2010 Profile of Home Buyers and Sellers Texas Report

Prepared for:

Texas Association of REALTORS®

Prepared by:
NATIONAL ASSOCIATION OF REALTORS®
Research Division

December 2010

2010 Profile of Home Buyers and Sellers TexasReport

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2010 Profile of Home Buyers and Sellers TexasReport

Introduction

Many individuals and families aspire to homeownership while others continue to enjoy both the financial and non-financial benefits of owning a home. In challenging economic times, the goal of buying a first home can seem daunting, no matter the motivation. Even for experienced homeowners looking to trade up, relocate or purchase a vacation property, buying or selling a home is a complex process. The financial uncertainties that would-be buyers and sellers consider in the best of times are magnified when the economy is only just emerging from a deep recession. There are a number of decisions that are part of the home purchase process and there are unknowns as buyers search for the right home that will meet their needs today as well as in the future.

It is no surprise that a majority of home buyers and sellers rely on the services and expertise of real estate professionals to assist them with their transaction. Buyers and sellers appreciate the knowledge and expertise of real estate professionals who can guide them through each step of the transaction. One indicator of client satisfaction is that a majority of both buyers and sellers report that they would use the same real estate agent again or recommend that agent to others.

The NATIONAL ASSOCIATION OF REALTORS® surveys home buyers and sellers annually to gather detailed information about the home buying and selling process. These surveys provide information on demographics, housing characteristics and the experience of consumers in the housing market. Buyers and sellers also share information on the role that real estate professionals play in home sales transactions.

This report provides real estate professionals with insights into the needs and expectations of their clients. What do consumers want when choosing a real estate professional? How do home buyers begin the process of searching for a home? Why do some sellers choose to forego the assistance of an agent? The answers to these questions, along with other findings in this report, will help real estate professionals better understand the housing market and also provide the information necessary to address the needs of America's real estate consumers.

THE NATIONAL HOUSING ENVIRONMENT

Despite an official end to the Great Recession in June 2009, the economy remains a concern for policy makers, business owners and many families, largely because the near-term outlook remains very cloudy. Even amid signs of economic growth and recovery, the jobless rate in fall 2010 has hovered between 9 percent and 10 percent with most analysts foreseeing a very slow decline in the number of unemployed. On a more positive note, data from the Federal Reserve show that Americans are beginning to put their financial house in order; debt is being paid down and household net worth has rebounded from the lows reached during the depths of the financial crisis and recession.

While the economy moves forward, the real estate sector is searching for additional signs of stabilization. Late in 2009 and through early 2010, home buyers took advantage of one of several home buyer tax credits. Home sales rose significantly as a result of the credit, pushing purchases of existing single-family and condo properties to an annualized rate of nearly 6.5 million in November 2009. While sales decreased as expected once the tax credit expired in

April 2010, home values appear to have found more solid footing with several measures of prices showing little change compared to the year before.

One of the wildcards in the housing recovery is the foreclosure crisis in some communities and more broadly the extent of the shadow inventory. The rise in foreclosures is well known as is the concentration of foreclosures in a small number of states that experienced a rapid rise in prices and sales in the middle of the decade. More recently, investors have snapped up properties, sometimes competing head to head with first-time buyers seeking to take advantage of the now-expired home buyer tax credit. Looking ahead, the number of properties yet to come to the market because they are in foreclosure or are at risk of foreclosures is a much more difficult aspect of the current housing market to quantify. There are numerous estimates of the size of this shadow inventory, the wide range of estimates in part a reflection of the fact that there is no consistent or agreed-upon definition of what constitutes the shadow inventory. While deriving a precise number would be helpful, many analysts expect the number of repossessed properties or those with mortgages that are severely delinquent to remain a significant headwind for the market for some time to come.

Without a doubt, the past few years have been a stressful period for some homeowners and many that aspire to homeownership. A home purchase is a significant financial commitment, but it also entails many non-financial benefits. For the typical homeowner who purchases a property as their primary residence, they are also buying in to a community. A long and distinguished body of academic research has shown that homeownership strengthens the community; homeowners have a stake in the community and are likely to invest through their participation in civic activities such as voting or volunteering their time. Moreover, it is now well documented that homeowners and their families benefit in a number of ways ranging from more positive feeling about the future to better health. Although the financial aspects of homeownership are important, they do not stand alone as the primary motivators for the purchase of a home. As this report shows, the desire to be a homeowner and lifestyle considerations are the dominant reasons for the purchase of a home.

NOTES

In July 2010, the NATIONAL ASSOCIATION OF REALTORS® mailed an eight-page questionnaire to 111,004 consumers who purchased a home between July 2009 and June 2010. The survey yielded 8,449 usable responses with a response rate, after adjusting for undeliverable addresses, of 7.9 percent. There were 657 unweighted responses from Texas yielding a response rate of 9.3 percent, which form the basis for this report. Consumer names and addresses were obtained from Experian, a firm that maintains an extensive database of recent home buyers derived from county records. Information about sellers comes from those buyers who also sold a home.

All information in this Profile is characteristic of the 12-month period ending June 2010, with the exception of income data, which are reported for 2009. In some sections comparisons are also given for results obtained in previous surveys. Not all results are directly comparable due to changes in questionnaire design and sample size. Some results are presented for the four U.S. Census regions: Northeast, Midwest, South and West. The median is the primary statistical measure used throughout this report. Due to rounding and omissions for space, percentage distributions may not add to 100 percent.

2010 Profile of Home Buyers and Sellers TexasReport

Highlights

The real estate market offers a variety of choices, opportunities and challenges for home buyers, sellers, and real estate professionals helping them with their transactions. For home buyers, there are numerous ways to search for and find a home, a variety of mortgage products to finance their home and a growing list of services that their agent can provide to assist them in the process.

Home sellers can choose to sell their home themselves or enlist the professional assistance of an agent who can provide various levels of service to best suit each home seller's needs. Because the real estate market is always evolving, it is important for real estate professionals to have a clear picture of today's home buyers and sellers. The 2010 Profile of Home Buyers and Sellers describes the characteristics and motivations of recent home buyers and sellers in Texasand in so doing helps real estate professionals track the changing demands of consumers in a dynamic market.

Characteristics of Home Buyers

- Forty-four percent of recent home buyers were first-time buyers, compared to 50 percent nationwide.
- The typical first-time home buyer was 31 years old, while the typical repeat buyer was 50 years old, nationwide first-time buyers were typically 30 and repeat buyers were typically 50 years old.
- The 2009 median household income of buyers was \$79,700 this is slightly higher than the median income of buyers nationwide which was \$72,200.
- The median income was \$60,000 among first-time buyers and \$99,700 among repeat buyers.
- Nineteen percent of recent home buyers were single females, and 11 percent were single males. Nationwide, twenty percent of recent home buyers were single females, and 12 percent were single males.
- For 26 percent of recent home buyers, the primary reason for the recent home purchase was a desire to own a home.

Characteristics of Homes Purchased

- New home purchases were at the lowest level in nine years nationwide—down to 15
 percent of all recent home purchases. The share of new homes is significantly higher at
 29 percent.
- The typical home purchased was 2,020 square feet in size, was built in 2002, and had 3 bedrooms and 2 full bathrooms.
- Eighty-six percent of home buyers purchased a detached single-family home.
- The median price of home purchased was \$196,000 compared to \$179,000 nationwide.
- When considering the purchase of a home, commuting costs were considered very or somewhat important by 80 percent of buyers.

The Home Search Process

 For four in ten home buyers, the first step in the home-buying process was looking online for properties.

- Ninety percent of home buyers used the Internet to search for homes.
- Real estate agents were viewed as a useful information source by 99 percent of buyers who used an agent while searching for a home.
- The typical home buyer searched for 8 weeks and viewed 10 homes. This compares to 12 weeks and 12 homes viewed by the typical buyer nationwide.

Home Buying and Real Estate Professionals

- Seventy-nine percent of buyers purchased their home through a real estate agent or broker.
- Four percent of buyers purchased a home in foreclosure—the same share as buyers nationally.
- Forty-six percent of buyers found their agent through a referral from a friend or family member.
- Eighty-five percent of buyers would use their real estate again or recommend the same agent to others.

Financing the Home Purchase

- Ninety-one percent of home buyers financed their recent home purchase. This is the same share as all buyers nationwide.
- The typical buyer financed 94 percent of their home purchase.
- Forty-five percent of home buyers reported they have made some sacrifices such as reducing spending on luxury items, entertainment or clothing.
- Twenty-four percent of buyers reported their mortgage application and approval process was somewhat more difficult than they expected, and 12 percent reported it was much more difficult than expected.

Home Sellers and Their Selling Experience

- Ninety percent of sellers were assisted by a real estate agent when selling their home. Nationwide, 88 percent of sellers used a real estate agent when selling their home.
- Recent sellers typically sold their homes for 97 percent of the listing price, and 52 percent reported they reduced the asking price at least once. Among all sellers nationally, sellers typically sold their homes for 96 percent of the listing price, and 57 percent reported they reduced the asking price at least once.
- Forty-nine percent of sellers offered incentives to attract buyers, most often assistance with home warranty policies and closing costs.

Home Selling and Real Estate Professionals

- Thirty-eight percent of sellers who used a real estate agent found their agents through a
 referral by friends or family, and 21 percent used the agent they worked with previously to
 buy or sell a home.
- Ninety-one percent of sellers reported that their home was listed or advertised on the Internet.
- Among recent sellers who used an agent, 83 percent reported they would definitely (67 percent) or probably (17 percent) use that real estate agent again or recommend to others.

For-Sale-by-Owner (FSBO) Sellers

- The share of home sellers who sold their home without the assistance of a real estate agent was 6 percent this is lower than the national share of 9 percent.
- The primary reason that sellers choose to sell their home without a real estate agent is that the buyer contacted the seller directly or the buyer sold it to a relative or friend.

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Conclusion

Home buying and selling remains an important segment of the national and local economies, especially due to the housing sector's unique power to revitalize the economy during challenging times. With historically low mortgage rates, buyers and sellers continue to have opportunities to trade up, trade down, relocate or purchase a second home. First-time buyers are now 50 percent of the market, are discovering and capturing the benefits of homeownership, which contributes to significant wealth accumulation, among other financial, social, and personal rewards.

Consumers rely on the experience and expertise of real estate professionals to assist when buying and selling a home. Working in an extremely competitive environment, agents and brokers provide high levels of service to meet the varied needs of home buyers and sellers. The value that consumers place on the services offered by real estate professionals is reflected in the large majority of both buyers and sellers who would use their agents again or recommend them to others.

The 2010 Profile of Home Buyers and Sellers allows real estate professionals to better understand their clients and how their needs are changing over time. For example, survey results show that typical Texas buyers had a higher median household income and there was a smaller share of first-time buyers in Texas. More sellers in Texas relied on real estate agents to help sell their home than sellers nationwide. Information in this report will assist REALTORS® as they strive to meet the varied needs of their clients while offering superior service to America's home buyers and sellers.

Texas 2010 Profile of Home Buyers and Sellers

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Texas

Number of Total Respondents =

657

Exhibit 1-1 **AGE OF HOME BUYERS, BY REGION**(Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
18 to 24 years	4%	6%	5%	6%	5%	6%
25 to 34 years	32	36	40	42	33	30
35 to 44 years	22	21	20	20	22	21
45 to 54 years	21	17	15	16	17	17
55 to 64 years	13	13	13	10	13	15
65 to 74 years	6	6	5	6	7	7
75 years or older	3	2	2	2	2	3
Median age (years)	41	39	37	35	40	41

Exhibit 1-2 HOUSEHOLD INCOME OF HOME BUYERS, BY REGION, 2009 (Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
Less than \$25,000	3%	5%	3%	6%	5%	4%
\$25,000 to \$34,999	6	8	4	10	7	9
\$35,000 to \$44,999	7	9	8	10	9	10
\$45,000 to \$54,999	12	12	10	12	13	10
\$55,000 to \$64,999	9	10	11	12	9	10
\$65,000 to \$74,999	9	9	11	8	9	9
\$75,000 to \$84,999	8	10	11	11	8	10
\$85,000 to \$99,999	11	10	10	9	10	12
\$100,000 to \$124,999	14	11	13	11	11	10
\$125,000 to \$149,999	8	6	7	5	7	7
\$150,000 to \$174,999	5	4	4	2	4	4
\$175,000 to \$199,999	3	2	2	1	2	2
\$200,000 or more	6	5	6	3	6	4
Median income (2009)	\$79,900	\$72,200	\$78,300	\$65,800	\$72,200	\$73,100

Exhibit 1-3

ADULT COMPOSITION OF HOME BUYER HOUSEHOLDS, 2001-2010

(Percentage Distribution)

Texas

	2010
Married couple	62%
Single female	19
Single male	11
Unmarried couple	6
Other	1

	2001	2003	2004	2005	2006	2007	2008	2009	2010
Married couple	68%	59%	62%	61%	61%	62%	61%	60%	58%
Single female	15	21	18	21	22	20	20	21	20
Single male	7	11	8	9	9	9	10	10	12
Unmarried couple	7	8	9	7	7	7	7	8	8
Other	3	1	2	2	1	2	2	1	1

Exhibit 1-4

NUMBER OF CHILDREN UNDER THE AGE OF 18 RESIDING IN HOUSEHOLD

(Percentage Distribution of Households)

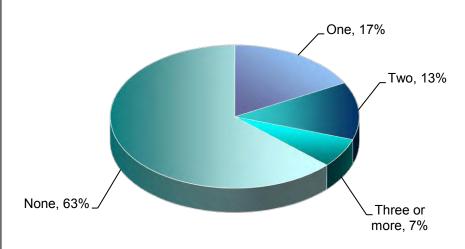
Texas

One	17%
Two	13%
Three or more	7%
None	63%

NUMBER OF CHILDREN UNDER THE AGE OF 18 RESIDING IN HOUSEHOLD

(Percentage Distribution of Households)

Texas



U.S.

One	16%
Two	13%
Three or more	6%
None	65%

NUMBER OF CHILDREN UNDER THE AGE OF 18 RESIDING IN HOUSEHOLD

(Percentage Distribution of Households)

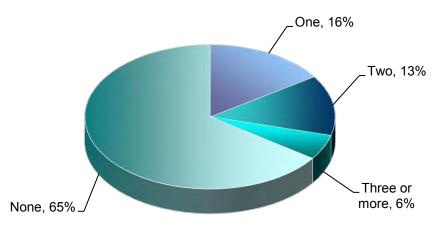


Exhibit 1-5
RACE/ETHNICITY OF HOME BUYERS, BY REGION

(Percent of Respondents)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
White/Caucasian	74%	82%	88%	92%	79%	74%
Black/African-American	8	6	4	3	9	3
Hispanic/Latino	14	6	3	2	7	10
Asian/Pacific Islander	5	5	4	3	4	11
Other	1	2	2	1	2	3

Note: Respondents were permitted to select as many races and ethnicities as they felt applicable.

The percentage distribution may therefore sum to more than 100 percent.

Exhibit 1-6

RACE/ETHNICITY OF HOME BUYERS, BY ADULT COMPOSITION OF HOUSEHOLD

(Percent of Respondents)

Texas

	_	A	CHILDREN	IN HOME				
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
White/Caucasian	74%	78%	65%	74%	71%	50%	63%	81%
Black/African-American	8	5	19	6	5	13	9	7
Asian/Pacific Islander	14	5	5	6	5	13	9	4
Hispanic/Latino	5	14	11	16	24	25	21	10
Other	1	1	*	1	*	*	0	1

^{*} Less than 1 percent

U.S.

		ADULT COMPOSITION OF HOUSEHOLD						IN HOME
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other		No children in home
White/Caucasian	82%	83%	81%	82%	84%	67%	77%	85%
Black/African-American	6	4	11	7	3	5	7	5
Hispanic/Latino	6	6	5	6	9	11	8	5
Asian/Pacific Islander	5	6	4	4	4	15	7	5
Other	2	2	1	2	2	8	2	2

Note: Respondents were permitted to select as many races and ethnicities as they felt applicable. The percentage distribution may therefore sum to more than 100 percent.

Exhibit 1-7

PRIMARY LANGUAGE SPOKEN IN HOME BUYER HOUSEHOLD, BY REGION

(Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
English	93%	95%	95%	98%	95%	91%
Other	7	5	5	2	5	9

Exhibit 1-8

NATIONAL ORIGIN OF HOME BUYERS, BY REGION

(Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
Born in U.S.	89%	90%	90%	94%	90%	83%
Not born in U.S.	11	10	10	6	10	17

Exhibit 1-9 **FIRST-TIME HOME BUYERS**

(Percent of all Home Buyers)

Year		Percentage
2001		42%
2003		40%
2004		40%
2005		40%
2006		36%
2007		39%
2008		41%
2009		47%
2010	US	50%
2010	Texas	44%

FIRST-TIME HOME BUYERS

(Percent of all Home Buyers)

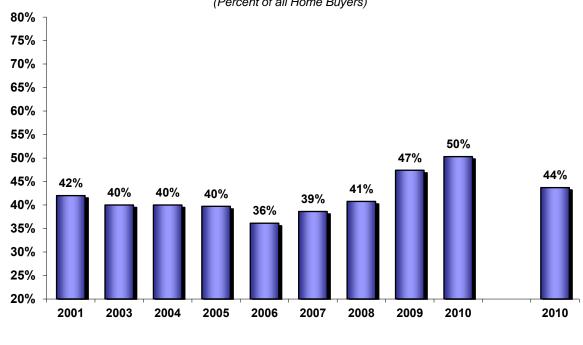


Exhibit 1-10

FIRST-TIME HOME BUYERS, BY REGION

(Percent of all Home Buyers)

Texas	44%
U.S.	50%
Northeast	56%
Midwest	51%
South	46%
West	52%

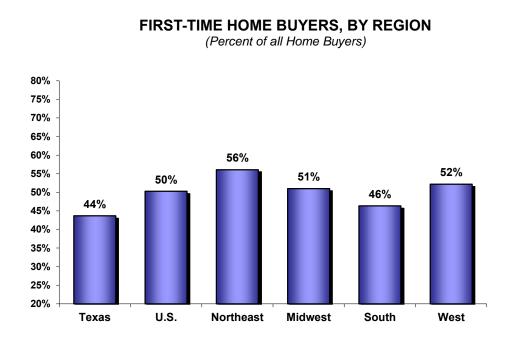
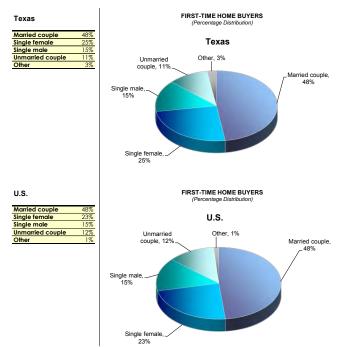


Exhibit 1-11 FIRST-TIME AND REPEAT HOME BUYERS BY HOUSEHOLD TYPE (Percentage Distribution of Households)



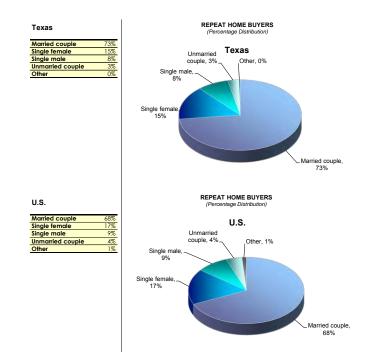


Exhibit 1-12 FIRST-TIME AND REPEAT HOME BUYERS BY CHILDREN IN HOUSEHOLD (Percentage Distribution of Households)

FIRST-TIME HOME BUYERS (Percentage Distribution) REPEAT HOME BUYERS (Percentage Distribution) Texas Texas One Two Three or n Texas Texas One, 20% One, 15% Two, 15% None, 63% LThree or more, 7% U.S. U.S. FIRST-TIME HOME BUYERS (Percentage Distribution) REPEAT HOME BUYERS (Percentage Distribution) One Two Three or n None One Two Three or n U.S. U.S. One, 13% One, 18% Two, 16% Two. 11% None, 63%. None, 68% Three or more, 4%

Exhibit 1-13

AGE OF FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
18 to 24 years	4%	8%	*
25 to 34 years	32	56	13
35 to 44 years	22	18	24
45 to 54 years	21	14	27
55 to 64 years	13	4	21
65 to 74 years	6	0	10
75 years or older	3	*	5
Median age (years)	41	31	50
Married couple	43	30	49
Single female	40	34	52
Single male	45	32	52
Unmarried couple	29	28	41
Other	39	34	52

	All Buyers	First-time Buyers	Repeat Buyers
18 to 24 years	6%	11%	*
25 to 34 years	36	56	15
35 to 44 years	21	19	23
45 to 54 years	17	10	24
55 to 64 years	13	4	22
65 to 74 years	6	1	12
75 years or older	2	*	4
Median age (years)	39	30	49
Married couple	39	30	48
Single female	41	32	53
Single male	41	31	53
Unmarried couple	30	28	45
Other	44	36	53

^{*} Less than 1 percent

Exhibit 1-14

HOUSEHOLD INCOME OF FIRST-TIME AND REPEAT BUYERS, 2009

(Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Less than \$25,000	3%	4%	2%
\$25,000 to \$34,999	6	10	4
\$35,000 to \$44,999	7	12	4
\$45,000 to \$54,999	12	19	7
\$55,000 to \$64,999	9	12	6
\$65,000 to \$74,999	9	9	8
\$75,000 to \$84,999	8	7	8
\$85,000 to \$99,999	11	10	12
\$100,000 to \$124,999	14	9	18
\$125,000 to \$149,999	8	5	10
\$150,000 to \$174,999	5	1	8
\$175,000 to \$199,999	3	1	4
\$200,000 or more	6	2	10
Median income (2009)	\$79,900	\$60,000	\$99,700
Married couple	\$95,400	\$72,000	\$109,500
Single female	\$55,300	\$52,500	\$66,200
Single male	\$59,300	\$54,600	\$66,800
Unmarried couple	\$61,400	\$58,400	\$112,600
Other	\$35,000	\$33,300	\$112,500

^{*} Less than 1 percent

	All Buyers	First-time Buyers	Repeat Buyers
Less than \$25,000	5%	6%	3%
\$25,000 to \$34,999	8	11	5
\$35,000 to \$44,999	9	13	6
\$45,000 to \$54,999	12	15	8
\$55,000 to \$64,999	10	12	8
\$65,000 to \$74,999	9	9	8
\$75,000 to \$84,999	10	10	10
\$85,000 to \$99,999	10	9	11
\$100,000 to \$124,999	11	8	15
\$125,000 to \$149,999	6	4	9
\$150,000 to \$174,999	4	2	5
\$175,000 to \$199,999	2	1	3
\$200,000 or more	5	1	8
Median income (2009)	\$72,200	\$59,900	\$87,000
Married couple	\$84,400	\$71,200	\$98,700
Single female	\$50,600	\$46,100	\$57,700
Single male	\$54,900	\$52,800	\$61,100
Unmarried couple	\$69,700	\$62,600	\$97,200
Other	\$57,300	\$43,900	\$77,500

Exhibit 1-15

RACE/ETHNICITY OF FIRST-TIME AND REPEAT BUYERS

(Percent of Respondents)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
White/Caucasian	74%	63%	82%
Black/African-American	8	10	6
Asian/Pacific Islander	14	9	2
Hispanic/Latino	5	20	10
Other	1	0	1

^{*} Less than 1 percent

U.S.

	All Buyers	First-time Buyers	Repeat Buyers
White/Caucasian	82%	76%	88%
Black/African-American	6	7	4
Hispanic/Latino	6	8	4
Asian/Pacific Islander	5	7	3
Other	2	2	2

Note: Respondents were permitted to select as many races and ethnicities as they felt applicable. The percentage distribution may therefore sum to more than 100 percent.

Exhibit 1-16

PRIMARY LANGUAGE SPOKEN IN FIRST-TIME AND REPEAT BUYER HOUSEHOLDS

(Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
English	93%	89%	96%
Other	7	11	4

	All Buyers	First-time Buyers	Repeat Buyers
English	95%	92%	97%
Other	5	8	3

Exhibit 1-17

NATIONAL ORIGIN OF FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Born in U.S.	89%	86%	91%
Not born in U.S.	11	15	9

	All Buyers	First-time Buyers	Repeat Buyers
Born in U.S.	90%	87%	92%
Not born in U.S.	10	13	8

Exhibit 1-18

PRIOR LIVING ARRANGEMENT OF FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution)

Texas

		First-time	Repeat
	All Buyers	Buyers	Buyers
Rented an apartment or house	46%	75%	23%
Owned previous residence	40	3	68
Lived with parents, relatives or friends	12	19	6
Rented the home buyer ultimately purchased	1	1	0

^{*} Less than 1 percent

U.S.

		First-time	Repeat
	All Buyers	Buyers	Buyers
Rented an apartment or house	49%	75%	24%
Owned previous residence	35	2	67
Lived with parents, relatives or friends	13	21	5
No change in living arrangement	2	1	3
Rented the home buyer ultimately purchased	1	1	1

Note: After selling their previous home, buyers may have rented a home or apartment before purchasing their next home. A first-time buyer could have acquired ownership of their previous home (as an inheritance or gift, for example) without having been the buyer of the home. Thus, a first-time buyer could have owned a home prior to their first home purchase.

Exhibit 1-18

PRIOR LIVING ARRANGEMENT, BY ADULT COMPOSITION OF HOUSEHOLD

(Percentage Distribution)

Texas

	_	ADUL	T COMPO)	CHILDREN	IN HOME		
							Children	No
	All	Married	Single	Single	Unmarried		under 18	children
	Buyers	couple	female	male	couple	Other	in home	in home
Rented an apartment or house	46%	39%	53%	56%	63%	75%	49%	45%
Owned previous residence	40	51	23	23	20	*	40	40
Lived with parents, relatives or friends	12	8	22	14	17	25	9	13
Rented the home buyer ultimately purchased	1	1	2	1	*	*	0	1

U.S.

	_	ADUI	T COMPC)	CHILDREN IN HOM			
							Children	No
	All	Married	Single	Single	Unmarried		under 18	children
	Buyers	couple	female	male	couple	Other	in home	in home
Rented an apartment or house	49%	45%	52%	55%	67%	40%	51%	49%
Owned previous residence	35	43	26	21	15	30	36	33
Lived with parents, relatives or friends	13	8	20	21	17	26	10	15
No change in living arrangement	2	2	1	2	1	3	1	2
Rented the home buyer ultimately purchased	1	1	1	1	*	1	1	1

^{*} Less than 1 percent

Note: After selling their previous home, buyers may have rented a home or apartment before purchasing their next home. A first-time buyer could have acquired ownership of their previous home (as an inheritance or gift, for example) without having been the buyer of the home. Thus, a first-time buyer could have owned a home prior to their first home purchase.

