers purchasing directly from a previous owner or through a builder falls.

This report provides real estate professionals with insights into the needs and expectations of their clients. What do consumers want when choosing a real estate professional? How do home buyers begin the process of searching for a home? Why do some sellers choose to forego the assistance of an agent? The answers to these questions, along with other findings in this report, will help real estate professionals better understand the housing market and also provide the information necessary to address the needs of America's real estate consumers.

# Highlights

# **Characteristics of Home Buyers**

- First-time buyers made up 32 percent of all home buyers, down from 33 percent last year. In Texas, 30 percent were first-time buyers.
- The typical buyer was 44 years old, and has a median household income of \$86,100. In Texas, buyers were 45 years old and have a median income of \$97,100.
- Sixty-seven percent of recent buyers were married couples, 15 percent were single females, nine percent were single males, and seven percent were unmarried couples. In Texas, 70 percent were married couples, 14 percent were single females, seven percent were single males, and six percent were unmarried couples.
- Thirteen percent of home buyers purchased a multi-generational home to take care of aging parents, for cost savings, and because children over the age of 18 moving back. In Texas, that share was 15 percent.
- Ninety percent of recent home buyers identified as heterosexual, three percent as gay or lesbian, one percent as bisexual, and seven percent preferred not to answer. In Texas, 92 percent identified as heterosexual, two percent as gay or lesbian, and one percent as bisexual.
- Eighteen percent of recent home buyers are veterans and three percent are active-duty service members. Seventeen percent are veterans and four are active-duty service members in Texas.
- At 30 percent, the primary reason for purchasing a home was the desire to own a home of their own. In Texas, this was 28 percent.

# **Characteristics of Homes Purchased**

- Buyers of new homes made up 16 percent and buyers of previously owned homes made up 84 percent. In Texas, this share is 30 percent for new homes and 71 percent for previously owned homes.
- Most recent buyers who purchased new homes were looking to avoid renovations and problems with plumbing or electricity at 34 percent. Buyers who purchased previously owned homes were most often considering a better price at 32 percent. In Texas, 46 percent of new home buyers were looking to avoid renovations and 25 percent of previously owned homes were looking for a better price.
- Detached single-family homes continue to be the most common home type for recent buyers at 83 percent, followed by seven percent of buyers choosing townhomes or row houses. In Texas, buyers bought single-family homes at 90 percent.
- Senior related housing increased this year to 14 percent, with buyers typically purchasing detached single-family homes. Twelve percent bought senior related homes in Texas.
- There was only a median of 14 miles between the homes that recent buyers purchased and the homes that they moved from. In Texas, it was 15 miles.
- Home prices increased slightly this year to a median of \$220,000 among all buyers. Buyers typically purchased their homes for 98 percent of the asking price. In Texas, the median home price was \$214,000 at 100 percent of the asking price.

- The typical home that was recently purchased was 1,900 square feet, had three bedrooms and two bathrooms, and was built in 1991. In Texas, the typical home was 2,060 square feet and built in 2003.
- Overall, buyers expect to live in their homes for a median of 14 years, while 26 percent say that they are never moving. In Texas, that number is 10 years.

# The Home Search Process

- For 43 percent of recent buyers, the first step that they took in the home buying process was to look online at properties for sale, while 14 percent of buyers first contacted a real estate agent. In Texas, 42 percent looked online first and 19 percent contacted a real estate agent.
- Seventy-eight percent of recent buyers found there real estate agent to be a very useful information source. Online websites were seen as the most useful information source at 82 percent. Seventy-eight percent found real estate agents and 82 percent found website useful in the home search process in Texas.
- Buyers typically searched for 10 weeks and looked at a median of 10 homes. In Texas, buyers searched for eight weeks and looked at 10 homes.
- The typical buyer who did not use the internet during their home search spent only five weeks searching and visited five homes, compared to those who did use the internet and searched for 10 weeks and visited 10 homes. In Texas, those who did no search the internet looked at six homes over five weeks.
- Among buyers who used the internet during their home search, 87 percent of buyers found photos and 84 percent found detailed information about properties for sale very useful. In Texas, 86 percent found photos useful in their home search process.
- Fifty-nine percent of recent buyers were very satisfied with their recent home buying process, up from 56 percent a year ago. In Texas, 59 percent were satisfied with the process.

# Home Buying and Real Estate Professionals

- Eighty-seven percent of buyers recently purchased their home through a real estate agent or broker, and eight percent purchased directly from a builder or builder's agent. In Texas, 81 percent purchase through a real estate agent.
- Having an agent to help them find the right home was most important to buyers when choosing an agent at 53 percent. In Texas, 57 percent worked with an agent to find the right home.
- Forty-one percent of buyers used an agent that was referred to them by a friend, neighbor, or relative. In Texas, 40 percent used referrals to find their real estate agent.
- Nearly seven in ten buyers interviewed only one real estate agent during their home search. In Texas, this was nearly seven in 10.
- Eighty-eight percent of buyers would use their agent again or recommend their agent to others. Eighty-six percent would recommend their agent again in Texas.

# Financing the Home Purchase

- Eighty-six percent of recent buyers financed their home purchase on a national level and also 86 percent in Texas. Those who financed their home purchase typically financed 90 percent and in Texas it was also 90 percent.
- First-time buyers who financed their home financed 94 percent of their home compared to repeat buyers at 86 percent; in Texas the share was 94 percent of first-time buyers and 89 percent of repeat buyers.
- For 60 percent of buyers, the source of their downpayment came from their savings. Thirty-eight percent of buyers cited using the proceeds from the sale of a primary

residence was the next most commonly reported way of financing a home purchase. In Texas, 59 percent used savings and 41 percent used proceeds from sale of a primary residence.

- Forty-six percent of buyers saved for their downpayment for six months or less. In Texas, this was 54 percent.
- The most difficult step in the home buying process was saving for a downpayment, as cited by 13 percent of respondents. In Texas, 11 percent said saving was the most difficult step.
- Of buyers who said saving for a downpayment was difficult, 51 percent of buyers reported that student loans made saving for a downpayment difficult. Forty-seven percent cited credit card debt, and 35 percent cited car loans as also making saving for a downpayment hard. In Texas, 42 percent reported having student loan debt, 46 percent had credit card debt, and 31 percent had car loans.
- Buyers continue to see purchasing a home as a good financial investment. Eighty percent reported they view a home purchase as a good investment and 85 percent in Texas.

# Home Sellers and Their Selling Experience

- The typical home seller was 54 years old, with a median household income of \$104,100; in Texas the median age was also 54 years with a median income of \$108,100.
- For all sellers, the most commonly cited reason for selling their home was that it was too small (16 percent), followed by a job relocation (14 percent), and the desire to move closer to friends and family (13 percent). In Texas, the reasons were the home was a job relocation (20 percent), followed by the desire to be closer to friends and family (15 percent), and the home was too small (14 percent).
- Sellers typically lived in their home for nine years before selling, declining from 10 years in last year's report. In Texas, sellers sold after eight years.
- Eighty-nine percent of home sellers worked with a real estate agent to sell their home and 90 percent in Texas.
- For recently sold homes, the final sales price was a median 98 percent of the final listing price and in Texas it was also 98 percent.
- Recently sold homes were on the market for a median of four weeks and four weeks as well in Texas.
- Thirty-seven percent of all sellers offered incentives to attract buyers; this was 39 percent in Texas.
- This year, home sellers cited that they sold their homes for a median of \$40,000 more than they purchased it. In Texas, the median was \$38,050.
- Sixty-one percent of sellers were very satisfied with the selling process and 64 percent in Texas.

# Home Selling and Real Estate Professionals

- Seventy-two percent of recent sellers contacted only one agent before finding the right agent they worked with to sell their home; in Texas, that figure was 81 percent.
- Ninety-one percent of sellers listed their homes on the Multiple Listing Service (MLS), which is the number one source for sellers to list their home. In Texas, it was 90 percent.
- Agents receive their compensation predominantly from sellers at 76 percent and at 81 percent in Texas.
- The typical seller has recommended their agent once since selling their home. Thirty-two percent of sellers recommended their agent three or more times since selling their home. In Texas, this share was 10 percent.

• Eighty-four percent said that they would definitely (67 percent) or probably (17 percent) recommend their agent for future services. In Texas, 65 percent said definitely and 20 percent said probably.

# For-Sale-by-Owner (FSBO) Sellers

- Only eight percent (down from nine percent) of recent home sales were FSBO sales. This is the lowest share recorded since this report started in 1981. In Texas, this share was also eight percent.
- The median age for FSBO sellers is 56 years. Seventy-four percent of FSBO sales were by married couples that have a median income of \$84,000. In Texas, FSBO sellers are 67 years old, married couples, and have an income of \$85,100.
- FSBOs typically sell for less than the selling price of other homes; FSBO homes sold at a median of \$210,000 last year (up from \$208,700 the year prior), yet lower than the median of all homes at \$245,000. In Texas, the median FSBO selling price was \$235,000.
- FSBO homes sold more quickly on the market than agent-assisted homes. All FSBO homes typically sold in less than two weeks—often because homes are sold to someone the seller knows; in Texas, FSBO homes sold in less than two weeks as well.

# Methodology

In July 2015, NAR mailed out a 128-question survey using a random sample weighted to be representative of sales on a geographic basis to 94,971 recent home buyers. The recent home buyers had to have purchased a primary residence home between July of 2014 and June of 2015. A total of 6,406 responses were received from primary residence buyers. After accounting for undeliverable questionnaires, the survey had an adjusted response rate of 6.7 percent. For Texas there were 333 responses, accounting for a response rate of 5.3 percent.

Respondents had the option to fill out the survey via hard copy or online. The online survey was available in English and Spanish.

Consumer names and addresses were obtained from Experian, a firm that maintains an extensive database of recent home buyers derived from county records. Information about sellers comes from those buyers who also sold a home.

All information in this Profile is characteristic of the 12-month period ending June 2015, with the exception of income data, which are reported for 2014. In some sections comparisons are also given for results obtained in previous surveys. Not all results are directly comparable due to changes in questionnaire design and sample size. Some results are presented for the four U.S. Census regions: Northeast, Midwest, South and West. The median is the primary statistical measure used throughout this report. Due to rounding and omissions for space, percentage distributions may not add to 100 percent.

# Texas 2015 Profile of Home Buyers and Sellers

Prepared by: NATIONAL ASSOCIATION OF REALTORS® **Research Division** 

January 2016



NATIONAL ASSOCIATION OF REALTORS®

REALTOR<sup>®</sup> The Voice for Real Estate

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- Exhibit 1-26 OTHER HOMES OWNED, BY AGE

#### Texas

Number of Total Respondents = 333

Exhibit 1-1 AGE OF HOME BUYERS, BY REGION (Percentage Distribution)

			BUYERS WHO PURCHASED A HOME IN THE							
	Texas	U.S.	Northeast	Midwest	South	West				
18 to 24 years	2%	3%	3%	4%	2%	2%				
25 to 34 years	23	28	33	36	24	24				
35 to 44 years	22	20	21	18	21	19				
45 to 54 years	18	15	15	12	16	17				
55 to 64 years	16	17	16	14	17	18				
65 to 74 years	15	14	10	13	15	15				
75 years or older	4	4	4	3	4	4				
Median age (years)	45	44	41	38	45	46				

#### Exhibit 1-2 HOUSEHOLD INCOME OF HOME BUYERS, BY REGION, 2014 (Percentage Distribution)

		BUYERS WHO PURCHASED A HOME IN THE								
	Texas	U.S.	Northeast	Midwest	South	West				
Less than \$25,000	2%	3%	3%	3%	3%	2%				
\$25,000 to \$34,999	4	5	5	7	5	4				
\$35,000 to \$44,999	6	7	5	9	7	6				
\$45,000 to \$54,999	7	7	8	8	7	7				
\$55,000 to \$64,999	8	9	9	10	9	10				
\$65,000 to \$74,999	8	9	9	9	9	9				
\$75,000 to \$84,999	7	9	9	9	8	10				
\$85,000 to \$99,999	10	10	12	8	9	10				
\$100,000 to \$124,999	17	15	15	13	16	16				
\$125,000 to \$149,999	10	9	8	11	8	9				
\$150,000 to \$174,999	8	5	5	4	7	5				
\$175,000 to \$199,999	4	3	3	3	4	3				
\$200,000 or more	10	8	10	6	9	8				
Median income (2014)	\$97,100	\$86,100	\$87,200	\$79,000	\$89,500	\$87,400				

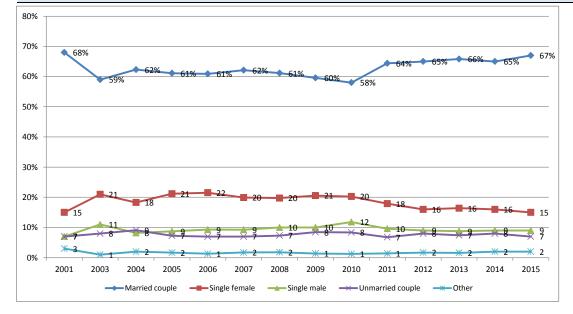
#### Exhibit 1-3

ADULT COMPOSITION OF HOME BUYER HOUSEHOLDS, 2001-2015 (Percentage Distribution)

#### Texas

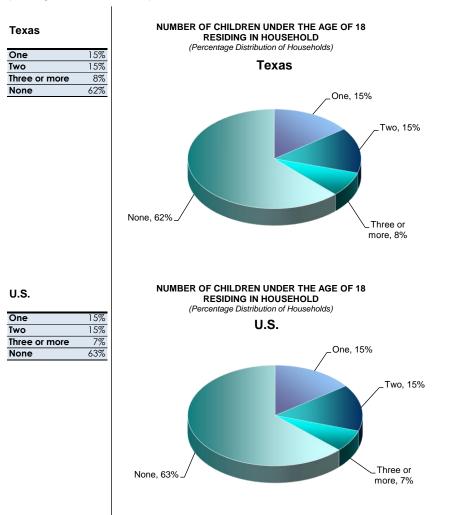
	2015
Married couple	70%
Single female	14
Single male	7
Unmarried couple	6
Other	2

	2001	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Married couple	68%	59%	62%	61%	61%	62%	61%	60%	58%	64%	65%	66%	65%	67%
Single female	15	21	18	21	22	20	20	21	20	18	16	16	16	15
Single male	7	11	8	9	9	9	10	10	12	10	9	9	9	9
Unmarried couple	7	8	9	7	7	7	7	8	8	7	8	7	8	7
Other	3	1	2	2	1	2	2	1	1	1	2	2	2	2



#### Exhibit 1-4

NUMBER OF CHILDREN UNDER THE AGE OF 18 RESIDING IN HOUSEHOLD (Percentage Distribution of Households)



The 2015 National Association of Realtors® Profile of Home Buyers and Sellers

Exhibit 1-5 HOME PURCHASED WAS A MULTI-GENERATIONAL HOME (WILL HOME ADULT SIBLINGS, ADULT CHILDREN, PARENTS, AND/OR GRANDPARENTS) (Percent of Respondents)

### Texas

	_	AD	ULT COMPOS	ITION OF H	IOUSEHOLD		CHILDREN	CHILDREN IN HOME	
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home	
Multi-generational household	15%	15%	16%	9%	10%	71%	13%	16%	
Reasons for purchase:									
Health/Caretaking of aging parents	17	18	*	*	*	*	27	13	
Cost Savings	13	12	*	*	50	20	20	10	
Children/relatives over 18 moving back into the house	9%	12%	14%	*	*	*	*	10%	
To spend more time with aging parents	13	12	*	*	*	*	20	10	
Children/relatives over 18 never left home	*	*	*	*	*	*	*	*	
Wanted a larger home that multiple incomes could af	4	6	14	*	*	*	7	3	
None of the above	30	30	57	100	50	20	13	40	
Other	13	9	14	*	*	60	13	13	

	_	ADULT COMPOSITION OF HOUSEHOLD							
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home	
Multi-generational household	13%	13%	11%	10%	8%	37%	15%	12%	
Reasons for purchase:									
Health/Caretaking of aging parents	21%	24%	14%	10%	22%	14%	24%	19%	
Cost Savings	15	14	9	27	14	20	16	14	
Children/relatives over 18 moving back into the house	11	11	13	13	14	8	10	12	
To spend more time with aging parents	7	10	2	3	*	4	10	6	
Children/relatives over 18 never left home	7	9	2	3	*	8	6	7	
Wanted a larger home that multiple incomes could aff	5	4	6	10	8	4	6	4	
None of the above	29	24	50	32	33	28	24	33	
Other	5	5	5	2	8	14	5	5	

Exhibit 1-6 HOME BUYER SEXUAL ORIENTATION (Percentage Distribution)

### Texas

Heterosexual or straight	92%
Gay or lesbian	2%
Bisexual	1%
Prefer not to answer	5%

Heterosexual or straight	90%
Gay or lesbian	3%
Bisexual	1%
Prefer not to answer	7%

Black/ Other

#### Exhibit 1-7 RACE/ETHNICITY OF HOME BUYERS, BY REGION (Percent of Respondents)

		_	BUYERS WHO PURCHASED A HOME IN THE								
	Texas	U.S.	Northeast	Midwest	South	West					
White/Caucasian	79%	85%	90%	93%	82%	81%					
Hispanic/Latino/Mexican											
/Puerto Rican	14	6	4	2	8	8					
Asian/Pacific Islander	5	5	3	1	4	8					
Black/African-American	4	5	4	3	6	2					

2

2

2

2

3

Note: Respondents were permitted to select as many races and ethnicities as they felt applicable. The percentage distribution may therefore sum to more than 100 percent.

2

#### Exhibit 1-8

RACE/ETHNICITY OF HOME BUYERS, BY ADULT COMPOSITION OF HOUSEHOLD (Percent of Respondents)

#### Texas

	_	AD	ADULT COMPOSITION OF HOUSEHOLD								
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home			
White/Caucasian	79%	80%	76%	65%	86%	100%	67%	87%			
Black/African-American	4	3	11	*	*	*	3	4			
Hispanic/Latino	14	13	17	22	14	*	22	10			
Asian/Pacific Islander	5	4	*	17	5	*	7	4			
Other	2	3	*	*	*	*	4	1			

\* Less than 1 percent

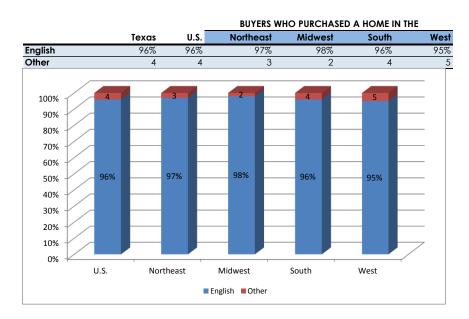
### U.S.

		ADULT COMPOSITION OF HOUSEHOLD				CHILDREN IN HOME		
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
White/Caucasian	85%	85%	83%	85%	91%	82%	78%	89%
Hispanic/Latino/Mexican								
/Puerto Rican	6	6	5	8	6	6	10	4
Asian/Pacific Islander	5	5	2	3	3	7	7	3
Black/African-American	5	4	10	4	3	3	6	4
Other	2	2	2	4	1	2	2	2

Note: Respondents were permitted to select as many races and ethnicities as they felt applicable. The percentage distribution may therefore sum to more than 100 percent.

#### Exhibit 1-9

PRIMARY LANGUAGE SPOKEN IN HOME BUYER HOUSEHOLD, BY REGION (Percentage Distribution)



#### Exhibit 1-10 NATIONAL ORIGIN OF HOME BUYERS, BY REGION (Percentage Distribution)

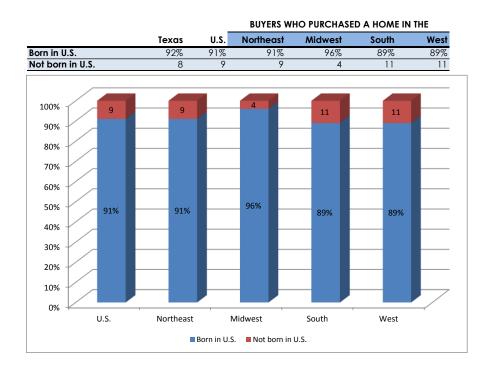


Exhibit 1-11 SELF OR SPOUSE/PARTNER IS ACTIVE MILITARY OR VETERAN (Percentage Distribution)

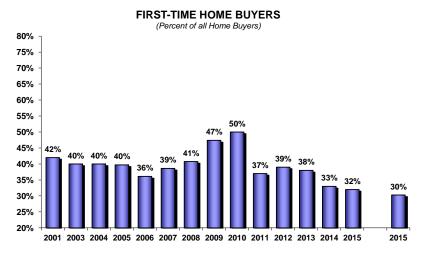
### Texas

An active-duty service mem	4%
A veteran	17%
Neither	79%

An active-duty service mem	3%
A veteran	18%
Neither	80%

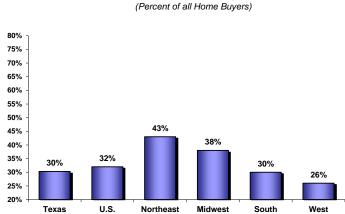
Exhibit 1-12 FIRST-TIME HOME BUYERS (Percent of all Home Buyers)

Year	Percentage
2001	42%
2003	40%
2004	40%
2005	40%
2006	36%
2007	39%
2008	41%
2009	47%
2010	50%
2011	37%
2012	39%
2013	38%
2014	33%
2015 US	32%
2015 Texas	30%



#### Exhibit 1-13 FIRST-TIME HOME BUYERS, BY REGION (Percent of all Home Buyers)

Texas	30%	
U.S.	32%	*
Northeast	43%	;
Midwest	38%	;
South	30%	
West	26%	



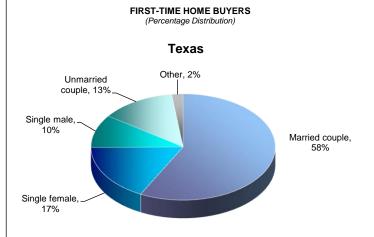
FIRST-TIME HOME BUYERS, BY REGION

#### Exhibit 1-14

FIRST-TIME AND REPEAT HOME BUYERS BY HOUSEHOLD TYPE (Percentage Distribution of Households)

#### Texas

Married couple	58%
Single female	17%
Single male	10%
Unmarried couple	13%
Other	2%



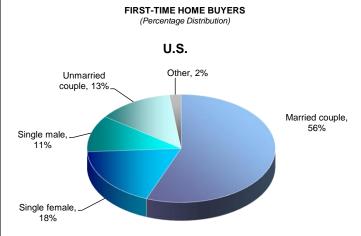
#### Texas

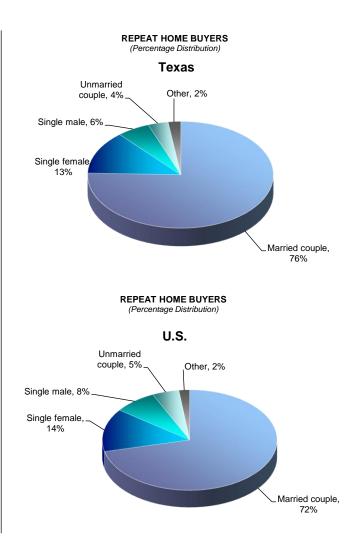
U.S.

Married couple	76%
Single female	13%
Single male	6%
Unmarried couple	4%
Other	2%

Married couple	72%
Single female	14%
Single male	8%
Unmarried couple	5%
Other	2%

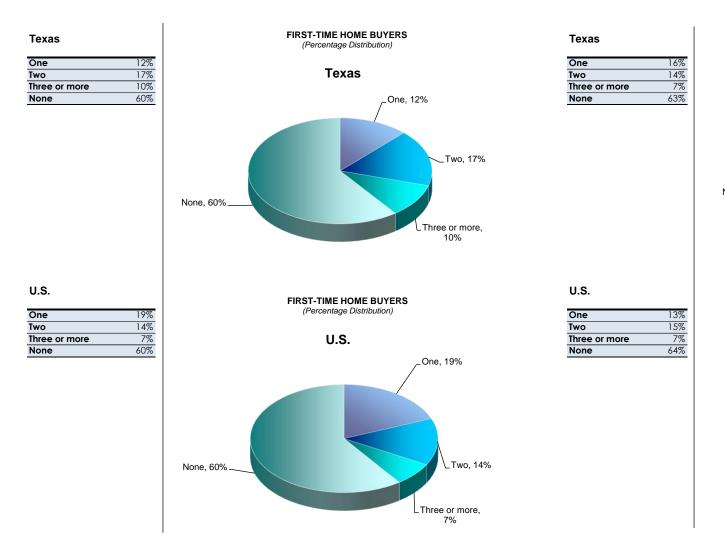
Married couple	56%
Single female	18%
Single male	11%
Unmarried couple	13%
Other	2%

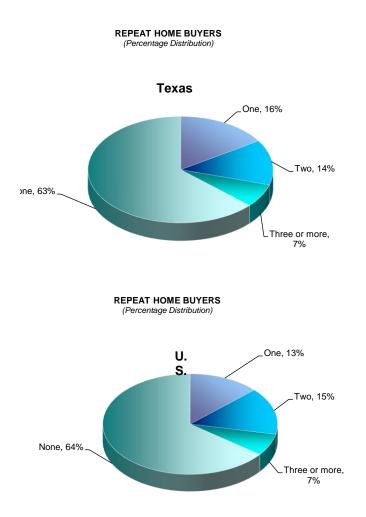




#### Exhibit 1-15

FIRST-TIME AND REPEAT HOME BUYERS BY CHILDREN IN HOUSEHOLD (Percentage Distribution of Households)





#### Exhibit 1-16 AGE OF FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

# Texas

	All Buyers	First-time Buyers	Repeat Buyers
18 to 24 years	2%	7%	1%
25 to 34 years	23	51	11
35 to 44 years	22	26	21
45 to 54 years	18	10	21
55 to 64 years	16	7	20
65 to 74 years	15	*	21
75 years or older	4	*	6
Median age (years)	45	31	53
Married couple	45	31	51
Single female	46	27	57
Single male	48	28	54
Unmarried couple	34	32	42
Other	56	*	63

# U.S.

	All Buyers	First-time Buyers	Repeat Buyers
18 to 24 years	3%	8%	*
25 to 34 years	28	58	13
35 to 44 years	20	19	20
45 to 54 years	15	8	19
55 to 64 years	17	5	22
65 to 74 years	14	2	20
75 years or older	4	*	6
Median age (years)	44	31	53
Married couple	43	31	51
Single female	50	32	58
Single male	45	30	54
Unmarried couple	33	28	49
Other	54	45	62

\* Less than 1 percent

#### Exhibit 1-17 HOUSEHOLD INCOME OF FIRST-TIME AND REPEAT BUYERS, 2014 (Percentage Distribution)

# Texas

	All Buyers	First-time Buyers	Repeat Buyers
Less than \$25,000	2%	4%	1%
\$25,000 to \$34,999	4	8	2
\$35,000 to \$44,999	6	11	4
\$45,000 to \$54,999	7	12	4
\$55,000 to \$64,999	8	9	7
\$65,000 to \$74,999	8	10	7
\$75,000 to \$84,999	7	6	7
\$85,000 to \$99,999	10	8	11
\$100,000 to \$124,999	17	14	18
\$125,000 to \$149,999	10	6	11
\$150,000 to \$174,999	8	6	8
\$175,000 to \$199,999	4	*	5
\$200,000 or more	10	4	13
Median income (2014)	\$97,100	\$70,000	\$100,000
Married couple	\$108,900	\$83,400	\$105,000
Single female	\$59,100	\$67,200	\$67,200
Single male	\$67,500	\$55,000	\$87,500
Unmarried couple	\$106,100	\$72,500	\$150,000
Other	\$45,000	\$35,000	\$40,000

\* Less than 1 percent

	All Buyers	First-time Buyers	Repeat Buyers
Less than \$25,000	3%	4%	2%
\$25,000 to \$34,999	5	8	4
\$35,000 to \$44,999	7	10	5
\$45,000 to \$54,999	7	10	6
\$55,000 to \$64,999	9	13	8
\$65,000 to \$74,999	9	12	8
\$75,000 to \$84,999	9	10	8
\$85,000 to \$99,999	10	8	10
\$100,000 to \$124,999	15	12	17
\$125,000 to \$149,999	9	4	11
\$150,000 to \$174,999	5	4	6
\$175,000 to \$199,999	3	2	4
\$200,000 or more	8	3	11
Median income (2014)	\$86,100	\$69,400	\$98,700
Married couple	\$99,400	\$77,500	\$108,600
Single female	\$57,300	\$49,400	\$62,300
Single male	\$67,000	\$58,100	\$71,900
Unmarried couple	\$87,600	\$74,600	\$107,300
Other	\$68,700	\$63,800	\$76,800

#### Exhibit 1-18 RACE/ETHNICITY OF FIRST-TIME AND REPEAT BUYERS (Percent of Respondents)

#### Texas

	All Buyers	First-time Buyers	Repeat Buyers
White/Caucasian	79%	62%	87%
Black/African-American	4	7	2
Asian/Pacific Islander	14	9	3
Hispanic/Latino	5	24	10
Other	2	2	2

\* Less than 1 percent

### U.S.

	All Buyers	First-time Buyers	Repeat Buyers
White/Caucasian	85%	78%	88%
Hispanic/Latino/Mexican/P	6	9	5
Asian/Pacific Islander	5	6	4
Black/African-American	5	7	3
Other	2	3	2

Note: Respondents were permitted to select as many races and ethnicities as they felt applicable. The percentage distribution may therefore sum to more than 100 percent.

Exhibit 1-19 PRIMARY LANGUAGE SPOKEN IN FIRST-TIME AND REPEAT BUYER HOUSEHOLDS (Percentage Distribution)

# Texas

	All Buyers	First-time Buyers	<b>Repeat Buyers</b>
English	96%	87%	100%
Other	4	13	0

	All Buyers	First-time Buyers	Repeat Buyers
English	96%	94%	98%
Other	4	6	2

#### Exhibit 1-20 NATIONAL ORIGIN OF FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

# Texas

	All Buyers	First-time Buyers	Repeat Buyers
Born in U.S.	92%	85%	96%
Not born in U.S.	8	15	4

	All Buyers	First-time Buyers	Repeat Buyers
Born in U.S.	91%	88%	92%
Not born in U.S.	9	12	8

### Exhibit 1-21

PRIOR LIVING ARRANGEMENT OF FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

#### Texas

	All Buyers	First-time Buyers	Repeat Buyers
Rented an apartment or house	41%	80%	24%
Owned previous residence	50	4	69
Lived with parents, relatives or friends	8	13	5
Rented the home buyer ultimately purchased	2	3	1

\* Less than 1 percent

#### U.S.

	All Buyers	First-time Buyers	Repeat Buyers
Rented an apartment or house	43%	75%	27%
Owned previous residence	46	4	66
Lived with parents, relatives or friends	10	19	6
Rented the home buyer ultimately purchased	2	2	1

Note: After selling their previous home, buyers may have rented a home or apartment before purchasing their next home. A first-time buyer could have acquired ownership of their previous home (as an inheritance or gift, for example) without having been the buyer of the home. Thus, a first-time buyer could have owned a home prior to their first home purchase.

#### Exhibit 1-22

PRIOR LIVING ARRANGEMENT, BY ADULT COMPOSITION OF HOUSEHOLD (Percentage Distribution)

#### Texas

	_	ADUI	T COMPC	CHILDREN IN HOME				
								No
	All	Married	Single	Single	Unmarried		under 18	children
	Buyers	couple	female	male	couple	Other	in home	in home
Rented an apartment or house	41%	36%	45%	65%	52%	29%	44%	39%
Owned previous residence	50	56	38	26	38	57	46	53
Lived with parents, relatives or friends	8	6	15	9	10	*	8	7
Rented the home buyer ultimately purchased	2	2	2	*	*	14	2	2

### U.S.

	_	ADULT COMPOSITION OF HOUSEHOLD					CHILDREN IN HOME		
							Children	No	
	All	Married	Single	Single	Unmarried		under 18	children	
	Buyers	couple	female	male	couple	Other	in home	in home	
Rented an apartment or house	43%	39%	44%	50%	57%	51%	45%	41%	
Owned previous residence	46	52	37	29	27	44	43	47	
Lived with parents, relatives or friends	10	7	17	20	15	4	11	10	
Rented the home buyer ultimately purchased	2	2	2	1	1	2	2	2	

\* Less than 1 percent

Note: After selling their previous home, buyers may have rented a home or apartment before purchasing their next home. A first-time buyer could have acquired ownership of their previous home (as an inheritance or gift, for example) without having been the buyer of the home. Thus, a first-time buyer could have owned a home prior to their first home purchase.

Exhibit 1-23 PRIMARY REASON FOR PURCHASING A HOME, FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

#### Texas

	All Buyers	First-time Buyers	Repeat Buyers
Desire to own a home	28%	68%	10%
Job-related relocation or move	11	1	15
Desire for larger home	10	7	12
Desire to be closer to family/friends/relatives	8	1	11
Change in family situation	9	5	10
Desire for a home in a better area	6	3	8
Retirement	4	2	5
Affordability of homes	3	5	2
Tax benefits	1	1	1
Desire to be closer to job/school/transit	4	*	5
Greater choice of homes on the market	0	*	0
Desire for smaller home	6	*	9
Desire for a newly built or custom-built home	3	2	3
Establish household	1	2	0
Financial security	2	1	2
Purchased home for family member or relative	*	*	*
Desire for vacation home/investment property	*	*	*
Other	5	2	6

		First-time	Repeat
	All Buyers	Buyers	Buyers
Desire to own a home of my own	30%	64%	13%
Desire for larger home	10	4	13
Job-related relocation or move	8	3	11
Change in family situation (e.g. marriage, birth of			
child, divorce, etc.)	7	6	8
Desire to be closer to family/friends/relatives	7	2	9
Desire for smaller home	6	*	9
Desire for a home in a better area	6	2	7
Retirement	5	1	7
Desire to be closer to job/school/transit	4	1	5
Affordability of homes	3	4	2
Financial security	2	3	2
Desire for a newly built or custom-built home	2	1	3
Establish a household	2	4	1
Tax benefits	1	1	1
Purchased home for family member or relative	*	*	1
Other	7	4	8

Exhibit 1-24 PRIMARY REASON FOR PURCHASING A HOME, BY ADULT COMPOSITION OF HOUSEHOLD (Percentage Distribution)

# Texas

		ADULT COMPOSITION OF HOUSEHOLD				CHILDREN IN HOME		
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
Desire to own a home	28%	23%	40%	35%	43%	29%	29%	27%
Job-related relocation or move	11	14	4	*	10	*	15	9
Desire for larger home	10	11	7	*	24	*	16	8
Desire to be closer to family/friends/relatives	8	8	7	13	5	*	2	12
Change in family situation	9	7	11	17	5	57	11	8
Desire for a home in a better area	6	8	4	*	*	*	8	5
Retirement	4	4	2	9	*	*	1	6
Affordability of homes	3	1	2	13	10	*	2	4
Tax benefits	1	0	7	*	*	*	1	2
Desire to be closer to job/school/transit	4	5	2	*	*	*	5	3
Greater choice of homes on the market	0	0	*	*	*	*	1	*
Desire for smaller home	6	8	2	4	5	*	1	10
Desire for a newly built or custom-built home	3	4	*	*	*	*	3	3
Establish household	1	1	*	*	*	*	2	1
Financial security	2	2	2	4	*	*	2	2
Purchased home for family member or relative	*	*	*	*	*	*	*	*
Desire for vacation home/investment property	*	*	*	*	*	*	*	*
Other	5	4	9	4	*	14	5	5

	_	ADULT COMPOSITION OF HOUSEHOLD				CHILDREN IN HOME		
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
Desire to own a home of my own	30%	24%	37%	47%	43%	36%	30%	29%
Desire for larger home	10	13	4	3	10	2	18	5
Job-related relocation or move	8	10	4	3	5	3	12	6
Change in family situation (e.g. marriage, birth of child, d	7	5	12	11	8	16	9	6
Desire to be closer to family/friends/relatives	7	7	9	6	2	9	3	9
Desire for smaller home	6	6	7	4	4	2	2	9
Desire for a home in a better area	6	6	4	3	6	8	7	5
Retirement	5	6	5	6	2	2	1	8
Desire to be closer to job/school/transit	4	4	3	1	1	5	6	3
Affordability of homes	3	3	3	4	5	2	3	3
Financial security	2	2	3	4	2	*	2	3
Desire for a newly built or custom-built home	2	3	*	1	1	2	2	2
Establish a household	2	2	*	2	4	2	3	1
Tax benefits	1	1	2	1	1	2	1	1
Purchased home for family member or relative	*	*	1	1	(	2	*	1
Other	7	7	7	3	5	10	4	8

#### CHARACTERISTICS OF HOME BUYERS

#### Exhibit 1-25

PRIMARY REASON FOR THE TIMING OF HOME PURCHASE, FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

#### Texas

	All Buyers	First-time Buyers	Repeat Buyers
It was just the right time, the buyer was ready to buy a home	44%	61%	36%
It was the best time because of affordability of homes	7	7	7
Did not have much choice, had to purchase	17	7	21
It was the best time because of availability of homes for sale	14	10	16
It was the best time because of mortgage financing options available	5	5	5
Other	11	6	13
The buyer wished they had waited	3	4	2

	All Buyers	First-time Buyers	Repeat Buyers
It was just the right time for me, was ready to	46%	57%	41%
buy a home			
Did not have much choice, had to purchase	16	12	18
when did			
It was the best time for because of availability	11	6	13
of homes for sale			
It was the best time for because of mortgage	9	11	8
financing options available			
It was the best time for because of affordability	8	7	8
of homes			
Other	9	5	11
Wish had waited	2	2	2

#### CHARACTERISTICS OF HOME BUYERS

#### Exhibit 1-26 OTHER HOMES OWNED, BY AGE (Percentage Distribution)

#### Texas

#### AGE OF HOME BUYER

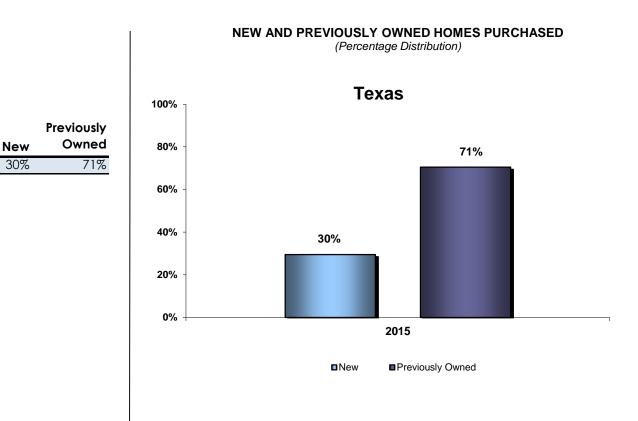
	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
Recently purchased home only	81%	100%	85%	79%	74%
One or more vacation homes	3	*	1	4	3
One or more investment properties	9	*	9	9	10
Primary residence	3	*	2	3	2
Previous homes that buyer is trying to sell	5	5	5	5	5
Other	1	*	1	1	2

#### U.S.

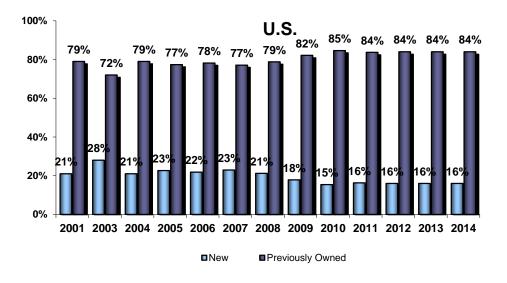
		AGE OF HOME BUYER						
	All Buyers	18 to 24	25 to 44	45 to 64	65 or older			
Recently purchased home only	81%	98%	85%	77%	78%			
One or more investment properties	10	*	10	10	9			
Previous homes that buyer is trying to sell	3	*	2	4	6			
Primary residence	3	1	2	3	2			
One or more vacation homes	4	*	1	6	6			
Other	2	*	1	4	2			

Exhibit 2-1	NEW AND PREVIOUSLY OWNED HOMES PURCHASED, 2001-2015
Exhibit 2-2	NEW AND PREVIOUSLY OWNED HOMES PURCHASED, BY REGION
Exhibit 2-3	WHY NEW AND PREVIOUSLY OWNED HOMES PURCHASED
Exhibit 2-4	TYPE OF HOME PURCHASED, BY LOCATION
Exhibit 2-5	TYPE OF HOME PURCHASED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW
	AND PREVIOUSLY OWNED HOMES
Exhibit 2-6	TYPE OF HOME PURCHASED, BY ADULT COMPOSITION OF HOUSEHOLD
Exhibit 2-7	LOCATION OF HOME PURCHASED, BY REGION
Exhibit 2-8	LOCATION OF HOME PURCHASED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF
	NEW AND PREVIOUSLY OWNED HOMES
Exhibit 2-9	LOCATION OF HOME PURCHASED VERSUS LOCATION OF HOME SOLD
Exhibit 2-10	SENIOR RELATED HOUSING BY TYPE OF HOME PURCHASED AND LOCATION
Exhibit 2-10	DISTANCE BETWEEN HOME PURCHASED AND PREVIOUS RESIDENCE
Exhibit 2-11	FACTORS INFLUENCING NEIGHBORHOOD CHOICE, BY LOCATION
Exhibit 2-12	FACTORS INFLUENCING NEIGHBORHOOD CHOICE, BY ADULT COMPOSITION OF
	HOUSEHOLD AND CHILDREN IN HOUSHOLD
Exhibit 2-13	PRICE OF HOME PURCHASED, BY REGION
Exhibit 2-14	PRICE OF HOME PURCHASED, NEW AND PREVIOUSLY OWNED HOMES
Exhibit 2-15	PRICE OF HOME PURCHASED, FIRST-TIME AND REPEAT BUYERS
Exhibit 2-16	PURCHASE PRICE COMPARED WITH ASKING PRICE, BY REGION
Exhibit 2-17	SIZE OF HOME PURCHASED, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW
	AND PREVIOUSLY OWNED HOMES
Exhibit 2-18	SIZE OF HOME PURCHASED, BY ADULT COMPOSITION OF HOUSEHOLD
Exhibit 2-19	HOME SIZE AND PRICE PER SQUARE FOOT, BY REGION
Exhibit 2-20	NUMBER OF BEDROOMS AND BATHROOMS, BY FIRST-TIME AND REPEAT BUYERS, AND
	BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
Exhibit 2-21	NUMBER OF BEDROOMS AND BATHROOMS, BY ADULT HOUSEHOLD COMPOSITION AND
	CHILDREN IN HOUSEHOLD
Exhibit 2-22	YEAR HOME BUILT, BY REGION
Exhibit 2-23	IMPORTANCE OF COMMUTING COSTS
Exhibit 2-24	IMPORTANCE OF HOME'S ENVIRONMENTALLY FRIENDLY FEATURES
Exhibit 2-25	ENVIRONMENTALLY FRIENDLY FEATURES CONSIDERED "VERY IMPORTANT", BY REGION
Exhibit 2-26	ENVIRONMENTALLY FRIENDLY FEATURES CONSIDERED "VERY IMPORTANT", BY YEAR
	HOME WAS BUILT
Exhibit 2-27	CHARACTERISTICS OF HOME ON WHICH BUYER COMPROMISED, BY LOCATION
Exhibit 2-28	CHARACTERISTICS OF HOME ON WHICH BUYER COMPROMISED, FIRST-TIME AND
	REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
Exhibit 2-29	CHARACTERISTICS OF HOME ON WHICH BUYER COMPROMISED, BY ADULT
	COMPOSITION OF HOUSEHOLD
Exhibit 2-30	EXPECTED LENGTH OF TENURE IN HOME PURCHASED, FIRST-TIME AND REPEAT
	BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
Exhibit 2-31	EXPECTED LENGTH OF TENURE IN HOME PURCHASED, BY AGE
	FACTORS THAT COULD CAUSE BUYER TO MOVE, BY AGE
	FACTORS THAT COULD CAUSE BUTER TO MOVE, BTAGE
	TACTORS THAT COOLD CAUSE BUTER TO WOVE, BT ADULT COWFOSTION OF HOUSEHOLD

#### Exhibit 2-1 NEW AND PREVIOUSLY OWNED HOMES PURCHASED, 2001-2015 (Percentage Distribution)



NEW AND PREVIOUSLY OWNED HOMES PURCHASED (Percentage Distribution)





Texas

2015

	Previously
New	Owned
21%	79%
28%	72%
21%	79%
23%	77%
22%	78%
23%	77%
21%	79%
18%	82%
15%	85%
16%	84%
16%	84%
16%	84%
16%	84%
16%	84%
	21% 28% 21% 23% 22% 23% 21% 18% 15% 16% 16% 16% 16%

#### Exhibit 2-2 NEW AND PREVIOUSLY OWNED HOMES PURCHASED, BY REGION (Percentage Distribution)

	Texas	U.S.	Northeast	Midwest	South	West
New	30%	16%	7%	8%	24%	15%
Previously Owned	71	84	93	91	76	85

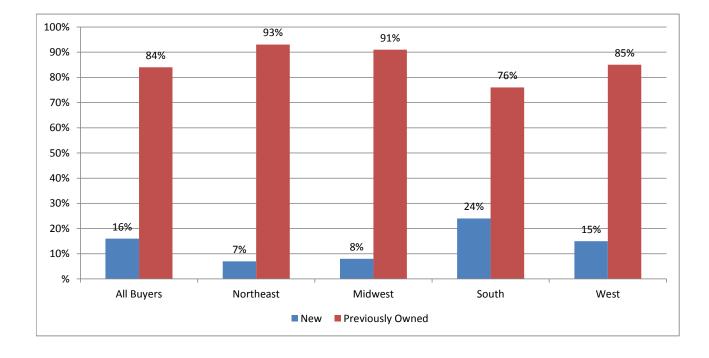


Exhibit 2-3 WHY NEW AND PREVIOUSLY OWNED HOMES PURCHASED (Percent of Respondents)

## Texas

New Home:	30%
Avoid renovations or problems with	
plumbing or electricity	46%
Ability to choose and customize	
design features	22
Amenities of new home construction	
communities	13
Lack of inventory of previously	
owned home	11
Green/energy efficiency	18
Other	10
Previously Owned Home:	71%
Better price	25%
Better overall value	30
More charm and character	23
Lack of inventory of new homes	10
Other	10

New Home:	
Avoid renovations or problems with	
plumbing or electricity	34%
Ability to choose and customize	
design features	30
Amenities of new home construction	
communities	17
Green/energy efficiency	11
Lack of inventory of previously	
owned home	7
Other	12
Previously Owned Home:	
Better price	32%
Better overall value	29
More charm and character	19
Lack of inventory of new homes	9
Other	17

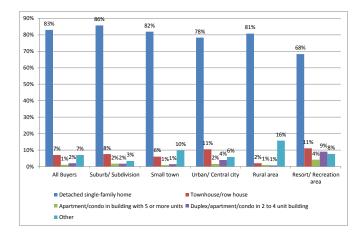
Exhibit 2-4 TYPE OF HOME PURCHASED, BY LOCATION (Percentage Distribution)

Texas

nii rs %	Suburb/ Subdivision 92%	Small town 90%	Urban/ Central city 89%	Rural area	Resort/ Recreation area
%	92%	90%	9097	0.007	75%
			07/0	00/0	/ 3/6
3	3	2	2	3	25
1	1	*	*	*	*
0	*	2	*		*
5	4	6	10	9	*
	3 1 0 5	3 3   1 1   0 *   5 4	5 4 4	2	0 2

\* Less than 1 percent

U.S.	BUYERS WHO PURCHASED A HOME IN A							
	All Buyers	Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area		
Detached single-family home	83%	86%	82%	78%	81%	68%		
Townhouse/row house	7%	8%	6%	11%	2%	11%		
Apartment/condo in building with 5 or more units	1%	2%	1%	2%	1%	4%		
Duplex/apartment/condo in 2 to 4 unit building	2%	2%	1%	4%	1%	9%		
Other	7%	3%	10%	6%	16%	8%		



### Exhibit 2-5

TYPE OF HOME PURCHASED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

#### Texas

				BUYERS OF		
					Previously	
	All	First-time	Repeat	New	Owned	
	Buyers	Buyers	Buyers	Homes	Homes	
Detached single-family home	90%	87%	92%	86%	92%	
Townhouse/row house	3	2	4	6	2	
Apartment/condo in building with 5 or more units	1	1	0	1	0	
Duplex/apartment/condo in 2 to 4 unit building	0	*	0	*	0	
Other	5	10	3	7	5	

\* Less than 1 percent

				BUYI	ERS OF
					Previously
	All	First-time	Repeat	New	Owned
	Buyers	Buyers	Buyers	Homes	Homes
Detached single-family home	83%	80%	84%	83%	83%
Townhouse/row house	7%	9%	6%	9%	7%
Apartment/condo in building with 5 or more units	1%	1%	2%	2%	1%
Duplex/apartment/condo in 2 to 4 unit building	2%	2%	2%	2%	2%
Other	7%	8%	6%	4%	7%

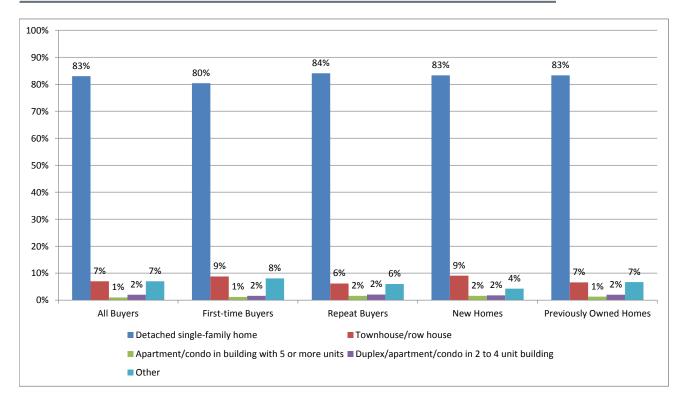


Exhibit 2-6 TYPE OF HOME PURCHASED, BY ADULT COMPOSITION OF HOUSEHOLD (Percentage Distribution)

### Texas

	_	ADULT COMPOSITION OF HOUSEHOLD				CHILDREN IN HOME		
	All	Married	Single	Single	Unmarried		Children under 18	No children
	Buyers	couple	female	male	couple	Other	in home	in home
Detached single-family home	90%	91%	92%	91%	86%	71%	92%	90%
Townhouse/row house	3	3	6	*	5	*	1	4
Apartment/condo in building with 5 or more units	1	1	*	*	*	*	2	*
Duplex/apartment/condo in 2 to 4 unit building	0	*	2	*	*	*	*	1
Other	5	5	*	9	10	29	6	6

\* Less than 1 percent

	_	ADULT COMPOSITION OF HOUSEHOLD				CHILDREN IN HOME		
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
Detached single-family home	83%	87%	72%	73%	85%	79%	89%	80%
Townhouse/row house	7	5	12	10	5	6	4	9
Apartment/condo in building with 5 or more units	1	1	4	2	1	2	1	2
Duplex/apartment/condo in 2 to 4 unit building	2	1	3	5	2	2	1	3
Other	7	5	9	10	7	11	5	7

### Exhibit 2-7 LOCATION OF HOME PURCHASED, BY REGION

(Percentage Distribution)

	Texas	U.S	Northeast	Midwest	South	West
Suburb/Subdivision	57%	52%	40%	51%	58%	49%
Small town	16	20	31	22	15	21
Urban area/Central city	16	14	10	14	12	18
Rural area	10	13	18	12	12	11
Resort/Recreation area	1	2	2	1	4	2

		<b>BUYERS WHO PURCHASED A HOME IN THE</b>					
	All Buyers	Northeast	Midwest	South	West		
Suburb/Subdivision	52%	40%	51%	58%	49%		
Small town	20	31	22	15	21		
Urban area/Central city	14	10	14	12	18		
Rural area	13	18	12	12	11		
Resort/Recreation area	2	2	1	4	2		

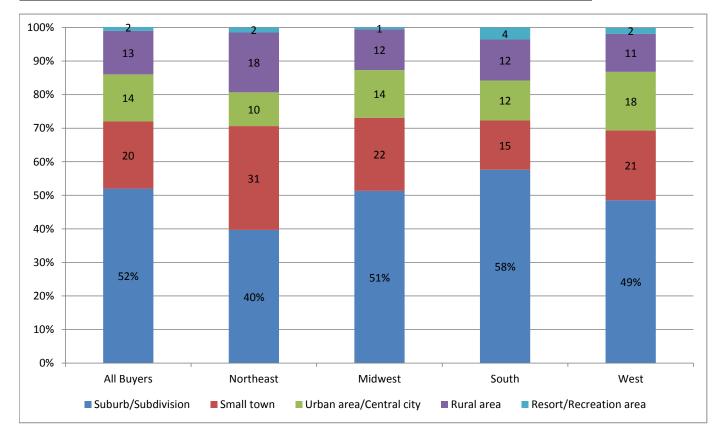
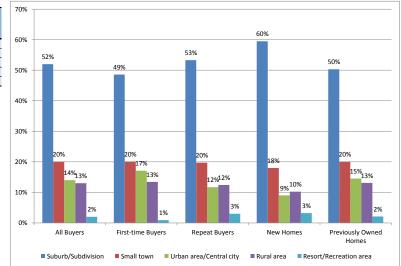


Exhibit 2-8 LOCATION OF HOME PURCHASED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES (Percentage Distribution)

#### Texas

			_	BUYERS OF		
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes	
Suburb/Subdivision	57%	56%	57%	59%	55%	
Small town	16	13	17	17	16	
Urban area/Central city	16	20	14	10	18	
Rural area	10	11	10	14	9	
Resort/Recreation area	1	*	2	*	2	

0.0.			_	BUYE	RS OF
					Previously
	All	First-time	Repeat	New	Owned Homes
	Buyers	Buyers	Buyers	Homes	
Suburb/Subdivision	52%	49%	53%	60%	50%
Small town	20%	20%	20%	18%	20%
Urban area/Central city	14%	17%	12%	9%	15%
Rural area	13%	13%	12%	10%	13%
Resort/Recreation area	2%	1%	3%	3%	2%



#### Exhibit 2-9 LOCATION OF HOME PURCHASED VERSUS LOCATION OF HOME SOLD (Percentage Distribution Among those that Sold a Home)

### Texas

#### LOCATION OF HOME PURCHASED

		Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area
	Suburb/Subdivision	73%	47%	20%	30%	25%
LOCATION	Small town	7	31	3	40	*
OF HOME	Urban area/Central city	10	14	53	*	*
SOLD	Rural area	9	8	23	25	25
	Resort/Recreation area	2	*	*	5	50

### U.S.

#### LOCATION OF HOME PURCHASED

		Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area
	Suburb/Subdivision	35%	5%	3%	4%	1%
LOCATION	Small town	7	8	1	2	1
OF HOME	Urban area/Central city	6	3	5	2	*
SOLD	Rural area	6	4	1	4	*
	Resort/Recreation area	1	1	*	*	1

#### Exhibit 2-10

SENIOR RELATED HOUSING BY TYPE OF HOME PURCHASED AND LOCATION (Percentage Distribution)

### Texas

	All buyers over 50
snare who purchased a nome in senior related	
housing	12%

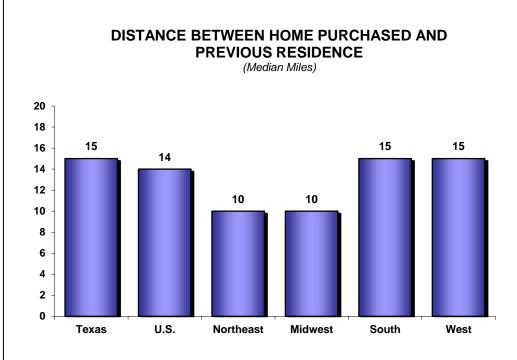
Buyers over 50 who purchased senior related housing:

Type of home purchased	
Detached single-family home	75%
Townhouse/row house	6
Apartment/condo in building with 5 or more units	*
Duplex/apartment/condo in 2 to 4 unit building	*
Other	19
Location	
Suburb/ Subdivision	50%
Small town	25
Urban/ Central city	19
Rural area	*
Resort/ Recreation area	6

	All buyers over 50
Share who purchased a home in senior related	
housing	14%
Buyers over 50 who purchased senior related housing:	
Type of home purchased	
Detached single-family home	67%
Townhouse/row house	7
Apartment/condo in building with 5 or more units	4
Duplex/apartment/condo in 2 to 4 unit building	6
Other	15
Location	
Suburb/ Subdivision	57%
Small town	21
Urban/ Central city	8
Rural area	3
Resort/ Recreation area	12

Exhibit 2-10 DISTANCE BETWEEN HOME PURCHASED AND PREVIOUS RESIDENCE (Median Miles)

	Miles
Texas	15
U.S.	14
Northeast	10
Midwest	10
South	15
West	15



#### Exhibit 2-11 FACTORS INFLUENCING NEIGHBORHOOD CHOICE, BY LOCATION (Percent of Respondents)

### Texas

#### **BUYERS WHO PURCHASED A HOME IN A** Urban/ Resort/ All Suburb/ Small Central Rural Recreation **Buyers** Subdivision town city area area Quality of the neighborhood 59% 64% 47% 66% 41% 50% Convenient to job Overall affordability of homes \* Convenient to friends/family Quality of the school district Design of neighborhood Convenient to shopping \* \* **Convenient to schools** Convenient to entertainment/leisure activities Convenient to parks/recreational facilities \* Availability of larger lots or acreage Convenient to health facilities \* Home in a planned community Convenient to public transportation \* Convenient to airport Other

\* Less than 1 percent

### U.S.

#### Urban/ Resort/ All Suburb/ Small Central Rural Recreation Subdivision town **Buyers** city area area Quality of the neighborhood 42% 59% 66% 56% 60% 41% Convenient to job Overall affordability of homes Convenient to friends/family Convenient to shopping Quality of the school district Design of neighborhood Convenient to entertainment/leisure activities **Convenient to schools** Convenient to parks/recreational facilities Availability of larger lots or acreage Convenient to health facilities Home in a planned community Convenient to public transportation Convenient to airport Other

#### Exhibit 2-12

FACTORS INFLUENCING NEIGHBORHOOD CHOICE, BY ADULT COMPOSITION OF HOUSEHOLD AND CHILDREN IN HOUSHOLD (Percent of Respondents)

#### Texas

		ADU	CHILDREN IN HOME					
		Children	No					
	All	Married	Single	Single	Unmarried		under 18	children
	Buyers	couple	female	male	couple	Other	in home	in home
Quality of the neighborhood	59%	57%	71%	48%	62%	57%	62%	56%
Convenient to job	44	42	36	61	62	43	47	42
Overall affordability of homes	35	31	44	44	48	29	38	33
Convenient to friends/family	32	29	40	48	38	29	24	37
Quality of the school district	31	36	9	22	24	14	57	14
Design of neighborhood	29	28	36	17	43	43	28	30
Convenient to shopping	26	25	27	22	24	29	21	28
Convenient to schools	24	29	9	13	14	43	51	9
Convenient to entertainment/leisure activities	19	17	18	30	33	14	17	20
Convenient to parks/recreational facilities	14	14	9	9	14	14	15	12
Availability of larger lots or acreage	18	19	13	17	10	14	17	18
Convenient to health facilities	13	13	9	17	5	14	5	17
Home in a planned community	10	12	2	*	10	14	10	9
Convenient to public transportation	3	3	2	*	5	14	4	2
Convenient to airport	6	5	9	4	10	*	6	6
Other	4	4	7	*	5	14	2	6

\* Less than 1 percent

		ADU	LT COMPO	CHILDREN IN HOME				
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
Quality of the neighborhood	59%	61%	56%	51%	59%	64%	62%	58%
Convenient to job	44	44	41	43	53	33	49	41
Overall affordability of homes	38	36	42	42	47	45	39	39
Convenient to friends/family	35	34	43	36	41	30	31	38
Convenient to shopping	25	25	25	25	21	29	19	28
Quality of the school district	25	31	8	13	23	25	50	11
Design of neighborhood	26	26	25	22	27	30	25	26
Convenient to entertainment/leisure activities	20	20	19	24	26	12	15	24
Convenient to schools	20	24	12	7	16	26	43	6
Convenient to parks/recreational facilities	17	18	14	17	15	14	21	15
Availability of larger lots or acreage	18	21	10	13	16	10	20	17
Convenient to health facilities	11	11	11	12	7	10	6	14
Home in a planned community	9	10	8	4	4	12	6	10
Convenient to public transportation	5	5	5	5	5	5	4	5
Convenient to airport	5	6	5	5	4	3	4	6
Other	5	5	7	4	4	10	3	6

#### Exhibit 2-13 PRICE OF HOME PURCHASED, BY REGION (Percentage Distribution)

	Texas	U.S.	Northeast	Midwest	South	West
Less than \$75,000	4%	4%	4%	7%	5%	2%
\$75,000 to \$99,999	4	5	5	10	5	2
\$100,000 to \$124,999	5	6	10	9	6	3
\$125,000 to \$149,999	10	10	9	13	11	6
\$150,000 to \$174,999	13	9	8	12	10	6
\$175,000 to \$199,999	10	9	9	9	9	8
\$200,000 to \$249,999	16	15	16	16	15	14
\$250,000 to \$299,999	15	12	12	10	12	13
\$300,000 to \$349,999	6	8	7	5	7	11
\$350,000 to \$399,999	4	5	5	3	6	7
\$400,000 to \$499,999	10	6	8	3	7	9
\$500,000 or more	5	10	8	3	8	19
Median price	\$214,000	\$220,000	\$215,900	\$170,000	\$214,000	\$280,000

#### Exhibit 2-14 PRICE OF HOME PURCHASED, NEW AND PREVIOUSLY OWNED HOMES (Percentage Distribution)

### Texas

		BUYERS WHO PURCHASED A						
	All Buyers	New Home	Previously Owned Home					
Less than \$75,000	4%	2%	6%					
\$75,000 to \$99,999	4	*	5					
\$100,000 to \$124,999	5	1	7					
\$125,000 to \$149,999	10	4	11					
\$150,000 to \$174,999	13	12	13					
\$175,000 to \$199,999	10	12	9					
\$200,000 to \$249,999	16	15	16					
\$250,000 to \$299,999	15	15	14					
\$300,000 to \$349,999	6	8	5					
\$350,000 to \$399,999	4	5	4					
\$400,000 to \$499,999	10	17	6					
\$500,000 or more	5	9	4					
Median price	\$214,000	\$260,000	\$198,000					

\* Less than 1 percent

### U.S.

	BUYERS WHO PURCHASED A						
	All Buyers	New Home	Previously Owned Home				
Less than \$75,000	4%	7%	3%				
\$75,000 to \$99,999	5	9	3				
\$100,000 to \$124,999	6	9	5				
\$125,000 to \$149,999	10	15	8				
\$150,000 to \$174,999	9	12	8				
\$175,000 to \$199,999	9	10	8				
\$200,000 to \$249,999	15	14	16				
\$250,000 to \$299,999	12	8	14				
\$300,000 to \$349,999	8	4	9				
\$350,000 to \$399,999	5	3	7				
\$400,000 to \$499,999	6	4	8				
\$500,000 or more	10	5	12				
Median price	\$220,000	\$277,000	\$209,000				

### **BUYERS WHO PURCHASED A**

#### Exhibit 2-15 PRICE OF HOME PURCHASED, FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

## Texas

	All Buyers	First-time Buyers	Repeat Buyers
Less than \$75,000	4%	11%	2%
\$75,000 to \$99,999	4	10	1
\$100,000 to \$124,999	5	8	4
\$125,000 to \$149,999	10	10	10
\$150,000 to \$174,999	13	19	10
\$175,000 to \$199,999	10	12	9
\$200,000 to \$249,999	16	17	16
\$250,000 to \$299,999	15	4	19
\$300,000 to \$349,999	6	3	7
\$350,000 to \$399,999	4	2	5
\$400,000 to \$499,999	10	4	12
\$500,000 or more	5	1	7
Median price	\$214,000	\$166,000	\$246,500

\* Less than 1 percent

	All Buyers	First-time Buyers	<b>Repeat Buyers</b>
Less than \$75,000	4%	2%	5%
\$75,000 to \$99,999	5	1	6
\$100,000 to \$124,999	6	1	7
\$125,000 to \$149,999	10	4	11
\$150,000 to \$174,999	9	8	10
\$175,000 to \$199,999	9	8	9
\$200,000 to \$249,999	15	17	15
\$250,000 to \$299,999	12	16	11
\$300,000 to \$349,999	8	12	7
\$350,000 to \$399,999	5	9	5
\$400,000 to \$499,999	6	12	5
\$500,000 or more	10	10	9
Median price	\$220,000	\$170,000	\$246,400
Married couple	\$242,000	\$188,200	\$266,800
Single female	\$169,100	\$138,100	\$187,000
Single male	\$160,000	\$145,000	\$170,300
Unmarried couple	\$187,400	\$151,000	\$251,000
Other	\$202,000	\$186,700	\$209,400

#### Exhibit 2-16 PURCHASE PRICE COMPARED WITH ASKING PRICE, BY REGION (Percentage Distribution)

Percent of asking price:	Texas	U.S.	Northeast	Midwest	South	West
Less than 90%	7%	10%	15%	11%	9%	6%
90% to 94%	14	17	20	22	18	12
95% to 99%	27	36	38	38	36	35
100%	37	26	19	22	28	30
101% to 110%	14	9	7	6	8	15
More than 110%	2	1	1	1	1	3
Median (purchase price	100%	98%	97%	97%	98%	99%
as a percent of asking						
price)						

### Exhibit 2-17 SIZE OF HOME PURCHASED, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

### Texas

			_	<b>BUYERS OF</b>			
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes		
1,000 sq ft or less	0%	1%	*	*	0%		
1,001 to 1,500 sq ft	6	13	4	2	8		
1,501 to 2,000 sq ft	22	38	15	9	27		
2,001 to 2,500 sq ft	31	27	32	31	31		
2,501 to 3,000 sq ft	17	6	21	23	14		
3,001 to 3,500 sq ft	12	9	13	14	11		
3,501 sq ft or more	12	5	15	21	8		
Median (sq ft)	2,060	1,750	2,210	2,490	1,960		

## U.S.

			_	<b>BUYERS OF</b>		
					Previously	
		First-time	Repeat	New	Owned	
	All Buyers	Buyers	Buyers	Homes	Homes	
1,000 sq ft or less	*	1%	*	*	1%	
1,001 to 1,500 sq ft	13	21	9	3	15	
1,501 to 2,000 sq ft	28	37	23	17	30	
2,001 to 2,500 sq ft	27	25	28	33	26	
2,501 to 3,000 sq ft	15	9	17	22	13	
3,001 to 3,500 sq ft	9	5	11	13	9	
3,501 sq ft or more	9	3	11	12	8	
Median (sq ft)	1,900	1,620	2,020	2,200	1,820	