Exhibit 1-20

PRIMARY REASON FOR PURCHASING A HOME, FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Desire to own a home	26%	49%	9%
Job-related relocation or move	12	5	18
Home buyer tax credit	7	12	4
Desire for larger home	8	2	13
Desire to be closer to family/friends/relatives	6	1	10
Change in family situation	10	11	10
Desire for a home in a better area	5	2	7
Retirement	2	*	3
Affordability of homes	4	5	3
Tax benefits	1	2	0
Desire to be closer to job/school/transit	4	2	5
Greater choice of homes on the market	2	2	1
Desire for smaller home	2	*	4
Desire for a newly built or custom-built home	2	1	3
Establish household	2	3	1
Financial security	2	2	1
Purchased home for family member or relative	1	1	1
Desire for vacation home/investment property	1	0	1
Other	4	1	7

		First-time	Repeat
	All Buyers	Buyers	Buyers
Desire to own a home of my own	31%	53%	10%
Desire for larger home	9	2	15
Change in family situation	8	7	10
Home buyer tax credit	8	13	3
Job-related relocation or move	7	2	12
Affordability of homes	6	8	4
Desire to be closer to family/friends/relatives	5	1	10
Desire for a home in a better area	5	2	7
Desire to be closer to job/school/transit	3	2	5
Desire for smaller home	3	*	5
Retirement	3	*	5
Establish household	2	4	1
Greater number of homes on the market for sale/better choice	2	3	2
Tax benefits	1	2	1
Desire for a newly built or custom-built home	1	*	2
Purchased home for family member or relative	1	1	1
Financial security	1	1	1
Desire for vacation home/investment property	1	*	1
Other	2	1	4

^{*} Less than 1 percent

Exhibit 1-21

PRIMARY REASON FOR PURCHASING A HOME, BY AGE

(Percentage Distribution)

Texas

		AGE OF HOME BUYER					
	All Buyers	18 to 24	25 to 44	45 to 64	65 or older		
Desire to own a home	26%	30%	34%	20%	7%		
Job-related relocation or move	12	9	13	15	*		
Desire for larger home	7	4	9	8	2		
Change in family situation	8	17	13	7	6		
Desire to be closer to family/friends/relatives	6	*	2	6	35		
Desire for a home in a better area	10	4	3	7	9		
Desire to be closer to job/school/transit	5	*	4	4	*		
Affordability of homes	2	*	4	4	4		
Desire for smaller home	4	*	*	6	4		
Retirement	1	*	*	3	11		
Desire for a newly built or custom-built home	4	*	1	5	*		
Establish household	2	*	3	1	*		
Financial security	2	*	1	2	*		
Tax benefits	2	9	1	1	*		
Greater choice of homes on the market	2	*	2	1	*		
Desire for vacation home/investment property	2	*	*	*	4		
Purchased home for family member or relative	1	*	*	1	2		
Home buyer tax credit	1	26	7	6	4		
Other	4	*	2	6	15		

	All				65 or
	Buyers	18 to 24	25 to 44	45 to 64	older
Desire to own a home of my own	31%	46%	39%	21%	10%
Desire for larger home	9	1	10	8	3
Change in family situation	8	9	8	9	8
Home buyer tax credit	8	17	10	5	2
Job-related relocation or move	7	2	7	10	*
Affordability of homes	6	9	6	5	5
Desire to be closer to family/friends/relatives	5	1	2	7	28
Desire for a home in a better area	5	1	4	6	5
Desire to be closer to job/school/transit	3	3	3	4	1
Desire for smaller home	3	*	*	5	12
Retirement	3	N/A	N/A	5	10
Establish household	2	4	3	1	1
Greater number of homes on the market for sale/better	2	3	3	2	1
Tax benefits	1	1	1	2	1
Desire for a newly built or custom-built home	1	*	1	2	2
Purchased home for family member or relative	1	*	1	1	2
Financial security	1	1	1	2	1
Desire for vacation home/investment property	1	1	*	1	2
Other	2	1	1	4	6

^{*} Less than 1 percent N/A- not applicable

Exhibit 1-22

PRIMARY REASON FOR PURCHASING A HOME, BY ADULT COMPOSITION OF HOUSEHOLD

(Percentage Distribution)

Texas

	_	ADULT COMPOSITION OF HOUSEHOLD					CHILDREN	
	A 11	A A	C!I -	CircI -			Children	No
	All	Married	Single	Single	Unmarried		under 18	
	Buyers	couple	female	male	couple	Other	in home	in home
Desire to own a home	26%	17%	38%	47%	40%	50%	23%	28%
Job-related relocation or move	7	16	5	9	8	*	18	9
Desire for larger home	8	11	2	*	8	*	14	5
Change in family situation	4	10	10	10	18	13	12	9
Desire to be closer to family/friends/relatives	1	7	7	3	3	*	2	8
Desire for a home in a better area	4	6	3	3	*	*	7	3
Desire to be closer to job/school/transit	2	5	2	3	*	*	6	3
Affordability of homes	2	4	5	3	3	25	3	5
Desire for smaller home	2	3	1	*	*	*	*	4
Retirement	1	2	3	1	*	*	*	3
Desire for a newly built or custom-built home	4	3	1	4	*	*	2	3
Establish household	2	2	*	3	3	*	2	2
Financial security	1	0	3	4	*	*	0	2
Tax benefits	4	1	1	3	*	13	0	2
Greater choice of homes on the market	2	1	2	*	5	*	2	1
Desire for vacation home/investment property	4	1	*	*	3	*	*	1
Purchased home for family member or relative	*	1	*	*	*	*	1	1
Home buyer tax credit	*	6	12	7	8	*	5	8
Other	4	4	6	1	5	*	3	5

		ADULT COMPOSITION OF HOUSEHOLD					CHILDREN IN HOME		
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home		
Desire to own a home of my own	31%	25%	39%	40%	44%	26%	29%	33%	
Desire for larger home	9	12	3	3	4	2	15	5	
Change in family situation	8	8	10	8	8	11	10	7	
Home buyer tax credit	8	5	11	12	14	6	5	9	
Job-related relocation or move	7	10	4	3	2	5	10	6	
Affordability of homes	6	5	6	7	8	6	5	6	
Desire to be closer to family/friends/relatives	5	6	6	4	2	10	3	7	
Desire for a home in a better area	5	6	3	4	3	9	6	4	
Desire to be closer to job/school/transit	3	4	3	3	1	7	4	3	
Desire for smaller home	3	3	4	2	*	1	1	4	
Retirement	3	3	2	2	*	4	1	4	
Establish household	2	3	*	2	4	1	3	2	
Greater number of homes on the market for sale/better c	2	2	2	4	3	4	2	2	
Tax benefits	1	1	2	3	1	5	1	2	
Desire for a newly built or custom-built home	1	2	*	1	1	*	1	1	
Purchased home for family member or relative	1	1	1	1	*	2	1	1	
Financial security	1	1	2	1	1	1	1	1	
Desire for vacation home/investment property	1	1	*	1	1	*	1	1	
Other	2	3	2	1	2	3	2	3	

^{*} Less than 1 percent

Exhibit 1-23

PRIMARY REASON FOR THE TIMING OF HOME PURCHASE, FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
It was just the right time, the buyer was ready to	40%	44%	38%
buy a home			
It was the best time because of affordability of	14	16	12
homes			
Did not have much choice, had to purchase	16	9	22
It was the best time because of availability of	6	4	8
homes for sale			
It was the best time because of mortgage	13	17	10
financing options available			
Other	9	10	9
The buyer wished they had waited	2	2	2

	All Buyers	First-time Buyers	Repeat Buyers
It was just the right time, the buyer was ready to	35%	36%	34%
buy a home			
It was the best time because of affordability of	28	33	23
homes			
Did not have much choice, had to purchase	12	7	18
It was the best time because of mortgage	9	11	7
financing options available			
It was the best time because of availability of	6	4	8
homes for sale			
Other	8	7	8
The buyer wished they had waited	2	2	2

Exhibit 1-24

PRIMARY REASON FOR THE TIMING OF HOME PURCHASE, BY AGE

(Percentage Distribution)

Texas

AGE OF HOME BUYER **All Buyers** 18 to 24 45 to 64 25 to 44 65 or older It was just the right time, the buyer was ready 40% 50% 37% 42% 48% to buy a home Did not have much choice, had to purchase
It was the best time because of affordability of 16 9 16 19 14 14 14 17 10 10 It was the best time because of availability of 7 12 6 5 homes for sale It was the best time because of mortgage 13 9 14 13 2 financing options available Other 9 9 14 14 The buyer wished they had waited 2 5

	_	AGE OF HOME BUYER			
	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
It was just the right time, the buyer was ready	35%	30%	35%	33%	42%
to buy a home					
It was the best time because of affordability o	f 28				
homes		39	30	25	20
Did not have much choice, had to purchase	12	6	10	17	13
It was the best time because of mortgage	9	12	11	7	4
financing options available					
It was the best time because of availability of	6	4	5	7	10
homes for sale					
Other	8	7	7	9	9
The buyer wished they had waited	2	2	2	2	2

Exhibit 1-25

NUMBER OF HOMES CURRENTLY OWNED, BY AGE

(Percentage Distribution)

Texas

AGE OF HOME BUYER

	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
One	84%	100%	88%	78%	78%
Two	14	*	11	18	19
Three or more	2	*	1	4	4

U.S.

AGE OF HOME BUYER

	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
One	86%	99%	91%	78%	76%
Two	11	1	7	18	18
Three or more	3	*	2	5	6

Exhibit 1-26
OTHER HOMES OWNED, BY AGE

(Percentage Distribution)

Texas

AGE OF HOME BUYER

	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
Recently purchased home only	81%	100%	86%	72%	76%
One or more vacation homes	3	*	1	5	6
One or more investment properties	9	*	8	11	9
Primary residence	4	*	2	5	6
Previous homes that buyer is trying to sell	5	*	4	6	7
Other	2	*	1	5	2

U.S.

AGE OF HOME BUYER

	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
Recently purchased home only	83%	97%	89%	73%	69%
One or more investment properties	7	1	6	10	10
Previous homes that buyer is trying to sell	4	*	2	6	11
Primary residence	3	2	2	5	6
One or more vacation homes	3	*	1	4	7
Other	2	*	1	4	5

^{*} Less than 1 percent

CHARACTERISTICS OF HOMES PURCHASED

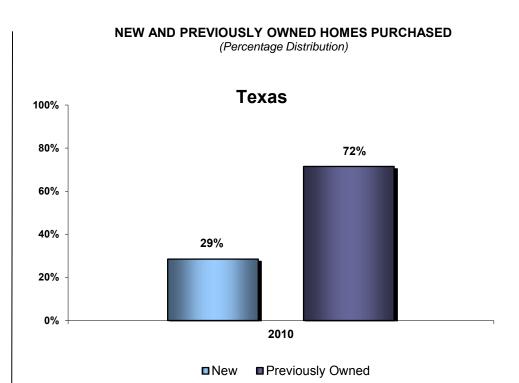
Exhibit 2-1	NEW AND PREVIOUSLY OWNED HOMES PURCHASED, 2001-2010
Exhibit 2-2	NEW AND PREVIOUSLY OWNED HOMES PURCHASED, BY REGION
Exhibit 2-3	TYPE OF HOME PURCHASED, BY LOCATION
Exhibit 2-4	TYPE OF HOME PURCHASED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
Exhibit 2-5	TYPE OF HOME PURCHASED, BY ADULT COMPOSITION OF HOUSEHOLD
Exhibit 2-6	LOCATION OF HOME PURCHASED, BY REGION
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Exhibit 2-15	PRICE OF HOME PURCHASED, FIRST-TIME AND REPEAT BUYERS
Exhibit 2-16	PURCHASE PRICE COMPARED WITH ASKING PRICE, BY REGION
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E 1 11 11 0 40	AND PREVIOUSLY OWNED HOMES
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Exhibit 2-28	CHARACTERISTICS OF HOME ON WHICH BUYER COMPROMISED, BY ADULT COMPOSITION
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Exhibit 2-32	TYPE OF HOME, PRIMARY RESIDENCE AND SECOND HOME
Exhibit 2-33	LOCATION OF HOME, PRIMARY RESIDENCE AND SECOND HOME

Exhibit 2-1

NEW AND PREVIOUSLY OWNED HOMES PURCHASED, 2001-2010
(Percentage Distribution)

Texas

		Previously
	New	Owned
2010	29%	72%



NEW AND PREVIOUSLY OWNED HOMES PURCHASED

(Percentage Distribution)

U.S.

	New	Previously Owned
2001	21%	79%
2003	28%	72%
2004	21%	79%
2005	23%	77%
2006	22%	78%
2007	23%	77%
2008	21%	79%
2009	18%	82%
2010	15%	85%

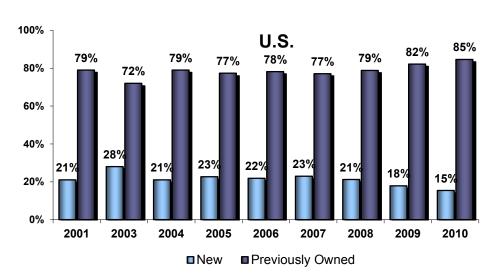


Exhibit 2-2

NEW AND PREVIOUSLY OWNED HOMES PURCHASED, BY REGION

(Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
New	29%	15%	9%	11%	21%	14%
Previously Owned	72	85	91	89	79	85

Exhibit 2-3 **TYPE OF HOME PURCHASED, BY LOCATION**

(Percentage Distribution)

Texas

BUYERS WHO PURCHASED A HOME IN A

	_					
	All Buyers	Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area
Detached single-family home	86%	88%	88%	87%	75%	69%
Townhouse/row house	6	5	5	6	10	8
Apartment/condo in building	2	2	3	2	4	*
with 5 or more units						
Duplex/apartment/condo in 2 to	1	1	*	*	1	*
4 unit building						
Other	6	5	4	6	10	23

^{*} Less than 1 percent

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				• 11 • 11 • 12 • 1 • 1		
	All Buyers	Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area
Detached single-family home	77%	76%	78%	77%	79%	77%
Townhouse/row house	8	9	8	8	7	7
Apartment/condo in building	7	7	7	7	7	2
with 5 or more units						
Duplex/apartment/condo in 2 to	2	2	2	2	2	4
4 unit building						
Other	6	6	5	7	5	10

Exhibit 2-4

TYPE OF HOME PURCHASED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

Texas

			_	BUYI	ERS OF
					Previously
	All	First-time	Repeat	New	Owned
	Buyers	Buyers	Buyers	Homes	Homes
Detached single-family home	86%	84%	88%	87%	86%
Townhouse/row house	6	6	5	8	5
Apartment/condo in building with 5 or more units	2	3	1	*	3
Duplex/apartment/condo in 2 to 4 unit building	1	1	0	1	0
Other	6	6	6	5	6

^{*} Less than 1 percent

			_	BUYI	ERS OF
					Previously
	All	First-time	Repeat	New	Owned
	Buyers	Buyers	Buyers	Homes	Homes
Detached single-family home	77%	74%	79%	72%	77%
Townhouse/row house	8	10	7	14	7
Apartment/condo in building with 5 or more units	7	8	6	7	7
Duplex/apartment/condo in 2 to 4 unit building	2	2	2	2	2
Other	6	6	6	5	6

Exhibit 2-5 TYPE OF HOME PURCHASED, BY ADULT COMPOSITION OF HOUSEHOLD

(Percentage Distribution)

Texas

	_	ADULT	COMPOS	<u> </u>	CHILDREN IN HOME			
	A 11	AAtt	C:I -	Cia ala			Children	No
	All	Married	•	•	Unmarried		under 18	
	Buyers	couple	female	male	couple	Other	in home	in home
Detached single-family home	86%	89%	79%	78%	93%	100%	90%	84%
Townhouse/row house	6	3	12	11	*	*	2	7
Apartment/condo in building with 5 or more units	2	1	4	6	2	*	0	3
Duplex/apartment/condo in 2 to 4 unit building	1	0	1	1	*	*	*	1
Other	6	7	5	4	5	*	8	5

^{*} Less than 1 percent

	_	ADULT	COMPOS	CHILDREN IN HOME				
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	
Detached single-family home	77%	84%	62%	64%	81%	74%	87%	72%
Townhouse/row house	8	6	15	12	7	6	5	10
Apartment/condo in building with 5 or more units	7	3	12	15	5	14	2	9
Duplex/apartment/condo in 2 to 4 unit building	2	2	3	3	2	5	1	3
Other	6	6	7	6	6	2	5	7

Exhibit 2-6 **LOCATION OF HOME PURCHASED, BY REGION**

(Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S	Northeast	Midwest	South	West
Suburb/Subdivision	50%	52%	52%	52%	52%	53%
Small town	17	17	16	18	17	17
Urban area/Central city	20	18	19	17	18	18
Rural area	11	11	11	11	11	12
Resort/Recreation area	2	1	1	2	2	1

Exhibit 2-7

LOCATION OF HOME PURCHASED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

Texas

			_	BUYERS OF			
					Previously		
	All	First-time	Repeat	New	Owned		
	Buyers	Buyers	Buyers	Homes	Homes		
Suburb/Subdivision	50%	50%	50%	54%	48%		
Small town	17	18	17	13	19		
Urban area/Central city	20	19	20	19	20		
Rural area	11	11	11	12	11		
Resort/Recreation area	2	2	2	2	2		

				BUYERS OF		
					Previously	
	All	First-time	Repeat	New	Owned	
	Buyers	Buyers	Buyers	Homes	Homes	
Suburb/Subdivision	52%	52%	52%	54%	53%	
Small town	17	17	17	16	17	
Urban area/Central city	18	19	17	15	19	
Rural area	11	10	12	13	11	
Resort/Recreation area	1	2	2	2	2	

Exhibit 2-8

LOCATION OF HOME PURCHASED VERSUS LOCATION OF HOME SOLD

(Percentage Distribution Among those that Sold a Home)

Texas

LOCATION OF HOME PURCHASED

		Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area
	Suburb/Subdivision	57%	58%	66%	65%	100%
LOCATION	Small town	15	21	16	22	*
OF HOME	Urban area/Central city	12	9	9	9	*
SOLD	Rural area	15	9	5	*	*
	Resort/Recreation area	1	3	5	4	*

U.S.

LOCATION OF HOME PURCHASED

		Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area
	Suburb/Subdivision	27%	10%	10%	6%	1%
LOCATION	Small town	9	4	3	2	*
OF HOME	Urban area/Central city	10	2	3	1	*
SOLD	Rural area	6	2	2	1	*
	Resort/Recreation area	1	*	*	*	*

^{*} Less than 1 percent

Exhibit 2-9

SENIOR RELATED HOUSING BY TYPE OF HOME PURCHASED AND LOCATION

(Percentage Distribution)

Texas

All buyers over 50 Snare wno purchasea a nome in senior related housing 8% Buyers over 50 who purchased senior related housing: Type of home purchased **Detached single-family home** 81% Townhouse/row house 6 Apartment/condo in building with 5 or more units * Duplex/apartment/condo in 2 to 4 unit building 13 Other Location 44% Suburb/ Subdivision 19 Small town 25 **Urban/ Central city** Rural area 13 Resort/ Recreation area

	All buyers over 50
Snare wno purchased a nome in senior related	
housing	11%
Buyers over 50 who purchased senior related housing:	
Type of home purchased	
Detached single-family home	51%
Townhouse/row house	9
Apartment/condo in building with 5 or more units	13
Duplex/apartment/condo in 2 to 4 unit building	9
Other	17
Location	
Suburb/ Subdivision	46%
Small town	19
Urban/ Central city	20
Rural area	13
Resort/ Recreation area	2

Exhibit 2-10 **DISTANCE BETWEEN HOME PURCHASED AND PREVIOUS RESIDENCE**(Median Miles)

	Miles
Texas	13
U.S.	12
Northeast	11
Midwest	9
South	13
West	12

DISTANCE BETWEEN HOME PURCHASED AND PREVIOUS RESIDENCE

(Median Miles)

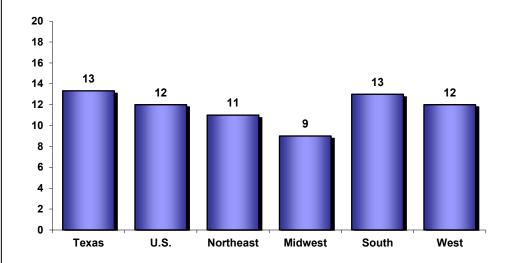


Exhibit 2-11

FACTORS INFLUENCING NEIGHBORHOOD CHOICE, BY LOCATION (Percent of Respondents)

Texas

I EXAS						
		BUYERS V	VHO PU	RCHASED	A HOA	ΛE IN A
				Urban/		Resort/
	All	Suburb/	Small	Central	Rural	Recreation
	Buyers	Subdivision	town	city	area	area
Quality of the neighborhood	63%	65%	60%	65%	55%	69%
Convenient to job	49	50	51	48	41	54
Overall affordability of homes	38	37	44	38	32	46
Convenient to friends/family	34	33	43	33	27	39
Convenient to shopping	24	24	32	18	18	31
Quality of the school district	30	29	30	32	31	31
Design of neighborhood	26	29	24	21	24	23
Convenient to schools	22	22	23	24	17	15
Convenient to entertainment/leisure activities	18	19	23	13	16	15
Convenient to parks/recreational facilities	15	16	19	13	6	15
Availability of larger lots or acreage	14	15	14	17	9	23
Convenient to health facilities	10	9	15	6	7	*
Home in a planned community	10	8	11	13	11	8
Convenient to public transportation	3	3	5	5	1	*
Green (environmentally friendly) community features	5	6	6	6	3	*
Convenient to airport	7	8	5	5	9	*

6

U.S.

Other

	BUYERS WHO PURCHASED A HOME IN A						
				Urban/		Resort/	
	All	Suburb/	Small	Central	Rural	Recreation	
	Buyers	Subdivision	town	city	area	area	
Quality of the neighborhood	64%	65%	66%	62%	60%	64%	
Convenient to job	49	49	50	49	50	45	
Overall affordability of homes	44	45	45	44	44	36	
Convenient to friends/family	39	38	38	40	42	40	
Quality of the school district	25	26	25	26	25	23	
Convenient to shopping	25	24	25	25	28	30	
Design of neighborhood	24	25	25	23	23	32	
Convenient to schools	19	20	19	19	18	15	
Convenient to entertainment/leisure activities	19	18	21	19	19	25	
Convenient to parks/recreational facilities	17	17	17	15	16	21	
Availability of larger lots or acreage	15	16	16	12	12	13	
Convenient to health facilities	9	9	10	9	8	11	
Convenient to public transportation	7	7	7	9	7	6	
Home in a planned community	6	6	5	7	7	17	
Convenient to airport	6	5	5	6	6	4	
Green (environmentally friendly) community features	5	4	4	6	4	9	
Other	5	5	5	5	7	4	

^{*} Less than 1 percent

Exhibit 2-12
FACTORS INFLUENCING NEIGHBORHOOD CHOICE, BY ADULT COMPOSITION OF HOUSEHOLD AND CHILDREN IN HOUSHOLD (Percent of Respondents)

Texas

		ADULT COMPOSITION OF HOUSEHOLD				CHILDREN IN HOME		
	All	Married	Single	Single	Unmarried		Children under 18	No children
	Buyers	couple	female	male	couple	Other	in home	in home
Quality of the neighborhood	63%	66%	57%	55%	68%	50%	63%	64%
Convenient to job	49	45	52	52	73	38	47	50
Overall affordability of homes	38	36	39	38	59	63	36	40
Convenient to friends/family	34	33	39	34	42	38	28	38
Convenient to shopping	24	25	20	16	37	25	18	27
Quality of the school district	30	38	20	11	20	13	55	16
Design of neighborhood	26	28	22	18	32	*	24	27
Convenient to schools	22	28	12	6	17	13	47	7
Convenient to entertainment/leisure activities	18	15	16	27	34	25	12	22
Convenient to parks/recreational facilities	15	14	14	17	15	13	12	16
Availability of larger lots or acreage	14	17	7	10	17	*	17	12
Convenient to health facilities	10	11	9	6	10	*	6	12
Home in a planned community	10	12	10	6	7	13	14	8
Convenient to public transportation	3	2	4	6	10	*	2	4
Green (environmentally friendly) community features	5	6	4	4	5	*	6	5
Convenient to airport	7	8	5	7	5	*	4	9
Other	6	7	8	6	2	13	3	8

^{*} Less than 1 percent

	ADULT COMPOSITION OF HOUSEHOLD					CHILDREN IN HOME		
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Under 18 in home	No children in home
Quality of the neighborhood	64%	67%	62%	57%	64%	58%	67%	63%
Convenient to job	49	47	51	49	58	41	49	49
Overall affordability of homes	44	42	47	49	47	46	43	45
Convenient to friends/family	39	36	48	37	38	36	34	41
Quality of the school district	25	33	15	11	24	18	48	14
Convenient to shopping	25	25	25	24	25	22	20	27
Design of neighborhood	24	27	20	21	22	22	23	25
Convenient to schools	19	24	12	9	17	16	43	7
Convenient to entertainment/leisure activities	19	18	20	22	21	18	13	22
Convenient to parks/recreational facilities	17	18	14	17	15	11	19	15
Availability of larger lots or acreage	15	18	6	10	17	12	19	13
Convenient to health facilities	9	9	10	8	5	8	5	11
Convenient to public transportation	7	6	8	10	7	12	5	8
Home in a planned community	6	7	6	5	3	4	6	7
Convenient to airport	6	6	6	7	4	7	3	6
Green (environmentally friendly) community features	5	5	4	6	3	6	5	5
Other	5	5	6	6	4	13	5	6

Exhibit 2-13
PRICE OF HOME PURCHASED, BY REGION

(Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
Less than \$75,000	7%	6%	4%	10%	7%	2%
\$75,000 to \$99,999	8	8	7	10	9	4
\$100,000 to \$124,999	12	11	8	14	12	8
\$125,000 to \$149,999	17	12	10	14	14	10
\$150,000 to \$174,999	12	11	8	14	11	10
\$175,000 to \$199,999	8	9	9	9	9	10
\$200,000 to \$249,999	12	13	15	13	12	14
\$250,000 to \$299,999	9	9	13	7	8	11
\$300,000 to \$349,999	5	6	7	4	5	8
\$350,000 to \$399,999	3	4	6	2	4	5
\$400,000 to \$499,999	4	4	6	2	4	6
\$500,000 or more	3	6	8	2	5	11
Median price	\$164,000	\$179,000	\$212,000	\$154,000	\$169,000	\$219,500

Exhibit 2-14

PRICE OF HOME PURCHASED, NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

Texas

BUYERS WHO PURCHASED A

	All Buyers	New Home	Previously Owned Home
Less than \$75,000	7%	1%	9%
\$75,000 to \$99,999	8	2	10
\$100,000 to \$124,999	12	11	12
\$125,000 to \$149,999	17	17	17
\$150,000 to \$174,999	12	12	13
\$175,000 to \$199,999	8	10	7
\$200,000 to \$249,999	12	14	12
\$250,000 to \$299,999	9	14	7
\$300,000 to \$349,999	5	8	4
\$350,000 to \$399,999	3	3	2
\$400,000 to \$499,999	4	7	4
\$500,000 or more	3	3	4
Median price	\$164,000	\$196,000	\$154,000

^{*} Less than 1 percent

U.S.