#### Exhibit 2-18 SIZE OF HOME PURCHASED, BY ADULT COMPOSITION OF HOUSEHOLD (Percentage Distribution)

### Texas

	_	ADU	ILT COMPC	CHILDREN	IN HOME			
							Children	No
		Married	Single	Single	Unmarried		under 18	children
	All Buyers	couple	female	male	couple	Other	in home	in home
1,000 sq ft or less	0%	*	2%	*	*	*	*	1%
1,001 to 1,500 sq ft	6	5	11	14	5	*	5	8
1,501 to 2,000 sq ft	22	15	39	41	40	14	15	25
2,001 to 2,500 sq ft	31	31	33	23	30	43	24	36
2,501 to 3,000 sq ft	17	20	2	9	15	14	15	18
3,001 to 3,500 sq ft	12	14	7	9	10	14	19	8
3,501 sq ft or more	12	15	7	5	*	14	22	6
Median (sq ft)	2,060	2,200	1,670	1,730	1,870	2,200	2,490	1,960

### U.S.

	_	ADU	JLT COMPC	CHILDREN IN HOME				
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
1,000 sq ft or less	*	*	1%	*	1%	1%	*	*
1,001 to 1,500 sq ft	13	9	23	24	18	14	9	16
1,501 to 2,000 sq ft	28	23	38	42	34	22	22	30
2,001 to 2,500 sq ft	27	29	24	19	25	33	25	28
2,501 to 3,000 sq ft	15	17	9	8	13	15	17	14
3,001 to 3,500 sq ft	9	12	3	4	7	11	13	7
3,501 sq ft or more	9	12	2	2	3	4	15	5
Median (sq ft)	1,900	2,050	1,560	1,500	1,700	1,900	2,100	1,800

#### Exhibit 2-19 HOME SIZE AND PRICE PER SQUARE FOOT, BY REGION (Median)

	Texas	U.S.	Northeast	Midwest	South	West
All homes purchased						
Square feet	2,060	1,900	1,750	1,800	2,010	1,800
Price per square foot	\$100	\$110	\$120	\$95	\$100	\$150
Detached single-family home						
Square feet	2,100	2,000	1,800	1,900	2,100	1,900
Price per square foot	\$101	\$110	\$120	\$100	\$100	\$150
Townhouse or row house						
Square feet	1,810	1,660	1,670	1,450	1,870	1,490
Price per square foot	\$99	\$130	\$130	\$100	\$125	\$220
Duplex/apartment/condo in 2-4 u	nit building					
Square feet	1,090	1,480	1,570	1,370	1,500	1,480
Price per square foot	\$78	\$120	\$120	\$80	\$115	\$320
Apartment/condo in building with	5 or more unit	S				
Square feet	1,640	1,400	1,400	1,400	1,640	1,280
Price per square foot	\$253	\$110	\$160	\$90	\$105	\$140

#### Exhibit 2-20

NUMBER OF BEDROOMS AND BATHROOMS, BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES (Percentage Distribution)

#### Texas

				BUYE	RS OF Previously
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Owned Homes
One bedroom	*	*	*	*	*
Two bedrooms	5	6	5	3	6
Three bedrooms or more	95	94	95	97	94
Median number of bedrooms	3	3	3	4	3
One full bathroom	7	16	3	*	10
Two full bathrooms	66	64	66	53	72
Three full bathrooms or more	28	20	31	47	19
Median number of full bathrooms	2	2	2	2	2

			_	BUYE	RS OF
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes
One bedroom	*	1%	*	*	*
Two bedrooms	13	13	13	8	14
Three bedrooms or more	87	87	86	92	86
Median number of bedrooms	3	3	3	3	3
One full bathroom	15	27	9	2	18
Two full bathrooms	63	61	64	62	63
Three full bathrooms or more	22	12	27	36	19
Median number of full bathrooms	2	2	2	2	2

#### Exhibit 2-21

NUMBER OF BEDROOMS AND BATHROOMS, BY ADULT HOUSEHOLD COMPOSITION AND CHILDREN IN HOUSEHOLD (Percentage Distribution)

### Texas

		ADU		CHILDREN IN HOME				
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
One bedroom	*	*	*	*	*	*	*	*
Two bedrooms	5	2	15	13	10	*	2	7
Three bedrooms or more	95	98	85	87	91	100	98	93
Median number of bedrooms	3	3	3	3	3	4	4	3
One full bathroom	7	4	19	9	5	*	6	7
Two full bathrooms	66	63	70	78	81	57	49	77
Three full bathrooms or more	28	33	11	13	14	43	45	16
Median number of full bathrooms	2	2	2	2	2	2	2	2

### U.S.

	_	ADU		CHILDREN				
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Under 18 in home	No children in home
One bedroom	*	*	1%	2%	* `	k	*	1%
Two bedrooms	13	8	26	24	17	13	4	18
Three bedrooms or more	87	92	74	75	83	87	96	82
Median number of bedrooms	3	3	3	3	3	3	4	3
One full bathroom	15	10	24	25	26	19	13	17
Two full bathrooms	63	62	66	65	61	58	56	67
Three full bathrooms or more	22	28	10	10	13	23	31	17
Median number of full bathrooms	2	2	2	2	2	2	2	2

#### Exhibit 2-22 YEAR HOME BUILT, BY REGION (Median)

	Texas	U.S.	Northeast	Midwest	South	West
2014	26%	15%	7%	8%	22%	14%
2013 through 2010	6	3	1	2	5	3
2009 through 2006	11	8	4	4	10	8
2005 through 2001	12	11	7	10	12	13
2000 through 1986	16	21	17	23	21	21
1985 through 1960	21	25	29	25	23	26
1959 through 1912	8	15	29	23	8	15
1911 or earlier	1	3	7	6	1	1
Median	2003	1991	1972	1980	2000	1992

Exhibit 2-23

IMPORTANCE OF COMMUTING COSTS

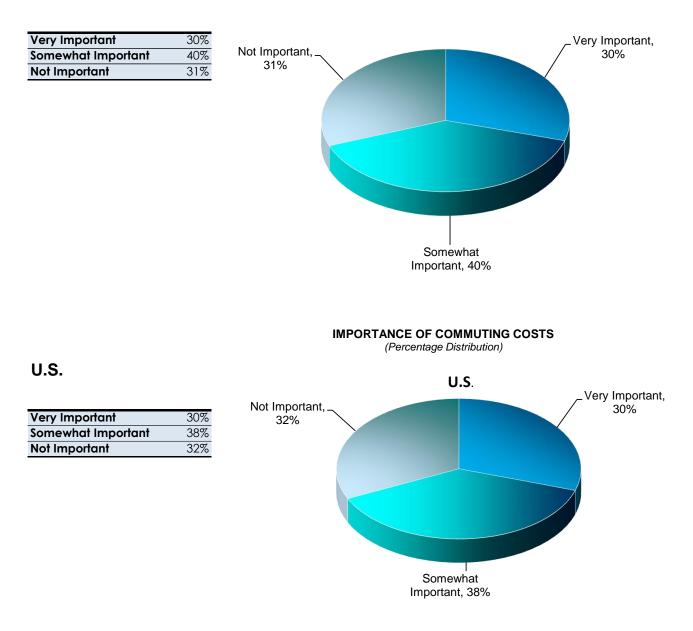
(Percentage Distribution)

#### IMPORTANCE OF COMMUTING COSTS

(Percentage Distribution)

#### Texas

### Texas



# IMPORTANCE OF HOME'S ENVIRONMENTALLY FRIENDLY FEATURES (Percentage Distribution)





U.S.

_	Very Important	Somewhat Important	Not Important
Heating and cooling costs	37%	49%	14%
Energy efficient appliances	28	42	30
Energy efficient lighting	27	48	25
Landscaping for energy conservation	12	45	43
Environmentally friendly community features	11	36	54
Solar panels installed on home	3	11	86

					Texas	
Heating and cooling costs		37%		49%		14%
Energy efficient appliances	285	%	42%		30%	
Energy efficient lighting	27%	6	48%		2	i%
Landscaping for energy conservation	12%	45%		43%		
Environmentally friendly community features	11%	36	<b>%</b>		54%	
Solar panels installed on home	<mark>% 11%</mark>			86%		
c	0%	20%	40%	60%	80%	100%
	Very Importa	ant	Somewhat I	mportant	Not Important	t

# IMPORTANCE OF HOME'S ENVIRONMENTALLY FRIENDLY FEATURES (Percentage Distribution)

....e

35%	49%	15%
22	45	33
22	45	33
10	37	53
10	34	56
2	9	89
	22 22 10	22     45       22     45       10     37       10     34

					U.S.	
Heating and cooling costs		35%		49%	15%	
Energy efficient appliances	22	%	45%		33%	
Energy efficient lighting	22	%	45%		33%	
Landscaping for energy conservation	10%	37%			53%	
Environmentally friendly community features	10%	349	%		56%	
plar panels installed on home	9 <mark>% 9%</mark>			89%		
	0%	20%	40%	60%	80%	100%
	■Very Im	portant	Somewhat I	mportant	■Not Importa	ant

Solar

A26 - How important were the following when you were searching for a home to purchase? - Solar panels installed on your home Frequency Percent Valid Perc Cumulative Percent

		Frequency	Percent	Valid Perc	Cumulative
Valid	Very Impo	142	1.7	1.8	1.8
	Somewhat	664	7.9	8.4	10.2
	Not Import	7088	83.8	89.8	100
	Total	7895	93.4	100	
Missing	System	559	6.6		
Total		8454	100		

#### Exhibit 2-25

# ENVIRONMENTALLY FRIENDLY FEATURES CONSIDERED "VERY IMPORTANT", BY REGION (Percentage Distribution)

	Texas	U.S.	Northeast	Midwest	South	West
Heating and cooling costs	37%	35%	42%	31%	38%	30%
Energy efficient appliances	28	22	17	18	27	20
Energy efficient lighting	27	22	16	16	26	23
Landscaping for energy conservation	12	10	6	6	11	14
Environmentally friendly community features	11	10	8	7	11	12
Solar panels installed on home	3	2	2	1	3	3

#### Exhibit 2-26

ENVIRONMENTALLY FRIENDLY FEATURES CONSIDERED "VERY IMPORTANT", BY YEAR HOME WAS BUILT (Percentage Distribution)

				2013 through	2009 through	2005 through	2000 through	1985 through	1959 through	1911 or
	Texas	U.S.	2014	2010	2006	2001	1986	1960	1911	earlier
Heating and cooling costs	37%	35%	50%	44%	37%	31%	30%	33%	32%	36%
Energy efficient appliances	28	22	48	30	27	20	16	15	15	13
Energy efficient lighting	27	22	43	25	25	20	17	16	17	13
Landscaping for energy	12	10	18	10	13	9	9	9	7	6
conservation										
Environmentally friendly	11	10	22	10	8	8	8	7	7	7
community features										
Solar panels installed on home	3	2	5	3	2	2	2	2	1	2

#### Exhibit 2-27 CHARACTERISTICS OF HOME ON WHICH BUYER COMPROMISED, BY LOCATION (Percent of Respondents)

## Texas

		BUYERS WHO PURCHASED A HOME IN A							
	All Buyers	Suburb/ Subdivision	Small town	Urban/ Central city	Rural	Resort/ Recreation area			
Price of home	19%	21%	17%	22%	9%	25%			
Size of home	13	14	19	8	9	*			
Condition of home	16	14	21	18	12	*			
Distance from job	13	14	13	6	15	*			
Lot size	15	17	13	10	18	*			
Style of home	8	8	8	6	9	*			
Distance from friends or family	4	5	4	*	*	*			
Quality of the neighborhood	6	7	2	12	*	*			
Quality of the schools	6	8	*	6	3	*			
Distance from school	2	2	2	2	3	*			
Other compromises not listed	6	8	4	2	6	*			
None - Made no compromises	41	36	40	46	53	75			

### U.S.

#### **BUYERS WHO PURCHASED A HOME IN A**

	_					
	All Buyers	Suburb/ Subdivision	Small town	Urban/ Central city	Rural	Resort/ Recreation area
Price of home	20%	20%	17%	25%	18%	20%
Size of home	17	16	20	21	16	17
Condition of home	19	17	19	21	19	17
Lot size	14	15	13	13	12	17
Style of home	13	13	13	14	14	14
Distance from job	13	13	13	11	17	7
Distance from friends or family	6	6	7	4	6	12
Quality of the neighborhood	6	5	4	13	5	4
Quality of the schools	4	5	1	6	3	1
Distance from school	2	2	1	1	2	*
None - Made no compromises	35	35	39	31	39	35
Other compromises not listed	7	8	6	7	8	6

#### Exhibit 2-28

CHARACTERISTICS OF HOME ON WHICH BUYER COMPROMISED, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage of Respondents)

## Texas

			_	<b>BUYERS OF</b>		
	All	First-time	Poport	New	Previously Owned	
	Buyers	Buyers	Repeat Buyers	Homes	Homes	
Price of home	19%	23%	18%	20%	20%	
Size of home	13	17	12	10	15	
Condition of home	16	21	13	5	20	
Distance from job	13	20	10	17	11	
Lot size	15	14	15	18	13	
Style of home	8	10	7	7	7	
Distance from friends or family	4	6	3	5	3	
Quality of the neighborhood	6	12	4	5	7	
Quality of the schools	6	11	3	6	5	
Distance from school	2	4	1	2	2	
Other compromises not listed	6	7	5	6	6	
None - Made no compromises	41	33	44	46	38	

			_	<b>BUYERS OF</b>			
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes		
Price of home	20%	22%	19%	20%	20%		
Size of home	17	20	16	16	18		
Condition of home	19	19	19	3	22		
Lot size	14	16	13	19	13		
Style of home	13	15	12	11	14		
Distance from job	13	18	11	14	13		
Distance from friends or family	6	8	6	6	6		
Quality of the neighborhood	6	8	5	7	6		
Quality of the schools	4	6	3	4	4		
Distance from school	2	2	1	2	1		
None - Made no compromises	35	29	39	43	34		
Other compromises not listed	7	7	8	6	8		

#### Exhibit 2-29 CHARACTERISTICS OF HOME ON WHICH BUYER COMPROMISED, BY ADULT COMPOSITION OF HOUSEHOLD (Percentage of Respondents)

### Texas

		AD	ULT COMPO		CHILDREN IN HOME			
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
Price of home	19%	19%	22%	22%	24%	*	17%	22%
Size of home	13	14	4	17	19	14	19	11
Condition of home	16	14	13	26	24	14	18	14
Distance from job	13	14	7	13	19	*	18	10
Lot size	15	18	4	9	14	*	19	13
Style of home	8	8	2	*	24	*	9	7
Distance from friends or family	4	4	*	13	5	*	5	3
Quality of the neighborhood	6	6	4	9	10	*	7	6
Quality of the schools	6	5	2	9	10	14	7	5
Distance from school	2	2	*	*	*	29	4	1
Other compromises not listed	6	5	7	4	5	43	5	7
None - Made no compromises	41	37	60	35	38	43	35	42

\* Less than 1 percent

	_	AD			CHILDREN	-		
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
Price of home	20%	20%	20%	19%	21%	18%	21%	19%
Size of home	17	17	16	16	21	13	20	15
Condition of home	19	18	17	21	24	19	21	17
Lot size	14	15	10	12	19	7	17	12
Style of home	13	13	13	9	17	18	16	12
Distance from job	13	14	10	13	17	14	18	10
Distance from friends or family	6	6	4	6	11	6	7	6
Quality of the neighborhood	6	6	6	10	8	10	7	6
Quality of the schools	4	5	2	3	5	6	6	3
Distance from school	2	1	2	*	2	7	4	*
None - Made no compromises	35	34	41	41	27	38	29	39
Other compromises not listed	7	8	7	6	6	11	6	8

#### Exhibit 2-30

### EXPECTED LENGTH OF TENURE IN HOME PURCHASED, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

### Texas

				BUYERS OF		
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes	
1 year or less	2%	*	2%	2%	1%	
2 to 3 years	4	3	4	4	3	
4 to 5 years	9	11	8	8	9	
6 to 7 years	3	8	1	1	4	
8 to 10 years	17	15	17	18	16	
11 to 15 years	7	5	8	5	8	
16 or more years	21	21	21	25	19	
Don't Know	38	38	39	37	39	
Median	10	10	10	10	10	

				BUYERS OF		
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes	
1 year or less	2%	1%	2%	2%	2%	
2 to 3 years	4	3	4	3	4	
4 to 5 years	9	12	7	8	9	
6 to 7 years	2	3	2	2	2	
8 to 10 years	14	16	14	14	15	
11 to 15 years	6	4	6	5	6	
16 or more years	26	23	28	27	26	
Don't Know	38	38	38	39	37	
Median	14	10	15	15	11	

#### Exhibit 2-31 EXPECTED LENGTH OF TENURE IN HOME PURCHASED, BY AGE (Percentage Distribution)

### Texas

	AGE OF HOME BUYER							
	All Buyers	18 to 24	25 to 44	45 to 64	65 or older			
1 year or less	2%	*	2%	*	3%			
2 to 3 years	4	*	2	7	3			
4 to 5 years	9	14	11	7	5			
6 to 7 years	3	29	4	3	*			
8 to 10 years	17	29	23	12	9			
11 to 15 years	7	*	7	8	9			
16 or more years	21	*	20	24	26			
Don't Know	38	29	31	40	45			
Median	10	7	10	15	15			

\* Less than 1 percent

### U.S.

		AGE OF HOME BUYER							
	All Buyers	18 to 24	25 to 44	45 to 64	65 or older				
1 year or less	2%	*	1%	2%	3%				
2 to 3 years	4	8	3	3	7				
4 to 5 years	9	16	11	7	3				
6 to 7 years	2	4	3	2	*				
8 to 10 years	14	22	17	12	10				
11 to 15 years	6	*	6	5	7				
16 or more years	26	10	27	31	20				
Don't Know	38	40	32	38	49				
Median	14	8	10	15	15				

# CHARACTERISTICS OF HOMES PURCHASED

Exhibit 2-32 FACTORS THAT COULD CAUSE BUYER TO MOVE, BY AGE (Percent of Respondents)

# Texas

	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
Move with life changes (addition to family,					
marriage, children move out, retirement, etc.)	37%	52%	28%	45%	41%
Never moving-forever home	19	8	13	18	45
Move with job or career change	20	16	33	15	3
May desire better area/neighborhood	10	13	13	5	3
May outgrow home	5	8	9	2	*
Will flip home	4	3	2	8	*
Other	5	*	3	7	7

# U.S.

	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
Move with life changes (addition to family,					
marriage, children move out, retirement, etc.)	40%	39%	37%	45%	41%
Never moving-forever home	23	7	15	27	40
Move with job or career change	16	30	24	13	2
May desire better area/neighborhood	8	7	10	7	5
May outgrow home	6	11	10	1 *	
Will flip home	1	3	1	2	1
Other	6	2	3	6	11

\* Less than 1 percent

## CHARACTERISTICS OF HOMES PURCHASED

# Exhibit 2-33

FACTORS THAT COULD CAUSE BUYER TO MOVE, BY ADULT COMPOSITION OF HOUSEHOLD (Percent of Respondents)

# Texas

	-	ADULT COMPOSITION OF HOUSEHOLD					CHILDREN	-
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Under 18 in home	No children in home
Move with life changes (addition to family,								
marriage, children move out, retirement, etc.)	37%	33%	51%	44%	43%	57%	41%	41%
Never moving-forever home	19	22	21	9	5	14	24	24
Move with job or career change	20	24	9	26	5	*	13	13
May desire better area/neighborhood	10	10	4	13	10	14	7	7
May outgrow home	5	4	*	*	24	14	5	5
Will flip home	4	4	6	*	5	*	3	3
Other	5	4	9	9	10	*	7	7

	_	ADULT COMPOSITION OF HOUSEHOLD				CHILDREN		
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Under 18 in home	No children in home
Move with life changes (addition to family,								
marriage, children move out, retirement, etc.)	40%	38%	52%	38%	41%	43%	38%	42%
Never moving-forever home	23	25	21	20	15	26	19	26
Move with job or career change	16	18	9	18	14	8	22	13
May desire better area/neighborhood	8	8	8	9	10	6	9	7
May outgrow home	6	6	2	4	13	3	8	4
Will flip home	1	1	1	4	2	1	1	2
Other	6	5	7	7	6	13	3	7

- Exhibit 3-1 FIRST STEP TAKEN DURING THE HOME BUYING PROCESS, FIRST-TIME AND REPEAT BUYERS
- Exhibit 3-2 FIRST STEP TAKEN DURING THE HOME BUYING PROCESS, BY AGE
- Exhibit 3-3 INFORMATION SOURCES USED IN HOME SEARCH, BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
- Exhibit 3-4 INFORMATION SOURCES USED IN HOME SEARCH, BY AGE
- Exhibit 3-5 FREQUENCY OF USE OF DIFFERENT INFORMATION SOURCES
- Exhibit 3-6 USEFULNESS OF INFORMATION SOURCES
- Exhibit 3-7 LENGTH OF SEARCH, BY REGION
- Exhibit 3-8 LENGTH OF SEARCH FOR BUYERS WHO USED AN AGENT, BY FIRST-TIME AND REPEAT BUYERS
- Exhibit 3-9 WHERE BUYER FOUND THE HOME THEY PURCHASED, 2001-2014
- Exhibit 3-10 BUYER INTEREST IN PURCHASING A HOME IN FORECLOSURE, BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
- Exhibit 3-11 MOST DIFFICULT STEPS OF HOME BUYING PROCESS BY FIRST-TIME AND REPEAT BUYERS AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
- Exhibit 3-12 USE OF INTERNET TO SEARCH FOR HOMES, 2003-2015
- Exhibit 3-13 ACTIONS TAKEN AS A RESULT OF INTERNET HOME SEARCH, FIRST-TIME AND REPEAT BUYERS
- Exhibit 3-14 CHARACTERISTICS OF HOME SEARCHERS AND SEARCH ACTIVITY, BY USE OF INTERNET
- Exhibit 3-15 INFORMATION SOURCES USED IN HOME SEARCH, BY USE OF INTERNET
- Exhibit 3-16 WHERE BUYERS FOUND THE HOME THEY PURCHASED, BY USE OF INTERNET
- Exhibit 3-17 METHOD OF HOME PURCHASE, BY USE OF INTERNET
- Exhibit 3-18 VALUE OF WEB SITE FEATURES
- Exhibit 3-20 MOBILE SEARCH BY FIRST-TIME AND REPEAT BUYERS
- Exhibit 3-21 SATISFACTION IN BUYING PROCESS

Exhibit 3-1

FIRST STEP TAKEN DURING THE HOME BUYING PROCESS, FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

# Texas

	All Buyers	First-time Buyers	Repeat Buyers
Looked online for properties for sale	42%	25%	50%
Contacted a real estate agent	19	13	22
Looked online for information about the home buying process	6	19	*
Drove-by homes/neighborhoods	6	*	9
Talked with a friend or relative about home buying process	6	13	3
Contacted a bank or mortgage lender	2	6	*
Visited open houses	4	13	*
Looked in newspapers, magazines, or home buying guides	*	*	*
Contacted builder/visited builder models	4	6	3
Contacted a home seller directly	*	*	*
Attended a home buying seminar	*	*	*
Looked up information about different neightborhoods or areas	8	6	9
(schools, local lifestyle/nightlife, parks, public transpo			
Read books or guides about the home buying process	*	*	*
Other	2	*	3

# U.S.

	All Buyers	First-time Buyers	Repeat Buyers
Looked online for properties for sale	42%	33%	48%
Contacted a real estate agent	14	13	15
Looked online for information about the home buying process	13	23	6
Contacted a bank or mortgage lender	7	11	5
Drove-by homes/neighborhoods	7	3	9
Talked with a friend or relative about home buying process	5	10	2
Visited open houses	3	3	2
Looked up information about different neightborhoods or areas			
(schools, local lifestyle/nightlife, parks, public transpo	2	1	3
Contacted builder/visited builder models	2	1	2
Attended a home buying seminar	*	*	*
Contacted a home seller directly	*	*	1
Looked in newspapers, magazines, or home buying guides	*	*	1
Read books or guides about the home buying process	*	*	*
Other	6	3	8

\* Less than 1 percent

Exhibit 3-2 FIRST STEP TAKEN DURING THE HOME BUYING PROCESS, BY AGE (Percentage Distribution)

# Texas

					65 or
	All Buyers	18-24	25-44	45-64	older
Looked online for properties for sale	42%	33%	42%	43%	*
Contacted a real estate agent	19	*	19	29	*
Looked online for information about the home buying process	6	33	*	14	*
Drove-by homes/neighborhoods	6	*	8	*	*
Talked with a friend or relative about home buying process	6	33	4	7	*
Contacted a bank or mortgage lender	2	*	4	*	*
Visited open houses	4	100	4	*	*
Looked in newspapers, magazines, or home buying guides	*	*	*	*	*
Contacted builder/visited builder models	4	*	4	*	*
Contacted a home seller directly	*	*	*	*	*
Attended a home buying seminar	*	*	*	*	*
Looked up information about different neightborhoods or areas	8	*	12	7	*
(schools, local lifestyle/nightlife, parks, public transpo					
Read books or guides about the home buying process	*	*	*	*	*
Other	2	*	4	*	*

# U.S.

#### AGE OF HOME BUYER

. -

AGE OF HOME BUYER

					65 or
	All Buyers	18 to 24	25 to 44	45 to 64	older
Looked online for properties for sale	42%	43%	40%	47%	34%
Contacted a real estate agent	14	*	13	15	29
Looked online for information about the home buying process	13	19	17	7	*
Contacted a bank or mortgage lender	7	5	9	6	*
Drove-by homes/neighborhoods	7	5	6	8	7
Talked with a friend or relative about home buying process	5	24	6	1	*
Visited open houses	3	*	2	4	*
Looked up information about different neightborhoods or areas	_		-	-	
(schools, local lifestyle/nightlife, parks, public transpo	2	*	3	2	*
Contacted builder/visited builder models	2	*	1	2	9
Attended a home buying seminar	*	*	1	*	*
Contacted a home seller directly	*	*	*	1	*
Looked in newspapers, magazines, or home buying guides	*	*	1	*	*
Read books or guides about the home buying process	*	*	*	*	*
Other	6	5	2	7	22

\* Less than 1 percent

## Exhibit 3-3

# INFORMATION SOURCES USED IN HOME SEARCH, BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percent of Respondents)

# Texas

				BU	YERS OF
			Repeat	New	Previously
	All Buyers	First-time Buyers	Buyers	Homes	Owned Homes
Online website	85%	85%	85%	83%	86%
Real estate agent	84	75	88	69	90
Yard sign	56	57	55	48	59
Open house	44	40	46	48	43
Mobile or tablet website or					
application	55	62	52	55	55
Mobile or tablet search engine	52	59	49	55	50
Online video site	27	23	29	34	23
Print newspaper advertisement	16	14	17	20	14
Home builder	33	25	36	76	13
Home book or magazine	11	9	11	14	9
Billboard	7	9	6	19	2
Television	6	6	6	11	4
Relocation company	5	3	6	8	4

				BUYERS OF		
			Repeat	New	Previously	
	All Buyers	First-time Buyers	Buyers	Homes	Owned Homes	
Online website	89%	90%	88%	81%	90%	
Real estate agent	87	87	88	76	90	
Mobile or tablet website or						
application	57	65	53	50	59	
Mobile or tablet search engine	54	61	50	49	55	
Yard sign	51	49	51	44	51	
Open house	48	44	49	56	46	
Online video site	29	23	31	33	27	
Home builder	20	16	22	68	10	
Print newspaper advertisement	20	19	21	23	20	
Home book or magazine	13	13	13	19	12	
Billboard	6	6	5	16	3	
Television	3	5	3	7	3	
Relocation company	3	3	4	6	3	

#### Exhibit 3-4 INFORMATION SOURCES USED IN HOME SEARCH, BY AGE (Percent of Respondents)

# Texas

	_	AGE OF HOME BUYER						
	All Buyers	18 to 24	25 to 44	45 to 64	65 or older			
Online website	85%	96%	92%	84%	75%			
Real estate agent	84	71	80	86	90			
Yard sign	56	43	56	55	52			
Open house	16	29	41	47	44			
Mobile or tablet website or								
application	33	66	69	47	24			
Mobile or tablet search engine	11	66	64	46	26			
Online video site	7	9	24	27	37			
Print newspaper advertisement	6	14	13	18	17			
Home builder	33	43	32	30	30			
Home book or magazine	11	14	10	10	14			
Billboard	7	29	8	5	2			
Television	6	29	5	7	2			
Relocation company	5	*	5	7	2			

\* Less than 1 percent

		AGE OF HOME BUYER						
	All Buyers	18 to 24	25 to 44	45 to 64	65 or older			
Online website	89%	92%	94%	89%	77%			
Real estate agent	87	90	86	89	88			
Mobile or tablet website or								
application	57	64	71	47	33			
Mobile or tablet search engine	54	58	67	44	32			
Yard sign	51	37	52	52	43			
Open house	48	23	49	49	42			
Online video site	29	16	26	31	32			
Home builder	20	16	18	21	21			
Print newspaper advertisement	20	21	17	23	24			
Home book or magazine	13	10	13	14	14			
Billboard	6	5	5	5	4			
Television	3	2	4	4	2			
Relocation company	3	3	4	5	2			

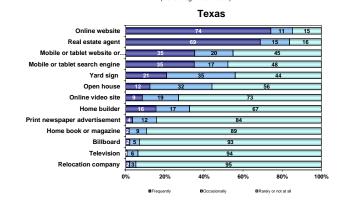
Exhibit 3-5 FREQUENCY OF USE OF DIFFERENT INFORMATION SOURCES (Percentage Distribution)

#### Texas

#### Rarely or not at all Frequently Occasionally Online website 74% 11% 15% Real estate agent Mobile or tablet website or 69 35 15 16 20 45 application Mobile or tablet search engine 48 35 Yard sign 21 35 44 Open house 56 Online video site Home builder 19 73 67 9 16 17 Print newspaper advertisement 84 Home book or magazine 89 93 Billboard Television 94 **Relocation company** 95

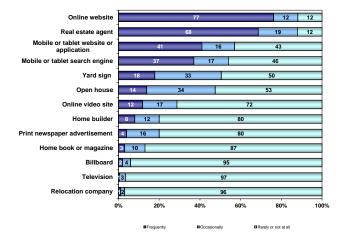
\* Less than 1 percent

# FREQUENCY OF USE OF DIFFERENT INFORMATION SOURCES (Percentage Distribution)



#### FREQUENCY OF USE OF DIFFERENT INFORMATION SOURCES (Percentage Distributio





U	.S.	

	Frequently	Occasionally	Rarely or not at all
Online website	77%	12%	12%
Real estate agent	68	19	12
Mobile or tablet website or			
application	41	16	43
Mobile or tablet search engine	37	17	46
Yard sign	18	33	50
Open house	14	34	53
Online video site	12	17	72
Home builder	8	12	80
Print newspaper advertisement	4	16	80
Home book or magazine	3	10	87
Billboard	2	4	95
Television	1	3	97
Relocation company	1	2	96

#### Exhibit 3-6

#### USEFULNESS OF INFORMATION SOURCES

(Percentage Distribution Among Buyers that Used Each Source)

Very Somewhat

Useful

17%

19

33

32

48

56

52

54

50

56

49

69

Useful

82%

78

66

66

41

33

38

40

40

28

23

Not

1%

3

2

2

11

10

6

10

19

23

8

15

Useful

#### Texas

Online website

Home builder

Open house

Yard sign

Billboard

Television

U.S.