BUYERS WHO PURCHASED A

	All Buyers	New Home	Previously Owned Home
Less than \$75,000	6%	1%	7%
\$75,000 to \$99,999	8	2	9
\$100,000 to \$124,999	11	7	12
\$125,000 to \$149,999	12	11	12
\$150,000 to \$174,999	11	11	11
\$175,000 to \$199,999	9	11	9
\$200,000 to \$249,999	13	18	12
\$250,000 to \$299,999	9	12	9
\$300,000 to \$349,999	6	9	5
\$350,000 to \$399,999	4	6	4
\$400,000 to \$499,999	4	7	4
\$500,000 or more	6	7	6
Median price	\$179,000	\$219,900	\$170,000

Exhibit 2-15

PRICE OF HOME PURCHASED, FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Less than \$75,000	7%	9%	5%
\$75,000 to \$99,999	8	12	4
\$100,000 to \$124,999	12	19	6
\$125,000 to \$149,999	17	22	14
\$150,000 to \$174,999	12	13	12
\$175,000 to \$199,999	8	6	9
\$200,000 to \$249,999	12	9	15
\$250,000 to \$299,999	9	5	12
\$300,000 to \$349,999	5	1	9
\$350,000 to \$399,999	3	1	4
\$400,000 to \$499,999	4	2	7
\$500,000 or more	3	1	5
Median price	\$164,000	\$134,900	\$202,500
Married couple	\$188,000	\$148,000	\$224,000
Single female	\$135,900	\$125,045	\$151,000
Single male	\$145,000	\$135,000	\$160,000
Unmarried couple	\$128,500	\$126,773	\$210,750
Other	\$112,875	\$106,000	\$119,750

^{*} Less than 1 percent

	All Buyers	First-time Buyers	Repeat Buyers
Less than \$75,000	6%	8%	4%
\$75,000 to \$99,999	8	11	4
\$100,000 to \$124,999	11	15	8
\$125,000 to \$149,999	12	15	10
\$150,000 to \$174,999	11	12	10
\$175,000 to \$199,999	9	8	10
\$200,000 to \$249,999	13	12	15
\$250,000 to \$299,999	9	7	12
\$300,000 to \$349,999	6	4	7
\$350,000 to \$399,999	4	3	5
\$400,000 to \$499,999	4	2	7
\$500,000 or more	6	3	9
Median price	\$179,000	\$152,000	\$215,000
Married couple	\$208,600	\$168,200	\$239,000
Single female	\$143,000	\$127,000	\$160,000
Single male	\$150,000	\$144,000	\$155,000
Unmarried couple	\$157,000	\$150,000	\$199,000
Other	\$157,000	\$140,300	\$178,800

Exhibit 2-16 PURCHASE PRICE COMPARED WITH ASKING PRICE, BY REGION

(Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

Percent of asking price:	Texas	U.S.	Northeast	Midwest	South	West
Less than 90%	15%	17%	20%	20%	17%	13%
90% to 94%	22	19	23	21	21	12
95% to 99%	32	32	35	35	33	28
100%	22	20	15	1 <i>7</i>	20	27
101% to 110%	8	9	6	5	8	16
More than 110%	1	2	2	2	2	4
Median (purchase price	97%	97%	96%	96%	97%	99%
as a percent of asking						
price)						

Exhibit 2-17

SIZE OF HOME PURCHASED, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

Texas

			_	BUYERS OF			
					Previously		
		First-time	Repeat	New	Owned		
	All Buyers	Buyers	Buyers	Homes	Homes		
1,000 sq ft or less	1%	2%	*	*	1%		
1,001 to 1,500 sq ft	9	16	3	4	11		
1,501 to 2,000 sq ft	22	30	17	18	24		
2,001 to 2,500 sq ft	27	28	26	27	27		
2,501 to 3,000 sq ft	18	15	19	17	18		
3,001 to 3,500 sq ft	12	5	18	18	10		
3,501 sq ft or more	12	4	17	17	9		
Median (sq ft)	2,020	1,800	2,240	2,380	2,000		

				BUYERS OF				
					Previously			
		First-time	Repeat	New	Owned			
	All Buyers	Buyers	Buyers	Homes	Homes			
1,000 sq ft or less	2%	3%	1%	*	2%			
1,001 to 1,500 sq ft	19	26	11	10	20			
1,501 to 2,000 sq ft	29	34	24	24	30			
2,001 to 2,500 sq ft	23	22	24	27	23			
2,501 to 3,000 sq ft	12	7	16	16	11			
3,001 to 3,500 sq ft	8	4	11	11	7			
3,501 sq ft or more	8	3	12	12	7			
Median (sq ft)	1,780	1,540	2,000	2,000	1,700			

^{*} Less than 1 percent

Exhibit 2-18

SIZE OF HOME PURCHASED, BY ADULT COMPOSITION OF HOUSEHOLD

(Percentage Distribution)

Texas

	_	ADU	LT COMPO		CHILDREN IN HOM			
							Children	No
		Married	Single	Single	Unmarried		under 18	children
	All Buyers	couple	female	male	couple	Other	in home	in home
1,000 sq ft or less	1%	*	3%	1%	*	*	*	1%
1,001 to 1,500 sq ft	9	5	12	16	20	50	8	10
1,501 to 2,000 sq ft	22	17	38	29	18	17	17	26
2,001 to 2,500 sq ft	27	24	32	30	33	33	22	29
2,501 to 3,000 sq ft	18	23	7	12	13	*	19	16
3,001 to 3,500 sq ft	12	16	6	6	5	*	17	9
3,501 sq ft or more	12	16	3	6	13	*	18	8
Median (sq ft)	2,020	2,020	1,700	1,800	1,900	1,420	2,355	1,975

		ADU	LT COMPO		CHILDREN	IN HOME		
							Children	No
		Married	Single	Single	Unmarried		under 18	children
	All Buyers	couple	female	male	couple	Other	in home	in home
1,000 sq ft or less	2%	1%	3%	5%	2%	*	*	2%
1,001 to 1,500 sq ft	19	11	32	29	22	33	13	22
1,501 to 2,000 sq ft	29	25	36	34	32	30	23	32
2,001 to 2,500 sq ft	23	25	20	18	26	21	24	23
2,501 to 3,000 sq ft	12	16	5	7	8	7	15	10
3,001 to 3,500 sq ft	8	11	2	4	5	2	12	6
3,501 sq ft or more	8	11	2	4	4	6	13	5
Median (sq ft)	1,780	2,000	1,450	1,500	1,600	1,500	2,000	1,650

^{*} Less than 1 percent

Exhibit 2-19 **HOME SIZE AND PRICE PER SQUARE FOOT, BY REGION**(Median)

BUYERS WHO PURCHASED A HOME IN THE

		DOTERS WHO TORCHASED A HOME IN THE						
Texas	U.S.	Northeast	Midwest	South	West			
2,020	1,780	1,600	1,700	1,860	1,700			
\$83	\$101	\$132	\$91	\$90	\$124			
2,100	1,850	1,700	1,800	1,980	1,800			
\$82	\$98	\$122	\$90	\$88	\$120			
1,880	1,580	1,500	1,650	1,600	1,400			
\$113	\$114	\$133	\$96	\$108	\$128			
nit building								
1,200	1,100	1,860	1,580	1,600	1,280			
\$146	\$106	\$118	\$103	\$99	\$149			
5 or more unit	s							
1,230	1,520	950	1,200	1,150	1,010			
\$115	\$172	\$240	\$105	\$137	\$220			
	2,020 \$83 2,100 \$82 1,880 \$113 nit building 1,200 \$146 5 or more unit	2,020 1,780 \$83 \$101 2,100 1,850 \$82 \$98 1,880 1,580 \$113 \$114 nit building 1,200 1,100 \$146 \$106 5 or more units 1,230 1,520	Texas U.S. Northeast 2,020 1,780 1,600 \$83 \$101 \$132 2,100 1,850 1,700 \$82 \$98 \$122 1,880 1,580 1,500 \$113 \$114 \$133 nit building 1,200 1,100 1,860 \$146 \$106 \$118 5 or more units 1,230 1,520 950	Texas U.S. Northeast Midwest 2,020 1,780 1,600 1,700 \$83 \$101 \$132 \$91 2,100 1,850 1,700 1,800 \$82 \$98 \$122 \$90 1,880 1,580 1,500 1,650 \$113 \$114 \$133 \$96 nit building 1,200 1,100 1,860 1,580 \$146 \$106 \$118 \$103 5 or more units 1,230 1,520 950 1,200	Texas U.S. Northeast Midwest South 2,020 1,780 1,600 1,700 1,860 \$83 \$101 \$132 \$91 \$90 2,100 1,850 1,700 1,800 1,980 \$82 \$98 \$122 \$90 \$88 1,880 1,580 1,500 1,650 1,600 \$113 \$114 \$133 \$96 \$108 nit building 1,200 1,100 1,860 1,580 1,600 \$146 \$106 \$118 \$103 \$99 5 or more units 1,230 1,520 950 1,200 1,150			

Exhibit 2-20

NUMBER OF BEDROOMS AND BATHROOMS, BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES (Percentage Distribution)

Texas

				BUYERS OF			
					Previously		
	All	First-time	Repeat	New	Owned		
	Buyers	Buyers	Buyers	Homes	Homes		
One bedroom	1%	1%	1%	*	1%		
Two bedrooms	7	9	5	5	8		
Three bedrooms or more	92	90	94	95	91		
Median number of bedrooms	3	3	3	4	3		
One full bathroom	6	11	3	1	8		
Two full bathrooms	68	76	62	64	70		
Three full bathrooms or more	26	13	35	35	22		
Median number of full bathrooms	2	2	2	2	2		

				BUYE	RS OF
					Previously
	All	First-time	Repeat	New	Owned
	Buyers	Buyers	Buyers	Homes	Homes
One bedroom	3%	3%	2%	2%	3%
Two bedrooms	16	19	14	12	17
Three bedrooms or more	81	78	84	86	80
Median number of bedrooms	3	3	3	3	3
One full bathroom	22	30	13	5	25
Two full bathrooms	60	61	58	68	58
Three full bathrooms or more	19	10	28	28	17
Median number of full bathrooms	2	2	2	2	2

Exhibit 2-21

NUMBER OF BEDROOMS AND BATHROOMS, BY ADULT HOUSEHOLD COMPOSITION AND CHILDREN IN HOUSEHOLD (Percentage Distribution)

Texas

	_	ADU	LT COMPO	D	CHILDREN IN HOME			
							Children	No
	All	Married	Single	Single	Unmarried		under 18	children
	Buyers	couple	female	male	couple	Other	in home	in home
One bedroom	1%	*	2%	3%	*	*	*	2%
Two bedrooms	7	4	12	11	10	*	1	10
Three bedrooms or more	92	96	86	86	90	100	99	89
Median number of bedrooms	3	4	3	3	3	4	4	3
One full bathroom	6	4	9	10	*	13	4	8
Two full bathrooms	68	64	77	77	10	75	63	71
Three full bathrooms or more	26	32	14	13	90	13	33	21
Median number of full bathrooms	2	2	2	2	2	2	2	2

	<u>-</u>	ADU	LT COMPO)	CHILDREN IN HOME			
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home
One bedroom	3%	1%	5%	8%	2%	4%	*	4%
Two bedrooms	16	10	28	27	14	27	6	21
Three bedrooms or more	81	89	67	65	84	69	93	75
Median number of bedrooms	3	3	3	3	3	3	3	3
One full bathroom	22	15	30	32	32	32	17	24
Two full bathrooms	60	59	63	59	56	53	57	61
Three full bathrooms or more	19	26	8	9	13	15	27	15
Median number of full bathrooms	2	2	2	2	2	2	2	2

^{*} Less than 1 percent

Exhibit 2-22
YEAR HOME BUILT, BY REGION
(Median)

BUYERS WHO PURCHASED A HOME IN THE

	Texas		U.S.	Northeast	Midwest	South	West
2010		12%	4%	3%	2%	6%	4%
2008 through 2009		18	11	6	8	14	11
2005 through 2007		10	11	4	7	14	14
2000 through 2004		15	13	6	12	15	14
1985 through 1999		16	19	14	19	20	22
1960 through 1984		24	22	23	25	20	21
1911 through 1959		5	18	36	23	10	14
1910 or earlier		*	3	9	5	1	*
Median	2	002	1990	1965	1981	1999	1995

^{*} Less than 1 percent

Exhibit 2-23

IMPORTANCE OF COMMUTING COSTS

(Percentage Distribution)

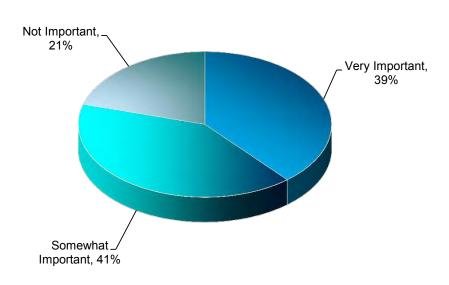
IMPORTANCE OF COMMUTING COSTS

(Percentage Distribution)

Texas

Texas

Very Important	39%
Somewhat Important	41%
Not Important	21%

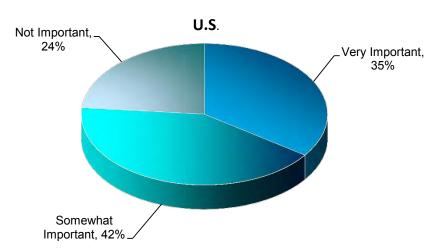


IMPORTANCE OF COMMUTING COSTS

(Percentage Distribution)

U.S.

Very Important	35%
Somewhat Important	42%
Not Important	24%



(Percentage Distribution)

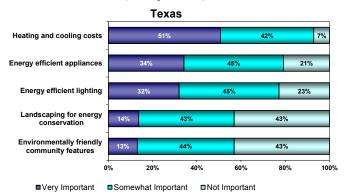
Texas

	Very Important	Somewhat Important	Not Important
Heating and cooling costs	51%	42%	7%
Energy efficient appliances	34	45	21
Energy efficient lighting	32	45	23
Landscaping for energy	14	43	43
conservation			
Environmentally friendly	13	44	43
community features			

U.S.

	Very Important	Somewhat Important	Not Important
Heating and cooling costs	39%	49%	12%
Energy efficient appliances	24	47	29
Energy efficient lighting	24	45	31
Landscaping for energy	10	39	51
conservation			
Environmentally friendly	10	41	49
community features			

IMPORTANCE OF HOME'S ENVIRONMENTALLY FRIENDLY **FEATURES**



IMPORTANCE OF HOME'S ENVIRONMENTALLY FRIENDLY **FEATURES**



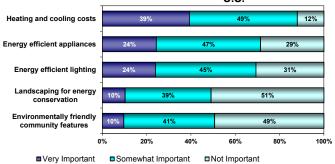


Exhibit 2-25

ENVIRONMENTALLY FRIENDLY FEATURES CONSIDERED "VERY IMPORTANT", BY REGION (Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
Heating and cooling costs	51%	39%	42%	37%	43%	34%
Energy efficient appliances	34	24	22	20	27	27
Energy efficient lighting	32	24	22	19	26	28
Landscaping for energy conservation	14	10	7	7	10	17
Environmentally friendly community features	13	10	8	7	10	13

Exhibit 2-26

CHARACTERISTICS OF HOME ON WHICH BUYER COMPROMISED, BY LOCATION

(Percent of Respondents)

Texas

BUYERS WHO PURCHASED A HOME IN A

	_	BOTEKS WITO TOKCHASED A HOME IN A							
		Suburb/	Small	Urban/ Central		Resort/ Recreation			
	All Buyers	Subdivision	town	city	Rural	area			
Price of home	18%	19%	19%	18%	9%	23%			
Size of home	14	12	16	15	15	15			
Condition of home	14	16	18	12	7	*			
Distance from job	14	11	14	15	20	8			
Lot size	13	11	14	14	19	*			
Style of home	11	12	5	12	10	*			
Distance from friends or family	7	7	7	5	6	15			
Quality of the neighborhood	5	3	6	7	9	*			
Quality of the schools	2	2	3	2	*	*			
Distance from school	1	2	*	1	1	*			
Other compromises not listed	5	7	2	6	*	*			
None - Made no compromises	37	37	41	31	33	54			

U.S.

BUYERS WHO PURCHASED A HOME IN A

		Suburb/	Small	Urban/ Central		Resort/ Recreation
	All Buyers	Subdivision	town	city	Rural	area
Price of home	19%	20%	20%	19%	15%	17%
Size of home	19	19	17	19	19	13
Condition of home	17	17	18	17	15	11
Distance from job	14	14	13	14	14	20
Lot size	13	12	12	13	18	10
Style of home	13	14	11	14	11	6
Distance from friends or family	7	7	7	6	7	7
Quality of the neighborhood	6	6	6	6	7	2
Quality of the schools	3	3	3	3	3	4
Distance from school	2	2	1	2	2	*
Other compromises not listed	7	7	5	6	8	8
None - Made no compromises	35	33	37	36	33	38

^{*} Less than 1 percent

Exhibit 2-27
CHARACTERISTICS OF HOME ON WHICH BUYER COMPROMISED, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage of Respondents)

Texas

				BUYE	RS OF
					Previously
	All	First-time	Repeat	New	Owned
	Buyers	Buyers	Buyers	Homes	Homes
Price of home	18%	20%	16%	12%	20%
Size of home	14	16	12	12	14
Condition of home	14	15	13	2	19
Distance from job	14	15	13	17	13
Lot size	13	13	13	17	11
Style of home	11	13	9	13	10
Distance from friends or family	7	9	5	10	5
Quality of the neighborhood	5	7	4	2	6
Quality of the schools	2	4	1	3	2
Distance from school	1	1	2	3	1
Other compromises not listed	5	6	5	9	4
None - Made no compromises	37	32	40	39	36

			_	BUYE	RS OF
					Previously
	All	First-time	Repeat	New	Owned
	Buyers	Buyers	Buyers	Homes	Homes
Price of home	19%	21%	17%	17%	19%
Size of home	19	22	16	16	19
Condition of home	17	18	15	3	19
Distance from job	14	16	11	17	13
Lot size	13	13	13	1 <i>7</i>	12
Style of home	13	15	11	12	13
Distance from friends or family	7	8	5	9	7
Quality of the neighborhood	6	8	4	5	6
Quality of the schools	3	4	2	4	3
Distance from school	2	2	1	2	2
None - Made no compromises	35	28	41	40	34
Other compromises not listed	7	7	6	6	7

Exhibit 2-28

CHARACTERISTICS OF HOME ON WHICH BUYER COMPROMISED, BY ADULT COMPOSITION OF HOUSEHOLD

(Percentage of Respondents)

Texas

		AD	JLT COMPO	CHILDREN	IN HOME			
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	under 18 in home	children in home
Price of home	18%	17%	18%	16%	23%	25%	16%	19%
Size of home	14	13	10	20	15	13	13	14
Condition of home	14	15	13	7	23	25	15	14
Distance from job	14	14	14	14	13	25	15	14
Lot size	13	16	7	6	13	13	14	12
Style of home	11	11	11	6	13	*	12	10
Distance from friends or family	7	6	6	7	13	13	6	7
Quality of the neighborhood	5	4	6	4	15	13	4	5
Quality of the schools	2	1	4	3	5	*	1	3
Distance from school	1	2	1	*	3	*	3	1
Other compromises not listed	5	5	6	4	5	13	4	6
None - Made no compromises	37	37	32	47	33	25	38	36

^{*} Less than 1 percent

		ADI	JLT COMPO		CHILDREN IN HOME			
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other	under 18 in home	children in home
Price of home	19%	18%	20%	21%	20%	18%	18%	19%
Size of home	19	18	20	19	19	31	20	18
Condition of home	17	17	18	15	20	17	18	17
Distance from job	14	15	11	12	16	10	15	13
Lot size	13	14	9	10	15	14	14	12
Style of home	13	12	15	12	14	15	12	13
Distance from friends or family	7	7	6	8	8	8	7	7
Quality of the neighborhood	6	5	6	8	8	13	5	6
Quality of the schools	3	4	2	2	5	4	5	3
Distance from school	2	2	1	1	1	2	4	1
None - Made no compromises	35	34	34	40	30	31	32	36
Other compromises not listed	7	6	9	6	5	8	6	7

Exhibit 2-29

EXPECTED LENGTH OF TENURE IN HOME PURCHASED, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

Texas

BUYERS OF First-time Repeat New **Previously All Buyers Buyers Buyers Homes Owned Homes** 1% 1 year or less 1% 1% 0% 1% 2 to 3 years 5 5 4 4 3 12 15 9 14 4 to 5 years 8 3 3 6 to 7 years 3 3 2 8 to 10 years 15 13 17 18 14 11 to 15 years 5 4 5 4 5 18 19 16 or more years 21 23 24 39 41 **Don't Know** 40 41 40 Median 10

				BUY	ERS OF
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes
1 year or less	1%	1%	1%	0%	1%
2 to 3 years	3	3	3	3	3
4 to 5 years	12	16	9	11	13
6 to 7 years	3	4	2	4	3
8 to 10 years	13	14	13	14	13
11 to 15 years	5	4	6	5	5
16 or more years	22	18	26	22	22
Don't Know	42	41	42	41	42
Median	10	10	15	10	10

Exhibit 2-30

EXPECTED LENGTH OF TENURE IN HOME PURCHASED, BY AGE

(Percentage Distribution)

Texas

AGE	OF	HO	ME	BU	YER

	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
1 year or less	1%	*	1%	1%	*
2 to 3 years	4	4	5	2	2
4 to 5 years	12	26	14	8	2
6 to 7 years	3	4	5	1	2
8 to 10 years	15	9	15	15	14
11 to 15 years	5	9	5	4	4
16 or more years	21	13	19	25	15
Don't Know	40	35	36	45	62
Median	10	7	10	15	13

^{*} Less than 1 percent

U.S.

	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
1 year or less	1%	*	1%	1%	0%
2 to 3 years	3	6	3	2	0
4 to 5 years	12	22	15	8	4
6 to 7 years	3	7	3	2	1
8 to 10 years	13	16	14	13	10
11 to 15 years	5	3	4	5	6
16 or more years	22	11	20	29	17
Don't Know	42	34	39	41	61
Median	10	7	10	15	15

^{*} Less than 1 percent

Exhibit 2-31 **PURCHASE PRICE, PRIMARY RESIDENCE AND SECOND HOME**(Percentage Distribution)

Texas

		BUYERS WHO PURCHASED A		
		Primary	Non-primary Residence/	
	All Buyers	Residence	Second Home	
Less than \$75,000	7%	6%	33%	
\$75,000 to \$99,999	8	8	*	
\$100,000 to \$124,999	12	12	17	
\$125,000 to \$149,999	17	17	*	
\$150,000 to \$174,999	12	12	33	
\$175,000 to \$199,999	8	8	*	
\$200,000 to \$249,999	12	12	17	
\$250,000 to \$299,999	9	9	*	
\$300,000 to \$349,999	5	5	*	
\$350,000 to \$399,999	3	3	*	
\$400,000 to \$499,999	4	5	*	
\$500,000 or more	3	3	*	
Median price	\$164,000	\$164,000	\$134,300	

^{*} Less than 1 percent

U.S.

		BUYERS WHO PURCHASED A		
		Primary	Non-primary Residence/	
	All Buyers	Residence		
Less than \$75,000	6%	6%	16%	
\$75,000 to \$99,999	8	8	8	
\$100,000 to \$124,999	11	11	8	
\$125,000 to \$149,999	12	12	11	
\$150,000 to \$174,999	11	11	16	
\$175,000 to \$199,999	9	9	7	
\$200,000 to \$249,999	13	13	9	
\$250,000 to \$299,999	9	9	5	
\$300,000 to \$349,999	6	6	8	
\$350,000 to \$399,999	4	4	2	
\$400,000 to \$499,999	4	4	2	
\$500,000 or more	6	6	9	
Median price	\$179,000	\$180,000	\$160,000	

Exhibit 2-32

TYPE OF HOME, PRIMARY RESIDENCE AND SECOND HOME

(Percentage Distribution)

Texas

		BUYERS WHO PURCHASED A	
		D.:	Non-primary
		Primary	Residence/
	All Buyers	Residence	Second Home
Detached single-family home	86%	86%	57%
Townhouse/row house	6	6	*
Apartment/condo in building with 5 or more units	2	2	14
Duplex/apartment/condo in 2 to 4 unit building	1	1	*
Other	6	6	29

		BUYERS WHO PURCHASED A	
			Non-primary
		Primary	Residence/
	All Buyers	Residence	Second Home
Detached single-family home	77%	77%	50%
Townhouse/row house	8	8	11
Apartment/condo in building with 5 or more units	7	7	18
Duplex/apartment/condo in 2 to 4 unit building	2	2	6
Other	6	6	15

Exhibit 2-33

LOCATION OF HOME, PRIMARY RESIDENCE AND SECOND HOME

(Percentage Distribution)

Texas

BUYERS WHO PURCHASED A

	BOTERS WITO TORCHASED A		
			Non-primary
			Residence/ Second
	All Buyers	Primary Residence	Home
Suburb/Subdivision	50%	50%	49%
Small town	17	17	21
Urban area/Central city	20	20	22
Rural area	11	11	6
Resort/Recreation area	2	2	2

^{*} Less than 1 percent

U.S.