Online video site

**Relocation company** 

Real estate agent

Mobile or tablet website or

application Mobile or tablet search engine

Print newspaper advertisement

Home book or magazine

#### USEFULNESS OF INFORMATION SOURCES (Percentage Distribution Among Buyers that Used Each Source)

Online website Real estate agent Mobile or tablet website or Mobile or tablet search engine Home builder Online video site Open house 10 Yard sign 54 6 Relocation company 10 Billboard Print newspaper advertisement Television Home book or magazine 15 0% 20% 40% 60% 80% Very Useful Somewhat Useful Not Useful

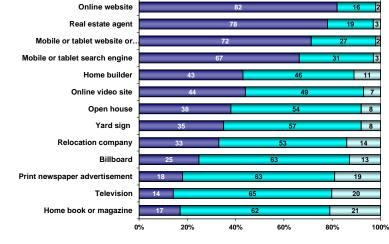
# 100%

#### Texas

USEFULNESS OF INFORMATION SOURCES

(Percentage Distribution Among Buyers that Used Each Source)

#### U.S.



Very Somewhat Not Useful Useful Useful Online website 829 16% 2% Real estate agent 78 19 3 Mobile or tablet website or application 27 72 2 Mobile or tablet search engine 67 3 3 43 46 Home builder Online video site 44 49 7 8 38 54 Open house Yard sign 35 57 8 33 **Relocation company** 14 13 Billboard 63 Print newspaper advertisement 18 63 19 20 65 Television 14 62 21 Home book or magazine

> Very Useful Somewhat Useful Not Useful

Exhibit 3-7 LENGTH OF SEARCH, BY REGION (Median)

## **BUYERS WHO PURCHASED A HOME IN THE**

Number of Weeks Searched	Texas	U.S.	Northeast	Midwest	South	West
2001		7	7	7	7	7
2003		8	10	8	8	6
2004		8	12	8	8	8
2005		8	10	8	8	6
2006		8	12	8	8	8
2007		8	12	8	8	8
2008		10	12	10	8	10
2009		12	12	10	10	12
2010		12	14	10	10	12
2011		12	12	10	10	12
2012		12	12	12	10	12
2013		12	12	10	10	12
2014		10	12	10	10	10
2015	8	10	12	10	10	10
Number of homes viewed	10	10	10	10	10	10

#### Exhibit 3-8

LENGTH OF SEARCH FOR BUYERS WHO USED AN AGENT, BY FIRST-TIME AND REPEAT BUYERS (Median Weeks)

#### Texas

	All Buyers	Buyers who Used an Agent	First-time Buyers	Repeat Buyers
Total number of weeks searched	8	8	8	8
Number of weeks searched before	2	2	3	2
contacting agent				

#### LENGTH OF SEARCH FOR BUYERS WHO USED AN AGENT, BY AGE AND BY FIRST-TIME AND REPEAT BUYERS (Median)



Total number of weeks searched

Number of weeks searched before contacting agent

#### U.S.

	All	Buyers who	First-time	Repeat
	Buyers	Used an Agent	Buyers	Buyers
Total number of weeks searched	10	10	12	10
Number of weeks searched before	N/A	2	3	2
contacting agent				





Total number of weeks searched Number of weeks searched before contacting agent

NA=Not applicable

Exhibit 3-9 WHERE BUYER FOUND THE HOME THEY PURCHASED, 2001-2014 (Percentage Distribution)

#### Texas

	2014
Real estate agent	32%
Internet	37
Yard sign/open house sign	12
Friend, relative or neighbor	6
Home builder or their agent	10
Print newspaper advertisement	1
Directly from sellers/Knew the sellers	1
Home book or magazine	0
Other	*

#### U.S.

	2001	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Internet	8%	11%	15%	24%	24%	29%	32%	36%	37%	40%	42%	43%	43%	44%
Real estate agent	48	41	38	36	36	34	34	36	38	35	34	33	33	33
Yard sign/open house sign	15	16	16	15	15	14	15	12	11	11	10	9	9	9
Friend, relative or neighbor	8	7	7	7	8	8	7	6	6	6	6	6	6	6
Home builder or their agent	3	7	7	7	8	8	7	5	4	5	5	5	5	6
Directly from sellers/Knew the sellers	4	4	5	3	3	3	2	2	2	2	2	2	3	2
Print newspaper advertisement	7	7	5	5	5	3	3	2	2	2	1	1	1	1
Home book or magazine	2	1	2	1	1	1	1	*	*	*	*	*	*	*
Other	5	6	4				-					1		

\* Less than 1 percent

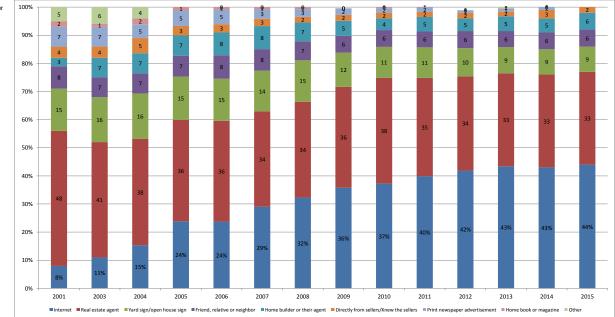


Exhibit 3-10

# BUYER INTEREST IN PURCHASING A HOME IN FORECLOSURE, BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percent of Respondents)

# Texas

			_	BL	JYERS OF
		First-time	Repeat	New	Previously
	All Buyers	Buyers	Buyers	Homes	Owned Homes
Did not consider purchasing a home in foreclosure	66%	59%	69%	82%	59%
Considered purchasing a home in foreclosure, but did not:					
Could not find the right home	18	16	19	10	21
The process was too difficult or complex	7	12	5	3	9
The home was in poor condition	7	11	5	3	8
The home price was too high	3	5	3	3	4
The neighborhood was undesirable	3	8	0	1	4
Financing options were not attractive	3	8	1	*	4

# U.S.

				BL	IYERS OF
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes
Did not consider purchasing a home in foreclosure	59%	48%	64%	76%	55%
Considered purchasing a home in foreclosure, but did not:					
Could not find the right home	23	28	21	14	25
The process was too difficult or complex	11	15	9	6	12
The home was in poor condition	10	15	7	5	11
The home price was too high	4	6	3	4	4
The neighborhood was undesirable	4	6	3	3	4
Financing options were not attractive	3	6	2	2	3

N/A- Not Applicable

Exhibit 3-11 MOST DIFFICULT STEPS OF HOME BUYING PROCESS BY FIRST-TIME AND REPEAT BUYERS AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES (Percentage Distribution)

#### Texas

				BU	YERS OF
				New	Previously
	All Buyers	First-time Buyers	Repeat Buyers	Homes	Owned Homes
Finding the right property	52%	53%	52%	47%	55%
Paperwork	23	37	17	24	23
Understanding the process and steps	16	43	4	14	17
No difficult steps	18	9	22	22	17
Getting a mortgage	14	21	10	15	13
Saving for the down payment	11	19	7	12	11
Appraisal of the property	3	4	3 '	k	4
Other	5	5	5	6	4

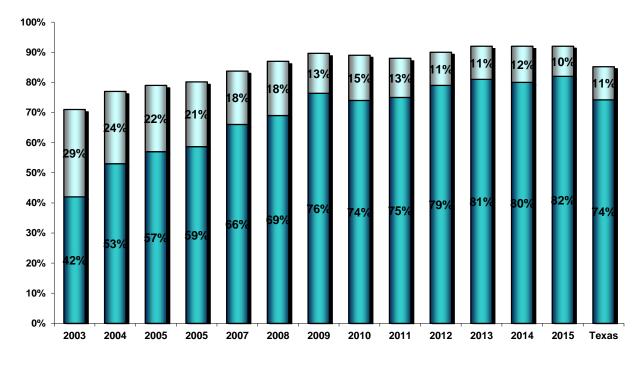
				BU New	YERS OF Previously
	All Buyers	First-time Buyers	Repeat Buyers		Owned Homes
Finding the right property	51%	51%	51%	43%	53%
Paperwork	23	29	20	21	24
Understanding the process and steps	14	30	6	12	14
Getting a mortgage	13	17	11	13	13
Saving for the down payment	13	25	7	12	13
Appraisal of the property	5	7	4	2	6
No difficult steps	17	9	21	21	16
Other	6	5	6	6	6

#### Exhibit 3-12 USE OF INTERNET TO SEARCH FOR HOMES, 2003-2015

	U.S.	
	Frequently	Occasionally
2003	42%	29%
2004	53%	24%
2005	57%	22%
2005	59%	21%
2007	66%	18%
2008	69%	18%
2009	76%	13%
2010	74%	15%
2011	75%	13%
2012	79%	11%
2013	81%	11%
2014	80%	12%
2015	82%	10%
Texas	74%	11%

85%

## **USE OF INTERNET TO SEARCH FOR HOMES**



Frequently

Occasionally

Exhibit 3-13

ACTIONS TAKEN AS A RESULT OF INTERNET HOME SEARCH, FIRST-TIME AND REPEAT BUYERS (Percent of Respondents Among Buyers Who Used the Internet)

# Texas

	All	First-time	Repeat
	Buyers	Buyers	Buyers
Drove by or viewed home	23%	28%	21%
Walked through home viewed online	60	55	62
Found the agent used to search for or buy home	29	33	27
Requested more information	25	31	23
Looked for more information on how to get a mortgage	11	24	5
Pre-qualified for a mortgage online	13	20	11
Contacted builder/developer	19	22	18
Applied for a mortgage online	11	18	7
Found a mortgage lender online	36	40	34

	All Buyers	First-time Buyers	Repeat Buyers
Walked through home viewed online	65%	61%	67%
Saw exterior of homes/neighborhood, but did not			
walk through home	38	39	37
Found the agent used to search for or buy home	33	35	32
Requested more information	27	32	25
Looked for more information on how to get a			
mortgage and general home buyers tips	14	27	7
Pre-qualified for a mortgage online	13	14	12
Contacted builder/developer	17	18	17
Applied for a mortgage online	10	12	9
Found a mortgage lender online	8	13	6

# Exhibit 3-14

# CHARACTERISTICS OF HOME SEARCHERS AND SEARCH ACTIVITY, BY USE OF INTERNET

(Percentage Distribution)

# Texas

	Used Internet to	Did Not Use Internet
Household Compostion	Search	to Search
Married couple	72%	65%
Single female	14	10
Single male	6	13
Unmarried couple	6	7
Other	2	7
Median age (years)	#N/A	#N/A
Median income (2013)	\$101,400	\$101,400
Length of Search (Median weeks)		
All buyers	#N/A	#N/A
First-time buyers	#N/A	#N/A
Repeat buyers	#N/A	#N/A
Number of Homes Visited (median)	#N/A	#N/A

\* Less than 1 percent

# U.S.

	Used Internet to	Did Not Use Internet
Household Compostion	Search	to Search
Married couple	68%	55%
Single female	14	21
Single male	8	15
Unmarried couple	7	5
Other	2	4
Median age (years)	42	65
Median income (2012)	\$88,600	\$64,400
Length of Search (Median weeks)	10	5
All buyers	10	5
First-time buyers	12	6
Repeat buyers	10	4
Buyers using an agent	10	*
Before contacting agent	3	*
Number of Homes Visited (median)	10	5

\* Less than 1 percent

#### Exhibit 3-15 INFORMATION SOURCES USED IN HOME SEARCH, BY USE OF INTERNET (Percent of Respondents)

# Texas

	Used Internet to Search	Did Not Use Internet to Search
Online website	94%	14%
Real estate agent	86	69
Yard sign	57	48
Mobile or tablet website or		
application	62	4
Open house	47	25
Mobile or tablet search engine	59	7
Online video site	30	*
Print newspaper advertisement	16	11
Home builder	34	28
Home book or magazine	11	7
Billboard	7	7
Television	6	7
Relocation company	6	*

\* Less than 1 percent

# U.S.

	Used Internet to Search	Did Not Use Internet to Search
Online website	94%	N/A
Real estate agent	89	73
Mobile or tablet website or		
application	61	N/A
Mobile or tablet search engine	58	N/A
Yard sign	51	38
Open house	48	38
Online video site	30	N/A
Print newspaper advertisement	20	22
Home builder	19	27
Home book or magazine	13	10
Billboard	5	8
Television	3	<u> </u>
Relocation company	4	3

N/A Not Applicable

Exhibit 3-16 WHERE BUYERS FOUND THE HOME THEY PURCHASED, BY USE OF INTERNET (Percentage Distribution)

#### Texas

	Used Internet to Search	Did Not Use Internet to Search
Internet	40%	3%
Real estate agent	31	34
Yard sign/open house sign	10	28
Home builder or their agent	10	13
Friend, relative or neighbor	6	6
Print newspaper advertisement	0	3
Directly from sellers/Knew the sellers	1	6
Home book or magazine	*	3

\* Less than 1 percent

	Used Internet to Search	Did Not Use Internet to Search
Internet	47%	N/A
Real estate agent	32	41
Yard sign/open house sign	8	15
Home builder or their agent	5	13
Friend, relative or neighbor	5	15
Directly from sellers/Knew the sellers	1	5
Print newspaper advertisement	1	4
Billboard	1	1



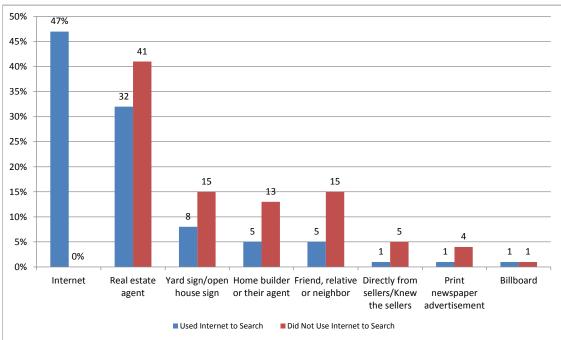


Exhibit 3-17 METHOD OF HOME PURCHASE, BY USE OF INTERNET (Percentage Distribution)

## Texas

	Used Internet to Search	Did Not Use Internet to Search
Through a real estate agent/broker	81%	81%
Directly from builder or builder's agent	15	7
Directly from previous owner whom buyer didn't know	2	3
Directly from previous owner whom buyer knew	2	10
Other	0	*

\* Less than 1 percent

	Used Internet to Search	Did Not Use Internet to Search
Through a real estate agent/broker	88%	71%
Directly from builder or builder's agent	7	16
Directly from previous owner whom buyer didn't know	2	4
Directly from previous owner whom buyer knew	2	8
Other	1	1

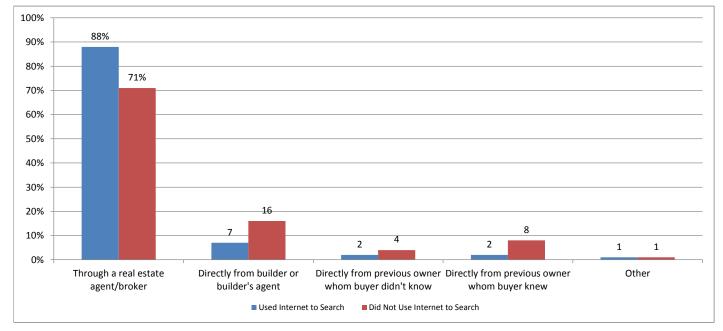


Exhibit 3-18 VALUE OF WEB SITE FEATURES (Percentage Distribution Among Buyers Who Used the Internet)

#### Texas

	Very Useful	Somewhat Useful	Not Useful	Did not use/Not Available
Photos	86%	11%	2%	1%
Detailed information about properties for sale	78	20	1	1
Virtual tours	41	33	10	16
Interactive maps	42	40	9	8
Real estate agent contact information	34	40	15	12
Neighborhood information	35	47	12	7
Detailed information about recently sold properties	23	46	17	15
Pending sales/contract status	23	39	20	18
Information about upcoming open houses	19	42	19	19
Videos	23	32	19	27
Real estate news or articles	7	29	25	40

\* Less than 1 percent

	Very Useful	Somewhat Useful	Not Useful	Did not use/Not Available
Real estate news or articles	8	24	28	39
Videos	22	33	20	26
Information about upcoming open houses	24	34	20	22
Pending sales/contract status	33	37	16	14
Detailed information about recently sold properties	37	41	13	9
Neighborhood information	40	42	9	9
Virtual tours	42	35	10	12
Real estate agent contact information	42	32	14	12
Interactive maps	45	33	11	11
Detailed information about properties for sale	84	15	*	1
Photos	87%	11%	1%	1%

	1								
Photo	s			8	7%				11%11
	-								
Detailed information about properties for sale	e 📄			8	4				15 0
	-								
Interactive map	s		45			33		11	11
	-								
Real estate agent contact information	n 🗖		42			32		14	12
Ũ									
Virtual tour	s		42			35		10	12
Neighborhood information	n		10			42			9 9
neighborhood mornation									
tailed information about recently sold propertie		3	7			41		13	9
talled information about recently sold propertie	3					41		13	9
Dending solar (southeast statu					27			10	
Pending sales/contract statu	S	33			37			16	14
Information about upcoming open house	s	24		34	4		20		22
Video	s	22		33	_	20		2	26
Real estate news or article	s E	3	24		28			39	
	-								

#### Exhibit 3-20

#### MOBILE SEARCH BY FIRST-TIME AND REPEAT BUYERS

(Percent of Respondents Among those Who Used Mobile Search)

	All Buyers	First-time Buyers	Repeat Buyers
Found my home with a mobile			
application	63	57	67
Found my agent with a mobile			
application	8	17	1
Did not search for homes on			
mobile device	32	30	33

		First-time	Repeat
	All Buyers	Buyers	Buyers
Found my home with a mobile			
application	63%	57%	67%
Found my agent with a mobile			
application	8%	17%	1%

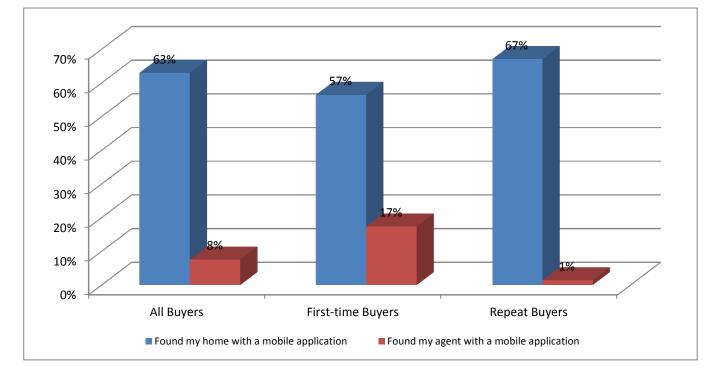
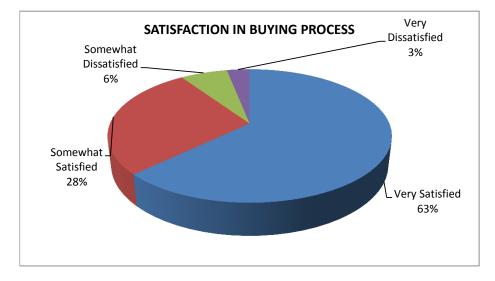


Exhibit 3-21 SATISFACTION IN BUYING PROCESS (Percentage Distribution)

	Texas
Very Satisfied	63%
Somewhat Satisfied	28
Somewhat Dissatisfied	6
Very Dissatisfied	3



	U.S.
Very Satisfied	59%
Somewhat Satisfied	32
Somewhat Dissatisfied	7
Very Dissatisfied	3

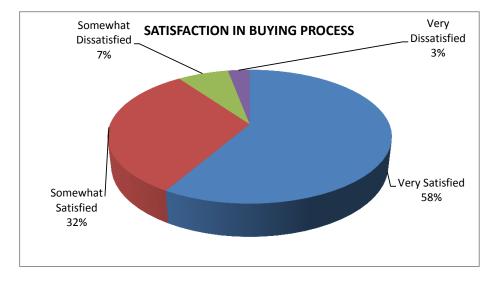


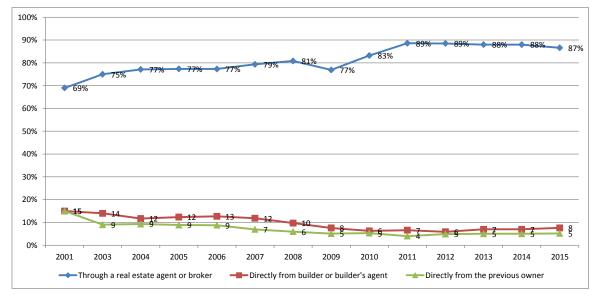
Exhibit 4-1 METHOD OF HOME PURCHASE, 2001-2015 Exhibit 4-2 METHOD OF HOME PURCHASE, BY REGION METHOD OF HOME PURCHASE, NEW AND PREVIOUSLY OWNED HOMES Exhibit 4-3 METHOD OF HOME PURCHASE. BY ADULT COMPOSITION OF HOUSEHOLD Exhibit 4-4 Exhibit 4-5 AGENT REPRESENTATION DISCLOSURE, FIRST-TIME AND REPEAT BUYERS Exhibit 4-6 BUYER REPRESENTATIVE ARRANGEMENT WITH AGENT, FIRST-TIME AND REPEAT BUYERS Exhibit 4-7 HOW REAL ESTATE AGENT WAS COMPENSATED Exhibit 4-8 WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS Exhibit 4-9 WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES Exhibit 4-10 WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS, BY ADULT COMPOSITION OF Exhibit 4-11 BENEFITS PROVIDED BY REAL ESTATE AGENT DURING HOME PURCHASE PROCESS, FIRST-TIME AND REPEAT BUYERS Exhibit 4-12 HOW BUYER FOUND REAL ESTATE AGENT, FIRST-TIME AND REPEAT BUYERS Exhibit 4-13 HOW BUYER FOUND REAL ESTATE AGENT, BY ADULT COMPOSITION OF HOUSEHOLD Exhibit 4-14 HOW MANY TIMES CONTACTED AGENT BEFORE RECEIVED RESPONSE AND ORIGINAL FORM OF CONTACT Exhibit 4-15 NUMBER OF REAL ESTATE AGENTS INTERVIEWED BY FIRST-TIME AND REPEAT BUYERS MOST IMPORTANT FACTORS WHEN CHOOSING AN AGENT Exhibit 4-16 IMPORTANCE OF REAL ESTATE AGENT SKILLS AND QUALITIES Exhibit 4-17 AGENT SKILLS AND QUALITIES CONSIDERED 'VERY IMPORTANT' BY FIRST-TIME AND REPEAT Exhibit 4-18 BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES AGENT SKILLS AND QUALITIES CONSIDERED 'VERY IMPORTANT' BY ADULT COMPOSITION OF Exhibit 4-19 HOUSEHOLD Exhibit 4-20 IMPORTANCE OF AGENT COMMUNICATIONS Exhibit 4-21 SATISFACTION WITH REAL ESTATE AGENT SKILLS AND QUALITIES Exhibit 4-22 WOULD BUYER USE REAL ESTATE AGENT AGAIN OR RECOMMEND TO OTHERS Exhibit 4-24 HOW MANY TIMES BUYER RECOMMENDED TYPICAL AGENT

#### Exhibit 4-1 **METHOD OF HOME PURCHASE, 2001-2015** (Percentage Distribution)

#### Texas

	2015
Through a real estate agent or broker	81%
Directly from builder or builder's agent	14
Directly from the previous owner	5

	2001	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Through a real estate agent or broker	69%	75%	77%	77%	77%	79%	81%	77%	83%	89%	89%	88%	88%	87%
Directly from builder or builder's agent	15	14	12	12	13	12	10	8	6	7	6	7	7	8
Directly from the previous owner	15	9	9	9	9	7	6	5	5	4	5	5	5	5



# Exhibit 4-2

METHOD OF HOME PURCHASE, BY REGION (Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
Through a real estate agent or broker	81%	87%	90%	87%	84%	90%
Directly from builder or builder's agent	14	8	3	4	11	7
Directly from the previous owner	5	5	7	8	4	3
Knew previous owner	3	3	4	4	2	2
Did not know previous owner	3	2	3	4	2	1

#### Exhibit 4-3 **METHOD OF HOME PURCHASE, NEW AND PREVIOUSLY OWNED HOMES** (Percentage Distribution)

# Texas

		BUYERS OF			
			Previously		
	All Buyers	New Homes	Owned Homes		
Through a real estate agent or broker	81%	51%	93%		
Directly from builder or builder's agent	14	47	*		
Directly from the previous owner	5	1	7		
Knew previous owner	3	1	4		
Did not know previous owner	3	*	3		

\*Less than 1 percent

# U.S.

		BUYERS OF				
			Previously			
	All Buyers	New Homes	Owned Homes			
Through a real estate agent or broker	87%	54%	93%			
Directly from builder or builder's agent	8	44	*			
Directly from the previous owner	5	2	6			
Knew previous owner	3	1	3			
Did not know previous owner	2	*	3			

NA- Not Applicable

#### Exhibit 4-4 **METHOD OF HOME PURCHASE, BY ADULT COMPOSITION OF HOUSEHOLD** (Percentage Distribution)

# Texas

	_	ADULT COMPOSITION OF HOUSEHOLD					
		Married	Single	Single	Unmarried		
	All Buyers	couple	female	male	couple	Other	
Through a real estate agent or broker	81%	81%	82%	87%	76%	43%	
Directly from builder or builder's agent	14	14	9	9	24	29	
Directly from the previous owner	5	5	9	4	*	14	
Knew previous owner	3	2	4	4	*	14	
Did not know previous owner	3	3	4	*	*	*	

\*Less than 1 percent

# U.S.

#### ADULT COMPOSITION OF HOUSEHOLD Single Unmarried All Married Single **Buyers** couple female male couple Other Through a real estate agent or broker 87% 85% 90% 89% 88% 84% Directly from builder or builder's agent 8 9 5 4 8 6 3 Directly from the previous owner 5 5 5 7 6 2 Knew previous owner 3 3 2 4 2 2 Did not know previous owner 2 2 3 2 4

#### Exhibit 4-5 **AGENT REPRESENTATION DISCLOSURE, FIRST-TIME AND REPEAT BUYERS** (Percentage Distribution)

# Texas

Disclosure Statement Signed?	All Buyers	First-time Buyers	<b>Repeat Buyers</b>
Yes, at first meeting	30%	27%	31%
Yes, when contract was written	17	8	21
Yes, at some other time	12	10	13
No	25	27	24
Don't know	15	27	10

Disclosure Statement Signed?	All Buyers	First-time Buyers	<b>Repeat Buyers</b>
Yes, at first meeting	27%	22%	29%
Yes, when contract was written	22	19	24
Yes, at some other time	12	12	12
No	22	27	19
Don't know	18	20	16

#### Exhibit 4-6

**BUYER REPRESENTATIVE ARRANGEMENT WITH AGENT, FIRST-TIME AND REPEAT BUYERS** (*Percentage Distribution*)

# Texas

	All Buyers	First-time Buyers	<b>Repeat Buyers</b>
Yes, a written arrangement	39%	33%	42%
Yes, an oral arrangement	22	22	22
No	24	14	28
Don't know	15	31	8

	All Buyers	First-time Buyers	<b>Repeat Buyers</b>
Yes, a written arrangement	40%	37%	42%
Yes, an oral arrangement	18	20	18
No	29	26	31
Don't know	13	18	10

Exhibit 4-7 HOW REAL ESTATE AGENT WAS COMPENSATED (Percentage Distribution)

# Texas

	TYPE OF AGENT REPRESENTATION				
	All Types of		Seller or		
	Representation	Buyer Only	Seller and Buyer		
Paid by seller	59%	62%	54%		
Paid by buyer and seller	11	13	7		
Paid by buyer only	19	17	20		
Other	2	1	3		
Don't know	10	6	15		

# U.S.

#### **TYPE OF AGENT REPRESENTATION** All Types of Seller or Representation **Seller and Buyer Buyer Only** Paid by seller 56% 59% 53% Paid by buyer and seller 12 12 12 Paid by buyer only 21 22 21 Percent of sales price 17 18 18 2 Flat fee 2 2 \* Other \* \* 3 Don't know 2 2 2 Other 2 1 Don't know 12 9 6

\*Less than 1 percent

#### Exhibit 4-8

WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS (Percentage Distribution)

	Texas	U.S.
		5.5.
Help find the right home to purchase	57%	53%
Help buyer negotiate the terms of sale	11%	12%
Help with the price negotiations	9%	11%
Determine what comparable homes were selling for	9%	7%
Help with paperwork	3%	6%
Help determining how much home buyer can afford	3%	4%
Help find and arrange financing	4%	4%
Help teach buyer more about neighborhood or area (restaurants, parks,		
public transportation)	2%	1%
Help find renters for buyer's property	0%	0%



WHAT BUYERS WANT MOST FROM REAL ESTATE PROFESSIONALS (Percentage Distribution)

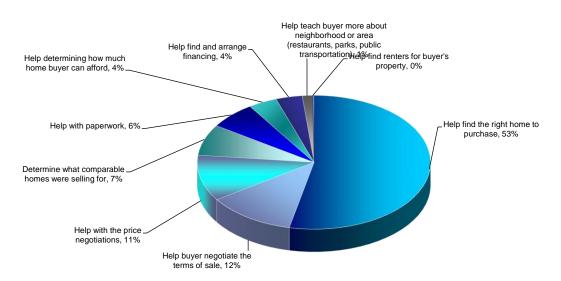


Exhibit 4-9

# WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

# Texas

				В	UYERS OF
	All	First-time	Repeat	New	Previously
	Buyers	Buyers	Buyers	Homes	Owned Homes
Help find the right home to purchase	57%	47%	61%	57%	56%
Help with the price negotiations	9	13	8	11	9
Help buyer negotiate the terms of sale	11	13	10	6	12
Determine what comparable homes were selling for	9	9	8	2	10
Help with paperwork	3	3	3	4	3
Help determining how much home buyer can afford	3	5	2	2	3
Help find and arrange financing	4	4	3	9	2
Help teach buyer more about neighborhood or area	2	4	2	2	2
(restaurants, parks, public transportation)					
Other	2	1	2	4	2

\*Less than 1 percent

U.S.				В	UYERS OF
	All	First-time	Repeat	New	Previously
	Buyers	Buyers	Buyers	Homes	Owned Homes
Help find the right home to purchase	53%	51%	53%	51%	52%
Help buyer negotiate the terms of sale	12	12	12	12	13
Help with the price negotiations	11	11	11	11	11
Determine what comparable homes were selling for	7	6	8	6	7
Help with paperwork	6	7	6	7	6
Help determining how much home buyer can afford	4	6	3	6	4
Help find and arrange financing	4	5	3	5	4
Help teach buyer more about neighborhood or area	1	1	2	1	1
Help find renters for buyer's property	*	*	*	*	*
Other	2	1	2	1	2

\*Less than 1 percent

## Exhibit 4-10

WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS, BY ADULT COMPOSITION OF HOUSEHOLD (Percentage Distribution)

# Texas

	ADULT COMPOSITION OF HOUSEHOLD					LD
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other
Help find the right home to purchase	57%	60%	44%	70%	50%	42%
Help with the price negotiations	9	8	19	5	*	10
Help buyer negotiate the terms of sale	11	10	14	*	29	10
Determine what comparable homes were selling for	9	8	8	10	21	7
Help with paperwork	3	3	3	5	*	12
Help determining how much home buyer can afford	3	3	3	*	*	9
Help find and arrange financing	4	3	6	10	*	4
Help teach buyer more about neighborhood or area	2	3	*	*	*	3
(restaurants, parks, public transportation)						
Other	2	2	3	*	*	3

# U.S.

## ADULT COMPOSITION OF HOUSEHOLD

	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other
Help find the right home to purchase	53%	52%	55%	57%	46%	51%
Help buyer negotiate the terms of sale	12	13	10	11	13	6
Help with the price negotiations	11	11	12	8	14	9
Determine what comparable homes were selling for	7	8	5	7	9	4
Help with paperwork	6	6	6	6	7	12
Help determining how much home buyer can afford	4	3	7	3	5	6
Help find and arrange financing	4	3	3	6	5	5
Help teach buyer more about neighborhood or area						
(restaurants, parks, public transportation)	1	2	1	*	1	3
Help find renters for buyer's property	*	*	1	*	*	*
Other	2	2	1	2	1	6

\*Less than 1 percent

Exhibit 4-11

# BENEFITS PROVIDED BY REAL ESTATE AGENT DURING HOME PURCHASE PROCESS, FIRST-TIME AND REPEAT BUYERS

(Percent of Respondents)

# Texas

	All Buyers	First-time Buyers	Repeat Buyers
Helped buyer understand the process	50%	73%	40%
Pointed out unnoticed features/faults with property	52	64	48
Negotiated better sales contract terms	44	52	40
Improved buyer's knowledge of search areas	47	52	45
Provided a better list of service providers	44	42	45
Negotiated a better price	29	38	25
Shortened buyer's home search	31	35	30
Provided better list of mortgage lenders	21	22	20
Narrowed buyer's search area	17	12	19
Expanded buyer's search area	21	23	20
Other	3	1	3
None of the above	6	4	7

	All Buyers	First-time Buyers	Repeat Buyers
Helped buyer understand the process	60%	79%	51%
Pointed out unnoticed features/faults with property	55	61	52
Negotiated better sales contract terms	48	53	45
Provided a better list of service providers (e.g. home in	47	48	47
Improved buyer's knowledge of search areas	45	48	43
Negotiated a better price	37	39	36
Shortened buyer's home search	30	31	30
Provided better list of mortgage lenders	22	25	21
Expanded buyer's search area	20	23	19
Narrowed buyer's search area	17	16	17
None of the above	6	5	6
Other	2	1	2

#### Exhibit 4-12 HOW BUYER FOUND REAL ESTATE AGENT, FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

# Texas

	All	First-time	Repeat
	Buyers	Buyers	Buyers
Referred by (or is) a friend, neighbor or relative	40%	47%	37%
Used agent previously to buy or sell a home	13	3	18
Internet Web site (without a specific reference)	11	13	9
Visited an open house and met agent	3	4	3
Saw contact information on For Sale/Open House sign	5	7	4
Referred by another real estate agent/broker	4	3	4
Personal contact by agent (telephone, e-mail, etc.)	5	4	6
Referred through employer or relocation company	4	1	5
Walked into or called office and agent was on duty	1	*	1
Search engine	0	*	1
Newspaper, Yellow Pages or home book ad	0	*	1
Direct mail (newsletter, flyer, postcard, etc.)	*	*	*
Mobile or tablet application	1	1	1
Advertising specialty (calendar, magnet, etc.)	0	1	*
Crowdsourcing through social media/knew the person			
through social media	*	*	*
Saw the agent's social media page without a connection	*	*	*

# U.S.

0.0.	All Buyers	First-time Buyers	Repeat Buyers
Referred by (or is) a friend, neighbor or relative	41%	50%	36%
Used agent previously to buy or sell a home	12	2	17
Internet Web site (without a specific reference)	10	11	10
Visited an open house and met agent	5	5	5
Saw contact information on For Sale/Open House sign	5	5	5
Referred by another real estate agent/broker	5	6	5
Personal contact by agent (telephone, e-mail, etc.)	4	4	4
Referred through employer or relocation company	3	2	4
Walked into or called office and agent was on duty	2	2	3
Search engine	1	1	1
Mobile or tablet application	1	1	1
Newspaper, Yellow Pages or home book ad	*	*	1
Direct mail (newsletter, flyer, postcard, etc.)	*	*	*
Advertising specialty (calendar, magnet, etc.)	*	*	*
Crowdsourcing through social media/knew the person			
through social media	*	*	*
Saw the agent's social media page without a connection	*	*	*
Other	10	11	10

\*Less than 1 percent

#### Exhibit 4-13 HOW BUYER FOUND REAL ESTATE AGENT, BY ADULT COMPOSITION OF HOUSEHOLD (Percentage Distribution)

Texas		ADULT COMPOSITION OF HOUSEHOLD					
	All	Married	Single	Single	Unmarried		
	Buyers	couple	female	male	couple	Other	
Referred by (or is) a friend, neighbor or relative	40%	35%	42%	55%	60%	100%	
Used agent previously to buy or sell a home	13	16	12	5	*	*	
Internet Web site (without a specific reference)	11	10	15	5	20	*	
Visited an open house and met agent	3	4	*	*	*	*	
Saw contact information on For Sale/Open House							
sign	5	4	6	5	7	*	
Referred by another real estate agent/broker	4	4	3	*	*	*	
Personal contact by agent (telephone, e-mail, etc.)	5	6	6	*	*	*	
Referred through employer or relocation company	4	4	3	5	*	*	
Walked into or called office and agent was on duty	1	1	*	5	*	*	
Search engine	0	1	*	*	*	*	
Newspaper, Yellow Pages or home book ad	0	1	*	*	*	*	
Direct mail (newsletter, flyer, postcard, etc.)	*	*	*	*	*	*	
Mobile or tablet application	1	1	*	5	*	*	
Advertising specialty (calendar, magnet, etc.)	0	1	*	*	*	*	
Crowdsourcing through social media/knew the							
person through social media	*	*	*	*	*	*	
Saw the agent's social media page without a connection	*	*	*	*	*	*	

#### U.S.

#### ADULT COMPOSITION OF HOUSEHOLD

0.3.	ADULI COMPOSITION OF HOUSEHOLD						
	All	Married	Single	Single	Unmarried		
	Buyers	couple	female	male	couple	Other	
Referred by (or is) a friend, neighbor or relative	41%	40	43	39	46	45	
Used agent previously to buy or sell a home	12	13	10	10	6	9	
Internet Web site (without a specific reference)	10	11	9	10	11	12	
Referred by another real estate agent/broker	5	5	6	5	4		
Visited an open house and met agent	5	6	3	2	8	4	
Saw contact information on For Sale/Open House							
sign	5	4	5	6	7	8	
Personal contact by agent (telephone, e-mail, etc.)	4	4	5	8	1	4	
Referred through employer or relocation company	3	4	3	3	2	2	
Walked into or called office and agent was on duty	2	2	3	3	3	*	
Search engine	1	1	1	2	1	1	
Mobile or tablet application	1	1	1	2	1	*	
Newspaper, Yellow Pages or home book ad	*	*	1	1	*	*	
Advertising specialty (calendar, magnet, etc.)	*	1	*	*	*	*	
Direct mail (newsletter, flyer, postcard, etc.)	*	*	*	*	1	*	
Crowdsourcing through social media/knew the							
person through social media	*	*	*	*	*	*	
Saw the agent's social media page without a							
connection	*	*	*	*	*	*	
Other	10	9	11	13	9	17	

\*Less than 1 percent

Exhibit 4-14

HOW MANY TIMES CONTACTED AGENT BEFORE RECEIVED RESPONSE AND ORIGINAL FORM OF CONTACT (Median, Percentage Distribution)

### Texas

Phone call	43%
E-mail	17
Contacted friend/family	11
Web form on home listing website	5
Text message	4
Through agent's website	3
Social Media (FaceBook, Twitter, Linke	1
Talked to them in person	17
Number of Times Contacted (median)	1

Phone call	44%
Talked to them in person	20
E-mail	17
Contacted friend/family	9
Web form on home listing website	5
Text message	3
Through agent's website	2
Social Media (FaceBook, Twitter, Linke	1
Number of Times Contacted (median)	1

### Exhibit 4-15

NUMBER OF REAL ESTATE AGENTS INTERVIEWED BY FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

### Texas

	All Buyers	First-time Buyers	<b>Repeat Buyers</b>
One	67%	58%	70%
Two	18	24	16
Three	11	13	10
Four or more	4	6	4

	All Buyers	First-time Buyers	<b>Repeat Buyers</b>
One	67%	62%	70%
Two	20	22	18
Three	9	10	8
Four or more	5	6	4

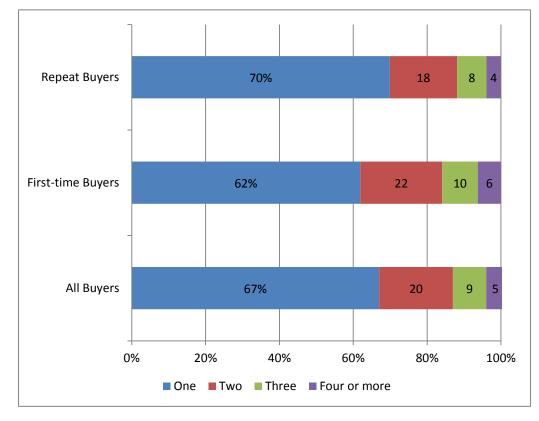
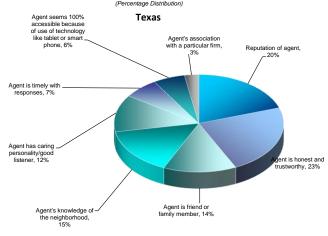
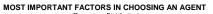


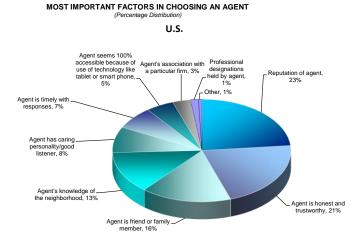
Exhibit 4-16

MOST IMPORTANT FACTORS WHEN CHOOSING AN AGENT (Percentage Distribution)

	Texas	U.S.
Reputation of agent	20%	23%
Agent is honest and trustworthy	23%	21%
Agent is friend or family member	14%	16%
Agent's knowledge of the neighborhood	15%	13%
Agent has caring personality/good		
listener	12%	8%
Agent is timely with responses	7%	7%
Agent seems 100% accessible because		
of use of technology like tablet or smart		
phone	6%	5%
Agent's association with a particular firm	3%	3%
Professional designations held by agent	0%	1%
Other	1%	1%







#### Exhibit 4-17 IMPORTANCE OF REAL ESTATE AGENT SKILLS AND QUALITIES (Percentage Distribution)

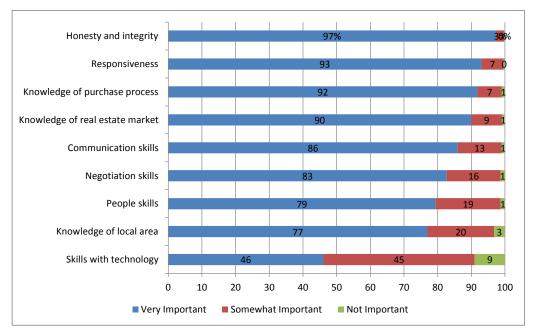
### Texas

	Very Important	Somewhat Important	Not Important
Honesty and integrity	97%	3%	0%
Knowledge of purchase process	93	7	*
Responsiveness	93	7	*
Knowledge of real estate market	93	6	1
Communication skills	86	13	1
Negotiation skills	84	15	1
People skills	79	19	2
Knowledge of local area	83	16	1
Skills with technology	45	46	9

#### U.S.

	Very Important	Somewhat Important	Not Important
Skills with technology	46	45	9
Knowledge of local area	77	20	3
People skills	79	19	1
Negotiation skills	83	16	1
Communication skills	86	13	1
Knowledge of real estate market	90	9	1
Knowledge of purchase process	92	7	1
Responsiveness	93	7	0
Honesty and integrity	97%	3%	0%

\*Less than 1 percent



#### Exhibit 4-18

# AGENT SKILLS AND QUALITIES CONSIDERED 'VERY IMPORTANT' BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percent of Respondents)

### Texas

				В	UYERS OF
		First-time	Repeat	New	Previously
	All Buyers	Buyers	Buyers	Homes	Owned Homes
Honesty and integrity	97%	95%	98%	89%	99%
Knowledge of purchase process	93	97	91	87	94
Responsiveness	93	95	92	89	94
Knowledge of real estate market	93	88	96	85	95
Communication skills	86	87	85	83	86
Negotiation skills	84	88	83	79	86
People skills	79	82	77	70	80
Knowledge of local area	83	80	85	79	84
Skills with technology	45	48	44	45	45

			_	Bl	JYERS OF
		First-time	Repeat	New	Previously
	All Buyers	Buyers	Buyers	Homes	Owned Homes
Honesty and integrity	97%	97%	97%	94%	98%
Knowledge of purchase process	92	95	90	89	92
Responsiveness	93	93	93	90	93
Knowledge of real estate market	90	88	91	88	90
Communication skills	86	88	85	84	86
Negotiation skills	83	83	83	80	83
People skills	79	81	79	75	80
Knowledge of local area	77	73	79	74	77
Skills with technology	46	45	47	51	46

#### Exhibit 4-19

# AGENT SKILLS AND QUALITIES CONSIDERED 'VERY IMPORTANT' BY ADULT COMPOSITION OF HOUSEHOLD

(Percentage Distribution)

### Texas

	_	ADULT COMPOSITION OF HOUSEHOLD						
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other		
Honesty and integrity	97%	97%	97%	95%	100%	100%		
Knowledge of purchase process	93	92	94	95	100	100		
Responsiveness	93	92	94	90	100	100		
Knowledge of real estate market	93	93	91	95	100	100		
Communication skills	86	87	80	84	93	100		
Negotiation skills	84	83	83	79	100	100		
People skills	79	78	80	84	87	50		
Knowledge of local area	83	85	77	84	87	50		
Skills with technology	45	44	46	42	53	*		

### U.S.

#### ADULT COMPOSITION OF HOUSEHOLD Married Single Single Unmarried **All Buyers** couple female male couple Other 97% Honesty and integrity 97% 99% 94% 99% 93% 92 90 Knowledge of purchase process 91 95 89 95 **Responsiveness** 93 94 95 86 94 89 Knowledge of real estate market 90 91 92 88 92 82 **Communication skills** 86 87 88 80 85 76 **Negotiation skills** 83 82 85 79 86 76 People skills 79 80 83 71 79 71 Knowledge of local area 75 77 78 77 71 74 Skills with technology 46 46 51 42 41 34

Exhibit 4-20 IMPORTANCE OF AGENT COMMUNICATIONS (Percent of Respondents)

### Texas

	All Buyers	First-time Buyers	Repeat Buyers
Calls personally to inform of activities	74%	66%	78%
Sends postings as soon as a property is			
listed/the price changes/under contract	69	70	68
Sends emails about specific needs	54	55	54
Can send market reports on recent listings			
and sales	55	45	59
Sends property info and communicates via			
text message	58	65	56
Has a web page	30	26	31
Has a mobile site to show properties	27	29	26
Sends an email newsletter	6	3	7
Advertises in newspapers	5	3	6
Is active on Facebook	10	9	10
Has a blog	1	*	2

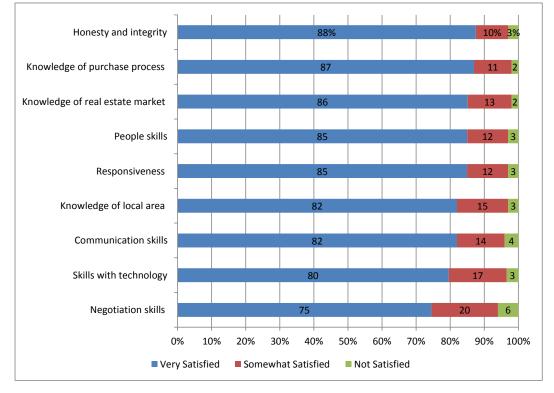
	All Buyers	First-time Buyers	Repeat Buyers
Calls personally to inform of activities	78%	76%	79%
Sends postings as soon as a property is			
listed/the price changes/under contract	68	66	69
Sends property info and communicates via			
text message	55	58	54
Sends emails about specific needs	54	59	51
Can send market reports on recent listings			
and sales	51	46	54
Has a web page	29	29	29
Has a mobile site to show properties	27	27	27
Is active on Facebook/Twitter	12	11	12
Sends an email newsletter	9	8	9
Advertises in newspapers	5	4	6
Has a blog	2	1	2

Exhibit 4-21 SATISFACTION WITH REAL ESTATE AGENT SKILLS AND QUALITIES (Percentage Distribution)

### Texas

	Very Satisfied	Somewhat Satisfied	Not Satisfied
Knowledge of purchase process	86%	12%	3%
Honesty and integrity	83	13	4
Knowledge of real estate market	83	16	2
People skills	81	17	3
Responsiveness	80	16	3
Knowledge of local area	81	14	5
Communication skills	80	16	5
Skills with technology	80	17	3
Negotiation skills	72	20	8

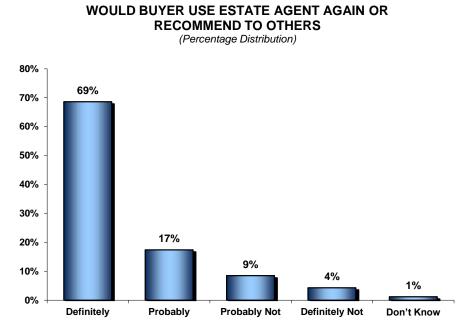
	Very Satisfied	Somewhat Satisfied	Not Satisfied
Negotiation skills	75	20	6
Skills with technology	80	17	3
Communication skills	82	14	4
Knowledge of local area	82	15	3
Responsiveness	85	12	3
People skills	85	12	3
Knowledge of real estate market	86	13	2
Knowledge of purchase process	87	11	2
Honesty and integrity	88%	10%	3%



#### Exhibit 4-22 WOULD BUYER USE REAL ESTATE AGENT AGAIN OR RECOMMEND TO OTHERS (Percentage distribution)

Texas

Definitely	69%
Probably	17%
Probably Not	9%
Definitely Not	4%
Don't Know	1%



	All
	Buyers
Definitely	72%
Probably	16
Probably Not	5
Definitely Not	5
Don't Know	2

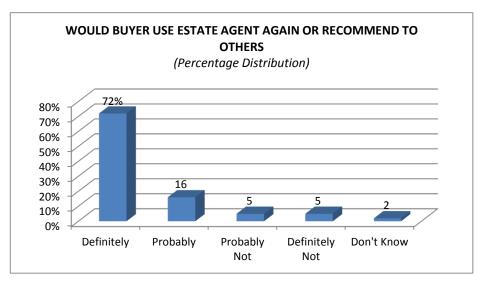


Exhibit 4-23 HOW MANY TIMES BUYER RECOMMENDED TYPICAL AGENT (Percentage distribution)

### Texas

	All Buyers
None	36%
One time	13
Two times	20
Three times	8
4 or more	22
Times recommended since	
buying (median)	2

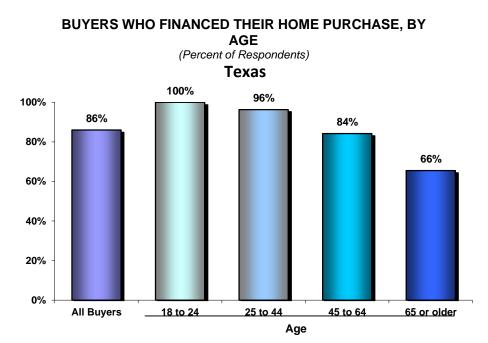
0.0.	All Buyers
None	36%
One time	15
Two times	19
Three times	11
Four or more times	19
Times recommended since	
buying (median)	1

- Exhibit 5-1 BUYERS WHO FINANCED THEIR HOME PURCHASE, BY AGE
- Exhibit 5-2 BUYERS WHO FINANCED THEIR HOME PURCHASE, BY ADULT COMPOSITION OF HOUSEHOLD
- Exhibit 5-3 PERCENT OF HOME FINANCED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
- Exhibit 5-4 SOURCES OF DOWNPAYMENT, FIRST-TIME AND REPEAT BUYERS
- Exhibit 5-5 SOURCES OF DOWNPAYMENT, BY ADULT COMPOSITION OF HOUSEHOLD
- Exhibit 5-6 LENGTH OF TIME TO SAVE FOR A DOWNPAYMENT, FIRST-TIME AND REPEAT BUYERS
- Exhibit 5-7 LENGTH OF TIME TO SAVE FOR A DOWNPAYMENT, BY ADULT COMPOSITION OF HOUSEHOLD
- Exhibit 5-8 YEARS DEBT DELAYED HOME BUYERS FROM SAVING FOR A DOWNPAYMENT OR BUYING A HOME
- Exhibit 5-9 EXPENSES THAT DELAYED SAVING FOR A DOWNPAYMENT OR SAVING FOR A HOME PURCHASE, BY FIRST-TIME AND REPEAT BUYERS
- Exhibit 5-10 EXPENSES THAT DELAYED SAVING FOR A DOWNPAYMENT OR SAVING FOR A HOME PURCHASE, BY ADULT COMPOSITION OF HOUSEHOLD
- Exhibit 5-11 SACRIFICES MADE TO PURCHASE HOME, BY FIRST-TIME AND REPEAT BUYERS
- Exhibit 5-12 SACRIFICES MADE TO PURCHASE HOME, BY ADULT COMPOSITION OF HOUSEHOLD
- Exhibit 5-13 DIFFICULTY OF MORTGAGE APPLICATION AND APPROVAL PROCESS, BY FIRST-TIME AND REPEAT BUYERS
- Exhibit 5-14 DIFFICULTY OF MORTGAGE APPLICATION AND APPROVAL PROCESS, BY ADULT COMPOSITION OF HOUSEHOLD
- Exhibit 5-15 BUYERS WHO HAVE STUDENT LOAN DEBT
- Exhibit 5-16 BUYER PREVIOUSLY SOLD A DISTRESSED PROPERTY (SHORT SALE OR FORECLOSURE)
- Exhibit 5-17 TYPE OF MORTGAGE, FIRST-TIME AND REPEAT BUYERS
- Exhibit 5-18 TYPE OF LOAN, FIRST-TIME AND REPEAT BUYERS
- Exhibit 5-19 BUYERS' VIEW OF HOMES AS A FINANCIAL INVESTMENT, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
- Exhibit 5-20 BUYERS' VIEW OF HOMES AS A FINANCIAL INVESTMENT, BY ADULT COMPOSITION OF HOUSEHOLD

Exhibit 5-1 BUYERS WHO FINANCED THEIR HOME PURCHASE, BY AGE (Percent of Respondents)

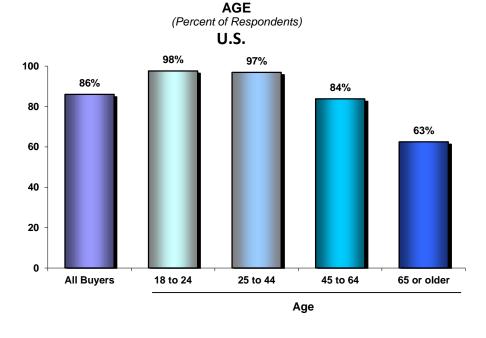
### Texas

All Buyers	86%
18 to 24	100%
25 to 44	96%
45 to 64	84%
65 or older	66%



86%
98%
97%
84%
63%





### Exhibit 5-2

**BUYERS WHO FINANCED THEIR HOME PURCHASE, BY ADULT COMPOSITION OF HOUSEHOLD** (*Percent of Respondents*)

## Texas

		ADULT COMPOSITION OF HOUSEHOLD				)
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other
All Buyers	86%	86%	87%	83%	95%	86%
First-time Buyers	94	95	100	80	100	100
Repeat Buyers	83	83	79	85	88	80

	_	ADULT COMPOSITION OF HOUSEHOLD				
		Married	Single	Single	Unmarried	
	All Buyers	couple	female	male	couple	Other
All Buyers	86%	87%	83%	86%	92%	81%
First-time Buyers	95	96	94	91	98	91
Repeat Buyers	82	84	75	81	83	75

### Exhibit 5-3

# PERCENT OF HOME FINANCED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

### Texas

			_	BU	YERS OF
		First-time	Repeat	New	Previously
	All Buyers	Buyers	Buyers	Homes	<b>Owned Homes</b>
Less than 50%	10%	3%	13%	12%	9%
50% to 59%	2	*	3	2	2
60% to 69%	3	2	4	2	4
70% to 79%	15	10	17	17	14
80% to 89%	19	13	22	18	18
90% to 94%	19	23	17	22	18
95% to 99%	18	29	13	12	21
100% – Financed the entire	14	20	12	15	15
purchase price with a mortgage					
Median percent financed	90%	94%	89%	89%	92%

\* Less than 1 percent

				BU	YERS OF
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes
Less than 50%	9%	7%	11%	11%	9%
50% to 59%	3	1	5	3	4
60% to 69%	4	2	5	6	3
70% to 79%	13	8	15	16	12
80% to 89%	22	17	25	20	23
90% to 94%	15	18	13	13	15
95% to 99%	20	29	15	18	20
100% – Financed the entire	14	19	12	13	15
purchase price with a mortgage					
Median percent financed	90%	94%	86%	87%	90%

Exhibit 5-4 SOURCES OF DOWNPAYMENT, FIRST-TIME AND REPEAT BUYERS (Percent of Respondents Among those who Made a Downpayment)

#### Texas

	All Buyers	First-time Buyers	Repeat Buyers
Savings	59%	78%	51%
Proceeds from sale of primary residence	41	4	56
Gift from relative or friend	12	29	4
Sale of stocks or bonds	4	4	4
401k/pension fund including a loan	5	9	3
Loan from relative or friend	2	5	1
Equity from primary residence buyer continue to own	0	*	1
Inheritance	4	4	4
Individual Retirement Account (IRA)	3	4	3
Loan or financial assistance from source other than employer	2	6	1
Proceeds from sale of real estate other than primary residence	1	*	1
Loan from financial institution other than a mortgage	1	1	1
Loan or financial assistance through employer	1	*	1
Other	5	7	4

#### U.S.

	All	First-time	Repeat
	Buyers	Buyers	Buyers
Other	5%	6%	4%
Loan from financial institution other than a mortgage	1%	1%	1%
Loan or financial assistance from source other than employer	1%	2%	1%
Equity from primary residence buyer continue to own	2%	1%	3%
Proceeds from sale of real estate other than primary residence	2%	1%	3%
Loan from relative or friend	3%	5%	2%
Individual Retirement Account (IRA)	4%	4%	4%
Inheritance	5%	5%	4%
Sale of stocks or bonds	8%	8%	7%
401k/pension fund including a loan	8%	8%	8%
Gift from relative or friend	13%	27%	7%
Proceeds from sale of primary residence	38%	3%	53%
Savings	60%	81%	51%

\* Less than 1 percent

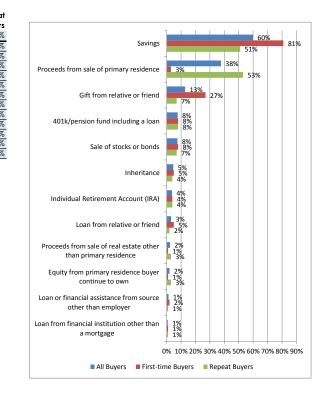


Exhibit 5-5 SOURCES OF DOWNPAYMENT, BY ADULT COMPOSITION OF HOUSEHOLD (Percent of Respondents Among those who Made a Downpayment)

### Texas

		ADULT COMPOSITION OF HOUSEHOLD				
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other
Savings	59%	60%	46%	72%	60%	57%
Proceeds from sale of primary residence	41	45	37	22	25	43
Gift from relative or friend	12	9	22	11	20	*
Sale of stocks or bonds	4	4	7	*	*	*
401k/pension fund including a loan	5	5	5	6	*	*
Loan from relative or friend	2	3	*	*	5	*
Equity from primary residence buyer continue to own	0	1	*	*	*	*
Inheritance	4	3	5	6	5	14
Individual Retirement Account (IRA)	3	4	*	6	*	*
Loan or financial assistance from source other than employed	<b>er</b> 2	1	7	*	*	*
Proceeds from sale of real estate other than primary resider	nce 1	2	*	*	*	*
Loan from financial institution other than a mortgage	1	1	*	*	*	*
Loan or financial assistance through employer	1	1	*	*	*	*
Other	5	4	2	*	15	14

### U.S.

### ADULT COMPOSITION OF HOUSEHOLD

A 11	Dun como	Married couple	Single female	Single male	Unmarried couple	Other
	Buyers	coopie	lemale	male	coopie	Omer
Savings	60%	59%	52%	74%	72%	58%
Proceeds from sale of primary residence	38	43	34	22	22	27
Gift from relative or friend	13	12	15	8	19	11
401k/pension fund including a loan	8	7	6	9	9	18
Sale of stocks or bonds	8	7	6	9	10	14
Inheritance	5	4	4	6	5	11
Individual Retirement Account (IRA)	4	4	3	5	3	4
Loan from relative or friend	3	3	3	2	6	6
Proceeds from sale of real estate other than primary residence	2	2	3	2	1	7
Equity from primary residence buyer continue to own	2	2	1	3	1	7
Loan or financial assistance from source other than employer	1	1	2	1	2	*
Loan from financial institution other than a mortgage	1	1	1	*	*	5
Loan or financial assistance through employer	*	*	*	1	*	*
Other	5	4	7	3	4	6

\* Less than 1 percent

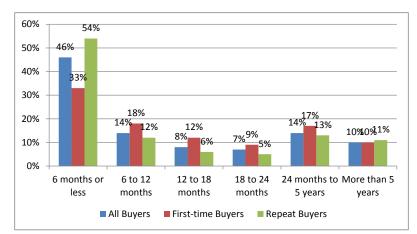
#### Exhibit 5-6

LENGTH OF TIME TO SAVE FOR A DOWNPAYMENT, FIRST-TIME AND REPEAT BUYERS (Percentage Distribution Among those who Made a Downpayment)

### Texas

	All	First-time	Repeat
	Buyers	Buyers	Buyers
6 months or less	54%	39%	63%
6 to 12 months	10	15	9
12 to 18 months	8	12	6
18 to 24 months	7	11	6
24 months to 5 years	12	17	9
More than 5 years	9	6	8

	All	First-time	Repeat
	Buyers	Buyers	Buyers
6 months or less	46%	33%	54%
6 to 12 months	14%	18%	12%
12 to 18 months	8%	12%	6%
18 to 24 months	7%	9%	5%
24 months to 5 years	14%	17%	13%
More than 5 years	10%	10%	11%



#### Exhibit 5-7

**LENGTH OF TIME TO SAVE FOR A DOWNPAYMENT, BY ADULT COMPOSITION OF HOUSEHOLD** (Percentage Distribution Among those who Made a Downpayment)

### Texas

	ADULT COMPOSITION OF HOUSEHOLD					LD
		Married	Single	Single	Unmarried	
	All Buyers	couple	female	male	couple	Other
6 months or less	54%	54%	52%	61%	50%	100%
6 to 12 months	10	11	12	6	15	*
12 to 18 months	8	8	9	6	15	*
18 to 24 months	7	9	9	6	*	*
24 months to 5 years	12	12	12	11	10	*
More than 5 years	9	7	6	11	10	*

### U.S.

#### ADULT COMPOSITION OF HOUSEHOLD Married Single Unmarried Single couple female male couple Other All Buyers 6 months or less 48% 40% 52% 46% 46% 39% 6 to 12 months 14% 14% 13% 18% 16% 5% 12 to 18 months 8% 11% 13% 7% 8% 7% 18 to 24 months 7% 7% 6% 6% 9% 2% 24 months to 5 years 14% 14% 12% 19% 12% 22% More than 5 years 10% 10% 12% 11% 9% 13%

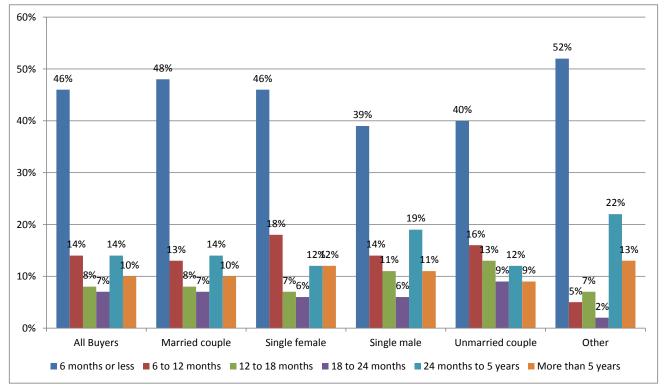


Exhibit 5-8

YEARS DEBT DELAYED HOME BUYERS FROM SAVING FOR A DOWNPAYMENT OR BUYING A HOME (Percentage Distribution)

## Texas

		First-time	Repeat
	All Buyers	Buyers	Buyers
One year	21%	13%	38%
Two years	26	26	25
Three years	15	23	*
Four years	4	3	6
Five years	6	3	13
More than five years	28	32	19
Median	3	3	2

	All Buyers	First-time Buyers	Repeat Buyers
One year	16%	17%	15%
Two years	19	21	17
Three years	14	13	15
Four years	7	8	7
Five years	20	19	19
More than five years	24	22	27
Median	4	3	4

#### Exhibit 5-9

EXPENSES THAT DELAYED SAVING FOR A DOWNPAYMENT OR SAVING FOR A HOME PURCHASE, BY FIRST-TIME AND REPEAT BUYERS (Percent of Respondents Who Reported Saving for a Down Payment was Difficult)

#### Texas

	All	First-time	
	Buyers	Buyers	Repeat Buyers
Share Saving for Downpayment was	11%	19%	7%
Most Difficult Task in Buying Process:			
Debt that Delayed Saving:			
Student Loans	42%	44%	40%
Credit card debt	46	50	40
Car loan	31	31	30
Child care expenses	8	*	20
Health care costs	19	25	10
Other	15	13	20

	All Buyers	First-time Buyers	Repeat Buyers
Share Saving for Downpayment was Most Difficult Task in Buying Process:	13%	25%	7%
Debt that Delayed Saving:			
Student Loans	51%	58%	36%
Credit card debt	47	47	46
Car loan	35	37	30
Child care expenses	18	15	23
Health care costs	13	13	13
Other	17	11	29
Median Years Debt Delayed Home	3	3	3
Purchase Among Those Who Had Difficulty Saving			

#### Exhibit 5-10

EXPENSES THAT DELAYED SAVING FOR A DOWNPAYMENT OR SAVING FOR A HOME PURCHASE, BY ADULT COMPOSITION OF HOUSEHOLD (Percent of Respondents Who Reported Saving for a Down Payment was Difficult)

#### Texas

	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other
Share Saving for Downpayment was	11%	10%	9%	4%	29%	14%
Most Difficult Task in Buying Process:						
Debt that Delayed Saving:						
Student Loans	42%	38%	67%	*	75%	*
Credit card debt	46	44	67	*	25	100
Car loan	31	44	*	*	25	*
Child care expenses	8	13	*	*	*	*
Health care costs	19	25	*	*	*	100
Other	15	13	33	100	*	*

		Married	Single	Single	Unmarried	
	All Buyers	couple	female	male	couple	Other
Share Saving for Downpayment was	13%	12%	10%	14%	23%	15%
Most Difficult Task in Buying Process:						
Debt that Delayed Saving:						
Student Loans	51%	53%	51%	42%	51%	50%
Credit card debt	47	47	56	40	40	63
Car Ioan	35	35	27	22	53	33
Child care expenses	18	20	11	8	8	56
Health care costs	13	14	11	13	7	27
Other	17	14	25	27	15	25
Median Years Debt Delayed Home	3	3	5	4	4	7
Purchase Among Those Who Had						
Difficulty Saving						

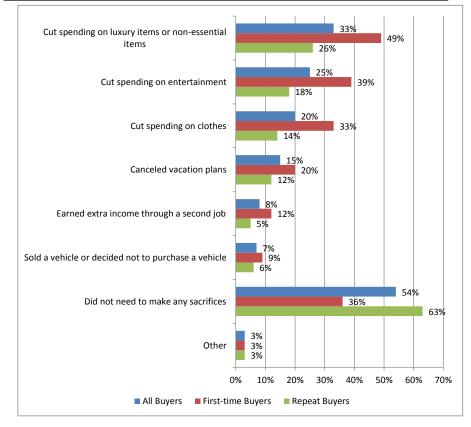
#### Exhibit 5-11

SACRIFICES MADE TO PURCHASE HOME, BY FIRST-TIME AND REPEAT BUYERS (Percent of Respondents)

#### Texas

	All Buyers	First-time Buyers	Repeat Buyers
Cut spending on luxury items or non-essential items	32%	55%	22%
Cut spending on entertainment	24	37	18
Cut spending on clothes	20	34	13
Cancelled vacation plans	14	21	10
Earned extra income through a second job	5	11	2
Sold a vehicle or decided not to purchase a vehicle	8	17	4
Other	3	4	3
Did not need to make any sacrifices	57	29	69

	All Buyers	First-time Buyers	Repeat Buyers
Other	3%	3%	3%
Did not need to make any sacrifices	54%	36%	63%
Sold a vehicle or decided not to purchase a vehicle	7%	9%	6%
Earned extra income through a second job	8%	12%	5%
Canceled vacation plans	15%	20%	12%
Cut spending on clothes	20%	33%	14%
Cut spending on entertainment	25%	39%	18%
Cut spending on luxury items or non-essential items	33%	49%	26%