BUYERS WHO PURCHASED A

			Non-primary
	All Buyers	Primary Residence	Residence/ Second Home
Suburb/Subdivision	52%	52%	53%
Small town	17	17	20
Urban area/Central city	18	18	17
Rural area	11	11	8
Resort/Recreation area	1	2	2

THE HOME SEARCH PROCESS

Exhibit 3-1	FIRST STEP TAKEN DURING THE HOME BUYING PROCESS, FIRST-TIME AND REPEAT BUYERS
Exhibit 3-2	FIRST STEP TAKEN DURING THE HOME BUYING PROCESS, BY AGE
Exhibit 3-3	INFORMATION SOURCES USED IN HOME SEARCH, BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
Exhibit 3-4	INFORMATION SOURCES USED IN HOME SEARCH, BY AGE
Exhibit 3-5	FREQUENCY OF USE OF DIFFERENT INFORMATION SOURCES
Exhibit 3-6	USEFULNESS OF INFORMATION SOURCES
Exhibit 3-7	LENGTH OF SEARCH, BY REGION
Exhibit 3-8	LENGTH OF SEARCH FOR BUYERS WHO USED AN AGENT, BY FIRST-TIME AND REPEAT BUYERS
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	BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
Exhibit 3-11	BUYER PURCHASED A SHORT SALE, BY FIRST-TIME AND REPEAT BUYERS
Exhibit 3-12	MOST DIFFICULT STEPS OF HOME BUYING PROCESS BY FIRST-TIME AND REPEAT BUYERS AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
Exhibit 3-13	USE OF INTERNET TO SEARCH FOR HOMES, 2003-2010
Exhibit 3-14	ACTIONS TAKEN AS A RESULT OF INTERNET HOME SEARCH, FIRST-TIME AND REPEAT BUYERS
Exhibit 3-15	CHARACTERISTICS OF HOME SEARCHERS AND SEARCH ACTIVITY, BY USE OF INTERNET
Exhibit 3-16	INFORMATION SOURCES USED IN HOME SEARCH, BY USE OF INTERNET
Exhibit 3-17	WHERE BUYERS FOUND THE HOME THEY PURCHASED, BY USE OF INTERNET
Exhibit 3-18	METHOD OF HOME PURCHASE, BY USE OF INTERNET
Exhibit 3-19	VALUE OF WEB SITE FEATURES
Exhibit 3-20	WEB SITES USED IN HOME SEARCH BY FIRST-TIME AND REPEAT BUYERS
Exhibit 3-21	WEB SITES USED IN HOME SEARCH, BY AGE
Exhibit 3-22	SATISFACTION IN BUYING PROCESS

THE HOME SEARCH PROCESS

Exhibit 3-1
FIRST STEP TAKEN DURING THE HOME BUYING PROCESS, FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Looked online for properties for sale	39%	32%	44%
Contacted a real estate agent	20	15	24
Looked online for information about the home buying process	10	15	6
Drove-by homes/neighborhoods	8	8	8
Talked with a friend or relative about home buying process	7	11	3
Contacted a bank or mortgage lender	7	9	5
Visited open houses	3	1	4
Looked in newspapers, magazines, or home buying guides	1	1	1
Contacted builder/visited builder models	3	4	3
Contacted a home seller directly	1	1	1
Attended a home buying seminar	1	2	*
Read books or guides about the home buying process	1	1	*
Other	1	*	1

	All Buyers	First-time Buyers	Repeat Buyers
Looked online for properties for sale	36%	32%	41%
Contacted a real estate agent	19	16	22
Looked online for information about the home buying process	11	15	8
Contacted a bank or mortgage lender	8	10	6
Drove-by homes/neighborhoods	7	6	9
Talked with a friend or relative about home buying process	7	11	3
Visited open houses	4	3	5
Looked in newspapers, magazines, or home buying guides	2	2	2
Attended a home buying seminar	2	3	*
Contacted builder/visited builder models	1	1	2
Contacted a home seller directly	1	1	1
Read books or guides about the home buying process	1	1	*
Other	*	*	1

^{*} Less than 1 percent

THE HOME SEARCH PROCESS

Exhibit 3-2

FIRST STEP TAKEN DURING THE HOME BUYING PROCESS, BY AGE

(Percentage Distribution)

Texas

	_	AGE OF HOME BUYER			
	All				65 or
	Buyers	18-24	25-44	45-64	older
Looked online for properties for sale	39%	39%	41%	38%	28%
Contacted a real estate agent	20	9	16	22	43
Looked online for information about the home buying process	10	17	14	6	2
Drove-by homes/neighborhoods	8	*	6	11	11
Talked with a friend or relative about home buying process	7	17	7	4	6
Contacted a bank or mortgage lender	7	13	7	7	2
Visited open houses	3	*	2	3	4
Looked in newspapers, magazines, or home buying guides	1	*	1	1	2
Contacted builder/visited builder models	3	*	3	5	2
Contacted a home seller directly	1	4	1	2	*
Attended a home buying seminar	1	*	2	*	2
Read books or guides about the home buying process	1	*	1	*	*
Other	1	*	0	1	*

		AGE OF HOME BUYER			
	All	18-24	25-44	45-64	65 or older
Locked online for proportion for onle	Buyers				21%
Looked online for properties for sale	36%	34%	40%	36%	, -
Contacted a real estate agent	19	16	16	21	35
Looked online for information about the home buying process	11	16	13	8	4
Contacted a bank or mortgage lender	8	11	9	7	4
Drove-by homes/neighborhoods	7	4	5	10	12
Talked with a friend or relative about home buying process	7	13	8	4	6
Visited open houses	4	2	2	5	9
Looked in newspapers, magazines, or home buying guides	2	1	2	2	4
Attended a home buying seminar	2	1	2	1	0
Contacted builder/visited builder models	1	1	1	2	3
Contacted a home seller directly	1	1	1	1	2
Read books or guides about the home buying process	1	*	1	*	*
Other	*	*	*	1	1

^{*} Less than 1 percent

Exhibit 3-3

INFORMATION SOURCES USED IN HOME SEARCH, BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percent of Respondents)

Texas

			_	BUYERS OF		
	All	First-time	Repeat	New	Previously	
	Buyers	Buyers	Buyers	Homes	Owned Homes	
Internet	90%	91%	90%	87%	92%	
Real estate agent	87	84	88	79	90	
Yard sign	54	54	54	38	61	
Open house	38	36	39	48	34	
Print newspaper advertisement	26	22	29	29	25	
Home book or magazine	18	18	18	22	17	
Home builder	33	32	33	73	16	
Television	9	9	9	16	5	
Billboard	9	10	8	23	4	
Relocation company	4	3	5	9	2	

			_	BUYERS OF		
	All	First-time	Repeat	New	Previously	
	Buyers	Buyers	Buyers	Homes	Owned Homes	
Internet	89%	92%	87%	88%	90%	
Real estate agent	88	88	87	78	90	
Yard sign	57	56	57	46	58	
Open house	45	43	48	49	45	
Print newspaper advertisement	36	35	36	37	35	
Home book or magazine	23	23	23	30	22	
Home builder	16	13	20	59	10	
Relocation company	3	2	4	5	4	
Television	7	8	6	15	7	
Billboard	5	6	5	17	3	

Exhibit 3-4 INFORMATION SOURCES USED IN HOME SEARCH, BY AGE

(Percent of Respondents)

Texas

	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
Internet	90%	87%	94%	89%	73%
Real estate agent	87	87	87	86	90
Yard sign	54	48	54	60	44
Open house	38	22	39	39	34
Print newspaper advertisement	26	9	20	37	31
Home book or magazine	18	9	17	21	11
Home builder	33	9	34	34	34
Television	9	13	8	10	3
Billboard	9	4	9	11	*
Relocation company	4	4	4	5	*

^{*} Less than 1 percent

U.S.

AGE OF HOME BUYER

	All Buyers	18 to 24	25 to 44	45 to 64	65 or older
Internet	89%	95%	95%	87%	62%
Real estate agent	88	91	88	88	86
Yard sign	57	56	57	58	49
Open house	45	33	46	47	43
Print newspaper advertisement	36	37	33	40	37
Home book or magazine	23	22	23	25	21
Home builder	16	10	16	1 <i>7</i>	20
Relocation company	3	2	3	4	1
Television	7	7	7	7	4
Billboard	5	3	6	5	4

Exhibit 3-5 FREQUENCY OF USE OF DIFFERENT INFORMATION SOURCES

(Percentage Distribution)

Texas

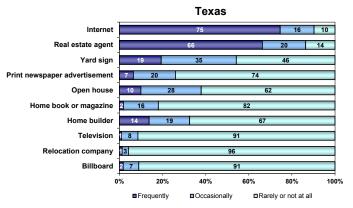
	Frequently	Occasionally	Rarely or not at all
Internet	75%	16%	10%
Real estate agent	66	20	14
Yard sign	19	35	46
Print newspaper advertisement	7	20	74
Open house	10	28	62
Home book or magazine	2	16	82
Home builder	14	19	67
Television	1	8	91
Relocation company	1	3	96
Billboard	2	7	91

^{*} Less than 1 percent

U.S.

	Frequently	Occasionally	not at all
Internet	74%	15%	11%
Real estate agent	69	19	12
Yard sign	22	35	44
Open house	12	33	55
Print newspaper advertisement	9	27	64
Home book or magazine	6	18	77
Home builder	5	11	84
Relocation company	1	2	97
Television	1	6	93
Billboard	1	5	95

FREQUENCY OF USE OF DIFFERENT INFORMATION SOURCES (Percentage Distribution)



FREQUENCY OF USE OF DIFFERENT INFORMATION SOURCES (Percentage Distribution)

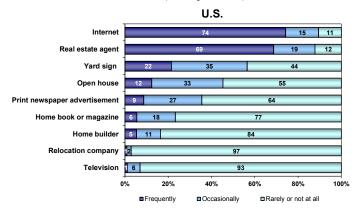


Exhibit 3-6 USEFULNESS OF INFORMATION SOURCES

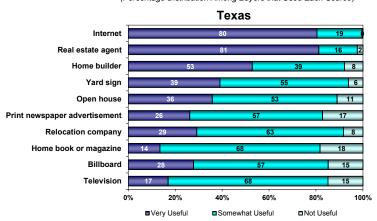
(Percentage Distribution Among Buyers that Used Each Source)

Texas

	Very Useful	Somewhat Useful	Not Useful
Internet	80%	19%	0%
Real estate agent	81	16	2
Home builder	53	39	8
Yard sign	39	55	6
Open house	36	53	11
Print newspaper advertisement	26	57	17
Relocation company	29	63	8
Home book or magazine	14	68	18
Billboard	28	57	15
Television	17	68	15

USEFULNESS OF INFORMATION SOURCES

(Percentage Distribution Among Buyers that Used Each Source)



U.S.

	Very Useful	Somewhat Useful	Not Useful
Real estate agent	81%	17%	2%
Internet	81	18	1
Home builder	42	48	11
Yard sign	41	53	6
Open house	39	53	8
Relocation company	27	59	14
Home book or magazine	21	63	16
Print newspaper advertisement	24	62	14
Billboard	17	67	16
Television	15	65	20

USEFULNESS OF INFORMATION SOURCES (Percentage Distribution Among Buyers that Used Each Source)

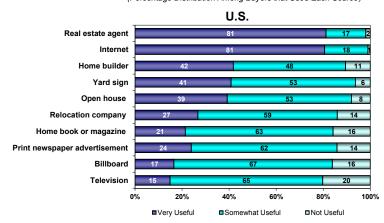


Exhibit 3-7 **LENGTH OF SEARCH, BY REGION** *(Median)*

BUYERS WHO PURCHASED A HOME IN THE

Number of Weeks Searched	Texas	U.S.	Northeast	Midwest	South	West
2001		7	7	7	7	7
2003		8	10	8	8	6
2004		8	12	8	8	8
2005		8	10	8	8	6
2006		8	12	8	8	8
2007		8	12	8	8	8
2008		10	12	10	8	10
2009		12	12	10	10	12
2010	8	12	14	10	10	12
Number of homes viewed	10	12	12	12	10	15

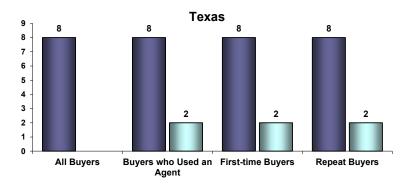
Exhibit 3-8

LENGTH OF SEARCH FOR BUYERS WHO USED AN AGENT, BY FIRST-TIME AND REPEAT BUYERS (Median Weeks)

Texas

	All Buyers	Buyers who Used an Agent	First-time Buyers	Repeat Buyers
Total number of weeks searched	8	8	8	8
Number of weeks searched before		2	2	2
contactina agent				

LENGTH OF SEARCH FOR BUYERS WHO USED AN AGENT, BY AGE AND BY FIRST-TIME AND REPEAT BUYERS



■Total number of weeks searched

■Number of weeks searched before contacting agent

U.S.

	All Buyers	Buyers who Used an Agent	First-time Buyers	Repeat Buyers
Total number of weeks searched	12	12	12	10
Number of weeks searched before		2	2	2
contacting agent				

LENGTH OF SEARCH FOR BUYERS WHO USED AN AGENT, BY AGE AND BY FIRST-TIME AND REPEAT BUYERS (Median)



■Total number of weeks searched

■Number of weeks searched before contacting agent

Exhibit 3-9

WHERE BUYER FOUND THE HOME THEY PURCHASED, 2001-2010

(Percentage Distribution)

Texas

	2010
Real estate agent	31%
Internet	37
Yard sign/open house sign	11
Friend, relative or neighbor	5
Home builder or their agent	13
Print newspaper advertisement	1
Directly from sellers/Knew the sellers	2
Home book or magazine	*
Other	

	2001	2003	2004	2005	2006	2007	2008	2009	2010
Real estate agent	48%	41%	38%	36%	36%	34%	34%	36%	38%
Internet	8	11	15	24	24	29	32	36	37
Yard sign/open house sign	15	16	16	15	15	14	15	12	11
Friend, relative or neighbor	8	7	7	7	8	8	7	6	6
Home builder or their agent	3	7	7	7	8	8	7	5	4
Directly from sellers/Knew the sellers	4	4	5	3	3	3	2	2	2
Print newspaper advertisement	7	7	5	5	5	3	3	2	2
Home book or magazine	2	1	2	1	1	1	1	*	*
Other	3	6	4						

^{*} Less than 1 percent

Exhibit 3-10

BUYER INTEREST IN PURCHASING A HOME IN FORECLOSURE, BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES (Percent of Respondents)

Texas

				В	UYERS OF
		First-time	Repeat	New	Previously
	All Buyers	Buyers	Buyers	Homes	Owned Homes
Purchased a home in foreclosure	4%	4%	3%	N/A	5%
Did not consider purchasing a home in foreclosure	46	42	49	58	41
Considered purchasing a home in foreclosure, but did not:	46	50	43	41	49
Could not find the right home	25	22	26	20	27
The process was too difficult or complex	12	16	9	10	13
The home was in poor condition	15	19	11	12	16
The home price was too high	5	7	4	5	5
The neighborhood was undesirable	3	4	3	5	3
Financina options were not attractive	3	6	1	2	4

U.S.

				В	UYERS OF
		First-time	Repeat	New	Previously
	All Buyers	Buyers	Buyers	Homes	Owned Homes
Purchased a home in foreclosure	4%	5%	4%	1%	5%
Did not consider purchasing a home in foreclosure	39	32	46	45	52
Considered purchasing a home in foreclosure, but did not:	51	57	45	52	36
Could not find the right home	26	28	23	23	26
The process was too difficult or complex	19	20	17	17	19
The home was in poor condition	17	21	13	13	17
The home price was too high	6	6	6	6	6
The neighborhood was undesirable	5	6	4	4	6
Financing options were not attractive	4	5	2	4	3

N/A- Not Applicable

Exhibit 3-11

BUYER PURCHASED A SHORT SALE, BY FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution)

Texas

		First-time	
	All Buyers	Buyers	Repeat Buyers
Buyer purchased a short sale	4%	4%	4%
Buver did not purchase a short sale	96	96	96

		First-time	
	All Buyers	Buyers	Repeat Buyers
Buyer purchased a short sale	6%	7%	5%
Buyer did not purchase a short sale	94	93	95

Exhibit 3-12
MOST DIFFICULT STEPS OF HOME BUYING PROCESS BY FIRST-TIME AND REPEAT BUYERS AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES (Percentage Distribution)

Texas

			_	BU	YERS OF
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes
Finding the right property	52%	53%	51%	47%	53%
Getting a mortgage	12	13	12	8	14
Meeting the April 30, 2010 deadline to qualify for					
the tax credit	11	16	7	5	11
Saving for the down payment	9	13	5	5	10
Meeting the deadline to close on the purchase to					
get the tax credit (September 30, 2010	4	5	2	5	3
Appraisal of the property	3	3	4	3	*
No difficult steps	23	17	28	26	22

			_	BU	YERS OF
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes
Finding the right property	56%	60%	53%	50%	58%
No difficult steps	18	12	23	23	17
Getting a mortgage	14	16	12	12	15
Saving for the down payment	11	16	5	10	11
Meeting the April 30, 2010 deadline to qualify for					
the tax credit	10	13	6	7	10
Appraisal of the property	6	5	6	6	6
Meeting the deadline to close on the purchase to					
get the tax credit (September 30, 2010)	3	5	2	4	3

Exhibit 3-13
USE OF INTERNET TO SEARCH FOR HOMES, 2003-2010

U.S. Frequently Occasionally 2003 42% 29% 2004 53% 24% 2005 57% 22% 2005 59% 21% 2007 66% 18% 2008 69% 18% 2009 13% 76% 2010 15% 74% Texas 75% 16%

USE OF INTERNET TO SEARCH FOR HOMES

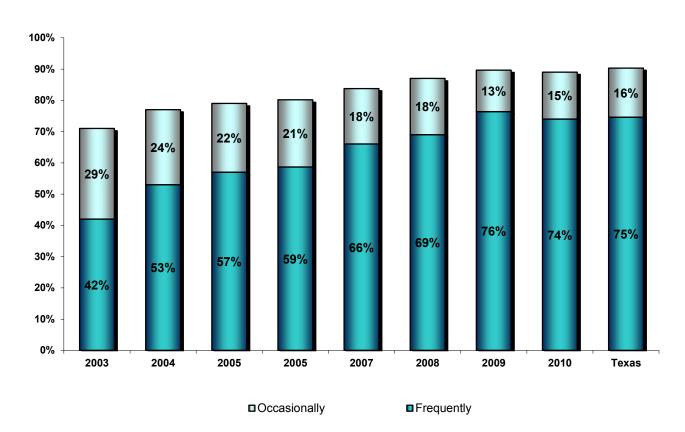


Exhibit 3-14
ACTIONS TAKEN AS A RESULT OF INTERNET HOME SEARCH, FIRST-TIME AND REPEAT BUYERS

(Percent of Respondents Among Buyers Who Used the Internet)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Drove by or viewed a home	23%	23%	22%
Walked through a home viewed online	43	44	43
Found the agent used to search for or buy a home	27	25	29
Requested more information	3	4	3
Pre-qualified for a mortgage online	1	*	1
Contacted builder or developer	3	3	2
Applied for a mortgage online	*	*	*
Found a mortgage lender online	1	1	*

	All	First-time	Repeat
	Buyers	Buyers	Buyers
Walked through home viewed online	45%	44%	47%
Found the agent used to search for or buy home	29	30	29
Drove by or viewed home	21	22	20
Requested more information	3	3	3
Pre-qualified for a mortgage online	1	1	1
Contacted builder/developer	1	1	1
Applied for a mortgage online	*	*	*
Found a mortgage lender online	*	*	*

^{*} Less than 1 percent

Exhibit 3-15

CHARACTERISTICS OF HOME SEARCHERS AND SEARCH ACTIVITY, BY USE OF INTERNET

(Percentage Distribution)

Texas

Household Compostion	Used Internet to Search	Did Not Use Internet to Search
Married couple	62%	63%
Single female	20	16
Single male	10	16
Unmarried couple	7	2
Other	1	3
Median age (years)	40	56
Median income	\$83,000	\$83,000
Length of Search (Median weeks)		
All buyers	10	4
First-time buyers	10	4
Repeat buyers	9	4
Buyers using an agent	8	5
Before contacting agent	2	*
Number of Homes Visited (median)	12	4

^{*} Less than 1 percent

	Used Internet to	Did Not Use Internet
Household Compostion	Search	to Search
Married couple	59%	52%
Single female	20	22
Single male	11	18
Unmarried couple	9	6
Other	1	3
Median age (years)	37	57
Median income	\$74,231	\$55,182
Length of Search (Median weeks)		
All buyers	12	6
First-time buyers	12	8
Repeat buyers	12	6
Buyers using an agent	12	8
Before contacting agent	3	*
Number of Homes Visited (median)	15	6

^{*} Less than 1 percent

Exhibit 3-16
INFORMATION SOURCES USED IN HOME SEARCH, BY USE OF INTERNET (Percent of Respondents)

Texas

	Used Internet to Search	Did Not Use Internet to Search
Real estate agent	88%	66%
Yard sign	56	36
Open house	39	23
Print newspaper advertisement	26	26
Home book or magazine	18	14
Home builder	33	31
Television	9	7
Billboard	9	7
Relocation company	5	*

^{*} Less than 1 percent

	Used Internet to Search	Did Not Use Internet to Search
Real estate agent	90%	73%
Yard sign	58	43
Open house	47	30
Print newspaper advertisement	36	28
Home book or magazine	24	16
Home builder	16	19
Television	7	5
Billboard	6	4
Relocation company	3	1

Exhibit 3-17
WHERE BUYERS FOUND THE HOME THEY PURCHASED, BY USE OF INTERNET (Percentage Distribution)

Texas

	Used Internet to Search	Did Not Use Internet to Search
Internet	41%	2%
Real estate agent	31	31
Yard sign/open house sign	10	19
Home builder or their agent	13	19
Friend, relative or neighbor	4	14
Print newspaper advertisement	1	3
Directly from sellers/Knew the sellers	1	14
Home book or magazine	*	*

^{*} Less than 1 percent

	Used Internet to	Did Not Use Internet to Search
Internet	41%	N/A
Real estate agent	37	47
Yard sign/open house sign	10	19
Friend, relative or neighbor	5	14
Home builder or their agent	4	6
Directly from sellers/Knew the sellers	2	6
Print newspaper advertisement	1	3
Home book or magazine	*	1

^{*} Less than 1 percent

Exhibit 3-18

METHOD OF HOME PURCHASE, BY USE OF INTERNET

(Percentage Distribution)

Texas

	Used Internet to Search	Did Not Use Internet to Search
Through a real estate agent/broker	81%	59%
Directly from builder or builder's agent	12	25
Directly from previous owner whom buyer didn't know	2	3
Directly from previous owner whom buyer knew	2	10
Foreclosure or trustee sale	4	2
Other	1	2

^{*} Less than 1 percent

	Used Internet to Search	Did Not Use Internet to Search
Through a real estate agent/broker	85%	70%
Directly from builder or builder's agent	6	11
Directly from previous owner whom buyer didn't know	2	6
Directly from previous owner whom buyer knew	2	10
Foreclosure or trustee sale	5	3
Other	1	1

Exhibit 3-19

VALUE OF WEB SITE FEATURES

(Percentage Distribution Among Buyers Who Used the Internet)

Texas

	Very Useful	Somewhat Useful	Not Useful	Did not use/Not Available
Photos	85%	13%	1%	1%
Detailed information about properties for sale	84	15	*	1
Virtual tours	63	27	5	6
Real estate agent contact information	46	34	10	10
Neighborhood information	43	41	8	9
Interactive maps	50	30	9	12
Pending sales/contract status	35	33	14	18
Detailed information about recently sold properties	30	36	17	17
Information about upcoming open houses	17	30	26	26

^{*} Less than 1 percent

	Very Useful	Somewhat Useful	Not Useful	Did not use/Not Available
Photos	85%	14%	1%	1%
Detailed information about properties for sale	83	16	1	1
Virtual tours	61	27	5	6
Real estate agent contact information	45	35	10	10
Interactive maps	43	35	10	12
Neighborhood information	40	43	9	8
Pending sales/contract status	33	35	16	16
Detailed information about recently sold properties	30	39	16	15
Information about upcoming open houses	21	34	22	23

Exhibit 3-20

WEB SITES USED IN HOME SEARCH BY FIRST-TIME AND REPEAT BUYERS

(Percent of Respondents Among Buyers Who Used the Internet)

Texas

		First-time	Repeat
	All Buyers	Buyers	Buyers
Multiple Listing Service (MLS) Web site	56%	53%	57%
REALTOR.com®	43	34	50
Real estate company Web site	32	35	30
Real estate agent Web site	33	29	36
For-sale-by-owner Web site	10	7	12
Newspaper Web site	6	6	6
Real estate magazine Web site	3	3	3
Social networking Web sites (e.g. Facebook, MySpace, etc.)	*	*	*
Video hosting Web sites (e.g. YouTube, etc.)	1	1	1
Other Web sites with real estate listings	41	45	37

		First-time	Repeat
	All Buyers	Buyers	Buyers
Multiple Listing Service (MLS) Web site	59%	59%	59%
REALTOR.com®	45	42	49
Real estate company Web site	43	44	43
Real estate agent Web site	42	43	42
Other Web sites with real estate listings	30	36	25
For-sale-by-owner Web site	15	14	16
Homes.com	11	13	10
Newspaper Web site	8	10	7
Real estate magazine Web site	4	4	4
Social networking Web sites (e.g. Facebook, MySpace, etc.)	2	2	1
Video hosting Web sites (e.g. YouTube, etc.)	1	1	*

^{*} Less than 1 percent

Exhibit 3-21

WEB SITES USED IN HOME SEARCH, BY AGE

(Percent of Respondents Among Buyers Who Used the Internet)

Texas

AGE OF HOME BUYER

					65 or
	All Buyers	18 to 24	25 to 44	45 to 64	older
Multiple Listing Service (MLS) Web site	56%	45%	58%	51%	57%
REALTOR.com®	43	35	41	47	43
Real estate company Web site	32	30	32	34	27
Real estate agent Web site	33	30	33	34	35
For-sale-by-owner Web site	10	5	10	11	11
Newspaper Web site	6	15	5	6	11
Real estate magazine Web site	3	5	1	4	5
Social networking Web sites (e.g. Facebook, MySpace, etc.)	0	*	0	1	*
Video hosting Web sites (e.g. YouTube, etc.)	1	*	1	1	*
Other Web sites with real estate listings	41	30	30	39	27

U.S.

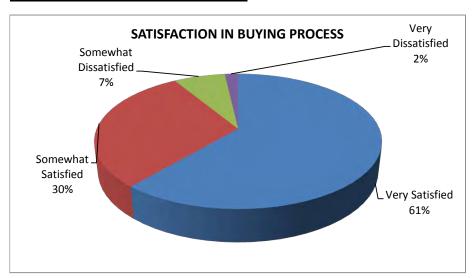
AGE OF HOME BUYER 65 or 18 to 24 older **All Buyers** 25 to 44 45 to 64 Multiple Listing Service (MLS) Web site 55% 59% 57% 60% 58% **REALTOR.com®** 45 47 42 46 44 45 38 Real estate company Web site 43 44 43 Real estate agent Web site 42 41 44 41 40 Other Web sites with real estate listings 30 38 33 26 24 10 For-sale-by-owner Web site 15 12 14 16 6 Homes.com 11 15 11 12 8 12 Newspaper Web site Real estate magazine Web site 4 4 4 5 Social networking Web sites (e.g. Facebook, MySpace, etc.) 2 2 2 Video hosting Web sites (e.g. YouTube, etc.)

^{*} Less than 1 percent

Exhibit 3-22 **SATISFACTION IN BUYING PROCESS**

(Percentage Distribution)

	Texas
Very Satisfied	61%
Somewhat Satisfied	30
Somewhat Dissatisfied	7
Very Dissatisfied	2



	U.S.
Very Satisfied	57%
Somewhat Satisfied	34
Somewhat Dissatisfied	7
Very Dissatisfied	3

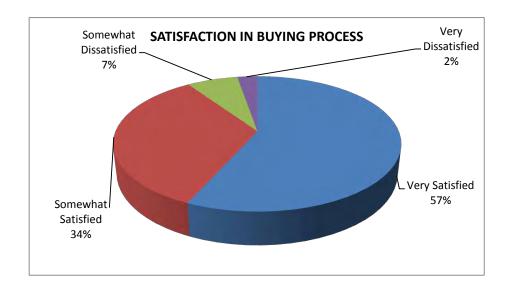


Exhibit 4-1	METHOD OF HOME PURCHASE, 2001-2010
Exhibit 4-2	METHOD OF HOME PURCHASE, BY REGION
Exhibit 4-3	METHOD OF HOME PURCHASE, NEW AND PREVIOUSLY OWNED HOMES
Exhibit 4-4	METHOD OF HOME PURCHASE, BY ADULT COMPOSITION OF HOUSEHOLD
Exhibit 4-5	AGENT REPRESENTATION DISCLOSURE, FIRST-TIME AND REPEAT BUYERS
Exhibit 4-6	BUYER REPRESENTATIVE ARRANGEMENT WITH AGENT, FIRST-TIME AND REPEAT BUYERS
Exhibit 4-7	HOW REAL ESTATE AGENT WAS COMPENSATED
Exhibit 4-8	WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS
Exhibit 4-9	WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS, FIRST-TIME AND REPEAT BUYERS AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
Exhibit 4-10	WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS, BY ADULT COMPOSITION OF
Exhibit 4-11	BENEFITS PROVIDED BY REAL ESTATE AGENT DURING HOME PURCHASE PROCESS, FIRST-TIME AND REPEAT BUYERS
Exhibit 4-12	HOW BUYER FOUND REAL ESTATE AGENT, FIRST-TIME AND REPEAT BUYERS
Exhibit 4-13	HOW BUYER FOUND REAL ESTATE AGENT, BY ADULT COMPOSITION OF HOUSEHOLD
Exhibit 4-14	NUMBER OF REAL ESTATE AGENTS INTERVIEWED BY FIRST-TIME AND REPEAT BUYERS
Exhibit 4-15	MOST IMPORTANT FACTORS WHEN CHOOSING AN AGENT
Exhibit 4-16	IMPORTANCE OF REAL ESTATE AGENT SKILLS AND QUALITIES
Exhibit 4-17	AGENT SKILLS AND QUALITIES CONSIDERED 'VERY IMPORTANT' BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
Exhibit 4-18	AGENT SKILLS AND QUALITIES CONSIDERED 'VERY IMPORTANT' BY ADULT COMPOSITION OF HOUSEHOLD
Exhibit 4-19	SATISFACTION WITH REAL ESTATE AGENT SKILLS AND QUALITIES
Exhibit 4-20	WOULD BUYER USE REAL ESTATE AGENT AGAIN OR RECOMMEND TO OTHERS

Exhibit 4-1 **METHOD OF HOME PURCHASE, 2001-2010**

(Percentage Distribution)

Texas

	2010
Through a real estate agent or broker	79%
Directly from builder or builder's agent	13
Directly from the previous owner	4
Through a foreclosure or trustee sale	4

	2001	2003	2004	2005	2006	2007	2008	2009	2010
Through a real estate agent or broker	69%	75%	77%	77%	77%	79%	81%	77%	83%
Directly from builder or builder's agent	15	14	12	12	13	12	10	8	6
Directly from the previous owner	15	9	9	9	9	7	6	5	5
Through a foreclosure or trustee sale	1	1	1	*	1	1	3	10	4

^{*}Less than 1 percent

Exhibit 4-2 **METHOD OF HOME PURCHASE, BY REGION**

(Percentage Distribution)

BUYERS WHO PURCHASED A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
Through a real estate agent or broker	79%	83%	87%	86%	80%	83%
Directly from builder or builder's agent	13	6	5	4	9	5
Directly from the previous owner	4	6	6	6	5	4
Knew previous owner	3	3	4	3	2	2
Did not know previous owner	2	3	3	3	3	2
Through a foreclosure or trustee sale	4	4	2	3	5	7

Exhibit 4-3

METHOD OF HOME PURCHASE, NEW AND PREVIOUSLY OWNED HOMES
(Percentage Distribution)

Texas

BUYERS OF Previously New Homes Owned Homes All Buyers 88% Through a real estate agent or broker 79% 56% Directly from builder or builder's agent 13 N/A 43 Directly from the previous owner 4 N/A 6 Knew previous owner 3 4 N/A 2 2 Did not know previous owner N/A Through a foreclosure or trustee sale 4 N/A 5

U.S.