#### Exhibit 5-12 SACRIFICES MADE TO PURCHASE HOME, BY ADULT COMPOSITION OF HOUSEHOLD (Percent of Respondents)

### Texas

	_	ADULT COMPOSITION OF HOUSEHOLD					
	All	Married	Single	Single	Unmarried		
	Buyers	couple	female	male	couple	Other	
Cut spending on luxury items or non-essential items	32%	31%	26%	39%	48%	17%	
Cut spending on entertainment	24	22	20	30	48	17	
Cut spending on clothes	20	18	24	9	43	17	
Cancelled vacation plans	14	13	13	13	29	*	
Earned extra income through a second job	5	4	9	9	*	*	
Sold a vehicle or decided not to purchase a vehicle	8	8	7	*	10	*	
Other	3	3	9	*	5	*	
Did not need to make any sacrifices	57	60	54	48	33	83	

### U.S.

### ADULT COMPOSITION OF HOUSEHOLD

	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other
Cut spending on luxury items or non-essential items	33%	32%	34%	29%	45%	30%
Cut spending on entertainment	25	23	28	26	36	31
Cut spending on clothes	20	18	27	17	28	25
Canceled vacation plans	15	14	13	16	21	15
Earned extra income through a second job	8	7	9	7	7	2
Sold a vehicle or decided not to purchase a vehicle	7	8	6	8	7	2
Other	3	3	3	3	4	8
Did not need to make any sacrifices	54	56	52	58	43	56

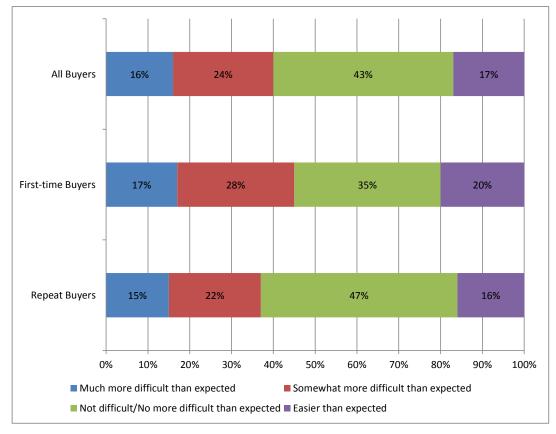
#### Exhibit 5-13 DIFFICULTY OF MORTGAGE APPLICATION AND APPROVAL PROCESS, BY FIRST-TIME AND REPEAT BUYERS (Percentage Distribution Among those who Financed their Home Purchase)

### Texas

		First-time Buyers	Repeat Buyers
Much more difficult than expected	All Buyers	19%	13%
Somewhat more difficult than expected	20	29	1378
Not difficult/No more difficult than expected	48	32	55
Easier than expected	17	19	15

\* Less than 1 percent

	Repeat	First-time	
	Buyers	Buyers	All Buyers
Much more difficult than expected	15%	17%	16%
Somewhat more difficult than expected	22%	28%	24%
Not difficult/No more difficult than expected	47%	35%	43%
Easier than expected	16%	20%	17%



#### Exhibit 5-14

DIFFICULTY OF MORTGAGE APPLICATION AND APPROVAL PROCESS, BY ADULT COMPOSITION OF HOUSEHOLD

(Percentage Distribution Among those who Financed their Home Purchase)

### Texas

	_	ADULT COMPOSITION OF HOUSEHOLD				
		Married	Single	Single	Unmarried	
	All Buyers	couple	female	male	couple	Other
Much more difficult than expected	15%	17%	18%	11%	10%	*
Somewhat more difficult than expected	20	20	23	21	25	*
Not difficult/No more difficult than expected	48	49	36	47	50	67
Easier than expected	17	15	23	21	15	33

\* Less than 1 percent

	ADULT COMPOSITION OF HOUSEHOLD					
	Other	Unmarrie d couple	Single male	Single female	Married couple	All Buyers
Much more difficult than expected	18%	15%	17%	18%	15%	16%
Somewhat more difficult than expected	28%	28%	28%	18%	24%	24%
Not difficult/No more difficult than expected	37%	41%	37%	43%	44%	43%
Easier than expected	17%	16%	17%	21%	17%	17%

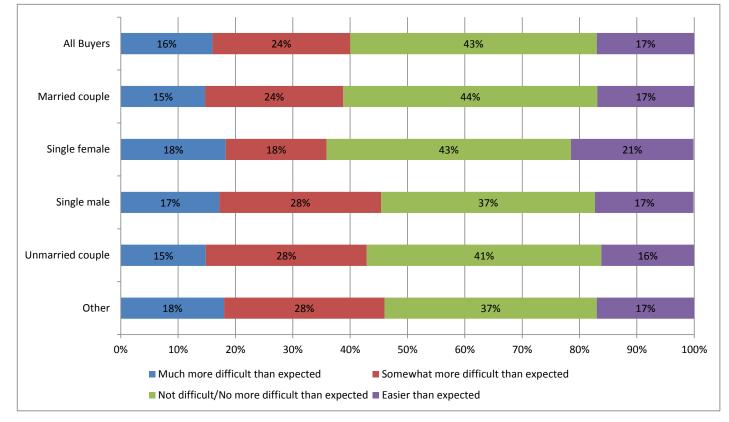


Exhibit 5-15 BUYERS WHO HAVE STUDENT LOAN DEBT (Percenage Distribution)

### Texas

		First-time	
	All Buyers	Buyers	Repeat Buyers
Have student loan debt	25%	36%	20%
Under \$10,000	18%	12%	23%
\$10,000 to \$24,999	24	32	18
\$25,000 to \$49,999	17	18	16
\$50,000 to \$74,999	15	12	18
\$75,000 or more	26	27	25
Median amount of	\$38,500	\$20,000	\$40,000
student loan debt			

		First-time	
	All Buyers	Buyers	<b>Repeat Buyers</b>
Have student loan debt	25%	41%	17%
Under \$10,000	21%	21%	22%
\$10,000 to \$24,999	28	28	29
\$25,000 to \$49,999	22	21	23
\$50,000 to \$74,999	13	12	13
\$75,000 or more	16	19	13
Median amount of	\$25,000	\$25,000	\$25,000
student loan debt			

Exhibit 5-16 BUYER PREVIOUSLY SOLD A DISTRESSED PROPERTY (SHORT SALE OR FORECLOSURE) (Percentage Distribution)

### Texas

	All Buyers
Previously had a distressed property s	7%
Median year of sale	2008

	All Buyers
Previously had a distressed property	
sale	9%
Median year of sale	2010

#### Exhibit 5-17

TYPE OF MORTGAGE, FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution Among those who Financed their Home Purchase)

### Texas

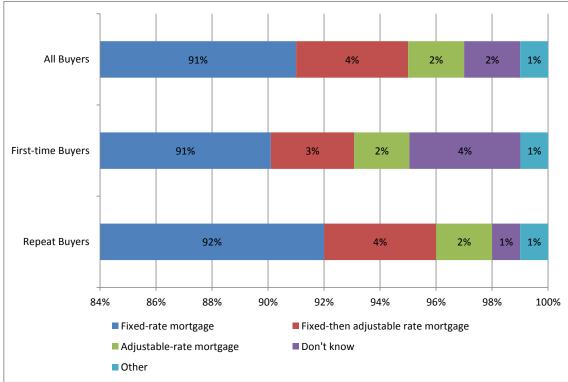
		First-time		
	All Buyers Buyers Repeat Bu			
Fixed-rate mortgage	78%	81%	77%	
Fixed-then adjustable rate mortgage	3%	2%	3%	
Adjustable-rate mortgage	2	2	2	
Don't know	*	*	*	
Other	*	*	*	

\* Less than 1 percent

### U.S.

	Repeat	First-time	
	Buyers	Buyers	All Buyers
Fixed-rate mortgage	92%	91%	91%
Fixed-then adjustable rate mortgage	4%	3%	4%
Adjustable-rate mortgage	2%	2%	2%
Don't know	1%	4%	2%
Other	1%	1%	1%

#### \* Less than 1 percent



### Exhibit 5-18 TYPE OF LOAN, FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution Among those who Financed their Home Purchase)

### Texas

		First-time	
	All Buyers	Buyers	Repeat Buyers
Conventional	55%	31%	67%
VA	13	12	13
FHA	26	45	16
Don't know	3	9	1
Other	3	3	3

\* Less than 1 percent

	Repeat	First-time	
	Buyers	Buyers	All Buyers
Conventional	66%	47%	59%
FHA	16%	34%	23%
VA	13%	9%	11%
Don't Know	3%	6%	4%
Other	3%	5%	3%

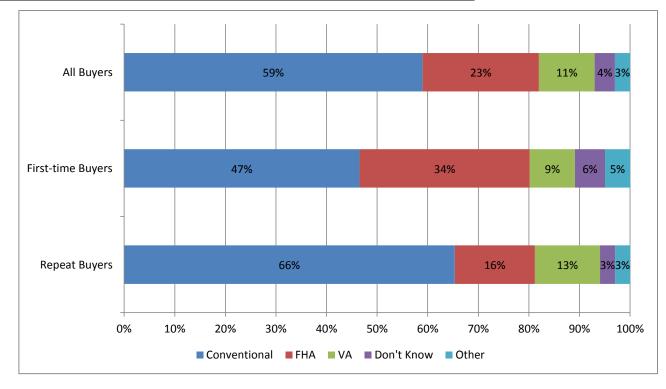


Exhibit 5-19

### BUYERS' VIEW OF HOMES AS A FINANCIAL INVESTMENT, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

## Texas

			_	<b>BUYERS OF</b>		
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes	
Good financial investment	85%	85%	84%	91%	82%	
Better than stocks	48	45	49	51	46	
About as good as stocks	26	27	25	23	27	
Not as good as stocks	11	14	10	17	9	
Not a good financial investment	4	3	4	1	5	
Don't know	12	12	11	8	13	

\* Less than 1 percent

			_	BUYERS OF			
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes		
Good financial investment	80%	84%	78%	82%	80%		
Better than stocks	43	48	40	42	43		
About as good as stocks	25	25	26	25	26		
Not as good as stocks	12	11	12	15	11		
Not a good financial investment	6	3	7	6	6		
Don't know	14	13	15	13	15		

#### Exhibit 5-20

BUYERS' VIEW OF HOMES AS A FINANCIAL INVESTMENT, BY ADULT COMPOSITION OF HOUSEHOLD (*Percentage Distribution*)

## Texas

		ADULT COMPOSITION OF HOUSEHOLD					
		Married Single Single Unmarried					
	All Buyers	couple	female	male	couple	Other	
Good financial investment	85%	86%	85%	83%	81%	86%	
Better than stocks	48	47	48	39	57	71	
About as good as stocks	26	27	30	26	14	*	
Not as good as stocks	11	12	7	17	10	14	
Not a good financial investment	4	4	2	4	10	14	
Don't know	12	11	13	13	10	*	

\* Less than 1 percent

	_	ADULT COMPOSITION OF HOUSEHOLD						
		Married Single Single Unmarried						
	All Buyers	couple	female	male	couple	Other		
Good financial investment	80%	80%	79%	79%	83%	74%		
Better than stocks	43	42	47	42	44	50		
About as good as stocks	25	26	23	25	28	18		
Not as good as stocks	12	12	9	12	11	6		
Not a good financial investment	6	6	6	5	5	6		
Don't know	14	14	15	16	13	20		

- Exhibit 6-1
- AGE OF HOME SELLERS, BY REGION HOUSEHOLD INCOME OF HOME SELLERS, 2014 Exhibit 6-2
- ADULT COMPOSITION OF HOME SELLER HOUSEHOLDS Exhibit 6-3
- Exhibit 6-4 NUMBER OF CHILDREN UNDER THE AGE OF 18 RESIDING IN HOME SELLER HOUSEHOLD
- Exhibit 6-5 RACE/ETHNICITY OF HOME SELLERS, BY REGION Exhibit 6-6
- PRIMARY LANGUAGE SPOKEN IN HOME SELLER HOUSEHOLD, BY REGION HOME SELLING SITUATION AMONG REPEAT BUYERS Exhibit 6-7
- FIRST-TIME OR REPEAT SELLER Exhibit 6-8
- Exhibit 6-9 HOMES SOLD AND FOR SALE, BY REGION
- Exhibit 6-10 LOCATION OF HOME SOLD
- PROXIMITY OF HOME SOLD TO HOME PURCHASED Exhibit 6-11
- TYPE OF HOME SOLD, BY LOCATION Exhibit 6-12
- SIZE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD Exhibit 6-13
- Exhibit 6-14
- SIZE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD, BY AGE OF SELLER NUMBER OF BEDROOMS AND BATHROOMS BY ADULT COMPOSITION OF HOUSEHOLD AND CHILDREN IN HOUSEHOLD Exhibit 6-15
- AGE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD Exhibit 6-16
- Exhibit 6-17 PRICE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD
- Exhibit 6-18 PRICE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD, BY AGE OF SELLER Exhibit 6-19
- PRIMARY REASON FOR SELLING PREVIOUS HOME, BY MILES MOVED PRIMARY REASON FOR SELLING PREVIOUS HOME, BY FIRST-TIME AND REPEAT SELLERS Exhibit 6-20
- SELLER WANTED TO SELL EARLIER BUT WAITED OR STALLED BECAUSE HOME WAS WORTH LESS THAN MORTGAGE, BY FIRST-TIME AND REPEAT SELLERS Exhibit 6-21
- Exhibit 6-22 SELLER WANTED TO SELL EARLIER BUT WAITED OR STALLED BECAUSE HOME WAS WORTH LESS THAN MORTGAGE, BY TENURE IN HOME
- Exhibit 6-23 TENURE IN PREVIOUS HOME
- Exhibit 6-24 TENURE IN PREVIOUS HOME, BY AGE OF SELLER
- DISTANCE BETWEEN HOME PURCHASED AND HOME RECENTLY SOLD, BY REGION Exhibit 6-25
- DISTANCE BETWEEN HOME PURCHASED AND HOME RECENTLY SOLD, BY AGE Exhibit 6-26
- Exhibit 6-27 METHOD USED TO SELL HOME, BY REGION
- Exhibit 6-28 METHOD USED TO SELL HOME, BY SELLER URGENCY METHOD OF SALE, BY BUYER AND SELLER RELATIONSHIP
- Exhibit 6-29 METHOD USED TO SELL HOME, 2001-2015
- Exhibit 6-30 Exhibit 6-31
- SALES PRICE COMPARED WITH LISTING PRICE, BY REGION Exhibit 6-32
- SALES PRICE COMPARED WITH LISTING PRICE, BY SELLER URGENCY NUMBER OF WEEKS RECENTLY SOLD HOME WAS ON THE MARKET, BY REGION Exhibit 6-33
- SALES PRICE COMPARED WITH LISTING PRICE, BY NUMBER OF WEEKS HOME WAS ON THE Exhibit 6-34
- MARKET
- Exhibit 6-35 NUMBER OF TIMES ASKING PRICE WAS REDUCED, BY NUMBER OF WEEKS HOME WAS ON THE MARKET
- INCENTIVES OFFERED TO ATTRACT BUYERS, BY REGION Exhibit 6-36
- INCENTIVES OFFERED TO ATTRACT BUYERS, BY NUMBER OF WEEKS HOME WAS ON THE Exhibit 6-37 MARKET
- Exhibit 6-38 EQUITY EARNED IN HOME RECENTLY SOLD, BY TENURE IN HOME SATISFACTION WITH THE SELLING PROCESS
- Exhibit 6-39

### HOME SELLERS AND THEIR SELLING EXPERIENCE

### Exhibit 6-1 AGE OF HOME SELLERS, BY REGION

(Percentage Distribution)

#### SELLERS WHO SOLD A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
18 to 34 years	11%	15%	11%	17%	14%	18%
35 to 44 years	23	17	19	23	18	17
45 to 54 years	17	15	18	16	15	17
55 to 64 years	20	20	24	21	22	20
65 to 74 years	23	21	21	18	26	25
75 years or older	6	5	7	6	6	4
Median age (years)	54	54	55	51	55	54

\* Less than 1 percent

### HOME SELLERS AND THEIR SELLING EXPERIENCE

### Exhibit 6-2 HOUSEHOLD INCOME OF HOME SELLERS, 2014

(Percentage Distribution)

#### U.S. West Texas Northeast **Midwest** South 2% Less than \$25,000 2% 2% 2% 3% \$25,000 to \$34,999 \$35,000 to \$44,999 \$45,000 to \$54,999 \$55,000 to \$64,999 \$65,000 to \$74,999 \$75,000 to \$84,999 \$85,000 to \$99,999 \$100,000 to \$124,999 \$125,000 to \$149,999 \$150,000 to \$174,999 \$175,000 to \$199,999 \$200,000 or more Median income (2014) \$108,100 \$104,139 \$108,306 \$99,970 \$98,300 \$111,721

#### SELLERS WHO SOLD A HOME IN THE

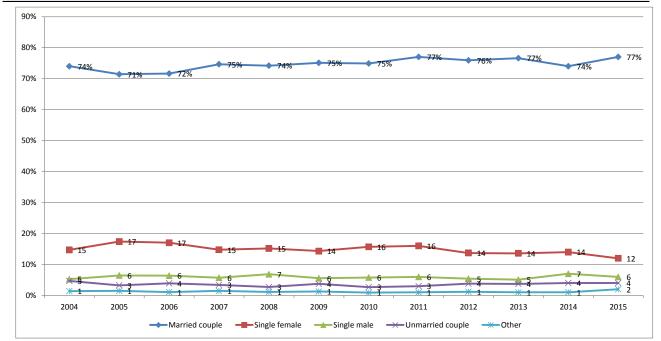
Exhibit 6-3 ADULT COMPOSITION OF HOME SELLER HOUSEHOLDS (Percentage Distribution)

#### Texas

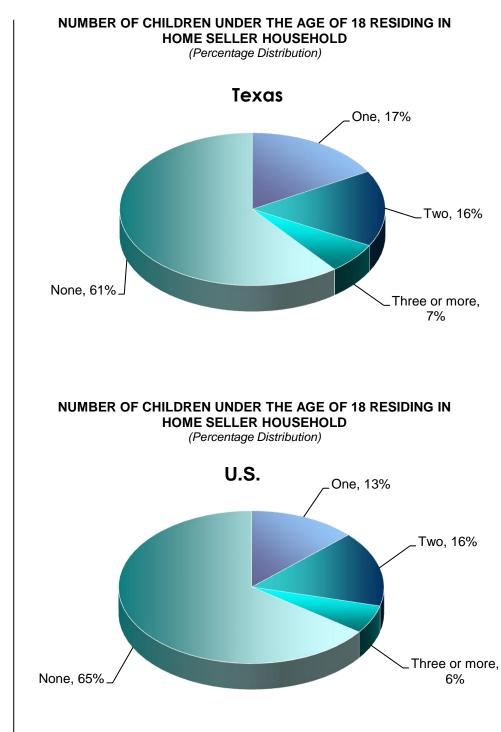
	2015
Married couple	81%
Single female	9
Single male	3
Unmarried couple	4
Other	3

\* Less than 1 percent

	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Married couple	74%	71%	72%	75%	74%	75%	75%	77%	76%	77%	74%	77%
Single female	15	17	17	15	15	14	16	16	14	14	14	12
Single male	5	6	6	6	7	6	6	6	5	5	7	6
Unmarried couple	5	3	4	3	3	4	3	3	4	4	4	4
Other	1	1	1	1	1	1	1	1	1	1	1	2



## Exhibit 6-4 NUMBER OF CHILDREN UNDER THE AGE OF 18 RESIDING IN HOME SELLER HOUSEHOLD (Percentage Distribution of Home Seller Households)



# Texas

One	17%
Two	16%
Three or more	7%
None	61%

One	13%
Two	16%
Three or more	6%
None	65%

## Exhibit 6-5 RACE/ETHNICITY OF HOME SELLERS, BY REGION (Percent of Respondents)

		_	SELLERS WHO SOLD A HOME IN THE					
	Texas	U.S.	Northeast	Midwest	South	West		
White/Caucasian	88%	91%	93%	95%	91%	86%		
Asian/Pacific Islander	2	3	2	2	2	7		
Hispanic/Latino/Mexican/								
Puerto Rican	9	4	4	2	4	6		
Black/African-American	3	2	1	2	3	1		
Other	1	1	*	1	1	2		

\* Less than 1 percent

Note: Respondents were permitted to select as many races and ethnicities as they felt applicable. The percentage distribution may therefore sum to more than 100 percent.

# Exhibit 6-6 PRIMARY LANGUAGE SPOKEN IN HOME SELLER HOUSEHOLD, BY REGION (Percentage Distribution)

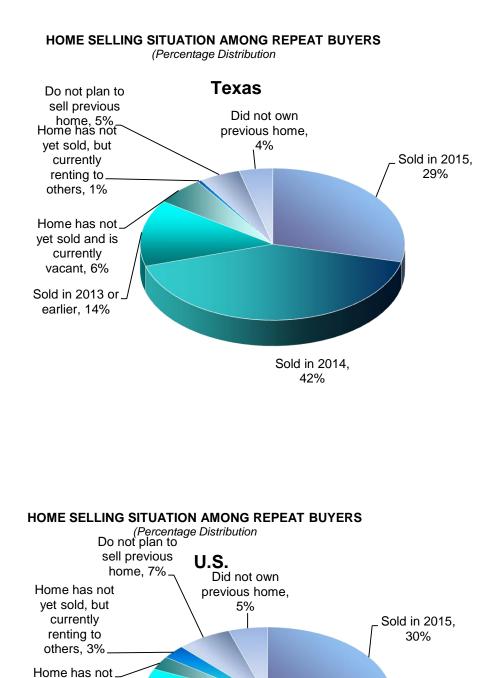
## SELLERS WHO SOLD A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
English	99%	98%	99%	99%	99%	97%
Other	1	2	1	1	1	3

#### Exhibit 6-7 HOME SELLING SITUATION AMONG REPEAT BUYERS (Percentage Distribution)

## Texas

Sold in 2015	29%
Sold in 2014	42%
Sold in 2013 or	14%
earlier	
Home has not yet	6%
sold and is	
currently vacant	
Home has not yet	1%
sold, but currently	
renting to others	
Do not plan to sell	5%
previous home	
Did not own	4%
previous home	



Sold in 2014, 36%

# U.S.

Sold in 2015	30%
Sold in 2014	36%
Sold in 2013 or	15%
earlier	
Home has not yet	3%
sold and is	
currently vacant	
Home has not yet	3%
sold, but currently	
renting to others	
Do not plan to sell	7%
previous home	
Did not own	5%
previous home	



yet sold and is currently vacant, 3%

Sold in 2013 or earlier, 15%

## Exhibit 6-8 FIRST-TIME OR REPEAT SELLER

(Percentage Distribution)

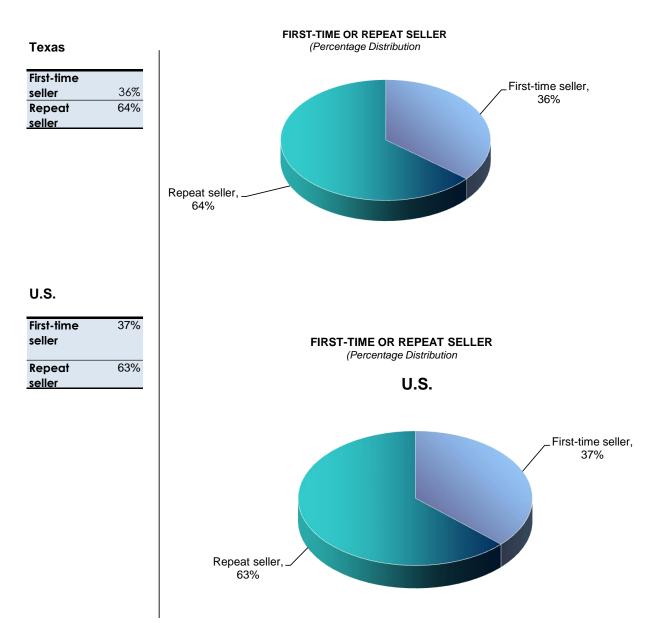


Exhibit 6-9 HOMES SOLD AND FOR SALE, BY REGION (Percentage Distribution)

	Homes Sold	Home has not yet sold and is currently vacant	Home has not yet sold, but currently renting to others
Northeast	14%	17%	16%
Midwest	22	27	19
South	40	47	44
West	24	10	22

Exhibit 6-10 LOCATION OF HOME SOLD (Percentage Distribution)

# Texas

	Homes Sold	Home has not yet sold and is currently vacant	Home has not yet sold, but currently renting to others
Suburb/Subdivision	58%	55%	50%
Small town	14	9	*
Urban area/Central city	15	*	*
Rural area	11	36	50
Resort/Recreation area	3	*	*

\* Less than 1 percent

	Homes Sold	Home has not yet sold and is currently vacant	Home has not yet sold, but currently renting to others
Suburb/Subdivision	49%	39%	47%
Small town	19	26	23
Urban area/Central city	16	16	9
Rural area	14	18	18
Resort/Recreation area	3	1	3

#### Exhibit 6-11 **PROXIMITY OF HOME SOLD TO HOME PURCHASED** (Percentage Distribution)

PROXIMITY OF HOME SOLD TO HOME PURCHASED Texas (Percentage Distribution of Households) Same state 75% Texas Same region 7% Other region 18% Other region, 18% Same region, 7% Same state, 75% U.S. PROXIMITY OF HOME SOLD TO HOME PURCHASED (Percentage Distribution of Households) Same state 70% 13% Same region Other region, Other region 17% 17% U.S. Same region, 13% Same state, 70%

## Exhibit 6-12 TYPE OF HOME SOLD, BY LOCATION

(Percentage Distribution)

# Texas

	_	SELLERS WHO SOLD A HOME IN A					
	All Sellers	Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area	
Detached single-family home	87%	91%	96%	67%	88%	75%	
Townhouse/row house	3	4	*	4	*	*	
Apartment/condo in a building	3	1	5	13	*	*	
with 5 or more units							
Duplex/apartment/condo in 2 to	2	2	*	4	*	*	
4 unit building							
Other	5	1	*	13	12	25	

# U.S.

	_	SELLERS WHO SOLD A HOME IN A					
	All Sellers	Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area	
Detached single-family home	82%	86%	83%	70%	81%	58%	
Townhouse/row house	6	7	4	8	3	12	
Apartment/condo in a building with 5 or more units	5	4	3	14	2	12	
Duplex/apartment/condo in 2 to 4 unit building	2	1	3	4	*	3	
Other	6	3	8	5	15	16	

Exhibit 6-13 SIZE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD (Percentage Distribution)

# Texas

	SIZE OF HOME PURCHASED								
	1,000 sq ft or 1,001 sq ft to 1,501 sq ft to 2,001 sq ft to 2,501 sq ft to N								
		less	1,500 sq ft	2,000 sq ft	2,500 sq ft	3,000 sq ft	3,000 sq ft		
	1,000 sq ft or less	*	14%	*	*	*	*		
SIZE OF	1,001 to 1,500 sq ft	*	14	19	7	5	2		
HOME	1,501 to 2,000 sq ft	*	14	19	15	25	15		
SOLD	2,001 to 2,500 sq ft	*	29	30	30	30	28		
	2,501 to 3,000 sq ft	*	14	15	20	21	17		
	More than 3,000 sq ft	*	14	19	28	21	38		

# U.S.

		SIZE OF HOME PURCHASED											
		1,000 sq ft or	1,001 sq ft to	1,501 sq ft to	2,001 sq ft to	2,501 sq ft to	More than						
		less	1,500 sq ft	2,000 sq ft	2,500 sq ft	3,000 sq ft	3,000 sq ft						
	1,000 sq ft or less	*	*	*	*	*	*						
SIZE OF HOME		*	2	5	4	2	1						
-	1,501 to 2,000 sq ft	*	2	6	6	5	4						
SOLD	2,001 to 2,500 sq ft	*	2	5	8	5	6						
	2,501 to 3,000 sq ft	*	1	3	6	4	4						
	More than 3,000 sq ft	*	*	2	6	4	9						

\* Less than 1 percent

42%
29%
31%

Trading Up

Remaining at the same size range

Trading Down

## Exhibit 6-14 SIZE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD, BY AGE OF SELLER (Median Square Feet)

	Size of home sold	Size of home purchased	Difference
18 to 34 years	1,600	2,200	600
35 to 44 years	1,900	2,600	700
45 to 54 years	2,200	2,300	100
55 to 64 years	2,000	2,000	*
65 to 74 years	2,200	2,000	-200
75 years or older	2,000	1,800	-200

NUMBER OF BEDROOMS AND BATHROOMS BY ADULT COMPOSITION OF HOUSEHOLD AND CHILDREN IN HOUSEHOLD (Precentage Distribution)

# Texas

		AD		OSITION O	F HOUSEHOLD	)	CHILDREN	
	All Sellers	Married couple	Single female	Single male	Unmarried couple	Other	under 18 in home	children in home
One bedroom	*	*	*	*	*	*	*	*
Two bedrooms	6	7	7	*	*	*	7	7
Three bedrooms or more	94	93	93	100	100	100	93	94
Median number of bedrooms	3	3	3	3	3	3	3	3
One full bathroom	3	1	14	*	14	*	*	4
Two full bathrooms	73	72	57	100	86	75	78	69
Three full bathrooms or more	25	27	29	*	*	25	22	27
Median number of full bathrooms	2	2	2	2	2	2	2	2

## U.S.

	_	AD	OULT COMP	OSITION O	F HOUSEHOLD	1	CHILDREN IN HOM		
	All Sellers	Married couple	Single female	Single male	Unmarried couple	Other	under 18 in home	No children in home	
One bedroom	1%	1%	2%	1%	*	*	*	1%	
Two bedrooms	12	10	17	21	17	16	8	14	
Three bedrooms or more	88	89	81	79	84	84	92	85	
Median number of bedrooms	3	3	3	3	3	3	3	3	
One full bathroom	13	12	17	15	18	11	14	13	
Two full bathrooms	58	58	58	60	62	59	58	58	
Three full bathrooms or more	29	30	25	25	20	30	28	29	
Median number of full bathrooms	2	2	2	2	2	2	2	2	

AGE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD (Percentage Distribution)

# Texas

	YEAR PURCHASED HOME WAS BUILT									
			2010	2006	2001	1986	1960	1912	1750	
			through							
		2014	2013	2009	2005	2000	1985	1959	1911	
	2014	*	*	*	*	*	*	*	*	
	2010 through 2013	13	13	13	13	13	13	13	13	
Year home sold was built	2006 through 2009	38	38	38	38	38	38	38	38	
	2001 through 2005	25	25	25	25	25	25	25	25	
	1986 through 2000	*	*	*	*	*	*	*	*	
1	1960 through 1985	25	25	25	25	25	25	25	25	
	1912 through 1959	*	*	*	*	*	*	*	*	
	1750 through 1911	*	*	*	*	*	*	*	*	

\* Less than 1 percent

# U.S.

				YEAR I	PURCHASE	D HOME WA	AS BUILT		
			2010	2006	2001	1986	1960	1912	1750
			through	through	through	through	through	through	through
		2014	2013	2009	2005	2000	1985	1959	1911
	2014	*	*	*	*	*	*	*	*
	2010 through 2013	2	3	*	*	2	2	*	*
Year home sold was built	2006 through 2009	5	*	1	1	1	1	*	*
	2001 through 2005	5	3	3	3	4	4	1	*
	1986 through 2000	4	1	3	4	5	5	4	*
	1960 through 1985	5	1	2	3	4	7	2	*
	1912 through 1959	1	*	*	1	1	4	2	*
	1750 through 1911	*	*	*	*	1	*	1	*

\* Less than 1 percent

27%

Purchased Older Home

21%

54% Purchased a Newer Home

Purchased a Home the Same Age

**PRICE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD** (*Percentage Distribution*)

# Texas

					PRICE OF	HOME PURG	CHASED			
			\$100,000	\$150,000	\$200,000	\$250,000	\$300,000	\$350,000	\$400,000	
		Less than	to	\$500,000						
		\$100,000	\$149,999	\$199,999	\$249,999	\$299,999	\$349,999	\$399,999	\$499,999	or more
	Less than \$100,000	100	21	15	11	5	15	10	10	8
PRICE OF	\$100,000 to \$149,999	*	47	41	26	21	15	10	5	*
HOME	\$150,000 to \$199,999	*	26	18	37	31	15	20	30	8
SOLD	\$200,000 to \$249,999	*	5	9	15	21	23	20	25	8
3010	\$250,000 to \$299,999	*	*	3	7	10	23	10	5	25
	\$300,000 to \$349,999	*	*	9	*	*	*	10	5	17
	\$350,000 to \$399,999	*	*	3	4	8	*	10	5	*
	\$400,000 to \$499,999	*	*	3	*	*	8	*	10	17
	\$500,000 or more	*	*	*	*	5	*	10	5	17

U.S.

					PRICE OF I	HOME PURG	CHASED			
			\$100,000	\$150,000	\$200,000	\$250,000	\$300,000	\$350,000	\$400,000	
		Less than	to	to	to	to	to	to	to	\$500,000
		\$100,000	\$149,999	\$199,999	\$249,999	\$299,999	\$349,999	\$399,999	\$499,999	or more
	Less than \$100,000	2%	2%	2%	1%	*	*	*	*	*
	\$100,000 to \$149,999	1	3	4	3	2	*	1	*	*
PRICE OF HOME	\$150,000 to \$199,999	1	2	3	4	3	2	1	1	*
SOLD	\$200,000 to \$249,999	*	1	3	3	3	1	2	1	*
SOLD	\$250,000 to \$299,999	*	*	2	1	2	2	2	2	1
	\$300,000 to \$349,999	*	*	1	4	1	1	1	1	1
	\$350,000 to \$399,999	*	*	1	1	1	1	1	1	1
	\$400,000 to \$499,999	*	*	*	1	1	1	*	1	2
	\$500,000 or more	*	*	*	1	1	1	1	2	7

\* Less than 1 percent



Remaining at the same price range

30% Trading Down

## Exhibit 6-18 PRICE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD, BY AGE OF SELLER (Median)

	Price of home sold	Price of home purchased	Difference
18 to 34 years	\$190,000	\$260,000	\$70,000
35 to 44 years	\$233,000	\$308,000	\$75,000
45 to 54 years	\$265,000	\$289,000	\$24,000
55 to 64 years	\$250,000	\$255,000	\$5,000
65 to 74 years	\$278,000	\$220,000	-\$58,000
75 years or older	\$240,000	\$207,000	-\$33,000

#### PRIMARY REASON FOR SELLING PREVIOUS HOME, BY MILES MOVED (Percentage Distribution)

#### Texas

10,400	_			AGE OF I	HOME SELLE	R	
	All Sellers	10 miles or less	11 to 20 miles	21 to 50 miles	51 to 100 miles	101 to 500 miles	501 miles or more
Job relocation	20%	4%	7%	8%	*	36%	40%
Home is too small	14	26	7	12	*	*	1
Change in family situation (e.g., marriage, birth of a child, divorce)	10	16	*	12	*	5	6
Want to move closer to friends or family	15	5	*	12	*	36	25
Neighborhood has become less desirable	8	14	7	16	*	*	2
Home is too large	8	16	14	4	*	*	2
Moving due to retirement	4	4	*	4	*	14	11
Want to move closer to current job	6	2	14	24	*	*	2
Upkeep of home is too difficult due to health or financial limitations	4	5	21	*	100	*	2
Can not afford the mortgage and other expenses of owning home	2	*	7	4	*	5	3
Other	7	9	21	4	*	5	8

# U.S.

	_			MILES	S MOVED		
	All Sellers	10 miles or less	11 to 20 miles	21 to 50 miles	51 to 100 miles	101 to 500 miles	501 miles or more
Home is too small	16%	30%	19%	11%	4%	1%	1%
Job relocation	14	3	4	6	19	31	38
Want to move closer to friends or family	13	3	7	13	18	28	24
Neighborhood has become less desirable	10	13	17	19	4	1	3
Change in family situation (e.g., marriage, birth of a child,	10	15	11	10	4	5	4
divorce)							
Home is too large	9	14	11	7	8	2	2
Moving due to retirement	7	3	2	7	12	11	16
Upkeep of home is too difficult due to health or financial limitations	6	4	8	2	8	17	2
Want to move closer to current job	5	2	11	14	18	2	1
Can not afford the mortgage and other expenses of owning	2	3	2	3	1	1	2
home							
To avoid possible foreclosure	*	*	*	*	*	*	*
Other	8	11	7	7	4	1	7

## Exhibit 6-20 PRIMARY REASON FOR SELLING PREVIOUS HOME, BY FIRST-TIME AND REPEAT SELLERS (Percentage Distribution)

# Texas

	All Sellers	First-time Seller	Repeat Seller
Home is too small	14%	23%	8%
Job relocation	20	20	23
Want to move closer to friends or family	15	11	16
Neighborhood has become less desirable	8	18	4
Home is too large	8	2	10
Change in family situation (e.g.,	10	7	10
marriage, birth of a child, divorce)			
Moving due to retirement	4	2	6
Want to move closer to current job	6	9	5
Upkeep of home is too difficult due to health or financial limitations	4	2	6
Can not afford the mortgage and other expenses of owning home	2	2	3
To avoid possible foreclosure	*	*	*
Other	7	5	8

# U.S.

	All Sellers	First-time Seller	Repeat Seller
Home is too small	16%	29%	8%
Job relocation	14	14	15
Want to move closer to friends or	13	8	16
family			
Neighborhood has become less	10	13	8
desirable			
Change in family situation (e.g.,	10	10	10
marriage, birth of a child, divorce)			
Home is too large	9	4	11
Moving due to retirement	7	4	9
Upkeep of home is too difficult due	6	2	8
to health or financial limitations			
Want to move closer to current job	5	6	5
Can not afford the mortgage and	2	1	3
other expenses of owning home			
To avoid possible foreclosure	*	*	*
Other	8	8	8

\* Less than 1 percent

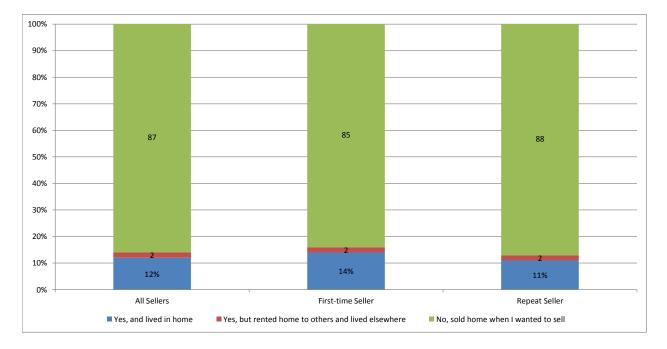
The 2015 National Association of Realtors® Profile of Home Buyers and Sellers

Exhibit 6-21 SELLER WANTED TO SELL EARLIER BUT WAITED OR STALLED BECAUSE HOME WAS WORTH LESS THAN MORTGAGE, BY FIRST-TIME AND REPEAT SELLERS (Percentage Distribution)

#### Texas

	All Sellers	First-time Seller	Repeat Seller
Yes, and lived in home	8%	11%	7%
Yes, but rented home to others and lived elsewhere	3	2	3
No, sold home when I wanted to sell	89	88	90

		First-time	Repeat
	All Sellers	Seller	Seller
Yes, and lived in home	12%	14%	11%
Yes, but rented home to others and lived elsewhere	2	2	2
No, sold home when I wanted to sell	87	85	88



SELLER WANTED TO SELL EARLIER BUT WAITED OR STALLED BECAUSE HOME WAS WORTH LESS THAN MORTGAGE, BY TENURE IN HOME (Percentage Distribution)

## Texas

	1	1 year or	2 to 3	4 to 5	6 to 7	8 to 10	11 to 15	16 to 20	21 years
	All Sellers	less	years	years	years	years	years	years	or more
Yes, and lived in home	8%	8%	*	13%	20%	*	11%	7%	7%
Yes, but rented home to others	3	2	*	13	*	4	*	7	5
and lived elsewhere									
No, sold home when I wanted	89	90	100	75	80	96	89	87	88
to sell									

#### U.S.

		3 years	4 to 5	6 to 7	8 to 10	11 to 15	16 to 20	21 years
	All Sellers	or less	years	years	years	years	years	or more
Yes, and lived in home	12%	5%	5%	15%	26%	13%	9%	8%
Yes, but rented home to others	2	1	1	3	3	1	1	*
and lived elsewhere								
No, sold home when I wanted	87	94	94	82	70	87	91	92
to sell								

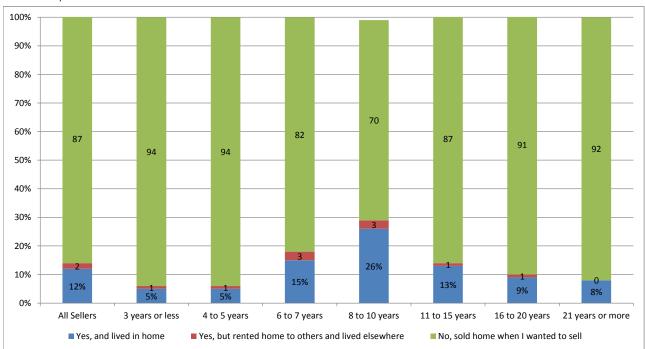


Exhibit 6-23 TENURE IN PREVIOUS HOME (Percentage Distribution)

# Texas

	All Types
1 year or less	6%
2 to 3 years	15
4 to 5 years	15
6 to 7 years	13
8 to 10 years	13
11 to 15 years	19
16 to 20 years	8
21 years or more	13
Median	8

U.S.

	All Types	Cabin/ cottage	Duplex/ apartment/ condo in 2-4 unit structure	Apartment/ condo in building with 5 or more units	Townhouse/ row house	Detached single- family home	Mobile/ manufactured home	Other
1 year or less	4%	*	*	6%	1%	4%	1%	8%
2 to 3 years	10	5	23	11	17	9	13	3
4 to 5 years	13	10	18	22	11	13	9	6
6 to 7 years	14	10	23	16	20	14	10	5
8 to 10 years	15	19	13	20	20	15	13	16
11 to 15 years	19	19	20	16	22	19	27	11
16 to 20 years	9	10	*	1	8	10	17	11
21 years or more	16	29	5	9	3	17	10	40
Median	9	14	6	7	8	9	12	16

Exhibit 6-24 TENURE IN PREVIOUS HOME, BY AGE OF SELLER (Percentage Distribution)

# Texas

	All Sellers
1 year or less	6%
2 to 3 years	15
4 to 5 years	15
6 to 7 years	13
8 to 10 years	13
11 to 15 years	19
16 to 20 years	8
21 years or more	13
Median	8

# U.S.

		AGE OF HOME SELLER							
		18 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75 years		
	All Sellers	years	years	years	years	years	or older		
1 year or less	4%	3%	5%	3%	3%	4%	4%		
2 to 3 years	10	17	9	11	8	7	8		
4 to 5 years	13	36	17	11	6	5	4		
6 to 7 years	14	27	17	13	10	13	7		
8 to 10 years	15	12	26	18	11	13	13		
11 to 15 years	19	4	21	24	23	22	9		
16 to 20 years	9	*	3	13	16	9	9		
21 years or more	16	*	1	8	23	28	47		
Median	9	5	8	9	13	12	18		

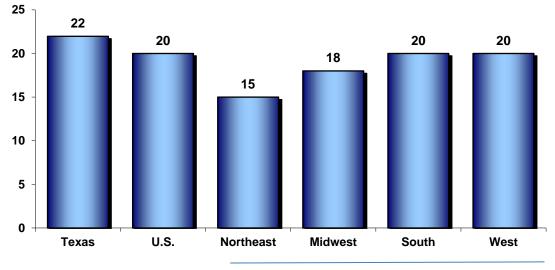
\* Less than 1 percent

NA= Not applicable

## Exhibit 6-25 DISTANCE BETWEEN HOME PURCHASED AND HOME RECENTLY SOLD, BY REGION (Median Miles)

		1	SELLERS V	'HE:		
	Texas	U.S.	Northeast	Midwest	South	West
2014	22	20	15	18	20	20





**Region of Home Sold** 

## Exhibit 6-26 DISTANCE BETWEEN HOME PURCHASED AND HOME RECENTLY SOLD, BY AGE (Percentage Distribution)

# Texas

		AGE OF HOME SELLER							
	All Sellers	18 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older		
5 miles or less	24%	31%	27%	24%	17%	16%	13%		
6 to 10 miles	15	13	15	16	24	13	13		
11 to 15 miles	6	6	3	4	3	9	*		
16 to 20 miles	5	*	6	4	7	*	*		
21 to 50 miles	16	38	12	8	7	19	13		
51 to 100 miles	1	*	*	*	*	3	*		
101 to 500 miles	14	*	15	16	14	22	38		
501 to 1,000 miles	10	13	9	16	7	9	25		
1,001 miles or more	11	*	12	12	21	9	*		
Median (miles)	22	15	19	29	19	*	*		

		AGE OF HOME SELLER							
		18 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75 years		
	All Sellers	years	years	years	years	years	or older		
5 miles or less	30%	32%	34%	25%	22%	16%	22%		
6 to 10 miles	17	15	15	17	12	10	10		
11 to 15 miles	9	9	8	10	11	8	6		
16 to 20 miles	7	10	6	5	6	4	6		
21 to 50 miles	12	13	12	10	9	10	7		
51 to 100 miles	4	3	2	4	7	6	8		
101 to 500 miles	9	7	10	11	12	23	12		
501 to 1,000 miles	5	6	4	10	8	10	13		
1,001 miles or more	8	5	9	10	14	13	16		
Median (miles)	20	13	12	15	20	60	35		

# Exhibit 6-27 METHOD USED TO SELL HOME, BY REGION

(Percentage Distribution)

#### SELLERS WHO SOLD A HOME IN THE:

	Texas	U.S.	Northeast	Midwest	South	West
Sold home using an agent or broker	90%	89%	86%	87%	88%	93%
Seller used agent/broker only	89	85	85	86	87	92
Seller first tried to sell it themselves, but then used an agent	1	4	1	1	1	1
For-sale-by-owner (FSBO)	8	8	11	9	8	6
Seller sold home without using a real estate agent or broker	6	7	10	8	7	5
First listed with an agent, but then sold home themselves	1	1	1	1	1	1
Sold home to a homebuying company	1	1	*	1	1	*
Other	2	2	2	2	2	1

## Exhibit 6-28 METHOD USED TO SELL HOME, BY SELLER URGENCY (Percentage Distribution)

Texas		SELLER NEEDED TO SELL			
	All Sellers	Very urgently	Somewhat urgently	Not urgently	
Sold home using an agent or broker	90%	79%	94%	92%	
Seller used agent/broker only	89	79	91	92	
Seller first tried to sell it themselves, but then used an agent	1	*	4	*	
For-sale-by-owner (FSBO)	8	11	6	7	
Seller sold home without using a real estate agent or broker	6	11	4	6	
First listed with an agent, but then sold home themselves	1	*	2	1	
Sold home to a homebuying company	1	4	*	*	
Other	2	7	*	1	

# U.S.

# SELLER NEEDED TO SELL

	All Sellers	Very urgently	Somewhat urgently	Not urgently
Sold home using an agent or broker	89%	86%	92%	87%
Seller used agent/broker only	85	85	91	86
Seller first tried to sell it themselves, but then used an agent	4	1	1	1
For-sale-by-owner (FSBO)	8	7	7	11
Seller sold home without using a real estate agent or broker	7	6	6	10
First listed with an agent, but then sold home themselves	1	1	1	1
Sold home to a homebuying company	1	2	*	*
Other	2	4	1	2

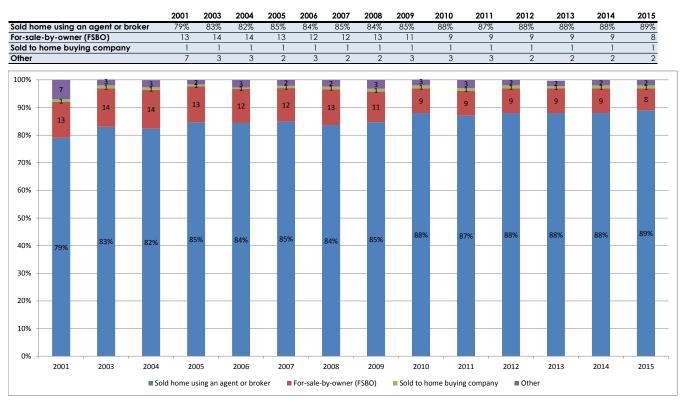
Exhibit 6-29 METHOD OF SALE, BY BUYER AND SELLER RELATIONSHIP (Percentage Distribution)

	Seller Knew	Seller did not
Buyer and Seller Relationship	Buyer	Know Buyer
All sellers	6%	94%
Sold home using an agent or broker	3	97
Seller used agent/broker only	3	97
Seller first tried to sell it themselves, but then used an agent	4	96
For-sale-by-owner (FSBO)	36	64
Sold home without using a real estate agent or broker	36	64
First listed with an agent, but then sold home themselves	35	65
Other	51	49

Exhibit 6-30 METHOD USED TO SELL HOME, 2001-2015 (Percentage Distribution)

#### Texas

	2015
Sold home using an agent or broker	90%
For-sale-by-owner (FSBO)	8
Sold it to a home buying company	1
Other	2



# Exhibit 6-31 SALES PRICE COMPARED WITH LISTING PRICE, BY REGION

(Percentage Distribution of Sales Price as a Percent of List Price)

	Texas	U.S.	Northeast	Midwest	South	West
Less than 90%	6%	9%	13%	11%	9%	6%
90% to 94%	12	15	20	14	15	13
95% to 99%	39	41	36	46	41	37
100%	27	24	22	21	27	23
101% to 110%	12	8	7	5	6	15
More than 110%	3	3	2	3	2	7
Median (sales price as a	98%	98%	97%	97%	98%	99%
percent of listing price)						

## SELLERS WHO SOLD A HOME IN THE

## Exhibit 6-32 SALES PRICE COMPARED WITH LISTING PRICE, BY SELLER URGENCY

(Percentage Distribution of Sales Price as a Percent of Listing Price)

# Texas

		SELLER NEEDED TO SELL					
		Very	Somewhat	Not			
	All Sellers	urgently	urgently	urgently			
Less than 90%	6%	4%	10%	3%			
90% to 94%	12	15	16	9			
95% to 99%	39	31	49	36			
100%	27	31	18	32			
101% to 110%	12	15	6	17			
More than 110%	3	4	2	3			
Median (sales price as a percent of listing price)	98%	98%	96%	100%			

\* Less than 1 percent

		SELLER NEEDED TO SELL					
	All Sellers	Very urgently	Somewhat urgently	Not urgently			
Less than 90%	9%	13%	10%	6%			
90% to 94%	15	16	15	15			
95% to 99%	41	31	42	43			
100%	24	23	24	25			
101% to 110%	8	11	7	9			
More than 110%	3	6	3	2			
Median (sales price as a percent of listing price)	98%	97%	98%	98%			

## Exhibit 6-33 NUMBER OF WEEKS RECENTLY SOLD HOME WAS ON THE MARKET, BY REGION (Percentage Distribution)

		_	JELLERS WHO JOLD A HOME IN II						
	Texas	U.S.	Northeast	Midwest	South	West			
Less than 1 week	10%	6%	5%	7%	6%	5%			
1 to 2 weeks	35	36	32	36	33	43			
3 to 4 weeks	17	12	12	11	12	13			
5 to 6 weeks	4	6	6	7	6	5			
7 to 8 weeks	8	7	6	7	8	5			
9 to 10 weeks	2	5	4	3	5	5			
11 to 12 weeks	7	7	5	6	6	8			
13 to 16 weeks	5	4	6	6	4	3			
17 to 24 weeks	5	6	5	6	6	4			
25 to 36 weeks	3	5	7	4	5	4			
37 to 52 weeks	3	5	10	5	4	3			
53 or more weeks	1	3	5	2	4	1			
Median weeks	4	4	6	4	4	3			

#### SELLERS WHO SOLD A HOME IN THE

SALES PRICE COMPARED WITH LISTING PRICE, BY NUMBER OF WEEKS HOME WAS ON THE MARKET (Percentage Distribution of Sales Price as a Percent of Listing Price)

# Texas

		SELLERS WHOSE HOME WAS ON THE MARKET FOR							
	All Sellers	Less than 1 week	1 to 2 weeks	3 to 4 weeks	5 to 8 weeks	9 to 16 weeks	17 or more weeks		
Less than 90%	6%	*	*	*	11%	5%	29%		
90% to 94%	12	*	2	15	16	24	29		
95% to 99%	39	22	28	62	47	52	24		
100%	27	67	37	23	26	10	6		
101% to 110%	12	*	28	*	*	5	12		
More than 110%	3	11	6	*	*	5	*		

\* Less than 1 percent

# U.S.

## SELLERS WHOSE HOME WAS ON THE MARKET FOR

		Less than	1 to 2	3 to 4	5 to 8	9 to 16	17 or more
	All Sellers	1 week	weeks	weeks	weeks	weeks	weeks
Less than 90%	9%	4%	1%	5%	8%	11%	28%
90% to 94%	15	3	5	15	16	23	31
95% to 99%	41	24	33	55	56	54	30
100%	24	50	39	20	17	9	7
101% to 110%	8	9	17	5	2	2	2
More than 110%	3	10	5	1	1	2	1
Median (sales price	98%	100%	100%	97%	97%	96%	93%
as a percent of listing							
price)							

NUMBER OF TIMES ASKING PRICE WAS REDUCED, BY NUMBER OF WEEKS HOME WAS ON THE MARKET (*Percentage Distribution*)

# Texas

		SELLERS WHOSE HOME WAS ON THE MARKET FOR						
	All Sellers	Less than 1 week	1 to 2 weeks	3 to 4 weeks	5 to 8 weeks	9 to 16 weeks	17 or more weeks	
None, did not reduce	67%	91%	91%	73%	47%	38%	22%	
the asking price								
One	17	7	9	15	26	43	17	
Тwo	7	1	*	8	21	10	17	
Three	6	1	*	4	5	*	33	
Four or more	3	*	*	*	*	10	11	

# U.S.

#### SELLERS WHOSE HOME WAS ON THE MARKET FOR

	All Sellers	Less than 1 week	1 to 2 weeks	3 to 4 weeks	5 to 8 weeks	9 to 16 weeks	17 or more weeks
None, did not reduce the asking price	57%	89%	88%	58%	46%	29%	13%
One	22	10	11	32	31	41	20
Тwo	12	1	1	9	16	19	30
Three	6	*	*	1	6	9	20
Four or more	4	*	*	*	1	3	16

# Exhibit 6-36 **INCENTIVES OFFERED TO ATTRACT BUYERS, BY REGION**

(Percent of Respondents)

## SELLERS WHO SOLD A HOME IN THE

	Towar		Northeast	Midwest	South	West
	Texas	U.S.	Nonneast	Midwest	South	
None	61%	63%	69%	64%	59%	68%
Home warranty policies	27	21	7	23	26	20
Assistance with closing costs	15	16	16	14	18	13
Credit toward remodeling or repairs	4	7	7	5	7	8
Other incentives, such as a car, flat screen TV, etc.	5	4	4	4	4	4
Assistance with condo association fees	1	1	1	1	*	1
Other	1	3	5	2	3	3

INCENTIVES OFFERED TO ATTRACT BUYERS, BY NUMBER OF WEEKS HOME WAS ON THE MARKET (Percent of Respondents)

## Texas

	SELLERS WHOSE HOME WAS ON THE MARKET FOR						OR
	All Sellers	Less than 1 week	1 to 2 weeks		5 to 8 weeks	9 to 16 weeks	17 or more weeks
None	61%	85%	69%	50%	53%	64%	22%
Assistance with closing costs	15	6	13	12	26	27	17
Home warranty policies	27	9	22	39	21	23	61
Credit toward remodeling or repairs	4	2	*	12	5	*	11
Other incentives, such as a car, flat screen TV, etc.	5	*	2	8	5	9	11
Assistance with condo association fees	1	*	*	*	5	*	*
Other	1	2	*	*	*	5	6

# U.S.

#### SELLERS WHOSE HOME WAS ON THE MARKET FOR

	All Sellers	Less than 1 week	1 to 2 weeks	3 to 4 weeks		9 to 16 weeks	17 or more weeks
None	63%	85%	70%	67%	62%	60%	45%
Home warranty policies	21	9	20	19	17	21	31
Assistance with closing costs	16	5	9	16	18	19	29
Credit toward remodeling or repairs	7	4	3	7	7	9	13
Other incentives, such as a car, flat screen TV, etc.	4	*	2	4	4	6	8
Assistance with condo association fees	1	*	1	*	*	*	1
Other	3	1	2	3	2	3	7

# Exhibit 6-38 EQUITY EARNED IN HOME RECENTLY SOLD, BY TENURE IN HOME (Median)

TENURE IN HOME	U.S.				
	Dollar value Perce				
1 year or less	\$31,000	14%			
2 to 3 years	\$30,000	15%			
4 to 5 years	\$35,000	19%			
6 to 7 years	\$31,000	14%			
8 to 10 years	\$3,000	1%			
11 to 15 years	\$38,000	23%			
16 to 20 years	\$95,000	63%			
21 years or more	\$138,000	145%			
Median	\$40,000	23%			

	Texas	
	Dollar value	Percent
Median	\$38,050	22%

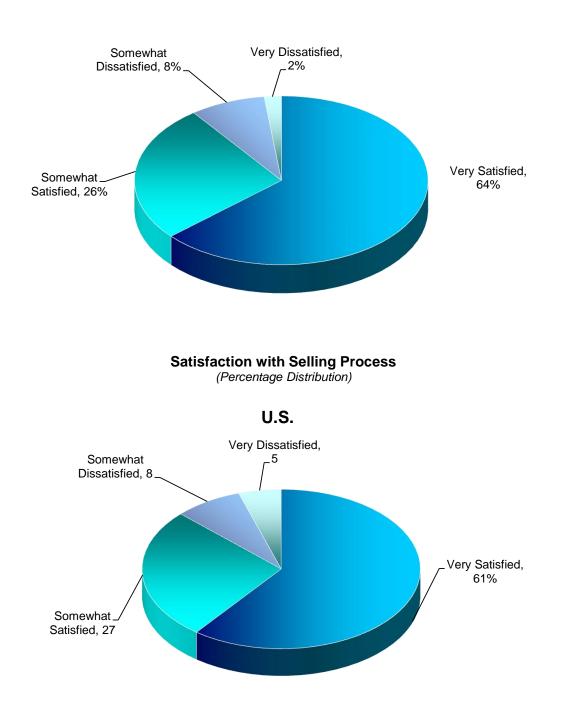
#### Exhibit 6-39 SATISFACTION WITH THE SELLING PROCESS

(Percentage Distribution)

	Texas	U.S.
Very Satisfied	64%	61%
Somewhat Satisfied	26	27
Somewhat Dissatisfied	8	8
Very Dissatisfied	2	5

# **Satisfaction with Selling Process**

(Percentage Distribution)



- Exhibit 7-1 METHOD USED TO FIND REAL ESTATE AGENT, BY FIRST TIME OR REPEAT SELLER
- Exhibit 7-2 METHOD USED TO FIND REAL ESTATE AGENT, BY MILES MOVED
- Exhibit 7-3 NUMBER OF AGENTS CONTACTED BEFORE SELECTING ONE TO ASSIST WITH SALE OF HOME
- Exhibit 7-4 SELLER USED THE SAME REAL ESTATE AGENT FOR THEIR HOME PURCHASE, BY MILES MOVED
- Exhibit 7-5 HOME LISTED ON MULTIPLE LISTING SERVICE
- Exhibit 7-6 LEVEL OF SERVICE PROVIDED BY THE REAL ESTATE AGENT
- Exhibit 7-7 WHAT SELLERS MOST WANT FROM REAL ESTATE AGENTS, BY LEVEL OF SERVICE PROVIDED BY THE AGENT
- Exhibit 7-8 MOST IMPORTANT FACTOR IN CHOOSING A REAL ESTATE AGENT TO SELL HOME, BY LEVEL OF SERVICE PROVIDED BY THE AGENT
- Exhibit 7-9 METHODS REAL ESTATE AGENT USED TO MARKET HOME
- Exhibit 7-10 HOW REAL ESTATE AGENT WAS COMPENSATED
- Exhibit 7-11 NEGOTIATING THE COMMISSION RATE OR FEE WITH THE REAL ESTATE AGENT
- Exhibit 7-12 WOULD SELLER USE REAL ESTATE AGENT AGAIN OR RECOMMEND TO OTHERS
- Exhibit 7-13 HOW MANY TIMES SELLER RECOMMENDED TYPICAL AGENT

### Exhibit 7-1 METHOD USED TO FIND REAL ESTATE AGENT, BY FIRST TIME OR REPEAT SELLER (Percentage Distribution)

# Texas

		First-time Seller	Repeat Seller
Referred by (or is) a friend, neighbor or relative	39%	38%	40%
Used agent previously to buy or sell a home	22	17	27
Visited an open house and met agent	4	2	5
Internet website (without a specific reference)	8	9	7
Personal contact by agent (telephone, email, etc.)	2	6	*
Referred by another real estate or broker	4	9	1
Saw contact information on For Sale/Open House sign	4	6	4
Referred through employer or relocation company	2	*	4
Direct mail (newsletter, flyer, postcard, etc.)	1	*	1
Walked into or called office and agent was on duty	3	4	1
Newspaper, Yellow pages or home book ad	1	2	*
Advertising specialty (calendar, magnet, etc.)	1	2	*
Crowdsourcing through social media/knew the person t	*	*	*
Saw the person's social media page without a connection	*	*	*
Other	10	6	12

# U.S.

		First-time	Repeat
	All sellers	Seller	Seller
Referred by (or is) a friend, neighbor or relative	42%	47%	39%
Used agent previously to buy or sell a home	24	20	26
Internet website (without a specific reference)	4	6	4
Personal contact by agent (telephone, email, etc.)	4	3	5
Referred by another real estate or broker	4	4	4
Visited an open house and met agent	3	3	3
Saw contact information on For Sale/Open House sign	3	4	2
Referred through employer or relocation company	3	3	3
Direct mail (newsletter, flyer, postcard, etc.)	1	2	1
Walked into or called office and agent was on duty	1	1	1
Newspaper, Yellow pages or home book ad	1	*	1
Advertising specialty (calendar, magnet, etc.)	1	1	1
Crowdsourcing through social media/knew the person			
through social media	*	*	*
Saw the person's social media page without a			
connection	*	*	*
Other	9	7	10

Exhibit 7-2 METHOD USED TO FIND REAL ESTATE AGENT, BY MILES MOVED (Percentage Distribution)

#### Texas

	All sellers	10 miles or less	11 to 20 miles	21 to 50 miles	51 to 100 miles	101 to 500 miles	501or more
Referred by (or is) a friend, neighbor or relative	39%	43%	46%	40%	*	35%	37%
Used agent previously to buy or sell a home	22	27	15	10	*	18	24
Visited an open house and met agent	4	4	*	5	*	*	2
Internet website (without a specific reference)	8	5	31	15	*	*	2
Personal contact by agent (telephone, email, etc.)	2	2	*	5	*	*	7
Referred by another real estate or broker	4	2	*	*	*	18	5
Saw contact information on For Sale/Open House sign	4	4	*	*	*	*	3
Referred through employer or relocation company	2	*	*	5	*	*	10
Direct mail (newsletter, flyer, postcard, etc.)	1	2	*	*	*	6	1
Walked into or called office and agent was on duty	3	4	*	*	*	6	2
Newspaper, Yellow pages or home book ad	1	2	*	*	*	*	1
Advertising specialty (calendar, magnet, etc.)	1	*	*	*	*	*	0
Crowdsourcing through social media/knew the person through social media	*	*	*	*	*	*	*
Saw the person's social media page without a connection	*	*	*	*	*	*	*
Other	10	7	8	20	100	18	8

	All sellers	10 miles or less	11 to 20 miles	21 to 50 miles		101 to 500 miles	501 or more
Referred by (or is) a friend, neighbor or relative	42%	45%	43%	36%	43%	49%	37%
Used agent previously to buy or sell a home	24	27	21	26	17	18	21
Internet website (without a specific reference	4	4	8	6	6	2	3
Personal contact by agent (telephone, email, etc.)	4	3	3	7	6	2	7
Referred by another real estate or broker	4	2	3	6	3	6	4
Visited an open house and met agent	3	4	3	2	*	1	1
Saw contact information on For Sale/Open House sign	3	2	5	4	*	4	2
Referred through employer or relocation company	3	*	1	1	3	7	9
Direct mail (newsletter, flyer, postcard, etc.)	1	1	*	2	3	1	2
Walked into or called office and agent was on duty	1	1	1	*	4	1	1
Newspaper, Yellow pages or home book ad	1	*	1	*	*	2	2
Advertising specialty (calendar, magnet, etc.)	1	*	2	*	5	*	1
Crowdsourcing through social media/knew the person through social media	*	*	*	*	1	*	*
Saw the person's social media page without a connection	*	*	*	*	*	*	*
Other	9	10	8	10	10	7	9

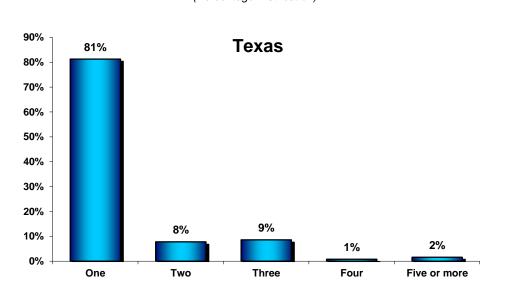
### Exhibit 7-3

NUMBER OF AGENTS CONTACTED BEFORE SELECTING ONE TO ASSIST WITH SALE OF HOME (Percentage Distribution)

### Texas

One	81%
Two	8%
Three	9%
Four	1%
Five or more	2%

NUMBER OF AGENTS CONTACTED BEFORE SELECTING ONE TO ASSIST WITH SALE OF HOME (Percentage Distribution)



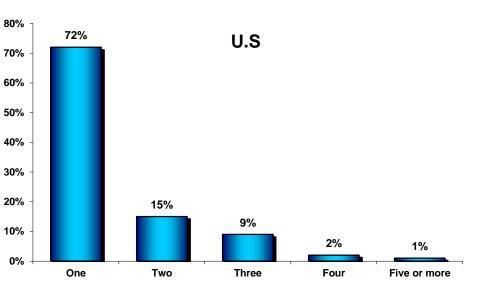
\* Less than 1 percent

### U.S.

One	72%
Two	15
Three	9
Four	2
Five or more	1

### NUMBER OF AGENTS CONTACTED BEFORE SELECTING ONE TO ASSIST WITH SALE OF HOME

(Percentage Distribution)



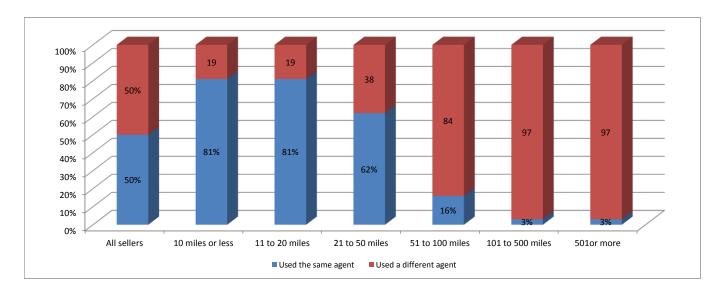
#### Exhibit 7-4

SELLER USED THE SAME REAL ESTATE AGENT FOR THEIR HOME PURCHASE, BY MILES MOVED (Percentage Distribution Among Sellers Who Used an Agent to Purchase a Home)