		BUYERS OF				
			Previously			
	All Buyers	New Homes	Owned Homes			
Through a real estate agent or broker	83%	58%	88%			
Directly from builder or builder's agent	6	39	N/A			
Directly from the previous owner	6	N/A	6			
Knew previous owner	3	N/A	3			
Did not know previous owner	3	N/A	3			
Through a foreclosure or trustee sale	4	1	5			

N/A- Not Applicable

^{*}Less than 1 percent

Exhibit 4-4
METHOD OF HOME PURCHASE, BY ADULT COMPOSITION OF HOUSEHOLD

(Percentage Distribution)

Texas

ADULT COMPOSITION OF HOUSEHOLD

		Married	Single	Single	Unmarried	
	All Buyers	couple	female	male	couple	Other
Through a real estate agent or broker	79%	79%	80%	84%	63%	63%
Directly from builder or builder's agent	13	13	12	10	20	25
Directly from the previous owner	4	5	3	1	7	*
Knew previous owner	3	3	2	1	2	*
Did not know previous owner	2	2	2	*	5	*
Through a foreclosure or trustee sale	4	3	4	3	10	*

^{*}Less than 1 percent

	_	ADULT COMPOSITION OF HOUSEHOLD					
	All	Married Single Single Unmarried					
	Buyers	couple	female	male	couple	Other	
Through a real estate agent or broker	83%	83%	86%	82%	79%	87%	
Directly from builder or builder's agent	6	7	5	6	7	6	
Directly from the previous owner	6	5	4	6	5	4	
Knew previous owner	3	3	2	3	2	2	
Did not know previous owner	3	3	3	3	3	2	
Through a foreclosure or trustee sale	4	4	4	5	8	1	

Exhibit 4-5

AGENT REPRESENTATION DISCLOSURE, FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution)

Texas

Disclosure Statement Signed?	All Buyers	First-time Buyers	Repeat Buyers
Yes, at first meeting	29%	26%	32%
Yes, when contract was written	24	26	23
Yes, at some other time	10	10	9
No	23	23	24
Don't know	14	15	13

Disclosure Statement Signed?	All Buyers	First-time Buyers	Repeat Buyers
Yes, at first meeting	27%	24%	30%
Yes, when contract was written	22	22	23
Yes, at some other time	10	10	9
No	23	24	22
Don't know	18	19	17

Exhibit 4-6

BUYER REPRESENTATIVE ARRANGEMENT WITH AGENT, FIRST-TIME AND REPEAT BUYERS (Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Yes, a written arrangement	48%	48%	48%
Yes, an oral arrangement	16	15	17
No	25	24	26
Don't know	11	14	9

	All Buyers	First-time Buyers	Repeat Buyers
Yes, a written arrangement	17%	18%	17%
Yes, an oral arrangement	40	39	41
No	29	27	32
Don't know	13	17	10

Exhibit 4-7

HOW REAL ESTATE AGENT WAS COMPENSATED

(Percentage Distribution)

Texas

TYPE OF AGENT REPRESENTATION All Types of Seller or **Representation** Seller and Buyer **Buyer Only** Paid by seller 67% 1% Paid by buyer and seller 9 Paid by buyer only 16 10 Percent of sales price 15 14 Flat fee 1 Other Don't know Other 3 Don't know 6

	_	TYPE OF AGENT REPRESENTATION				
	All Types of		Seller or			
	Representation	Buyer Only	Seller and Buyer			
Paid by seller	65%	66%	63%			
Paid by buyer and seller	8	8	8			
Paid by buyer only	14	16	13			
Percent of sales price	12	12	10			
Flat fee	1	1	*			
Other	*	*	*			
Don't know	2	2	2			
Other	2	2	2			
Don't know	10	8	13			

^{*}Less than 1 percent

Exhibit 4-8

WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS

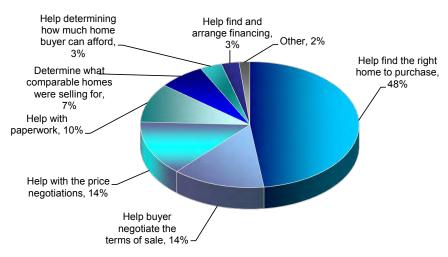
(Percentage Distribution)

	Texas	U.S.
Help find the right home to purchase	48%	51%
Help buyer negotiate the terms of sale	14%	14%
Help with the price negotiations	14%	12%
Help with paperwork	10%	10%
Determine what comparable homes were selling for	7%	6%
Help determining how much home buyer can afford	3%	3%
Help find and arrange financing	3%	2%
Other	2%	3%

WHAT BUYERS WANT MOST FROM REAL ESTATE PROFESSIONALS

(Percentage Distribution)

Texas



WHAT BUYERS WANT MOST FROM REAL ESTATE PROFESSIONALS

(Percentage Distribution)

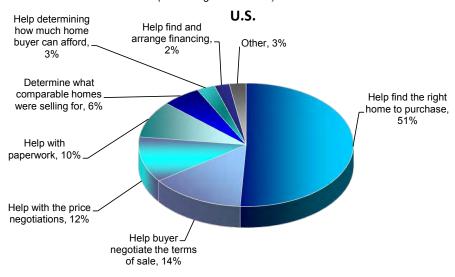


Exhibit 4-9

WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

Texas

				В	UYERS OF
	All	First-time	Repeat	New	Previously
	Buyers	Buyers	Buyers	Homes	Owned Homes
Help find the right home to purchase	48%	51%	45%	53%	46%
Help buyer negotiate the terms of sale	14	10	16	13	14
Determine what comparable homes were selling for	7	6	8	5	7
Help with the price negotiations	14	12	15	14	14
Help with paperwork	10	14	8	9	10
Help determining how much buyer can afford to spend	3	4	2	4	3
on a home					
Help find and arrange financing	3	2	3	*	3

^{*}Less than 1 percent

U.S. BUYERS OF

	All	First-time	Repeat	New	Previously
	Buyers	Buyers	Buyers	Homes	Owned Homes
Help find the right home to purchase	51%	50%	51%	52%	51%
Help buyer negotiate the terms of sale	14	14	14	13	14
Help with the price negotiations	12	12	12	13	12
Help with paperwork	10	10	10	9	10
Determine what comparable homes were selling for	6	5	7	6	6
Help determining how much home buyer can afford	3	4	1	3	3
Help find and arrange financing	2	3	2	2	2

Exhibit 4-10 WHAT BUYERS WANT MOST FROM REAL ESTATE AGENTS, BY ADULT COMPOSITION OF HOUSEHOLD (Percentage Distribution)

Texas

ADULT COMPOSITION OF HOUSEHOLD

	_	ADDLI COMI OSIIION OI IIOUSLIIOLD							
	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other			
Help find the right home to purchase	48%	44%	52%	65%	38%	50%			
Help buyer negotiate the terms of sale	14	17	12	2	13	*			
Determine what comparable homes were selling for	7	7	5	4	21	50			
Help with the price negotiations	14	15	14	11	4	*			
Help with paperwork	10	10	9	14	8	*			
Help determining how much buyer can afford to spend	3	4	3	*	8	*			
on a home									
Help find and arrange financing	3	3	3	2	4	*			

U.S.

ADULT COMPOSITION OF HOUSEHOLD

	All Buyers	Married couple	Single female	Single male	Unmarried couple	Other
Help find the right home to purchase	51%	50%	54%	53%	49%	53%
Help buyer negotiate the terms of sale	14	14	13	14	18	7
Help with the price negotiations	12	12	12	10	13	12
Help with paperwork	10	10	7	11	9	6
Determine what comparable homes were selling for	6	6	5	6	6	8
Help determining how much home buyer can afford	3	2	3	3	2	10
Help find and arrange financing	2	2	3	2	2	2

Exhibit 4-11

BENEFITS PROVIDED BY REAL ESTATE AGENT DURING HOME PURCHASE PROCESS, FIRST-TIME AND REPEAT BUYERS

(Percent of Respondents)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Helped buyer understand the process	64%	80%	53%
Pointed out unnoticed features/faults with property	57	59	55
Negotiated better sales contract terms	48	49	47
Improved buyer's knowledge of search areas	45	42	47
Provided a better list of service providers	47	46	47
Negotiated a better price	38	36	38
Shortened buyer's home search	35	38	32
Provided better list of mortgage lenders	22	19	24
Narrowed buyer's search area	17	12	21
Expanded buyer's search area	20	22	18
Other	2	2	3
None of the above	5	2	7

	All Buyers	First-time Buyers	Repeat Buyers
Helped buyer understand the process	66%	80%	53%
Pointed out unnoticed features/faults with property	53	55	50
Negotiated better sales contract terms	42	43	40
Improved buyer's knowledge of search areas	42	41	43
Provided a better list of service providers	41	41	42
Negotiated a better price	34	34	34
Shortened buyer's home search	31	32	31
Expanded buyer's search area	22	25	20
Provided better list of mortgage lenders	21	22	20
Narrowed buyer's search area	18	17	19
None of the above	6	5	6
Other	2	1	2

Exhibit 4-12
HOW BUYER FOUND REAL ESTATE AGENT, FIRST-TIME AND REPEAT BUYERS
(Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Referred by (or is) a friend, neighbor or relative	46%	56%	38%
Used agent previously to buy or sell a home	12	1	19
Internet Web site	12	14	10
Visited an open house and met agent	5	5	5
Saw contact information on For Sale/Open House sign	7	6	7
Referred through employer or relocation company	6	5	7
Personal contact by agent (telephone, email, etc.)	2	3	2
Walked into or called office and agent was on duty	3	3	4
Newspaper, Yellow Pages or home book ad	1	1	1
Direct mail (newsletter, flyer, postcard, etc.)	*	*	*
Other	7	7	7

	All Buyers	First-time Buyers	Repeat Buyers
Referred by (or is) a friend, neighbor or relative	48%	57%	39%
Internet Web site	10	10	10
Used agent previously to buy or sell a home	9	2	17
Visited an open house and met agent	7	7	7
Saw contact information on For Sale/Open House sign	6	5	7
Walked into or called office and agent was on duty	5	5	4
Referred through employer or relocation company	3	2	4
Personal contact by agent (telephone, email, etc.)	3	3	3
Newspaper, Yellow Pages or home book ad	1	1	1
Direct mail (newsletter, flyer, postcard, etc.)	*	*	1
Other	7	7	7

^{*}Less than 1 percent

Exhibit 4-13
HOW BUYER FOUND REAL ESTATE AGENT, BY ADULT COMPOSITION OF HOUSEHOLD (Percentage Distribution)

Texas

ADULT COMPOSITION OF HOUSEHOLD

	All	Married	Single	Single	Unmarried	
	Buyers	couple	female	male	couple	Other
Referred by (or is) a friend, neighbor or relative	46%	44%	48%	51%	43%	25%
Used agent previously to buy or sell a home	12	13	13	6	5	*
Internet Web site	12	11	15	9	14	*
Visited an open house and met agent	5	5	5	4	5	*
Saw contact information on For Sale/Open House sign	7	7	3	6	14	25
Referred through employer or relocation company	6	7	3	4	*	50
Personal contact by agent (telephone, email, etc.)	2	2	2	*	5	*
Walked into or called office and agent was on duty	3	3	3	6	*	*
Newspaper, Yellow Pages or home book ad	1	*	*	4	10	*
Direct mail (newsletter, flyer, postcard, etc.)	0	0	*	*	*	*
Other	7	7	6	11	5	*

U.S.

ADULT COMPOSITION OF HOUSEHOLD

	All Buyers		_	_	Unmarried couple	Other
Referred by (or is) a friend, neighbor or relative	48%	44%	53%	54%	56%	44%
Internet Web site	10	10	9	9	11	11
Used agent previously to buy or sell a home	9	11	8	7	4	6
Visited an open house and met agent	7	8	8	5	7	6
Saw contact information on For Sale/Open House sign	6	6	6	5	7	7
Walked into or called office and agent was on duty	5	5	4	6	4	9
Referred through employer or relocation company	3	4	2	1	2	5
Personal contact by agent (telephone, email, etc.)	3	3	3	3	4	4
Newspaper, Yellow Pages or home book ad	1	1	1	1	1	1
Direct mail (newsletter, flyer, postcard, etc.)	*	1	*	*	*	*
Other	7	7	6	9	5	6

^{*}Less than 1 percent

Exhibit 4-14 **NUMBER OF REAL ESTATE AGENTS INTERVIEWED BY FIRST-TIME AND REPEAT BUYERS**(Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
One	71%	70%	71%
Two	17	19	16
Three	9	9	9
Four or more	3	3	4

	All Buyers	First-time Buyers	Repeat Buyers
One	64%	62%	66%
Two	21	22	19
Three	10	11	9
Four or more	6	5	6

Exhibit 4-15
MOST IMPORTANT FACTORS WHEN CHOOSING AN AGENT
(Percentage Distribution)

Other

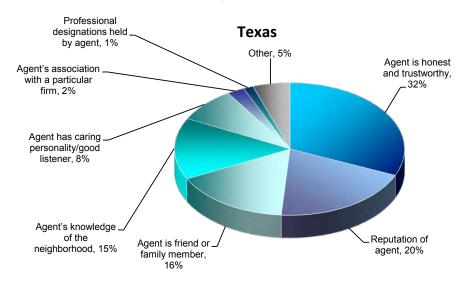
	Texas	U.S.
Agent is honest and trustworthy	32%	32%
Reputation of agent	20%	20%
Agent is friend or family member	16%	17%
Agent's knowledge of the neighborhood	15%	12%
Agent has caring personality/good listener	8%	11%
Agent's association with a particular firm	2%	3%
Professional designations held by agent	1%	2%

MOST IMPORTANT FACTORS IN CHOOSING AN AGENT

(Percentage Distribution)

5%

5%



MOST IMPORTANT FACTORS IN CHOOSING AN AGENT

(Percentage Distribution)

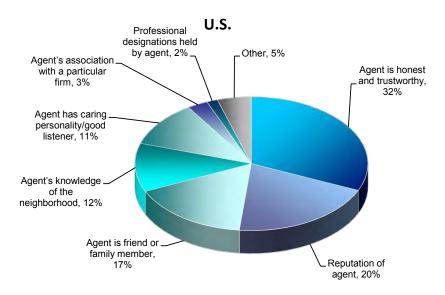


Exhibit 4-16

IMPORTANCE OF REAL ESTATE AGENT SKILLS AND QUALITIES
(Percentage Distribution)

Texas

	Very Important	Somewhat Important	Not Important
Honesty and integrity	97%	2%	1%
Knowledge of purchase process	94	5	1
Responsiveness	92	8	0
Knowledge of real estate market	91	8	1
Communication skills	87	12	1
Negotiation skills	84	13	3
People skills	82	18	1
Knowledge of local area	81	18	2
Skills with technology	37	51	13

	Very	Somewhat	Not
	Important	Important	Important
Honesty and integrity	98%	2%	*
Knowledge of purchase process	95	5	*
Responsiveness	93	7	*
Knowledge of real estate market	92	8	1
Communication skills	85	14	1
Negotiation skills	84	15	2
People skills	79	20	1
Knowledge of local area	79	19	2
Skills with technology	40	50	11

^{*}Less than 1 percent

Exhibit 4-17

AGENT SKILLS AND QUALITIES CONSIDERED 'VERY IMPORTANT' BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percent of Respondents)

Texas

			_	В	UYERS OF
		First-time	Repeat	New	Previously
	All Buyers	Buyers	Buyers	Homes	Owned Homes
Honesty and integrity	97%	96%	98%	98%	97%
Knowledge of purchase process	94	97	93	91	95
Responsiveness	92	90	93	90	92
Knowledge of real estate market	91	88	93	91	90
Communication skills	87	87	86	83	88
Negotiation skills	84	87	81	84	84
People skills	82	82	81	86	80
Knowledge of local area	81	74	85	81	81
Skills with technology	37	37	37	42	36

			_	Bl	JYERS OF
		First-time	Repeat	New	Previously
	All Buyers	Buyers	Buyers	Homes	Owned Homes
Honesty and integrity	98%	97%	98%	97%	98%
Knowledge of purchase process	95	96	93	92	95
Responsiveness	93	93	93	94	93
Knowledge of real estate market	92	91	93	93	92
Communication skills	85	86	84	85	85
Negotiation skills	84	85	82	85	84
People skills	79	80	79	81	79
Knowledge of local area	79	75	82	82	79
Skills with technology	40	38	41	40	40

Exhibit 4-18

AGENT SKILLS AND QUALITIES CONSIDERED 'VERY IMPORTANT' BY ADULT COMPOSITION OF HOUSEHOLD

(Percentage Distribution)

Texas

ADULT COMPOSITION OF HOUSEHOLD Married Single Single Unmarried couple **All Buyers** female male couple Other **Honesty and integrity** 99% 100% 100% 75% 97% 96% Knowledge of purchase process 94 94 98 75 100 Responsiveness 92 91 94 93 88 75 Knowledge of real estate market 91 91 94 84 96 50 92 75 Communication skills 87 84 100 86 **Negotiation skills** 84 81 93 82 100 25 People skills 82 80 85 81 92 50 50 Knowledge of local area 83 81 75 81 78 Skills with technology 35 37 36 41 46

	_	ADULT COMPOSITION OF HOUSEHOLD				D
		Married	Single	Single	Unmarried	
	All Buyers	couple	female	male	couple	Other
Honesty and integrity	98%	98%	98%	97%	97%	96%
Knowledge of purchase process	95	95	95	95	95	94
Responsiveness	93	93	93	91	95	87
Knowledge of real estate market	92	92	93	87	93	90
Communication skills	85	83	88	78	84	78
Negotiation skills	84	85	87	79	89	88
People skills	79	79	80	76	83	83
Knowledge of local area	79	80	81	75	73	75
Skills with technology	40	40	40	39	37	42

Exhibit 4-19

SATISFACTION WITH REAL ESTATE AGENT SKILLS AND QUALITIES

(Percentage Distribution)

Texas

	Very Satisfied	Somewhat Satisfied	Not Satisfied
Knowledge of purchase process	88%	10%	2%
Honesty and integrity	88	10	3
Knowledge of real estate market	84	13	3
People skills	85	11	3
Responsiveness	82	15	3
Knowledge of local area	79	17	4
Communication skills	81	14	5
Skills with technology	73	24	3
Negotiation skills	73	19	8

	Very Satisfied	Somewhat Satisfied	Not Satisfied
Knowledge of purchase process	86%	12%	2%
Honesty and integrity	86	11	4
People skills	83	15	2
Knowledge of real estate market	83	15	2
Responsiveness	82	15	3
Communication skills	80	17	3
Knowledge of local area	79	18	3
Skills with technology	74	23	3
Negotiation skills	71	22	7

Exhibit 4-20

WOULD BUYER USE REAL ESTATE AGENT AGAIN OR RECOMMEND TO OTHERS

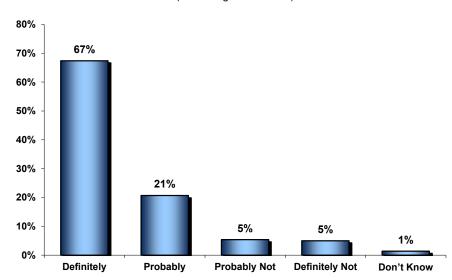
(Percentage distribution)

Texas

Definitely	67%
Probably	21%
Probably Not	5%
Definitely Not	5%
Don't Know	1%

WOULD BUYER USE ESTATE AGENT AGAIN OR RECOMMEND TO OTHERS

(Percentage Distribution)



U.S.

Definitely	65%
Probably	22%
Probably Not	6%
Definitely Not	5%
Don't Know	2%

WOULD BUYER USE ESTATE AGENT AGAIN OR RECOMMEND TO OTHERS

(Percentage Distribution)

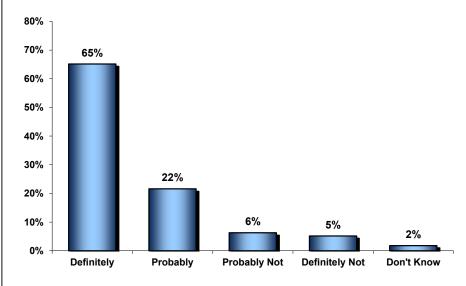


Exhibit 5-1	BUYERS WHO FINANCED THEIR HOME PURCHASE, BY AGE
Exhibit 5-2	BUYERS WHO FINANCED THEIR HOME PURCHASE, BY ADULT COMPOSITION OF HOUSEHOLD
Exhibit 5-3	PERCENT OF HOME FINANCED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND
	PREVIOUSLY OWNED HOMES
Exhibit 5-4	SOURCES OF DOWNPAYMENT, FIRST-TIME AND REPEAT BUYERS
Exhibit 5-5	SOURCES OF DOWNPAYMENT, BY ADULT COMPOSITION OF HOUSEHOLD
Exhibit 5-6	SACRIFICES MADE TO PURCHASE HOME, BY FIRST-TIME AND REPEAT BUYERS
Exhibit 5-7	SACRIFICES MADE TO PURCHASE HOME, BY ADULT COMPOSITION OF HOUSEHOLD
Exhibit 5-8	DIFFICULTY OF MORTGAGE APPLICATION AND APPROVAL PROCESS, BY FIRST-TIME AND REPEAT
	BUYERS
Exhibit 5-9	DIFFICULTY OF MORTGAGE APPLICATION AND APPROVAL PROCESS, BY ADULT COMPOSITION OF
	HOUSEHOLD
Exhibit 5-10	REJECTION BY MORTGAGE LENDERS, BY FIRST-TIME AND REPEAT BUYERS
Cybibit E 44	TYPE OF MODECACE FIRST TIME AND DEDEAT DILVERS

- Exhibit 5-11 TYPE OF MORTGAGE, FIRST-TIME AND REPEAT BUYERS
- Exhibit 5-12 TYPE OF LOAN, FIRST-TIME AND REPEAT BUYERS
- Exhibit 5-13 USE OF HOME BUYER TAX CREDIT
- Exhibit 5-14 BUYERS' VIEW OF HOMES AS A FINANCIAL INVESTMENT, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES
- Exhibit 5-15 BUYERS' VIEW OF HOMES AS A FINANCIAL INVESTMENT, BY ADULT COMPOSITION OF HOUSEHOLD

Exhibit 5-1 **BUYERS WHO FINANCED THEIR HOME PURCHASE, BY AGE**(Percent of Respondents)

Texas

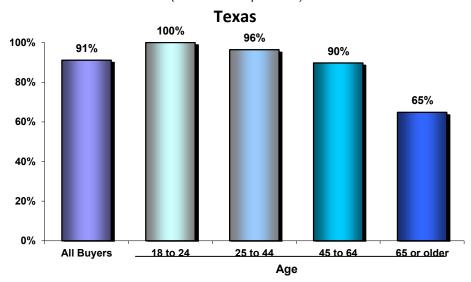
All Buyers	91%
18 to 24	100%
25 to 44	96%
45 to 64	90%
65 or older	65%

U.S.

All Buyers	91%
18 to 24	95%
25 to 44	97%
45 to 64	86%
65 or older	64%

BUYERS WHO FINANCED THEIR HOME PURCHASE, BY AGE

(Percent of Respondents)



BUYERS WHO FINANCED THEIR HOME PURCHASE, BY AGE

(Percent of Respondents)

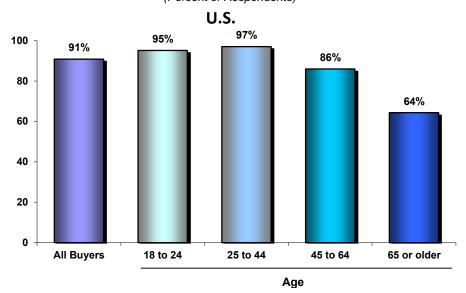


Exhibit 5-2
BUYERS WHO FINANCED THEIR HOME PURCHASE, BY ADULT COMPOSITION OF HOUSEHOLD (Percent of Respondents)

Texas

ADULT COMPOSITION OF HOUSEHOLD

		Married	Single	Single	Unmarried	
	All buyers	couple	female	male	couple	Other
All Buyers	91%	90%	91%	94%	95%	88%
First-time Buyers	96	98	91	98	97	86
Repeat Buyers	88	87	91	89	91	100

U.S.