#### Texas

		10 miles or less	11 to 20 miles	21 to 50 miles	51 to 100 miles	101 to 500 miles	501or more
Yes	53%	86%	82%	65%	0%	0%	8%
No	47%	14%	18%	35%	100%	100%	92%

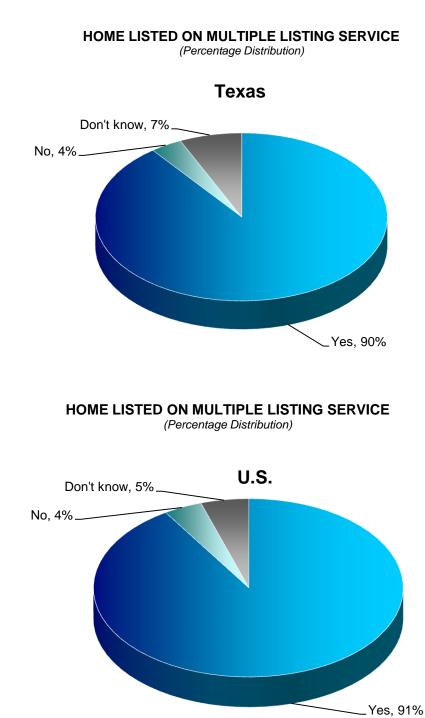
	All sellers	10 miles or less	11 to 20 miles	21 to 50 miles		101 to 500 miles	501or more
Used the same agent	50%	81%	81%	62%	16%	3%	3%
Used a different agent	50%	19	19	38	84	97	97



#### Exhibit 7-5 HOME LISTED ON MULTIPLE LISTING SERVICE (Percentage Distribution)

### Texas

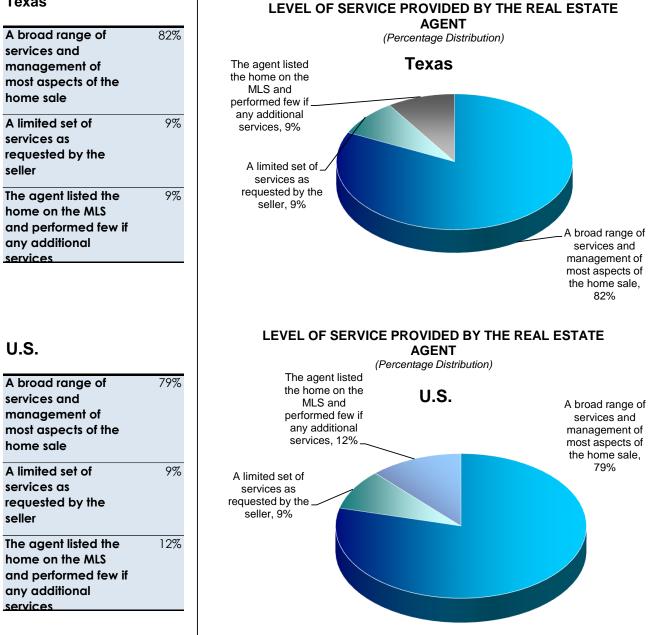
Yes	90%
No	4%
Don't know	7%



Yes	91%
No	4%
Don't know	5%

#### Exhibit 7-6 LEVEL OF SERVICE PROVIDED BY THE REAL ESTATE AGENT (Percentage Distribution)

### Texas



#### Exhibit 7-7

WHAT SELLERS MOST WANT FROM REAL ESTATE AGENTS, BY LEVEL OF SERVICE PROVIDED BY THE AGENT (Percentage Distribution)

	LEVEL OF SERVICE SOUGHT FROM THE AGENT BY THE SELLER					
Texas		A broad range of		The agent listed the		
		services and	A limited set of	home on the MLS		
		management of	services as	and performed few if		
		most aspects of the	requested by the	any additional		
	All sellers	home sale	seller	services		
Help price home competitively	11%	12%	8%	*		
Help sell the home within specific timeframe	22	23	25	15		
Help find a buyer for home	14	12	8	31		
Help seller market home to potential buyers	22	21	25	31		
Help seller find ways to fix up home to sell it for more	14	14	17	15		
Help with negotiation and dealing with buyers	9	9	17	*		
Help with paperwork/inspections/preparing for settlement	5	6	*	*		
Help seller see homes available to purchase	2	2	*	8		
Other	1	1	*	*		

\* Less than 1 percent

#### LEVEL OF SERVICE SOUGHT FROM THE AGENT BY THE SELLER

U.S.		A broad range of services and management of most aspects of the		The agent listed the home on the MLS and performed few if any additional
	All sellers	home sale	seller	services
Help seller market home to potential buyers	21%	20%	19%	27%
Help sell the home within specific timeframe	21	21	23	17
Help find a buyer for home	17	18	17	16
Help price home competitively	16	16	24	14
Help seller find ways to fix up home to sell it for more	14	16	9	10
Help with negotiation and dealing with buyers	5	5	5	7
Help with paperwork/inspections/preparing for settlement	3	3	1	3
Help seller see homes available to purchase	2	2	2	3
Help create and post videos to provide tour of my home	*	*	*	1
Other	1	1	1	2

#### Exhibit 7-8

MOST IMPORTANT FACTOR IN CHOOSING A REAL ESTATE AGENT TO SELL HOME, BY LEVEL OF SERVICE PROVIDED BY THE AGENT (Percentage Distribution)

Texas		LEVEL OF SERVICE	SOUGHT FROM THE	AGENT BY THE SELLER
	All sellers	A broad range of services and management of most aspects of the home sale	services as	home on the MLS and performed few if any
Reputation of agent	27%	27%	20%	25%
Agent is honest and trustworthy	18	19	10	8
Agent is friend or family member	21	19	30	25
Agent's knowledge of the neighborhood	18	18	20	17
Agent's association with a particular firm	4	4	*	8
Agent has caring personality/good listener	4	3	10	8
Agent's commission	4	5	*	*
Agent seems 100% accessible because of use of technolc	3	3	*	8
Professional designations held by agent	*	*	*	*
Other	2	2	10	*

U.S.

#### LEVEL OF SERVICE SOUGHT FROM THE AGENT BY THE SELLER

	All sellers	A broad range of services and management of most aspects of the home sale	services as	home on the MLS and performed few if any
Reputation of agent	34%	35%	29%	29%
Agent is honest and trustworthy	18	19	17	13
Agent is friend or family member	16	16	16	10
Agent's knowledge of the neighborhood	15	15	18	13
Agent has caring personality/good listener	4	4	3	3
Agent's association with a particular firm	4	3	6	8
Agent's commission	4	3	3	7
Agent seems 100% accessible because of use of				
technology like tablet or smartphone	2	2	1	6
Professional designations held by agent	2	2	3	2
Other	3	2	5	9

Exhibit 7-9 **METHODS REAL ESTATE AGENT USED TO MARKET HOM** (Percent of Respondents Among Sellers Who Used an Agent)

# Texas

	All Homes
Multiple Listing (MLS) website	91%
Yard sign	75
Open house	43
Real estate agent website	49
Real estate company website	44
Realtor.com	55
Third party aggregators	35
Print newspaper advertisement	12
Direct mail (flyers, postcards, etc.)	10
Real estate magazine	9
Newspaper website	9
Video	7
Other Web sites with real estate listings (e.g.	
Google, Yahoo)	3
Real estate magazine website	4
Social networking websites (e.g.	
Facebook,Twitter, etc.)	13
Online Classified Ads	4
Video hosting Web sites (e.g. Youtube, etc.)	3
Television	1
Other	4

\* Less than 1 percent

	All Homes
Multiple Listing (MLS) website	89%
Yard sign	69
Real estate agent website	51
Open house	51
Realtor.com	50
Real estate company website	43
Third party aggregators	40
Social networking websites (e.g.	
Facebook,Twitter, etc.)	12
Print newspaper advertisement	11
Direct mail (flyers, postcards, etc.)	10
Video	9
Newspaper website	9
Real estate magazine	9
Other Web sites with real estate listings (e.g.	
Google, Yahoo)	6
Online Classified Ads	6

Exhibit 7-10 HOW REAL ESTATE AGENT WAS COMPENSATED (Percentage Distribution)

# Texas

Paid by seller	81%
Percent of sales price	92
Flat fee	6
Per task fee	*
Other	1
Don't Know	1
Paid by buyer and seller	11
Paid by buyer only	2
Other	4
Don't Know	2

# U.S.

Paid by seller	76%
Percent of sales price	72
Flat fee	3
Per task fee	*
Other	*
Don't Know	1
Paid by buyer and seller	10
Paid by buyer only	7
Other	4
Don't Know	3

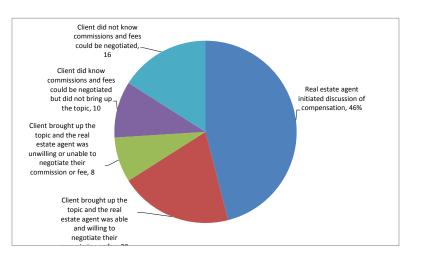
Exhibit 7-11

NEGOTIATING THE COMMISSION RATE OR FEE WITH THE REAL ESTATE AGENT (Percentage Distribution)

#### Texas

Real estate agent initiated discussion of	48%
compensation	
Client brought up the topic and the real estate	18
agent was able and willing to negotiate their	
commission or fee	
Client brought up the topic and the real estate	5
agent was unwilling or unable to negotiate	
their commission or fee	
Client did know commissions and fees could	15
be negotiated but did not bring up the topic	
Client did not know commissions and fees	14
could be neaotiated	

Real estate agent initiated discussion of	46%
compensation	
Client brought up the topic and the real estate	20
agent was able and willing to negotiate their	
commission or fee	
Client brought up the topic and the real estate	8
agent was unwilling or unable to negotiate	
their commission or fee	
Client did know commissions and fees could	10
be negotiated but did not bring up the topic	
Client did not know commissions and fees	16
could be negotiated	



# Exhibit 7-12 WOULD SELLER USE REAL ESTATE AGENT AGAIN OR RECOMMEND TO OTHERS

(Percentage Distribution)

## Texas

		10 miles or less	11 to 20 miles	21 to 50 miles	51 to 100 miles	101 to 500 miles	501or more
Definitely	65%	62%	31%	75%	65%	67%	65%
Probably	20%	21%	54%	10%	13%	20%	20%
Probably Not	10%	14%	8%	10%	8%	13%	10%
Definitely Not	4%	2%	8%	5%	13%	0%	4%
Don't Know/	2%	2%	0%	0%	2%	0%	2%
Not Sure							

	All sellers	10 miles or less	11 to 20 miles	21 to 50 miles	51 to 100 miles	101 to 500 miles	501or more
Definitely	67%	69%	67%	67%	68%	71%	60%
Probably	17	18	19	13	12	14	20
Probably Not	7	6	6	9	8	11	9
Definitely Not	7	6	8	9	11	4	9
Don't Know/							
Not Sure	1	1	1	2	2	*	2

### Exhibit 7-13 HOW MANY TIMES SELLER RECOMMENDED TYPICAL AGENT (Percentage distribution)

1

### Texas

	All Sellers
None	*
One time	81
Two times	8
Three times	9
Four or more times	1
Times recommended	

		nenaca
since	buying	(median)

None3One timeTwo timesThree timesFour or more times	ers	
Two times Three times	8%	None
Three times	13	One time
	17	Two times
Four or more times	12	Three times
	20	Four or more times
Times recommended since buying (median)	1	

- Exhibit 8-1 FSBO AND AGENT-ASSISTED SALES, 2003-2015
- Exhibit 8-2 FSBO AND AGENT-ASSISTED SALES, BY LOCATION
- Exhibit 8-3 CHARACTERISTICS OF FSBO AND AGENT-ASSISTED SELLERS
- Exhibit 8-4 TYPE OF HOME SOLD, FSBO AND AGENT-ASSISTED SELLERS
- Exhibit 8-5 LOCATION OF HOME SOLD, FSBO AND AGENT-ASSISTED SELLERS
- Exhibit 8-6 SELLING PRICE, FSBO AND AGENT-ASSISTED SELLERS
- Exhibit 8-7 HOW FSBO SELLER DETERMINED ASKING PRICE OF HOME SOLD
- Exhibit 8-8 TIME ON THE MARKET, FSBO AND AGENT-ASSISTED SELLERS
- Exhibit 8-9 SELLER URGENCY, FSBO AND AGENT-ASSISTED SELLERS
- Exhibit 8-10 INCENTIVES OFFERED TO ATTRACT BUYERS, FSBO AND AGENT-ASSISTED SELLERS
- Exhibit 8-11 MOST IMPORTANT REASON FOR SELLING HOME AS FSBO
- Exhibit 8-12 SELLER WANTED TO SELL EARLIER BUT WAITED OR STALLED BECAUSE HOME WAS WORTH LESS THAN MORTGAGE
- Exhibit 8-13 METHOD USED BY FSBO SELLERS TO MARKET HOME
- Exhibit 8-14 MOST DIFFICULT TASK FOR FSBO SELLERS
- Exhibit 8-15 HOW FSBO SELLERS WILL SELL THEIR CURRENT HOME
- Exhibit 8-16 FSBO SELLERS SATISFACTION PROCESS OF SELLING HOME

Exhibit 8-1 FSBO AND AGENT-ASSISTED SALES, 2003-2015 (Percentage Distribution)

#### Texas

	2015
All FSBO (For-sale-by-owner)	8%
Seller knew buyer	3
Seller did not know buyer	5
Agent-assisted	91
Other	2

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
All FSBO (For-sale-by-owner)	14%	14%	13%	12%	12%	13%	11%	9%	10%	9%	9%	9%	8%
Seller knew buyer	5	5	5	5	5	6	5	5	4	3	4	4	3
Seller did not know buyer	9	10	8	7	7	7	6	5	6	6	6	5	5
Agent-assisted	83	82	85	84	85	84	85	88	87	88	88	88	89
Other	4	4	2	3	3	3	4	3	3	2	3	2	3

Exhibit 8-2 FSBO AND AGENT-ASSISTED SALES, BY LOCATION (Percentage Distribution)

# Texas

#### SELLERS WHO SOLD A HOME IN A Urban/ **Resort**/ Suburb/ Central Recreation Rural **All Sellers** Subdivision Small town city area area For-sale-by-owner (FSBO) 8% \* \* \* \* \* \* \* \* \* \* Seller knew buyer 3 Seller did not know buyer \* \* \* \* \* 5 Agent-assisted 91 97 94 100 100 100 Other 2 4 6 \* \* \*

# U.S.

		SELLERS WHO SOLD A HOME IN A									
		Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area					
	All Sellers		•	-							
For-sale-by-owner (FSBO)	8%	5%	13%	8%	15%	16%					
Seller knew buyer	3	1	5	2	9	2					
Seller did not know buyer	5	4	7	7	5	10					
Agent-assisted	89	94	85	90	83	84					
Other	3	2	3	2	3	*					

### Exhibit 8-3 CHARACTERISTICS OF FSBO AND AGENT-ASSISTED SELLERS

# Texas

IVAU							
	_		FSBO		AC	GENT-ASSIS	TED
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	First FSBO, then Agent- assisted
Median age	54	67	69	53	53	53	43
Median income (2014)	\$108,100	\$85,100	\$35,000	\$100,000	\$111,100	\$111,700	\$85,000
Household composition							
Married couple	81%	83%	50%	100%	82%	82%	100%
Single female	9	17	50	*	9	9	*
Single male	3	*	*	*	1	1	*
Unmarried couple	4	*	*	*	5	5	*
Other	3	*	*	*	3	3	*

# U.S.

	_		FSBO		AC	AGENT-ASSISTED				
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	First FSBO, then Agent- assisted			
Median age	54	56	54	57	54	54	54			
Median income (2014)	\$104,100	\$84,000	\$75,000	\$92,500	\$105,600	\$107,000	\$89,600			
Household composition										
Married couple	77%	74%	63%	81%	79%	78%	86%			
Single female	12	14	24	9	11	11	4			
Single male	6	7	8	6	5	5	4			
Unmarried couple	4	5	5	4	4	4	7			
Other	2	1	*	1	2	2	*			

Exhibit 8-4 TYPE OF HOME SOLD, FSBO AND AGENT-ASSISTED SELLERS (Percentage Distribution)

# Texas

	_		FSBO		
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	Agent- Assisted
Detached single-family home	87%	75%	75%	75%	88%
Townhouse/row house	3	*	*	*	4
Duplex/apartment/condo in 2 to 4 unit building	2	8	25	*	1
Apartment/condo in a building with 5 or more units	3	8	*	13	3
Mobile/manufactured home	1	*	*	*	1
Other	4	8	*	13	4

\* Less than 1 percent

	_		FSBO		
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	Agent- Assisted
Detached single-family home	81%	75%	80%	72%	82%
Townhouse/row house	6	2	3	2	6
Duplex/apartment/condo in 2 to 4 unit building	2	1	3	*	2
Apartment/condo in a building with 5 or more units	5	7	3	9	5
Mobile/manufactured home	3	10	9	10	2
Other	3	6	4	6	3

### Exhibit 8-5 LOCATION OF HOME SOLD, FSBO AND AGENT-ASSISTED SELLERS (Percentage Distribution)

# Texas

	_		FSBO						
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	Agent-Assisted				
Suburb/Subdivision	58%	33%	25%	38%	58%				
Small town	14	33	25	38	12				
Urban area/Central city	15	17	25	13	16				
Rural area	11	17	25	13	11				
Resort/Recreation area	3	*	*	*	3				

\* Less than 1 percent

# U.S.

	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	Agent-Assisted
Suburb/Subdivision	49%	28%	23%	32%	51%
Small town	19	18	28	29	18
Urban area/Central city	16	15	9	18	16
Rural area	14	24	38	15	13
Resort/Recreation area	3	5	3	6	3

Exhibit 8-6 SELLING PRICE, FSBO AND AGENT-ASSISTED SELLERS (Percentage Distribution)

### Texas

TEXAS	_		FSBO		A	GENT-ASSISTE	D
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	First FSBO, then Agent- assisted
Median selling price	\$230,000	\$235,000	\$206,800	\$235,000	\$231,300	\$230,000	\$286,000
Lowest selling price	*	\$116,500	\$116,500	\$155,000	\$70,000	\$70,000	\$240,000
Highest selling price	\$1,073,000	\$365,000	\$297,000	\$365,000	\$1,073,000	\$1,073,000	\$332,000
Sample size	149	9	2	7	136	134	2
Sales price compared with as	king price:						
Less than 90%	6%	*	*	*	6%	6%	*
90% to 94%	12	22	50	14	11	11	*
95% to 99%	39	33	*	43	40	39	100
100%	27	22	50	14	27	28	*
101% to 110%	12	22	*	29	12	12	*
More than 110%	3	*	*	*	4	4	*
Median (sales price as a	99%	97%	95%	97%	99%	99%	96%
percent of asking price)							
Number of times asking price	was reduced:						
None	67%	67%	75%	63%	66%	67%	50%
One	17	25	25	25	17	17	50
Two	7	8	*	13	7	7	*
Three	6	*	*	*	6	7	*
Four or more	3	*	*	*	3	3	*

CAUTIONARY NOTE: Small sample sizes in some cases do not allow statistically robust results to be obtained. Please use caution when interpreting the results in cases where sample sizes are small.

U.S.			FSBO		A	GENT-ASSISTE	D
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	First FSBO, then Agent assisted
Median selling price	\$245,000	\$210,000	\$151,900	\$223,800	\$249,000	\$249,000	\$228,000
Sales price compared with ask	king price:						
Less than 90%	9%	13%	9%	15%	9%	9%	13%
90% to 94%	15	13	14	12	15	15	46
95% to 99%	41	35	30	37	41	42	33
100%	24	34	45	29	23	23	8
101% to 110%	8	3	*	5	9	9	*
More than 110%	3	2	3	2	3	3	*
Median (sales price as a	98%	98%	99%	98%	98%	98%	93%
percent of asking price)							
Number of times asking price v	was reduced:						
None	57%	60%	61%	60%	56%	56%	22%
One	22	31	33	28	22	21	41
Тwo	12	6	1	8	12	12	33
Three	6	3	5	1	6	6	4
Four or more	4	2	*	2	4	4	*

\* Less than 1 percent

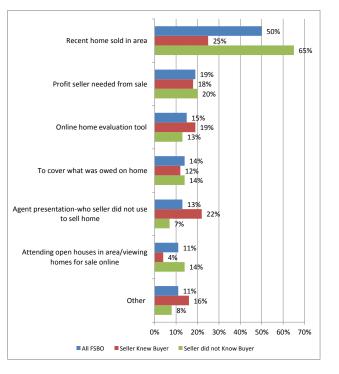
N/A- Not Available

Exhibit 8-7 HOW FSBO SELLER DETERMINED ASKING PRICE OF HOME SOLD (Percent of Respondents)

#### Texas

		Seller Knew	Seller did not
	All FSBO	Buyer	Know Buyer
Recent home sold in area	58%	50%	63%
Agent presentation-who seller did not use to sell			
home	17	25	13
Profit seller needed from sale	17	*	25
Attending open houses in area/viewing homes for			
sale online	17	25	13
Online home evaluation tool	*	*	*
To cover what was owed on home	8	*	13
Other	33	25	38

		Seller Knew	Seller did not
	All FSBO	Buyer	Know Buyer
Other	11%	16%	8%
Attending open houses in area/viewing homes for			
sale online	11%	4%	14%
Agent presentation-who seller did not use to sell			
home	13%	22%	7%
To cover what was owed on home	14%	12%	14%
Online home evaluation tool	15%	19%	13%
Profit seller needed from sale	19%	18%	20%
Recent home sold in area	50%	25%	65%



#### Exhibit 8-8 TIME ON THE MARKET, FSBO AND AGENT-ASSISTED SELLERS (Percentage Distribution)

# Texas

	_		FSBO		AGENT-ASSISTED			
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	First FSBO, then Agent assisted	
Less than 1 week	10%	20%	67%	*	8%	8%	*	
1 to 2 weeks	35	30	*	43	36	37	*	
3 to 4 weeks	17	*	*	*	18	18	*	
5 to 6 weeks	4	*	*	*	4	4	*	
7 to 8 weeks	8	10	*	14	8	8	*	
9 to 10 weeks	2	*	*	*	2	1	50	
11 to 12 weeks	7	10	*	14	7	7	50	
13 to 16 weeks	5	20	33	14	4	4	*	
17 to 24 weeks	5	*	*	*	6	6	*	
25 to 36 weeks	3	*	*	*	4	4	*	
37 to 52 weeks	3	10	*	14	2	2	*	
53 or more weeks	1	*	*	*	1	1	*	
Median weeks	3	5	*	8	3	3	11	

\* Less than 1 percent N/A- Not Available

# U.S.

0.0.			FSBO		AGENT-ASSISTED			
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	First FSBO, then Agent assisted	
Less than 1 week	6%	18%	28%	12%	4%	4%	7%	
1 to 2 weeks	36	32	32	33	36	37	10	
3 to 4 weeks	12	10	13	9	12	12	3	
5 to 6 weeks	6	5	*	7	6	6	17	
7 to 8 weeks	7	7	7	7	7	7	3	
9 to 10 weeks	5	6	1	8	5	4	13	
11 to 12 weeks	7	8	3	9	7	6	17	
13 to 16 weeks	4	6	7	6	4	4	13	
17 to 24 weeks	6	1	*	1	6	6	3	
25 to 36 weeks	5	1	*	1	5	5	*	
37 to 52 weeks	5	4	4	5	5	5	10	
53 or more weeks	3	3	6	1	3	3	3	
Median weeks	4	3	1	4	4	4	10	

### Exhibit 8-9 SELLER URGENCY, FSBO AND AGENT-ASSISTED SELLERS (Percentage Distribution)

# Texas

			FSBO A				GENT-ASSISTED		
			Seller Knew	Seller did not Know	All Agent-	Agent- assisted 1	First FSBO, hen Agent-		
Sellers needed to sell:	All Sellers	All FSBO	Buyer	Buyer	assisted	only	assisted		
Very urgently	18%	27%	33%	25%	16%	16%	*		
Somewhat urgently	35	27	33	25	37	36	100		
Not urgently	47	46	33	50	48	48	*		

\* Less than 1 percent

N/A- Not Available

	_		FSBO	AG	GENT-ASSISTED		
			Seller Knew	Seller did not Know	All Agent-	Agent- assisted t	First FSBO, hen Agent-
Sellers needed to sell:	All Sellers	All FSBO	Buyer	Buyer	assisted	only	assisted
Very urgently	16%	13%	21%	9%	16%	16%	19%
Somewhat urgently	41	32	33	33	42	42	33
Not urgently	43	54	47	58	42	42	48

### Exhibit 8-10 INCENTIVES OFFERED TO ATTRACT BUYERS, FSBO AND AGENT-ASSISTED SELLERS (Percent of Respondents)

# Texas

	-		FSBO		AG	SENT-ASSI	SSISTED	
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent assisted	Agent- assisted only	First FSBO, then Agent assisted	
None	61%	67%	100%	50%	59%	58%	100%	
Home warranty policies	27	25	*	38	28	29	*	
Assistance with closing costs	15	8	*	13	16	17	*	
Credit toward remodeling or repairs	4	*	*	*	4	4	*	
Other incentives, such as a car, flat screen TV, etc.	5	8	*	13	5	5	*	
Other	1	*	*	*	1	1	*	

\* Less than 1 percent

# U.S.

	_		FSBO		AGENT-ASSISTED			
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent assisted	Agent- assisted only	then Agent	
None	63%	86%	93%	83%	61%	61%	39%	
Home warranty policies	21	5	*	7	23	23	32	
Assistance with closing costs	16	4	3	6	17	17	25	
Credit toward remodeling or repairs	7	2	1	3	7	7	4	
Other incentives, such as a car, flat screen TV, etc.	4	3	*	4	4	4	7	
Assistance with condo association fees	1	*	*	*	1	1	*	
Other	3	2	4	1	3	3	7	

Exhibit 8-11 MOST IMPORTANT REASON FOR SELLING HOME AS FSBO (Percentage Distribution)

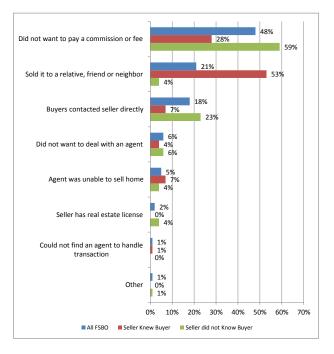
#### Texas

	_		
		Seller Knew	Seller did not
	All FSBO	Buyer	Know Buyer
Did not want to pay a commission or fee	33%	25%	38%
Sold it to a relative, friend or neighbor	17	50	*
Buyers contacted seller directly	33	*	50
Did not want to deal with an agent	*	*	*
Agent was unable to sell home	17	25	13
Seller has real estate license	*	*	*
Could not find an agent to handle transaction	*	*	*
Other	*	*	*

\* Less than 1 percent

#### U.S.

	All FSBO	Seller Knew Buver	Seller did not Know Buyer
Other	1%	*	1%
Could not find an agent to handle transaction	1%	1%	*
Seller has real estate license	2%	*	4%
Agent was unable to sell home	5%	7%	4%
Did not want to deal with an agent	6%	4%	6%
Buyers contacted seller directly	18%	7%	23%
Sold it to a relative, friend or neighbor	21%	53%	4%
Did not want to pay a commission or fee	48%	28%	59%



#### Exhibit 8-12

SELLER WANTED TO SELL EARLIER BUT WAITED OR STALLED BECAUSE HOME WAS WORTH LESS THAN MORTGAGE (Percentage Distribution)

## Texas

			FSBO		AGENT-ASSISTED			
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent assisted	Agent- assisted only	First FSBO, then Agent- assisted	
Yes, and lived in home	8%	8%	25%	*	8%	9%	*	
Yes, but rented home to others and lived elsewhere	3	3	*	25	3	1	*	
No, sold home when I wanted to sell	89	89	75	75	89	90	100	

			FSBO		AGENT-ASSISTED		
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent assisted	Agent- assisted only	First FSBO, then Agent- assisted
Yes, and lived in home	12%	10%	8%	10%	12%	12%	7%
Yes, but rented home to others and lived elsewhere	2	3	4	2	1	1	7
No, sold home when I wanted to sell	87	88	89	88	87	87	86

Exhibit 8-13 METHOD USED BY FSBO SELLERS TO MARKET HOME (Percent of Respondents)

#### Texas

		Seller Knew	Seller did not
	All FSBO	Buyer	Know Buyer
Yard sign	33%	*	*
For-sale-by-owner Web site	25	*	*
Social networking Web sites	17	*	*
Multiple Listing Service (MLS) website	*	*	*
Open house	*	*	*
Online classified ads	8	*	*
Third party aggregator	33	*	*
Friends, relatives, or neighbors	58	*	*
Newspaper website	8	*	*
Other Web sites with real estate listings	8	*	*
Print newspaper advertisement	8	*	*
Realtor.com	8	*	*
For-sale-by-owner magazine	17	*	*
Direct mail (flyers, postcards, etc)	*	*	*
Video	17	*	*
Television	*	*	*
Video hosting Web sites	8	*	*
None - Did not actively market home	17	84	*
Other	*	6	*

		Seller Knew	Seller did not
	All FSBO	Buyer	Know Buyer
None - Did not actively market home	25%	46%	12%
Other	1%	*	2%
Television	1%	*	2%
Video hosting Web sites	1%	*	2%
For-sale-by-owner magazine	2%	*	3%
Video	2%	3%	2%
Print newspaper advertisement	3%	1%	5%
Direct mail (flyers, postcards, etc)	3%	*	5%
Other Web sites with real estate listings	4%	*	6%
Realtor.com	5%	3%	7%
Newspaper website	6%	7%	6%
Multiple Listing Service (MLS) website	10%	4%	13%
Open house	14%	8%	17%
Online classified ads	14%	1%	20%
For-sale-by-owner Web site	15%	3%	22%
Social networking Web sites	15%	8%	19%
Third party aggregator	21%	1%	31%
Friends, relatives, or neighbors	32%	42%	28%
Yard sign	42%	15%	58%

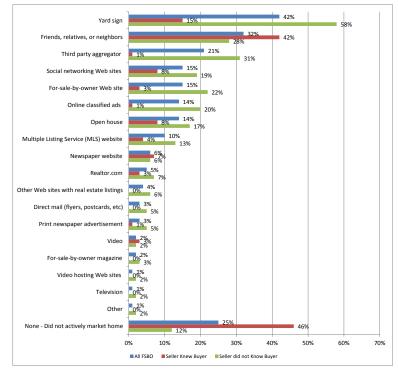


Exhibit 8-14 **MOST DIFFICULT TASK FOR FSBO SELLERS** (Percentage of Distribution)

# Texas

		Seller Knew	Seller did not Know Buyer
	All FSBO	Buyer	,
Understanding and performing paperwork	33%	*	50%
Preparing or fixing up the home for sale	*	*	*
Getting the price right	*	*	*
Selling within the length of time planned	33	100	*
Attracting potential buyers	*	*	*
Having enough time to devote to all aspects of the sale	*	*	*
Helping buyer obtain financing	*	*	*
None/Nothing	33	*	50

\* Less than 1 percent

# U.S.

	All FSBO	Seller Knew Buyer	Seller did not Know Buyer
Getting the price right	6%	25%	*
Selling within the length of time planned	18	50	8
Preparing or fixing up the home for sale	6	*	8
Understanding and performing paperwork	12	*	15
Having enough time to devote to all aspects of the sale	6	*	8
Helping buyer obtain financing	*	*	*
Attracting potential buyers	*	*	*
Other	*	*	*
None/Nothing	53	25	62

Exhibit 8-15 HOW FSBO SELLERS WILL SELL THEIR CURRENT HOME (Percentage of Distribution)

#### Texas

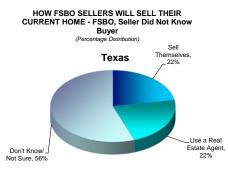
FSBO- Seller Knew Buyer







Sell Themselves	22%
Use a Real Estate	22%
Agent	
Don't Know/ Not	56%
Sure	



#### FOR SALE BY OWNERS SELLERS

#### HOW FSBO SELLERS WILL SELL THEIR CURRENT HOME (Percentage of Distribution)







FSBO- Seller Did Not



Exhibit 8-16 FSBO SELLERS SATISFACTION PROCESS OF SELLING HOME (Percentage of Distribution)

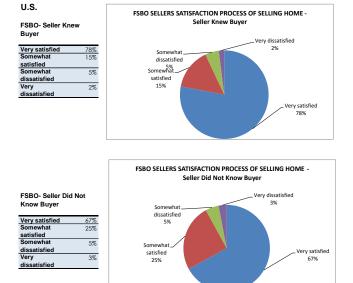
#### Texas

FSBO- Seller Knew Buyer

Very satisfied		80%
Somewhat		20%
satisfied		
Somewhat	*	
dissatisfied		
	*	
Very dissatisfied		



Very satisfied, 78%



#### FSBO- Seller Did Not Know Buyer

Very satisfied 78 Somewhat 11 satisfied Somewhat 11 dissatisfied \* Very dissatisfied

Not 78% 11% 11% 50mewhat satisfied, 11% 50mewhat satisfied, 11%