ADULT COMPOSITION OF HOUSEHOLD

		Married	Single	Single	Unmarried	
	All buyers	couple	female	male	couple	Other
All Buyers	91%	91%	89%	89%	95%	91%
First-time Buyers	96	97	94	95	97	94
Repeat Buyers	86	87	81	81	89	88

Exhibit 5-3

PERCENT OF HOME FINANCED BY FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

Texas

			_	BUYERS OF		
		First-time	Repeat	New	Previously	
	All Buyers	Buyers	Buyers	Homes	Owned Homes	
Less than 50%	6%	6%	7%	6%	6%	
50% to 59%	2	1	3	2	2	
60% to 69%	4	2	6	3	4	
70% to 79%	9	5	12	10	8	
80% to 89%	19	15	23	18	19	
90% to 94%	14	14	14	12	15	
95% to 99%	32	41	23	31	32	
100% – Financed the entire	15	17	13	17	14	
purchase price with a mortgage						
Median percent financed	94%	96%	90%	94%	94%	

^{*} Less than 1 percent

				BUYERS OF		
	All Buyers	First-time Buyers	Repeat Buyers	New Homes	Previously Owned Homes	
Less than 50%	8%	6%	12%	9%	8%	
50% to 59%	3	1	5	4	3	
60% to 69%	4	2	6	5	4	
70% to 79%	10	7	14	11	10	
80% to 89%	19	16	23	16	20	
90% to 94%	12	14	10	11	12	
95% to 99%	30	39	21	29	30	
100% – Financed the entire	14	17	10	15	13	
purchase price with a mortgage						
Median percent financed	92%	96%	86%	92%	92%	

Exhibit 5-4

SOURCES OF DOWNPAYMENT, FIRST-TIME AND REPEAT BUYERS

(Percent of Respondents Among those who Made a Downpayment)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Savings	64%	72%	58%
Proceeds from sale of primary residence	26	1	46
Gift from relative or friend	13	21	8
Sale of stocks or bonds	8	7	8
401k/pension fund including a loan	8	11	6
Loan from relative or friend	3	5	2
Equity from primary residence buyer continue to own	1	*	2
Inheritance	2	3	1
Individual Retirement Account (IRA)	3	4	2
Loan or financial assistance from source other than employer	1	2	*
Proceeds from sale of real estate other than primary residence	2	0	2
Loan from financial institution other than a mortgage	1	1	1
Loan or financial assistance through employer	0	*	0
Other	4	5	3

	All Buyers	First-time Buyers	Repeat Buyers
Savings	66%	74%	57%
Proceeds from sale of primary residence	22	2	43
Gift from relative or friend	18	27	8
Sale of stocks or bonds	7	6	8
401k/pension fund including a loan	7	8	6
Loan from relative or friend	6	9	3
Inheritance	4	4	3
Individual Retirement Account (IRA)	3	3	3
Loan or financial assistance from source other than employer	2	3	1
Equity from primary residence buyer continue to own	2	*	3
Proceeds from sale of real estate other than primary residence	2	*	2
Loan from financial institution other than a mortgage	1	2	1
Loan or financial assistance through employer	1	1	*
Other	4	5	3

^{*} Less than 1 percent

Exhibit 5-5

SOURCES OF DOWNPAYMENT, BY ADULT COMPOSITION OF HOUSEHOLD

(Percent of Respondents Among those who Made a Downpayment)

Texas

		ADULT COMPOSITION OF HOUSEHOLD					
	All Demons	Married couple	Single female	Single male	Unmarried couple	Othor	
	All Buyers	Coopie	lemale	mule	•		
Savings	64%	63%	59%	74%	79%	57%	
Proceeds from sale of primary residence	26	34	17	7	12	*	
Gift from relative or friend	13	14	18	11	9	*	
Sale of stocks or bonds	8	8	5	14	12	*	
401k/pension fund including a loan	8	6	11	12	6	14	
Loan from relative or friend	3	2	3	5	9	*	
Equity from primary residence buyer continue to own	1	2	1	*	*	*	
Inheritance	2	2	4	2	*	*	
Individual Retirement Account (IRA)	3	2	5	*	6	*	
Loan or financial assistance from source other than employe	er 1	0	*	2	6	14	
Proceeds from sale of real estate other than primary residen	ce 2	2	1	*	*	*	
Loan from financial institution other than a mortgage	1	2	1	*	*	*	
Loan or financial assistance through employer	0	0	*	*	*	*	
Other	4	3	6	4	*	29	

	_	ADULT COMPOSITION OF HOUSEHOLD					
		Married	Single	Single	Unmarried		
All	Buyers	couple	female	male	couple	Other	
Savings	66%	65%	61%	71%	74%	64%	
Proceeds from sale of primary residence	22	28	19	10	8	19	
Gift from relative or friend	18	16	20	16	28	16	
Sale of stocks or bonds	7	7	5	9	9	4	
401k/pension fund including a loan	7	7	6	10	10	6	
Loan from relative or friend	6	5	6	7	8	6	
Inheritance	4	3	5	2	4	6	
Individual Retirement Account (IRA)	3	2	5	5	2	6	
Loan or financial assistance from source other than employer	2	1	1	1	1	1	
Equity from primary residence buyer continue to own	2	2	2	1	2	1	
Proceeds from sale of real estate other than primary residence	2	*	2	1	*	*	
Loan from financial institution other than a mortgage	1	1	3	3	3	4	
Loan or financial assistance through employer	1	1	*	*	*	*	
Other	4	3	5	4	5	9	

^{*} Less than 1 percent

Exhibit 5-6
SACRIFICES MADE TO PURCHASE HOME, BY FIRST-TIME AND REPEAT BUYERS
(Percent of Respondents)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Cut spending on luxury items or non-essential items	33%	41%	26%
Cut spending on entertainment	25	33	18
Cut spending on clothes	20	28	14
Canceled vacation plans	13	12	14
Earned extra income through a second job	5	6	4
Sold a vehicle or decided not to purchase a vehicle	5	6	4
Other	4	4	4
Did not need to make any sacrifices	55	44	64

	All Buyers	First-time Buyers	Repeat Buyers
Cut spending on luxury items or non-essential items	33%	41%	25%
Cut spending on entertainment	25	23	29
Cut spending on clothes	20	26	14
Canceled vacation plans	14	15	14
Earned extra income through a second job	6	9	4
Sold a vehicle or decided not to purchase a vehicle	5	6	4
Other	5	5	5
Did not need to make any sacrifices	54	45	64

Exhibit 5-7

SACRIFICES MADE TO PURCHASE HOME, BY ADULT COMPOSITION OF HOUSEHOLD (Percent of Respondents)

Texas

ADULT COMPOSITION OF HOUSEHOLD ΑII Married Single Single Unmarried **Buyers** couple female couple Other male Cut spending on luxury items or non-essential items 33% 30% 38% 33% 50% 13% Cut spending on entertainment 22 30 53 25 Cut spending on clothes 20 16 34 10 43 Canceled vacation plans 13 13 15 3 23 Earned extra income through a second job 5 4 13 Sold a vehicle or decided not to purchase a vehicle 5 5 4 1 13 13 Other 5 5 4 5 Did not need to make any sacrifices 55 57 51 23 66

	ADULT COMPOSITION OF HOUSEHOLD						
	All	Married	Single	Single	Unmarried		
	Buyers	couple	female	male	couple	Other	
Cut spending on luxury items or non-essential items	33%	31%	35%	30%	44%	38%	
Cut spending on entertainment	25	23	29	24	34	22	
Cut spending on clothes	20	17	28	17	26	22	
Canceled vacation plans	14	14	15	15	14	13	
Earned extra income through a second job	6	6	7	6	7	3	
Sold a vehicle or decided not to purchase a vehicle	5	5	3	5	7	6	
Other	5	4	6	5	4	8	
Did not need to make any sacrifices	54	57	50	58	43	54	

Exhibit 5-8

DIFFICULTY OF MORTGAGE APPLICATION AND APPROVAL PROCESS, BY FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution Among those who Financed their Home Purchase)

Texas

		First-time	Repeat
	All Buyers	Buyers	Buyers
Much more difficult than expected	12%	12%	11%
Somewhat more difficult than expected	24	27	21
Not difficult/No more difficult than expected	64	61	67

^{*} Less than 1 percent

		First-time	Repeat
	All Buyers	Buyers	Buyers
Much more difficult than expected	14%	14%	13%
Somewhat more difficult than expected	26	28	23
Not difficult/No more difficult than expected	61	58	64

Exhibit 5-9

DIFFICULTY OF MORTGAGE APPLICATION AND APPROVAL PROCESS, BY ADULT COMPOSITION OF HOUSEHOLD

(Percentage Distribution Among those who Financed their Home Purchase)

Texas

	_	ADULT COMPOSITION OF HOUSEHOLD				
		Married Single Single Unmarried				
	All Buyers	couple	female	male	couple	Other
Much more difficult than expected	12%	11%	10%	12%	22%	19%
Somewhat more difficult than expected	24	25	21	21	30	15
Not difficult/No more difficult than expected	64	64	69	67	49	67

^{*} Less than 1 percent

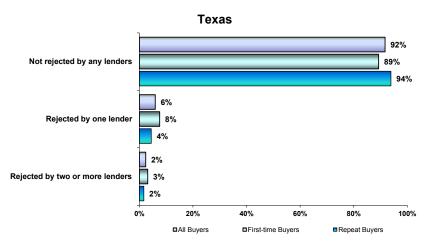
	_	ADULT COMPOSITION OF HOUSEHOLD				
		Married Single Single Unmarried				
	All Buyers	couple	female	male	couple	Other
Much more difficult than expected	14%	14%	10%	14%	15%	18%
Somewhat more difficult than expected	26	26	23	27	26	27
Not difficult/No more difficult than expected	61	60	66	58	59	55

Exhibit 5-10 REJECTION BY MORTGAGE LENDERS, BY FIRST-TIME AND REPEAT BUYERS (Percentage Distribution Among those who Financed their Home Purchase)

Texas

	All	First-time	Repeat
	Buyers	Buyers	Buyers
Not rejected by any lenders	92%	89%	94%
Rejected by one lender	6	8	4
Rejected by two or more lenders	2	3	2

REJECTION BY MORTGAGE LENDERS, BY FIRST-TIME AND REPEAT BUYERS (Percentage Distribution Among those who Financed their Home Purchase)



U.S.

	All Buyers	First-time Buyers	Repeat Buyers
Not rejected by any lenders	92	91	93
Rejected by one lender	5	6	5
Rejected by two or more lenders	3	3	2

REJECTION BY MORTGAGE LENDERS, BY FIRST-TIME AND REPEAT BUYERS (Percentage Distribution Among those who Financed their Home Purchase)

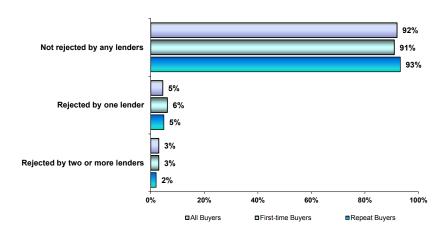


Exhibit 5-11

TYPE OF MORTGAGE, FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution Among those who Financed their Home Purchase)

Texas

		First-time	
	All Buyers	Buyers	Repeat Buyers
Fixed-rate mortgage	96%	96%	97%
Fixed- then adjustable-rate mortgage	2	1	2
Adjustable-rate mortgage	1	0	1
Don't know	1	2	0
Other	1	1	0

^{*} Less than 1 percent

		First-time	
	All Buyers	Buyers Repe	eat Buyers
Fixed-rate mortgage	95%	95%	94%
Fixed- then adjustable-rate mortgage	2	2	3
Adjustable-rate mortgage	1	1	2
Don't know	1	1	1
Other	1	0	1

^{*} Less than 1 percent

Exhibit 5-12

TYPE OF LOAN, FIRST-TIME AND REPEAT BUYERS

(Percentage Distribution Among those who Financed their Home Purchase)

Texas

		First-time	
	All Buyers	Buyers	Repeat Buyers
Conventional	41%	25%	55%
VA	9	8	10
FHA	43	59	29
Don't know	4	6	3
Other	3	3	3

^{*} Less than 1 percent

		First-time	
	All Buyers	Buyers	Repeat Buyers
Conventional	42%	27%	58%
FHA	43	56	29
VA	7	7	7
Don't Know	4	5	3
Other	4	5	3

Exhibit 5-13
USE OF HOME BUYER TAX CREDIT
(Percentage Distribution)

Texas

	All Buyers	First-time Buyers	Repeat Buyers
Used tax credit	70%	95%	50%
Did not qualify for tax credit	28	4	47
Was not aware of tax credit	2	1	4

	All Buyers	First-time Buyers	Repeat Buyers
Used tax credit	71%	93%	48%
Did not qualify for tax credit	27	6	49
Was not aware of tax credit	2	1	3

Exhibit 5-14

BUYERS' VIEW OF HOMES AS A FINANCIAL INVESTMENT, FIRST-TIME AND REPEAT BUYERS, AND BUYERS OF NEW AND PREVIOUSLY OWNED HOMES

(Percentage Distribution)

Texas

			_	Bl	JYERS OF
		First-time	Repeat	New	Previously
	All Buyers	Buyers	Buyers	Homes	Owned Homes
Good financial investment	84%	84%	84%	81%	85%
Better than stocks	42	45	41	39	44
About as good as stocks	32	32	32	32	32
Not as good as stocks	10	8	12	10	10
Not a good financial investment	6	4	8	8	6
Don't know	10	12	8	11	9

^{*} Less than 1 percent

			_	BUYERS OF		
		First-time	Repeat	New	Previously	
	All Buyers	Buyers	Buyers	Homes	Owned Homes	
Good financial investment	85%	85%	84%	87%	84%	
Better than stocks	47	49	44	45	47	
About as good as stocks	30	29	30	32	29	
Not as good as stocks	9	8	10	10	8	
Not a good financial investment	4	3	6	4	5	
Don't know	11	12	10	9	11	

Exhibit 5-15

BUYERS' VIEW OF HOMES AS A FINANCIAL INVESTMENT, BY ADULT COMPOSITION OF HOUSEHOLD (Percentage Distribution)

Texas

ADULT COMPOSITION OF HOUSEHOLD

		Married	Single	Single	Unmarried	
	All Buyers	couple	female	male	couple	Other
Good financial investment	84%	83%	85%	84%	95%	79%
Better than stocks	42	40	46	47	50	49
About as good as stocks	32	33	30	29	28	21
Not as good as stocks	10	10	9	9	18	9
Not a good financial investment	6	8	2	7	*	6
Don't know	10	9	14	9	5	15

^{*} Less than 1 percent

U.S.

ADULT COMPOSITION OF HOUSEHOLD

		Married	Single	Single	Unmarried	
	All Buyers	couple	female	male	couple	Other
Good financial investment	85%	85%	83%	86%	89%	79%
Better than stocks	47	45	48	47	52	50
About as good as stocks	30	30	29	29	27	23
Not as good as stocks	9	9	6	9	10	6
Not a good financial investment	4	5	4	5	2	8
Don't know	11	10	13	9	9	14

Exhibit 6-1	AGE OF HOME SELLERS, BY REGION
Exhibit 6-2	HOUSEHOLD INCOME OF HOME SELLERS, 2009
Exhibit 6-3	ADULT COMPOSITION OF HOME SELLER HOUSEHOLDS
Exhibit 6-4	NUMBER OF CHILDREN UNDER THE AGE OF 18 RESIDING IN HOME SELLER HOUSEHOLD
Exhibit 6-5	RACE/ETHNICITY OF HOME SELLERS, BY REGION
Exhibit 6-6	PRIMARY LANGUAGE SPOKEN IN HOME SELLER HOUSEHOLD, BY REGION
Exhibit 6-7	HOME SELLING SITUATION AMONG REPEAT BUYERS
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Exhibit 6-16	AGE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD
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Exhibit 6-17	PRICE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD
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Exhibit 6-22	DISTANCE BETWEEN HOME PURCHASED AND HOME RECENTLY SOLD, BY REGION
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Exhibit 6-24	METHOD USED TO SELL HOME, BY REGION
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Exhibit 6-28	SALES PRICE COMPARED WITH LISTING PRICE, BY REGION
Exhibit 6-29	SALES PRICE COMPARED WITH LISTING PRICE, BY SELLER URGENCY
Exhibit 6-30	NUMBER OF WEEKS RECENTLY SOLD HOME WAS ON THE MARKET, BY REGION
Exhibit 6-31	SALES PRICE COMPARED WITH LISTING PRICE, BY NUMBER OF WEEKS HOME WAS ON THE
Evhibit 6 22	MARKET
Exhibit 6-32	NUMBER OF TIMES ASKING PRICE WAS REDUCED, BY NUMBER OF WEEKS HOME WAS ON THE MARKET
Evhibit 6 22	INCENTIVES OFFERED TO ATTRACT BUYERS, BY REGION
Exhibit 6-33	,
Exhibit 6-34	INCENTIVES OFFERED TO ATTRACT BUYERS, BY NUMBER OF WEEKS HOME WAS ON THE

Exhibit 6-35 EQUITY EARNED IN HOME RECENTLY SOLD, BY TENURE IN HOME Exhibit 6-36 SATISFACTION WITH THE SELLING PROCESS

Exhibit 6-1 **AGE OF HOME SELLERS, BY REGION**

(Percentage Distribution)

SELLERS WHO SOLD A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
18 to 34 years	15%	17%	13%	20%	18%	13%
35 to 44 years	22	24	24	25	25	19
45 to 54 years	28	21	21	21	22	19
55 to 64 years	19	22	25	19	19	32
65 to 74 years	10	12	15	11	12	13
75 years or older	7	4	3	4	5	6
Median age (years)	50	49	51	46	48	55

^{*} Less than 1 percent

Exhibit 6-2 HOUSEHOLD INCOME OF HOME SELLERS, 2009

(Percentage Distribution)

SELLERS WHO SOLD A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
Less than \$25,000	2%	3%	4%	3%	2%	2%
\$25,000 to \$34,999	3	4	3	3	4	7
\$35,000 to \$44,999	3	5	4	6	4	9
\$45,000 to \$54,999	6	8	7	9	9	5
\$55,000 to \$64,999	6	9	9	9	8	9
\$65,000 to \$74,999	6	8	11	8	6	7
\$75,000 to \$84,999	8	10	9	11	9	9
\$85,000 to \$99,999	12	12	9	14	13	12
\$100,000 to \$124,999	21	16	19	16	15	16
\$125,000 to \$149,999	12	9	8	9	11	6
\$150,000 to \$174,999	8	6	7	5	6	6
\$175,000 to \$199,999	5	3	4	2	4	4
\$200,000 or more	11	8	9	5	9	9
Median income (2009)	\$107,300	\$90,000	\$93,300	\$85,800	\$94,000	\$87,100

Exhibit 6-3

ADULT COMPOSITION OF HOME SELLER HOUSEHOLDS

(Percentage Distribution)

Texas

	2010
Married couple	80%
Single female	12
Single male	5
Unmarried couple	3
Other	*

^{*} Less than 1 percent

	2004	2005	2006	2007	2008	2009	2010
Married couple	74%	71%	72%	75%	74%	75%	75%
Single female	15	17	1 <i>7</i>	15	15	14	16
Single male	5	6	6	6	7	6	6
Unmarried couple	5	3	4	3	3	4	3
Other	1	1	1	1	1	1	1

Exhibit 6-4

NUMBER OF CHILDREN UNDER THE AGE OF 18 RESIDING IN HOME SELLER HOUSEHOLD

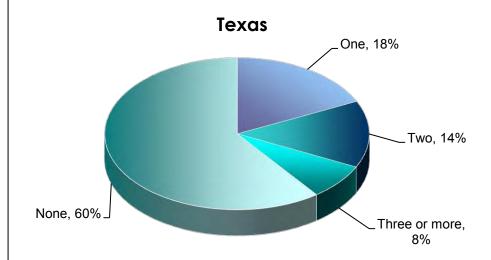
(Percentage Distribution of Home Seller Households)

Texas

One	18%
Two	14%
Three or more	8%
None	60%

NUMBER OF CHILDREN UNDER THE AGE OF 18 RESIDING IN HOME SELLER HOUSEHOLD

(Percentage Distribution)



U.S.

One	149
Two	18%
Three or more	8%
None	60%

NUMBER OF CHILDREN UNDER THE AGE OF 18 RESIDING IN HOME SELLER HOUSEHOLD

(Percentage Distribution)

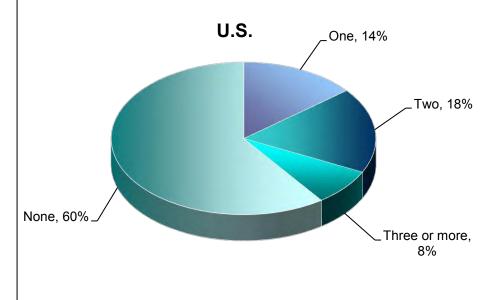


Exhibit 6-5 RACE/ETHNICITY OF HOME SELLERS, BY REGION

(Percent of Respondents)

SELLERS WHO SOLD A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
White/Caucasian	89%	93%	96%	95%	91%	91%
Black/African-American	4	2	2	1	4	*
Asian/Pacific Islander	1	2	1	2	1	3
Hispanic/Latino	5	3	1	1	3	4
Other	1	1	1	1	1	1

^{*} Less than 1 percent

Note: Respondents were permitted to select as many races and ethnicities as they felt applicable. The percentage distribution may therefore sum to more than 100 percent.

Exhibit 6-6

PRIMARY LANGUAGE SPOKEN IN HOME SELLER HOUSEHOLD, BY REGION

(Percentage Distribution)

SELLERS WHO SOLD A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
English	97%	99%	98%	100%	98%	98%
Other	3	2	2	*	2	2

^{*} Less than 1 percent

Exhibit 6-7

HOME SELLING SITUATION AMONG REPEAT BUYERS

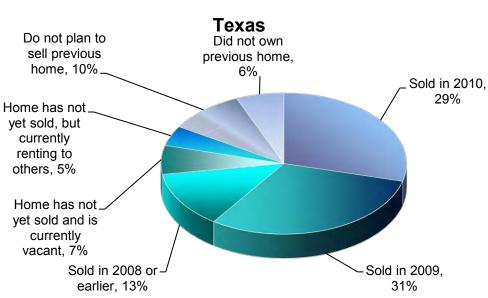
(Percentage Distribution)

Texas

Sold in 2010	29%
Sold in 2009	31%
Sold in 2008 or	13%
earlier	
Home has not yet	7%
sold and is	
currently vacant	
Home has not yet	5%
sold, but currently	
renting to others	
Do not plan to sell	10%
previous home	
Did not own	6%
previous home	

HOME SELLING SITUATION AMONG REPEAT BUYERS

(Percentage Distribution



U.S.

Sold in 2010	24%
Sold in 2009	33%
Sold in 2008 or	13%
earlier	
Home has not yet	7%
sold and is	
currently vacant	
Home has not yet	5%
sold, but currently	
rentina to others	
Do not plan to sell	12%
previous home	
Did not own	8%
previous home	

HOME SELLING SITUATION AMONG REPEAT BUYERS

(Percentage Distribution

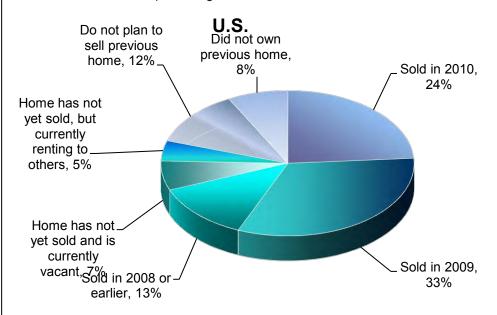


Exhibit 6-8 FIRST-TIME OR REPEAT SELLER

(Percentage Distribution)

Texas

First-time	
seller	36%
Repeat	65%
seller	



U.S.

First-time	39%
seller	
Repeat	62%
seller	

FIRST-TIME OR REPEAT SELLER

(Percentage Distribution

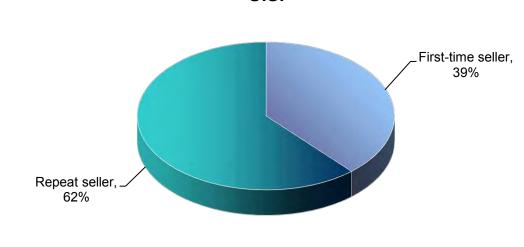


Exhibit 6-9 **HOMES SOLD AND FOR SALE, BY REGION**(Percentage Distribution)

t yet ently thers
9%
22
48
21

Exhibit 6-10 **LOCATION OF HOME SOLD**

(Percentage Distribution)

Texas

	Homes Sold	Home has not yet sold and is currently vacant	Home has not yet sold, but currently renting to others
Suburb/Subdivision	61%	69%	69%
Small town	19	10	10
Urban area/Central city	5	10	10
Rural area	12	10	10
Resort/Recreation area	2	*	*

^{*} Less than 1 percent

	Homes Sold	Home has not yet sold and is currently vacant	Home has not yet sold, but currently renting to others
Suburb/Subdivision	54%	49%	47%
Small town	17	14	12
Urban area/Central city	17	18	22
Rural area	11	15	19
Resort/Recreation area	1	4	*

Exhibit 6-11

PROXIMITY OF HOME SOLD TO HOME PURCHASED

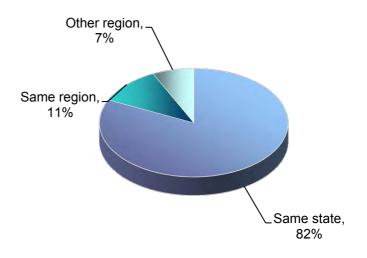
(Percentage Distribution)

Texas

Same state	82%
Same region	11%
Other region	7%

PROXIMITY OF HOME SOLD TO HOME PURCHASED

(Percentage Distribution of Households)



U.S.

Same state	71%
Same region	13%
Other region	17%

PROXIMITY OF HOME SOLD TO HOME PURCHASED

(Percentage Distribution of Households)

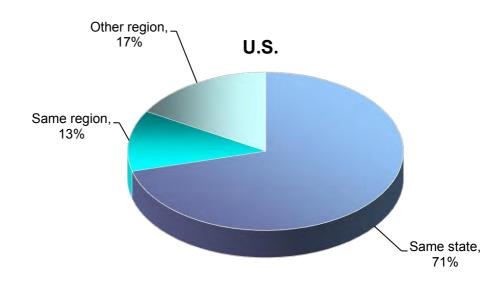


Exhibit 6-12 **TYPE OF HOME SOLD, BY LOCATION**

(Percentage Distribution)

Texas

SELLERS WHO SOLD A HOME IN A

	_	SELECTO WHO SOLD A HOME IN A				
	All Sellers	Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area
Detached single-family home	86%	86%	94%	100%	100%	*
Townhouse/row house	5	2	6	*	*	50
Apartment/condo in a building	2	4	*	*	*	*
with 5 or more units						
Duplex/apartment/condo in 2 to	2	4	*	*	*	*
4 unit building						
Other	5	4	*	*	*	50

U.S.

SELLERS WHO SOLD A HOME IN A

	All Sellers	Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area
Detached single-family home	81%	79%	83%	80%	82%	32%
Townhouse/row house	7	7	8	5	8	18
Apartment/condo in a building with 5 or more units	5	7	3	5	1	5
Duplex/apartment/condo in 2 to 4 unit building	2	3	1	1	4	14
Other	6	5	6	9	5	32

^{*} Less than 1 percent

Exhibit 6-13

SIZE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD

(Percentage Distribution)

Texas

	SIZE OF HOME PURCHASED							
		1,000 sq ft or less	1,001 sq ft to 1,500 sq ft	1,501 sq ft to 2,000 sq ft	2,001 sq ft to 2,500 sq ft		More than 3,000 sq ft	
SIZE OF	1,000 sq ft or less	*	*	*	*	*	*	
HOME	1,001 to 1,500 sq ft	*	1	4	2	2	*	
SOLD	1,501 to 2,000 sq ft	*	1	6	6	6	8	
	2,001 to 2,500 sq ft	*	*	4	11	7	8	
	2,501 to 3,000 sq ft	*	*	1	3	4	7	
	More than 3,000 sq ft	*	*	*	3	1	14	

	SIZE OF HOME PURCHASED						
		1,000 sq ft or less	1,001 sq ft to 1,500 sq ft	1,501 sq ft to 2,000 sq ft	2,001 sq ft to 2,500 sq ft	• • • • • • • • • • • • • • • • • • •	More than 3,000 sq ft
SIZE OF	1,000 sq ft or less	*	*	*	*	*	*
HOME	1,001 to 1,500 sq ft	*	2	5	6	3	1
SOLD	1,501 to 2,000 sq ft	*	2	7	8	5	5
	2,001 to 2,500 sq ft	*	1	4	7	6	7
	2,501 to 3,000 sq ft	*	1	2	3	3	5
	More than 3,000 sq ft	*	1	2	3	3	9

	51%	Trading Up
* Less than 1 percent	28%	Remaining at the same size range
	21%	Trading Down

Exhibit 6-14

SIZE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD, BY AGE OF SELLER (Median Square Feet)

Texas

	Size of home sold	Size of home purchased	Difference
		•	
18 to 34 years	1,825	1,800	-25
35 to 44 years	1,900	2,453	553
45 to 54 years	2,100	2,058	-42
55 to 64 years	2,100	2,375	275
65 to 74 years	2,000	1,990	-10
75 years or older	2,000	1,954	-46

	Size of home sold	Size of home purchased	Difference
18 to 34 years	1,500	1,600	100
35 to 44 years	1,800	2,000	200
45 to 54 years	1,900	1,900	*
55 to 64 years	2,000	1,800	-200
65 to 74 years	1,900	1,800	-100
75 years or older	1,800	1,650	-150

Exhibit 6-15

NUMBER OF BEDROOMS AND BATHROOMS BY ADULT COMPOSITION OF HOUSEHOLD AND CHILDREN IN HOUSEHOLD (Precentage Distribution)

Texas

	<u>-</u>	AD	ULT COMP	OSITION C	F HOUSEHOLI)	CHILDREN IN HOME		
	All Sellers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home	
One bedroom	*	*	*	*	*	*	*	*	
Two bedrooms	9	7	16	9	17	*	7	10	
Three bedrooms or more	91	93	84	91	83	*	93	90	
Median number of bedrooms	3	3	3	3	3	*	3	3	
One full bathroom	5	3	16	9	*	*	4	6	
Two full bathrooms	71	70	76	82	17	*	82	66	
Three full bathrooms or more	24	28	8	9	83	*	15	29	
Median number of full bathrooms	2	2	2	2	2	*	2	2	

	_	ΑD	ULT COMP	OSITION C	F HOUSEHOLE)	CHILDREN IN HOME		
	All Sellers	Married couple	Single female	Single male	Unmarried couple	Other	Children under 18 in home	No children in home	
One bedroom	1%	1%	2%	*	3%	*	1%	1%	
Two bedrooms	16	14	19	23	23	15	13	18	
Three bedrooms or more	83	85	79	77	74	85	86	81	
Median number of bedrooms	3	3	3	3	3	3	3	3	
One full bathroom	20	18	25	22	28	16	22	18	
Two full bathrooms	61	61	53	64	69	84	60	61	
Three full bathrooms or more	20	21	22	15	3	*	18	21	
Median number of full bathrooms	2	2	2	2	2	2	2	2	

^{*} Less than 1 percent

Exhibit 6-16

AGE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD

(Median Square Feet)

Texas

YEAR PURCHASED HOME WAS BUILT

						D 11.0711.2 117			
			2008	2005	2000	1985	1960	1911	1750
			through	through	through	through	through	through	through
		2010	2009	2007	2004	1999	1984	1959	1910
	2010	*	*	*	*	*	*	*	*
	2008 through 2009	1	*	*	*	*	*	*	*
Year home sold was built	2005 through 2007	3	2	1	1	1	1	*	*
	2000 through 2004	2	5	1	5	3	3	*	*
	1985 through 1999	4	6	4	8	3	5	*	*
	1960 through 1984	3	4	4	4	7	11	2	*
	1911 through 1959	1	*	1	1	1	2	1	*
	1750 through 1910	*	*	*	*	*	*	*	*

^{*} Less than 1 percent

U.S.

YEAR PURCHASED HOME WAS BUILT

				ICAK	OKCHASE	D HOME WA	3 DUILI		
			2008	2005	2000	1985	1960	1911	1750
			through	through	through	through	through	through	through
		2010	2009	2007	2004	1999	1984	1959	1910
	2010	*	*	*	*	*	*	*	*
	2008 through 2009	*	*	*	*	*	*	*	*
Year home sold was built	2005 through 2007	1	1	1	1	1	1	*	*
	2000 through 2004	1	3	2	3	3	2	1	*
	1985 through 1999	2	4	5	5	7	4	2	1
	1960 through 1984	1	4	4	3	6	7	3	*
	1911 through 1959	*	1	2	2	4	4	4	*
	1750 through 1910	*	*	*	*	1	1	1	*

^{*} Less than 1 percent

20% Purchased Older Home

23% Purchased a Home the Same Age

57% Purchased a Newer Home

Exhibit 6-17

PRICE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD (Percentage Distribution)

Texas

	1				PRICE OF I	HOME PURC	CHASED			
			\$100,000	\$150,000	\$200,000	\$250,000	\$300,000	\$350,000	\$400,000	
		Less than	to	to	to	to	to	to	to	\$500,000
		\$100,000	\$149,999	\$199,999	\$249,999	\$299,999	\$349,999	\$399,999	\$499,999	or more
	Less than \$100,000	7	4	*	1	1	*	*	*	*
	\$100,000 to \$149,999	6	8	*	3	2	1	*	*	*
PRICE OF	\$150,000 to \$199,999	2	5	*	4	4	2	*	*	*
HOME SOLD	\$200,000 to \$249,999	*	1	*	4	*	1	*	1	1
	\$250,000 to \$299,999	*	2	*	1	1	*	1	1	1
	\$300,000 to \$349,999	*	1	*	2	1	1	1	1	1
	\$350,000 to \$399,999	1	*	*	*	1	1	*	*	1
	\$400,000 to \$499,999	*	1	*	*	1	1	1	1	*
	\$500,000 or more	*	*	*	1	1	*	1	1	1

U.S.

					PRICE OF	HOME PURC	CHASED			
			\$100,000	\$150,000	\$200,000	\$250,000	\$300,000	\$350,000	\$400,000	
		Less than	to	\$500,000						
		\$100,000	\$149,999	\$199,999	\$249,999	\$299,999	\$349,999	\$399,999	\$499,999	or more
	Less than \$100,000	2%	5%	3%	1%	1%	*	*	*	*
	\$100,000 to \$149,999	1	4	7	5	2	1	*	*	*
PRICE OF	\$150,000 to \$199,999	1	3	5	4	4	2	1	1 '	*
HOME SOLD	\$200,000 to \$249,999	*	1	2	3	3	2	2	1	*
	\$250,000 to \$299,999	*	1	1	2	2	1	1	1	1
	\$300,000 to \$349,999	*	*	*	2	1	1	1	1	1
	\$350,000 to \$399,999	*	*	1	1	1	*	*	1	2
	\$400,000 to \$499,999	*	*	1	*	*	*	1	1	2
	\$500,000 or more	*	*	*	*	1	1	*	2	4

* Less than 1 percent

55%
Trading Up

21%
Remaining at the same price range

25%
Trading Down

Exhibit 6-18

PRICE OF HOME PURCHASED COMPARED TO HOME RECENTLY SOLD, BY AGE OF SELLER (Median)

Texas

	Price of home	Price of home	
	sold	purchased	Difference
18 to 34 years	NA	NA	NA
35 to 44 years	\$175,000	\$252,000	\$77,000
45 to 54 years	\$165,000	\$234,500	\$69,500
55 to 64 years	\$238,500	\$224,000	-\$14,500
65 to 74 years	\$165,000	\$225,000	\$60,000
75 years or older	NA	NA	NA

	Price of home sold	Price of home purchased	Difference
18 to 34 years	\$155,000	\$253,300	\$98,300
35 to 44 years	\$198,000	\$267,300	\$69,300
45 to 54 years	\$202,500	\$236,900	\$34,400
55 to 64 years	\$220,000	\$214,700	-\$5,300
65 to 74 years	\$199,000	\$215,800	\$16,800
75 years or older	\$220,000	\$180,600	-\$39,400

Exhibit 6-19

PRIMARY REASON FOR SELLING PREVIOUS HOME, BY AGE

(Percentage Distribution)

Texas

				AGE OF H	OME SELLE	R	
	All Sellers	18 to 34 years	35 to 44 years		55 to 64 years	65 to 74 years	75 years or older
Job relocation	20%	17%	20%	25%	18%	*	*
Home is too small	17	51	24	16	10	*	*
Change in family situation (e.g., marriage, birth of a child,	8	9	15	12	3	*	*
divorce)							
Want to move closer to friends or family	11	4	2	2	8	42	62
Neighborhood has become less desirable	12	11	13	18	15	5	8
Home is too large	5	*	2	7	13	5	*
Moving due to retirement	3	N/App	2	*	5	16	*
Want to move closer to current job	7	4	9	11	5	*	*
Upkeep of home is too difficult due to health or financial	3	1	2	2	8	*	*
<u>limitations</u> Can not afford the mortgage and other expenses of owning	1	*	*	*	*	*	8
home Other	12	3	11	7	18	26	15

	,			AGE OF H	IOME SELLE	R	
	All Sellers	18 to 34 years	35 to 44 years	45 to 54 years	55 to 64 years	65 to 74 years	75 years or older
Home is too small	21%	46%	33%	16%	5%	6%	5%
Job relocation	15	18	22	23	10	*	*
Want to move closer to friends or family	13	5	4	6	16	34	49
Neighborhood has become less desirable	10	11	11	12	10	7	5
Change in family situation (e.g., marriage, birth of a child,	10	9	12	13	12	4	5
divorce)							
Home is too large	6	*	2	6	10	14	9
Moving due to retirement	6	*	1	3	15	13	1
Want to move closer to current job	5	6	7	6	4	2	*
Upkeep of home is too difficult due to health or financial	4	1	1	4	6	7	7
limitations							
Can not afford the mortgage and other expenses of owning	3	1	1	4	4	4	7
home							
Other	8	3	9	8	8	10	11

^{*} Less than 1 percent

Exhibit 6-20

TENURE IN PREVIOUS HOME, BY TYPE OF HOME

(Percentage Distribution)

Texas

	All Types	Cabin/ cottage	Duplex/ apartment/ condo in 2 to 4 unit structure	condo in building with 5 or more	Townhouse/	Detached single- family home	Mobile/ manufactured home	Other
1 year or less	4%	*	*	*	1%	5%	*	*
2 to 3 years	11	50	*	50	6	10	*	*
4 to 5 years	16	*	25	*	17	15	17	*
6 to 7 years	16	*	25	25	26	15	17	33
8 to 10 years	17	50	50	*	24	16	33	*
11 to 15 years	15	*	*	*	16	15	33	33
16 to 20 years	10	*	*	25	6	11	*	*
21 years or more	11	*	*	*	4	12	*	33
Median	9	7	9	5	6	8	10	5

	All Types	Cabin/ cottage	Duplex/ apartment/ condo in 2-4 unit structure	condo in building with	Townhouse/ row house	Detached single- family home	Mobile/ manufactured home	Other
1 year or less	3%	6%	6%	2%	3%	3%	*	9%
2 to 3 years	8	38	*	18	7	8	3	9
4 to 5 years	16	*	18	29	21	15	14	9
6 to 7 years	18	*	29	19	23	16	34	29
8 to 10 years	17	13	15	16	25	17	18	6
11 to 15 years	17	13	21	8	11	18	17	17
16 to 20 years	8	6	3	4	6	9	5	3
21 years or more	13	25	9	5	4	14	9	20
Median	8	9	7	6	7	9	7	7

^{*} Less than 1 percent

Exhibit 6-21

TENURE IN PREVIOUS HOME, BY AGE OF SELLER

(Percentage Distribution)

Texas

AGE OF HOME SELLER

		18 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75 years
	All Sellers	years	years	years	years	years	or older
1 year or less	4%	7%	2%	7%	3%	*	8%
2 to 3 years	11	29	9	5	8	11	8
4 to 5 years	16	32	17	14	8	11	15
6 to 7 years	16	26	24	9	13	11	8
8 to 10 years	17	7	24	17	20	21	8
11 to 15 years	15	*	22	21	15	11	8
16 to 20 years	10	*	*	21	13	16	8
21 years or more	11	NA	2	7	23	21	39
Median	9	4	7	10	11	10	12

U.S.

AGE OF HOME SELLER

		18 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75 years
	All Sellers	years	years	years	years	years	or older
1 year or less	3%	3%	3%	3%	1%	4%	3%
2 to 3 years	8	15	6	7	5	9	4
4 to 5 years	16	34	17	12	9	7	12
6 to 7 years	18	28	23	15	11	13	10
8 to 10 years	17	13	30	17	11	12	10
11 to 15 years	17	6	16	23	23	19	8
16 to 20 years	8	*	3	15	15	8	8
21 years or more	13	*	1	9	24	29	43
Median	8	5	8	10	12	11	16

N/A- Not Available

Exhibit 6-22 **DISTANCE BETWEEN HOME PURCHASED AND HOME RECENTLY SOLD, BY REGION** (Median Miles)

SELLERS WHO SOLD A HOME IN THE:

	Texas	U.S.	Northeast	Midwest	South	West
2010	20	18	17	14	19	20

DISTANCE BETWEEN HOME PURCHASED AND HOME RECENTLY SOLD, BY REGION

(Median Miles)

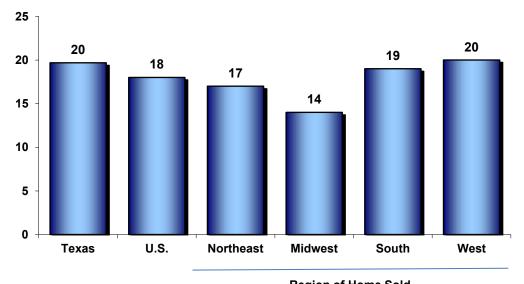


Exhibit 6-23

DISTANCE BETWEEN HOME PURCHASED AND HOME RECENTLY SOLD, BY AGE

(Percentage Distribution)

Texas

AGE OF HOME SELLER

				<u> </u>	VIL OLLLEN		
		18 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75 years
	All Sellers	years	years	years	years	years	or older
5 miles or less	21%	16%	26%	17%	28%	16%	14%
6 to 10 miles	14	10	17	17	10	11	14
11 to 15 miles	10	13	15	10	10	5	*
16 to 20 miles	7	13	4	7	8	5	*
21 to 50 miles	13	13	11	12	10	11	36
51 to 100 miles	2	*	*	3	8	*	*
101 to 500 miles	17	23	11	19	8	26	36
501 to 1,000 miles	5	3	2	9	3	5	*
1,001 miles or more	12	10	15	5	18	21	*
Median (miles)	20	20	13	19	18	141	39

U.S.

AGE OF HOME SELLER

	_			CE OI 1101	VIL SELEK		
		18 to 34	35 to 44	45 to 54	55 to 64	65 to 74	75 years
	All Sellers	years	years	years	years	years	or older
5 miles or less	24%	28%	30%	25%	19%	18%	24%
6 to 10 miles	14	18	15	14	11	11	10
11 to 15 miles	10	11	10	11	10	8	6
16 to 20 miles	7	9	8	7	8	4	1
21 to 50 miles	11	13	10	10	12	9	12
51 to 100 miles	4	4	2	3	7	7	5
101 to 500 miles	11	7	9	12	11	14	14
501 to 1,000 miles	6	2	5	7	8	10	6
1,001 miles or more	14	9	11	12	16	19	21
Median (miles)	18	13	13	15	29	50	42

^{*} Less than 1 percent

Exhibit 6-24

METHOD USED TO SELL HOME, BY REGION

(Percentage Distribution)

SELLERS WHO SOLD A HOME IN THE:

	Texas	U.S.	Northeast	Midwest	South	West
Sold home using an agent or broker	90%	88%	89%	88%	85%	92%
Seller used agent/broker only	89	85	87	84	83	90
Seller first tried to sell it themselves, but then used an agent	1	3	2	4	2	2
For-sale-by-owner (FSBO)	6	9	8	7	11	7
Seller sold home without using a real estate agent or broker	6	8	6	7	9	6
First listed with an agent, but then sold home themselves	1	2	2	1	2	1
Sold home to a homebuying company	1	1	1	1	1	*
Other	3	3	2	4	3	1

^{*} Less than 1 percent

Exhibit 6-25

METHOD USED TO SELL HOME, BY SELLER URGENCY

(Percentage Distribution)

Texas SELLER NEEDED TO SELL

	All Sellers	Very urgently	Somewhat urgently	Not urgently
Sold home using an agent or broker	90%	84%	92%	90%
Seller used agent/broker only	89	81	91	90
Seller first tried to sell it themselves, but then used an agent	1	3	1	*
For-sale-by-owner (FSBO)	6	8	7	5
Seller sold home without using a real estate agent or broker	6	5	7	5
First listed with an agent, but then sold home themselves	1	3	*	*
Sold home to a homebuying company	1	3	1	*
Other	3	5	*	5

U.S. SELLER NEEDED TO SELL

	All Sellers	Very urgently	Somewhat urgently	Not urgently
Sold home using an agent or broker	88%	82%	90%	88%
Seller used agent/broker only	85	81	86	85
Seller first tried to sell it themselves, but then used an agent	3	2	4	3
For-sale-by-owner (FSBO)	9	11	8	10
Seller sold home without using a real estate agent or broker	8	9	6	8
First listed with an agent, but then sold home themselves	2	1	2	2
Sold home to a homebuying company	1	3	1	*
Other	3	5	2	3

^{*} Less than 1 percent

Exhibit 6-26

METHOD OF SALE, BY BUYER AND SELLER RELATIONSHIP

(Percentage Distribution)

Texas

Buyer and Seller Relationship	Seller Knew Buyer	Seller did not Know Buyer
All sellers	6%	95%
Sold home using an agent or broker	2	98
Seller used agent/broker only	2	98
Seller first tried to sell it themselves, but then used an agent	*	100
For-sale-by-owner (FSBO)	39	61
Sold home without using a real estate agent or broker	40	60
First listed with an agent, but then sold home themselves	33	67
Other	*	*

Method of Home Sale	All Sellers	Seller Knew Buyer	Seller did not Know Buyer
Sold home using an agent or broker	90%	27%	94%
Seller used agent/broker only	89	27	93
Seller first tried to sell it themselves, but then used an agent	1	*	1
For-sale-by-owner (FSBO)	6	46	4
Sold home without using a real estate agent or broker	6	46	4
First listed with an agent, but then sold home themselves	1	*	1
Other	3	27	1

^{*} Less than 1 percent

Buyer and Seller Relationship	Seller Knew Buyer	Seller did not Know Buyer
All sellers	8%	92%
Sold home using an agent or broker	3	97
Seller used agent/broker only	3	97
Seller first tried to sell it themselves, but then used an agent	10	90
For-sale-by-owner (FSBO)	52	49
Sold home without using a real estate agent or broker	51	49
First listed with an agent, but then sold home themselves	53	47
Other	8	92

Method of Home Sale	All Sellers	Seller Knew Buyer	Seller did not Know Buyer
Sold home using an agent or broker	88%	30%	93%
Seller used agent/broker only	85	27	90
Seller first tried to sell it themselves, but then used an agent	3	3	3
For-sale-by-owner (FSBO)	9	58	5
Sold home without using a real estate agent or broker	8	48	4
First listed with an agent, but then sold home themselves	2	10	1
Other	3	12	3

Exhibit 6-27

METHOD USED TO SELL HOME, 2001-2010

(Percentage Distribution)

Texas

	2010
Sold home using an agent or broker	90%
For-sale-by-owner (FSBO)	6
Sold it to a home buying company	1
Other	3

	2001	2003	2004	2005	2006	2007	2008	2009	2010
Sold home using an agent or broker	79%	83%	82%	85%	84%	85%	84%	85%	88%
For-sale-by-owner (FSBO)	13	14	14	13	12	12	13	11	9
Sold to home buying company	1	1	1	1	1	1	1	1	1
Other	7	3	3	2	3	2	2	3	3

Exhibit 6-28

SALES PRICE COMPARED WITH LISTING PRICE, BY REGION

(Percentage Distribution of Sales Price as a Percent of List Price)

SELLERS WHO SOLD A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
Less than 90%	13%	21%	22%	25%	18%	18%
90% to 94%	17	19	20	19	18	22
95% to 99%	46	38	36	37	40	37
100%	18	17	15	15	20	16
101% to 110%	5	4	6	3	3	4
More than 110%	2	2	2	2	2	4
Median (sales price as a	97%	96%	96%	95%	96%	96%
percent of listing price)						

Exhibit 6-29

SALES PRICE COMPARED WITH LISTING PRICE, BY SELLER URGENCY

(Percentage Distribution of Sales Price as a Percent of Listing Price)

Texas

SELLER NEEDED TO SELL

	All Sellers	Very urgently	Somewhat urgently	Not urgently
Less than 90%	13%	30%	8%	12%
90% to 94%	17	6	21	16
95% to 99%	46	30	48	51
100%	18	21	16	17
101% to 110%	5	3	7	4
More than 110%	2	9	1	*
Median (sales price as a percent of listing price)	97%	97%	97%	97%

^{*} Less than 1 percent

U.S.

SELLER NEEDED TO SELL

		Very	Somewhat	Not
	All Sellers	urgently	urgently	urgently
Less than 90%	21%	32%	21%	15%
90% to 94%	19	17	21	18
95% to 99%	38	26	38	42
100%	17	18	14	19
101% to 110%	4	4	4	3
More than 110%	2	3	1	3
Median (sales price as a percent of listing price)	96%	95%	95%	97%

Exhibit 6-30

NUMBER OF WEEKS RECENTLY SOLD HOME WAS ON THE MARKET, BY REGION

(Percentage Distribution)

SELLERS WHO SOLD A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
Less than 1 week	6%	5%	5%	4%	6%	4%
1 to 2 weeks	27	23	20	23	22	28
3 to 4 weeks	16	13	15	10	15	13
5 to 6 weeks	7	6	5	7	5	8
7 to 8 weeks	7	6	5	7	6	6
9 to 10 weeks	4	4	4	5	5	3
11 to 12 weeks	6	7	9	6	7	5
13 to 16 weeks	5	6	7	7	4	9
17 to 24 weeks	8	9	9	8	11	8
25 to 36 weeks	7	8	8	8	8	7
37 to 52 weeks	4	7	9	9	7	3
53 or more weeks	2	6	5	8	5	6
Median weeks	5	8	8	8	8	6

Exhibit 6-31

SALES PRICE COMPARED WITH LISTING PRICE, BY NUMBER OF WEEKS HOME WAS ON THE MARK (Percentage Distribution of Sales Price as a Percent of Listing Price)

Texas

SELLERS WHOSE HOME WAS ON THE MARKET FOR

	All Sellers	Less than 1 week	1 to 2 weeks	3 to 4 weeks	5 to 8 weeks	9 to 16 weeks	17 or more weeks
Less than 90%	13%	*	*	9%	7%	21%	36%
90% to 94%	17	18	4	19	13	10	38
95% to 99%	46	18	56	63	43	66	14
100%	18	36	31	9	27	3	5
101% to 110%	5	18	6	*	10	*	5
More than 110%	2	9	4	*	*	*	2
Median (sales price as	97%	100%	99%	97%	98%	95%	92%
a percent of listing price)							

^{*} Less than 1 percent

U.S.

SELLERS WHOSE HOME WAS ON THE MARKET FOR

	All Sellers	Less than 1 week	1 to 2 weeks	3 to 4 weeks	5 to 8 weeks	9 to 16 weeks	17 or more weeks
Less than 90%	21%	2%	4%	8%	14%	20%	45%
90% to 94%	19	4	9	17	25	27	24
95% to 99%	38	18	46	55	44	42	22
100%	1 <i>7</i>	56	31	15	13	9	5
101% to 110%	4	16	7	2	3	1	2
More than 110%	2	4	2	3	1	1	2
Median (sales price as a percent of listing price)	96%	100%	99%	97%	96%	95%	91%

Exhibit 6-32

NUMBER OF TIMES ASKING PRICE WAS REDUCED, BY NUMBER OF WEEKS HOME WAS ON THE MARKET (Percentage Distribution)

Texas

SELLERS WHOSE HOME WAS ON THE MARKET FOR

	All Sellers	Less than 1 week	1 to 2 weeks	3 to 4 weeks	5 to 8 weeks	9 to 16 weeks	17 or more weeks
None, did not reduce	48%	92%	86%	47%	43%	24%	7%
the asking price							
One	27	8	15	38	50	28	26
Two	14	*	*	16	3	35	30
Three	6	*	*	*	3	14	19
Four or more	4	*	*	*	*	*	19

U.S.

SELLERS WHOSE HOME WAS ON THE MARKET FOR

	_	TELETRO WHOSE HOME WAS ON THE MAKELITOR							
		Lance Heave	11.0	24-4	51.0	01-14	17 or		
		Less than	1 to 2	3 to 4	5 to 8	9 to 16	more		
	All Sellers	1 week	weeks	weeks	weeks	weeks	weeks		
None, did not reduce	43%	83%	83%	52%	41%	24%	12%		
the asking price									
One	27	16	15	36	46	42	18		
Two	14	1	2	9	10	20	27		
Three	9	*	*	3	3	10	21		
Four or more	8	*	1	1	1	5	22		

^{*} Less than 1 percent

Exhibit 6-33 INCENTIVES OFFERED TO ATTRACT BUYERS, BY REGION

(Percent of Respondents)

SELLERS WHO SOLD A HOME IN THE

	Texas	U.S.	Northeast	Midwest	South	West
None	51%	56%	67%	53%	52%	58%
Home warranty policies	34	25	16	29	30	21
Assistance with closing costs	22	20	11	23	24	17
Credit toward remodeling or repairs	9	5	5	4	6	6
Other incentives, such as a car, flat screen TV, etc.	4	4	2	5	5	3
Assistance with condo association fees	*	1	1	1	1	1
Other	4	4	4	3	5	5

^{*} Less than 1 percent

Exhibit 6-34

INCENTIVES OFFERED TO ATTRACT BUYERS, BY NUMBER OF WEEKS HOME WAS ON THE MARKET

(Percent of Respondents)

Texas

SELLERS WHOSE HOME WAS ON THE MARKET FOR Less than 1 1 to 2 3 to 4 5 to 8 9 to 16 17 or more ΑII week weeks weeks weeks weeks weeks **Sellers** 69% 66% 43% 27% None 51% 59% 50% Assistance with closing costs 22 8 18 22 27 34 Home warranty policies 34 23 29 22 33 43 46 18 Credit toward remodeling or repairs 9 4 6 10 Other incentives, such as a car, flat screen TV, etc. 11 4 8 6 3 Assistance with condo association fees 5 Other 9 4 3

	SELLERS WHOSE HOME WAS ON THE MARKET FOR								
	All Sellers	Less than 1 week	1 to 2 weeks	3 to 4 weeks		9 to 16 weeks	17 or more weeks		
None	56%	78%	65%	53%	55%	58%	47%		
Home warranty policies	25	11	22	22	29	26	31		
Assistance with closing costs	20	10	15	19	17	22	26		
Credit toward remodeling or repairs	5	3	3	5	7	6	7		
Other incentives, such as a car, flat screen TV, etc.	4	5	2	5	4	3	6		
Assistance with condo association fees	1	*	*	1	*	1	2		
Other	4	2	3	7	4	3	5		

^{*} Less than 1 percent

Exhibit 6-35

EQUITY EARNED IN HOME RECENTLY SOLD, BY TENURE IN HOME

(Percent of Respondents)

TENURE IN HOME	Texas	3	U.S	•
	Dollar value	Percent	Dollar value	Percent
1 year or less	\$36,500	21%	\$37,626	17%
2 to 3 years	\$9,200	4%	*	*
4 to 5 years	\$11,000	7%	\$6,000	3%
6 to 7 years	\$18,000	10%	\$17,000	11%
8 to 10 years	\$27,500	22%	\$35,000	26%
11 to 15 years	\$52,000	43%	\$49,000	40%
16 to 20 years	\$64,400	69%	\$79,100	78%
21 years or more	\$89,000	90%	\$108,300	152%
Median	Texas	22%	\$33,000	24%

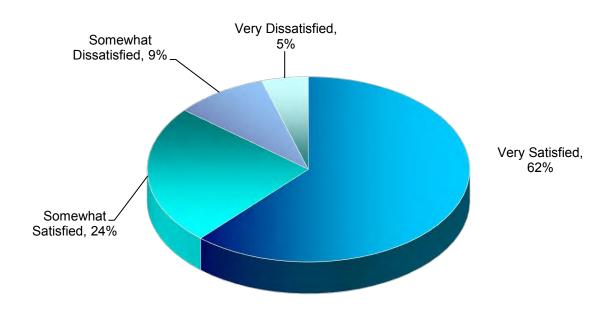
Exhibit 6-36 SATISFACTION WITH THE SELLING PROCESS

(Percentage Distribution)

	Texas	U.S.
Very Satisfied	62%	55%
Somewhat Satisfied	24	31
Somewhat Dissatisfied	9	9
Very Dissatisfied	5	5

Satisfaction with Selling Process

(Percentage Distribution)



Satisfaction with Selling Process

(Percentage Distribution)



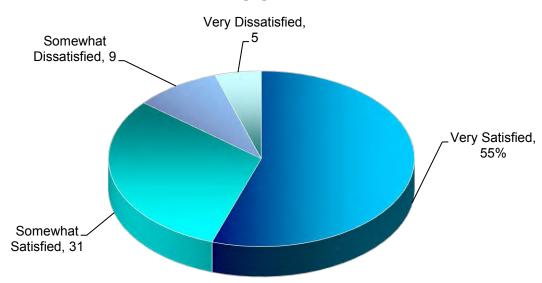


Exhibit 7-1	METHOD USED TO FIND REAL ESTATE AGENT
Exhibit 7-2	NUMBER OF AGENTS CONTACTED BEFORE SELECTING ONE TO ASSIST WITH SALE OF
	HOME
Exhibit 7-3	DID SELLER USE THE SAME REAL ESTATE AGENT FOR THEIR HOME PURCHASE?
Exhibit 7-4	HOME LISTED ON MULTIPLE LISTING SERVICE
Exhibit 7-5	LEVEL OF SERVICE PROVIDED BY THE REAL ESTATE AGENT
Exhibit 7-6	WHAT SELLERS MOST WANT FROM REAL ESTATE AGENTS, BY LEVEL OF SERVICE
	PROVIDED BY THE AGENT
Exhibit 7-7	MOST IMPORTANT FACTOR IN CHOOSING A REAL ESTATE AGENT TO SELL HOME, BY LEVEI
	OF SERVICE PROVIDED BY THE AGENT
Exhibit 7-8	METHODS REAL ESTATE AGENT USED TO MARKET HOME, BY TYPE OF HOME SOLD
Exhibit 7-9	HOW REAL ESTATE AGENT WAS COMPENSATED
Exhibit 7-10	NEGOTIATING THE COMMISSION RATE OR FEE WITH THE REAL ESTATE AGENT
Exhibit 7-11	WOULD SELLER USE REAL ESTATE AGENT AGAIN OR RECOMMEND TO OTHERS

Exhibit 7-1 METHOD USED TO FIND REAL ESTATE AGENT

(Percentage Distribution)

Texas

Referred by (or is) a friend, neighbor or relative	38%
Used agent previously to buy or sell a home	21
Visited an open house and met agent	2
Referred through employer or relocation company	7
Personal contact by agent (telephone, email, etc.)	5
Saw contact information on For Sale/Open House sign	5
Internet Web site	5
Referred by another real estate or broker	3
Walked into or called office and agent was on duty	*
Direct mail (newsletter, flyer, postcard, etc.)	1
Newspaper, Yellow pages or home book ad	2
Advertising specialty (calendar, magnet, etc.)	1
Other	10

Referred by (or is) a friend, neighbor or relative	41%
Used agent previously to buy or sell a home	23
Personal contact by agent (telephone, email, etc.)	4
Visited an open house and met agent	4
Referred by another real estate or broker	4
Internet Web site	4
Saw contact information on For Sale/Open House sign	3
Referred through employer or relocation company	3
Walked into or called office and agent was on duty	2
Direct mail (newsletter, flyer, postcard, etc.)	2
Newspaper, Yellow pages or home book ad	2
Advertising specialty (calendar, magnet, etc.)	1
Other	6

Exhibit 7-2

NUMBER OF AGENTS CONTACTED BEFORE SELECTING ONE TO ASSIST WITH SALE OF HOME (Percentage Distribution)

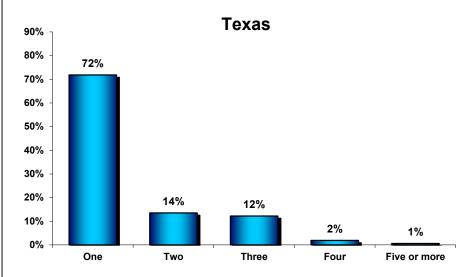
Texas

One	72%
Two	14%
Three	12%
Four	2%
Five or more	1%

^{*} Less than 1 percent

NUMBER OF AGENTS CONTACTED BEFORE SELECTING ONE TO ASSIST WITH SALE OF HOME

(Percentage Distribution)



U.S.

One	66%
Two	19
Three	10
Four	3
Five or more	3

NUMBER OF AGENTS CONTACTED BEFORE SELECTING ONE TO ASSIST WITH SALE OF HOME

(Percentage Distribution)

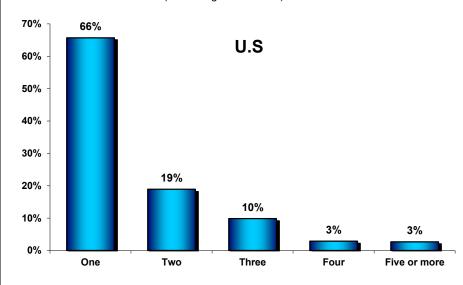


Exhibit 7-3

DID SELLER USE THE SAME REAL ESTATE AGENT FOR THEIR HOME PURCHASE?

(Percentage Distribution Among Sellers Who Used an Agent to Purchase a Home)

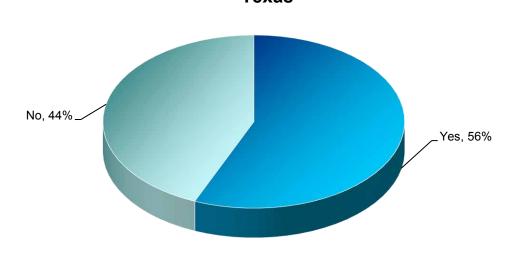
Texas

Yes	56%
No	44%

DID SELLER USE THE SAME AGENT FOR THEIR HOME PURCHASE?

(Percentage Distribution Among Sellers Who Used an Agent to Purchase a Home)

Texas



U.S.

Yes	51%
No	49%

DID SELLER USE THE SAME AGENT FOR THEIR HOME PURCHASE?

(Percentage Distribution Among Sellers Who Used an Agent to Purchase a Home)

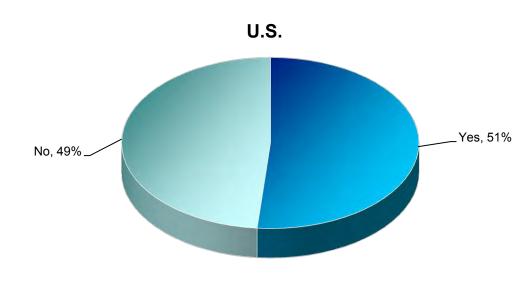


Exhibit 7-4

HOME LISTED ON MULTIPLE LISTING SERVICE

(Percentage Distribution)

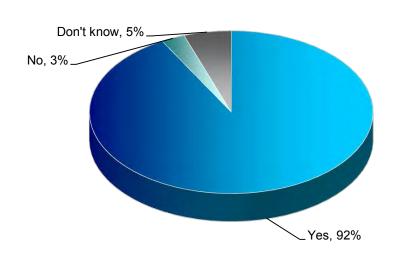
Texas

Yes	92%
No	3%
Don't know	5%

HOME LISTED ON MULTIPLE LISTING SERVICE

(Percentage Distribution)

Texas



U.S.

Yes	93%
No	3%
Don't know	4%

HOME LISTED ON MULTIPLE LISTING SERVICE

(Percentage Distribution)

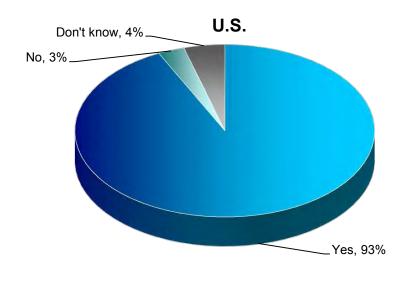


Exhibit 7-5

LEVEL OF SERVICE PROVIDED BY THE REAL ESTATE AGENT

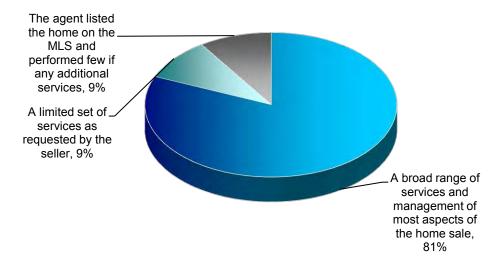
(Percentage Distribution)

Texas

A broad range of	81%
services and	
management of most	
aspects of the home	
sale	
A limited set of	9%
services as	
requested by the	
seller	
The agent listed the	9%
home on the MLS	
and performed few if	
any additional	
convices	

AGENT (Percentage Distribution)

LEVEL OF SERVICE PROVIDED BY THE REAL ESTATE



U.S.

A broad range of services and management of most aspects of the home sale	80%
A limited set of services as requested by the seller	8%
The agent listed the home on the MLS and performed few if any additional	11%

LEVEL OF SERVICE PROVIDED BY THE REAL ESTATE AGENT

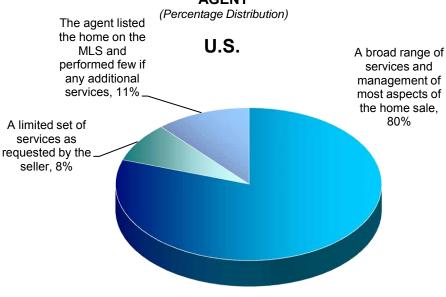


Exhibit 7-6
WHAT SELLERS MOST WANT FROM REAL ESTATE AGENTS, BY LEVEL OF SERVICE PROVIDED BY THE AGENT (Percentage Distribution)

			SOUGHT FROM THE A	AGENT BY THE SELLER
Texas	,	A broad range of		
ICAGS		services and	A limited set of	The agent listed the
		management of	services as	home on the MLS and
		•		performed few if any
	A.II II	The second secon		•
	All sellers	home sale	seller	additional services
Help price home competitively	24%	25%	12%	29%
Help sell the home within specific timeframe	17	16	24	29
Help find a buyer for home	17	17	24	12
Help seller market home to potential buyers	21	22	29	6
Help seller find ways to fix up home to sell it for more	12	13	*	12
Help with negotiation and dealing with buyers	5	5	6	12
Help with paperwork/inspections/preparing for settlement	3	3	6	*
Help seller see homes available to purchase	*	*	*	*
Other	1	*	*	*

^{*} Less than 1 percent

LEVEL OF SERVICE SOUGHT FROM THE AGENT BY THE SEL				
U.S.		A broad range of		
0.0.		services and	A limited set of	The agent listed the
		management of	services as	home on the MLS and
		most aspects of the	requested by the	performed few if any
	All sellers	home sale	seller	additional services
Help price home competitively	23%	22%	22%	26%
Help find a buyer for home	21	21	26	21
Help seller market home to potential buyers	20	20	18	19
Help sell the home within specific timeframe	19	19	16	21
Help seller find ways to fix up home to sell it for more	7	8	4	5
Help with negotiation and dealing with buyers	5	5	3	6
Help with paperwork/inspections/preparing for settlement	4	4	8	3
Help seller see homes available to purchase	1	1	4	*

^{*} Less than 1 percent

Exhibit 7-7

MOST IMPORTANT FACTOR IN CHOOSING A REAL ESTATE AGENT TO SELL HOME, BY LEVEL OF SERVICE PROVIDED BY THE AGENT (Percentage Distribution)

Texas LEVEL OF SERVICE SOUGHT FROM THE AGENT BY THE SELLER

TEXAS				
		A broad range of		
		services and	A limited set of	The agent listed the
		management of	services as	home on the MLS and
		most aspects of the	requested by the	performed few if any
	All sellers	home sale	seller	additional services
Reputation of real estate agent	37%	40%	24%	24%
Agent is honest and trustworthy	24	25	24	6
Agent's knowledge of the neighborhood	14	11	29	18
Agent is friend or family member	16	13	24	35
Agent's association with a particular firm	3	3	*	12
Agent has caring personality/good listener	3	4	*	*
Agent's commission	*	*	100	*
Professional designation(s) held by real estate agent	1	1	*	*
Other	3	3	*	6

U.S. LEVEL OF SERVICE SOUGHT FROM THE AGENT BY THE SELLER

0.3.		LEVEL OF SERVICE SOUGHT FROM THE AGENT BY THE SELLER			
		A broad range of			
		services and	A limited set of	The agent listed the	
		management of	services as	home on the MLS and	
		most aspects of the	requested by the	performed few if any	
	All sellers	home sale	seller	additional services	
Reputation of agent	35%	38%	28%	23%	
Agent is honest and trustworthy	23	23	26	20	
Agent is friend or family member	16	16	16	17	
Agent's knowledge of the neighborhood	12	10	19	22	
Agent has caring personality/good listener	4	4	4	2	
Agent's association with a particular firm	4	4	1	5	
Professional designations held by agent	1	1	*	1	
Other	4	3	6	10	

^{*} Less than 1 percent

Exhibit 7-8

METHODS REAL ESTATE AGENT USED TO MARKET HOME, BY TYPE OF HOME SOLD

(Percent of Respondents Among Sellers Who Used an Agent)

Texas TYPE OF HOME SOLD

I EXAS		TIPE OF HOME SOLD					
		Duplex/ apartment/	Apartment/ condo in	Town-	Detached	Mobile/	
	0.11.7	condo in	building	house/	•	manufac	
	Cabin/	2-4 unit	with 5 or	row	family	tured	
All Home	s cottage	structure	more units	house	home	home	Other
Listing on the Internet 919	% *	100%	67%	100%	91%	100%	100%
Yard sign 8	1 100	50	*	60	83	100	100
Open house 4	3 *	*	67	40	44	100	*
Print newspaper advertisement 2	0 100	*	67	10	19	*	*
Real estate magazine 2	3 *	*	33	*	24	100	*
Direct mail (flyers, postcards, etc.)	3 *	*	*	20	13	*	*
Video 1	3 *	*	*	10	14	*	*
Social networking Web sites (e.g. Fac	3 *	*	*	*	4	*	*
Video hosting Web sites (e.g. YouTub	3 *	*	*	*	3	*	*
Other Web sites with real estate listing 2	3 *	*	33	30	24	*	*
Television	2 *	*	*	*	2	*	*
Other	5 *	*	*	*	5	*	*

^{*} Less than 1 percent

U.S. TYPE OF HOME SOLD

A	II Homes	Cabin/	Duplex/ apartment/ condo in 2-4 unit structure	Apartment/ condo in building with 5 or more units	Town- house/ row house	Detached single- family home	Mobile/ manufac tured home	Other
Listing on the Internet	91%	100%	89%	95%	95%	91%	79%	96%
Yard sign	79	50	62	34	65	83	82	65
Open house	56	30	57	64	62	55	39	46
Print newspaper advertisement	28	70	38	26	22	29	18	35
Real estate magazine	25	60	11	22	18	25	39	42
Other Web sites with real estate list	in <u>:</u> 25	11	36	26	24	25	24	27
Direct mail (flyers, postcards, etc.)	16	*	11	14	25	16	17	8
Video	12	*	4	8	15	12	3	*
Social networking Web sites	5	*	*	2	4	5	*	*
Television	2	10	10	2	1	2	3	*
Video hosting Web sites (e.g., You	Tuk 2	*	*	1	*	2	*	*
Other	5	*	3	3	5	5	11	4

^{*} Less than 1 percent

Exhibit 7-9

HOW REAL ESTATE AGENT WAS COMPENSATED

(Percentage Distribution)

Texas

Paid by seller	78%
Percent of sales price	71
Flat fee	4
Per task fee	*
Other	2
Don't Know	1
Paid by buyer and seller	5
Paid by buyer only	4
Other	9
Don't Know	4

Paid by seller	81%
Percent of sales price	76
Flat fee	3
Per task fee	*
Other	*
Don't Know	1
Paid by buyer and seller	9
Paid by buyer only	5
Other	4
Don't Know	2

^{*} Less than 1 percent

Exhibit 7-9

HOW REAL ESTATE AGENT WAS COMPENSATED

(Percentage Distribution)

Texas

Paid by seller	78%
Percent of sales price	71
Flat fee	4
Per task fee	*
Other	2
Don't Know	1
Paid by buyer and seller	5
Paid by buyer only	4
Other	9
Don't Know	4

Paid by seller	81%
Percent of sales price	76
Flat fee	3
Per task fee	*
Other	*
Don't Know	1
Paid by buyer and seller	9
Paid by buyer only	5
Other	4
Don't Know	2

^{*} Less than 1 percent

Exhibit 7-10

NEGOTIATING THE COMMISSION RATE OR FEE WITH THE REAL ESTATE AGENT

(Percentage Distribution)

Texas

Real estate agent initiated discussion of	44%
compensation	
Client brought up the topic and the real estate	24
agent was willing to negotiate their	
commission or fee	
Client brought up the topic and the real estate	7
agent was not willing to negotiate their	
commission or fee	
Client did know commissions and fees could	14
be negotiated but did not bring up the topic	
Client did not know commissions and fees	12
could be neaotiated	

Real estate agent initiated discussion of	44%
compensation	
Client brought up the topic and the real estate	25
agent was willing to negotiate their	
commission or fee	
Client brought up the topic and the real estate	9
agent was not willing to negotiate their	
commission or fee	
Client did know commissions and fees could	10
be negotiated but did not bring up the topic	
Client did not know commissions and fees	11
could be negotiated	

FOR SALE BY OWNERS SELLERS

Exhibit 8-1	FSBO AND AGENT-ASSISTED SALES, BY LOCATION
Exhibit 8-2	FSBO AND AGENT-ASSISTED SALES, 2003-2010
Exhibit 8-3	CHARACTERISTICS OF FSBO AND AGENT-ASSISTED SELLERS
Exhibit 8-4	TYPE OF HOME SOLD, FSBO AND AGENT-ASSISTED SELLERS
Exhibit 8-5	LOCATION OF HOME SOLD, FSBO AND AGENT-ASSISTED SELLERS
Exhibit 8-6	SELLING PRICE, FSBO AND AGENT-ASSISTED SELLERS
Exhibit 8-7	TIME ON THE MARKET, FSBO AND AGENT-ASSISTED SELLERS
Exhibit 8-8	SELLER URGENCY, FSBO AND AGENT-ASSISTED SELLERS
Exhibit 8-9	INCENTIVES OFFERED TO ATTRACT BUYERS, FSBO AND AGENT-ASSISTED SELLERS
Exhibit 8-10	MOST IMPORTANT REASON FOR SELLING HOME AS FSBO
Exhibit 8-11	METHOD USED BY FSBO SELLERS TO MARKET HOME
Exhibit 8-12	MOST DIFFICULT TASK FOR FSBO SELLERS
Exhibit 8-13	HOW FSBO SELLERS WILL SELL THEIR CURRENT HOME

FOR SALE BY OWNERS SELLERS

Exhibit 8-1

FSBO AND AGENT-ASSISTED SALES, BY LOCATION

(Percentage Distribution)

Texas

SELLERS WHO SOLD A HOME IN A

	All Sellers	Suburb/ Subdivision	Small town	Urban/ Central city	Rural area	Resort/ Recreation area
For-sale-by-owner (FSBO)	6%	6%	*	*	*	50%
Seller knew buyer	2	2	*	*	*	*
Seller did not know buyer	4	4	*	*	*	50
Agent-assisted	90	92	94	75	90	50
Other	4	2	6	25	10	*

U.S.

SELLERS WHO SOLD A HOME IN A

				Urban/		Resort/
		Suburb/		Central	Rural	Recreation
	All Sellers	Subdivision	Small town	city	area	area
For-sale-by-owner (FSBO)	9%	6%	7%	15%	13%	19
Seller knew buyer	5	3	2	11	9	*
Seller did not know buyer	5	4	5	3	4	19
Agent-assisted	88	93	91	82	85	81
Other	3	1	1	3	2	*

^{*} Less than 1 percent

Exhibit 8-2

FSBO AND AGENT-ASSISTED SALES, 2003-2010

(Percentage Distribution)

Texas

	2010
All FSBO (For-sale-by-owner)	6%
Seller knew buyer	2
Seller did not know buyer	4
Agent-assisted	90
Other	4

	2003	2004	2005	2006	2007	2008	2009	2010
All FSBO (For-sale-by-owner)	14%	14%	13%	12%	12%	13%	11%	9%
Seller knew buyer	5	5	5	5	5	6	5	5
Seller did not know buyer	9	10	8	7	7	7	6	5
Agent-assisted	83	82	85	84	85	84	85	88
Other	4	4	2	3	3	3	4	3

Exhibit 8-3
CHARACTERISTICS OF FSBO AND AGENT-ASSISTED SELLERS

Texas

	_		FSBO		AC	TED	
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	First FSBO, then Agent- assisted
Median age	50	52	52	53	49	49	50
Median income (2009)	\$107,300	\$57,500	\$52,500	\$60,000	\$111,500	\$112,100	\$74,900
Household composition							
Married couple	80%	62%	60%	63%	82%	82%	83%
Single female	12	8	20	*	12	12	17
Single male	5	23	20	25	4	4	*
Unmarried couple	3	8	*	13	3	3	*
Other	*	*	*	*	*	*	*

	_		FSBO		AGENT-ASSISTED			
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	First FSBO, then Agent- assisted	
Median age	49	47	46	49	49	49	50	
Median income (2009)	\$90,000	\$64,000	\$64,800	\$63,000	\$93,200	\$94,000	\$78,400	
Household composition								
Married couple	75%	68%	64%	74%	76%	76%	78%	
Single female	16	18	20	16	15	15	10	
Single male	6	10	14	6	5	5	10	
Unmarried couple	3	3	2	4	3	3	*	
Other	1	1	1	*	1	1	1	

^{*} Less than 1 percent N/A- Not Available

Exhibit 8-4

TYPE OF HOME SOLD, FSBO AND AGENT-ASSISTED SELLERS

(Percentage Distribution)

Texas

	_		FSBO		
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	Agent- Assisted
Detached single-family home	86%	46%	60%	38%	89%
Townhouse/row house	5	*	*	*	5
Duplex/apartment/condo in 2 to 4 unit building	2	8	20	*	1
Apartment/condo in a building with 5 or more units	2	8	*	13	2
Mobile/manufactured home	3	31	20	38	1
Other	2	8	*	13	2

^{*} Less than 1 percent

	_				
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	Agent- Assisted
Detached single-family home	81%	67%	71%	62%	83%
Townhouse/row house	7	3	2	3	8
Duplex/apartment/condo in 2 to 4 unit building	2	3	2	5	1
Apartment/condo in a building with 5 or more units	5	4	4	3	5
Mobile/manufactured home	3	20	14	26	1
Other	2	5	7	1	2

Exhibit 8-5

LOCATION OF HOME SOLD, FSBO AND AGENT-ASSISTED SELLERS

(Percentage Distribution)

Texas

FSBO Seller Knew Seller did not **All FSBO All Sellers** Buyer **Know Buyer Agent-Assisted** Suburb/Subdivision 62% 77% 80% 75% 62% Small town 16 17 8 9 Urban area/Central city 9 13 Rural area 10 8 20 10 Resort/Recreation area 13 3 3 8

	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	Agent-Assisted
Suburb/Subdivision	53%	40%	38%	41%	54%
Small town	18	17	13	22	18
Urban area/Central city	17	26	30	22	16
Rural area	10	14	18	10	10
Resort/Recreation area	2	2	1	4	2

^{*} Less than 1 percent

^{*} Less than 1 percent

Exhibit 8-6

SELLING PRICE, FSBO AND AGENT-ASSISTED SELLERS

(Percentage Distribution)

Texas

			FSBO		AGENT-ASSISTED					
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	then Agent- assisted			
Median selling price	\$170,000	\$122,000	\$115,000	\$207,500	\$174,000	\$174,500	\$127,500			
Lowest selling price	\$10,800	\$10,800	\$15,000	\$10,800	\$11,500	\$11,500	\$18,000			
Highest selling price	\$2,825,000	\$500,000	\$122,000	\$500,000	\$2,825,000	\$2,825,000	\$184,000			
Sample size	202	13	5	8	181	182	6			
Sales price compared with asking price:										
Less than 90%	13%	8%	*	13%	13%	13%	40%			
90% to 94%	17	8	*	13	17	16	60			
95% to 99%	46	17	*	25	49	49	*			
100%	18	58	75	50	14	15	*			
101% to 110%	5	8	25	*	4	5	*			
More than 110%	2	*	*	*	2	2	*			
Median (sales price as a	97%	100%	100%	99%	97%	97%	92%			
percent of asking price)										
Number of times asking price										
None	48%	75%	100%	57%	46%	47%	33%			
One	27	25	*	43	28	27	50			
Two	14	*	*	*	15	15	17			
Three	6	*	*	*	7	7	*			
Four or more	4	*	*	*	4	4	*			

CAUTIONARY NOTE: Small sample sizes in some cases do not allow statistically robust results to be obtained. Please use caution when interpreting the results in cases where sample sizes are small.

U.S.			FSBO		AGENT-ASSISTED						
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	then Agent- assisted				
Median selling price	\$190,000	\$140,000	\$139,600	\$155,700	\$199,300	\$200,000	\$168,000				
Sales price compared with as	Sales price compared with asking price:										
Less than 90%	21%	14%	10%	18%	21%	20%	43%				
90% to 94%	19	14	5	23	20	20	12				
95% to 99%	38	21	14	29	40	40	23				
100%	17	48	68	29	13	13	18				
101% to 110%	4	2	2	1	4	4	*				
More than 110%	2	1	1	*	2	2	5				
Median (sales price as a	96%	100%	100%	97%	96%	96%	93%				
percent of asking price)											
Number of times asking price	was reduced:										
None	43%	59%	77%	38%	41%	42%	38%				
One	27	29	19	38	27	27	19				
Two	14	6	3	9	15	15	11				
Three	9	3	1	5	9	9	13				
Four or more	8	5	*	9	8	7	20				

^{*} Less than 1 percent N/A- Not Available

Exhibit 8-7 $\,$ TIME ON THE MARKET, FSBO AND AGENT-ASSISTED SELLERS $\,$

(Percentage Distribution)

Texas

	_		FSBO		AGENT-ASSISTED			
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	First FSBO, then Agent assisted	
Less than 1 week	6%	15%	40%	*	4%	5%	33%	
1 to 2 weeks	27	23	40	13	28	29	*	
3 to 4 weeks	16	8	*	13	17	17	*	
5 to 6 weeks	7	23	20	25	6	6	17	
7 to 8 weeks	7	8	*	13	7	8	*	
9 to 10 weeks	4	8	*	13	4	4	*	
11 to 12 weeks	6	8	*	13	6	6	*	
13 to 16 weeks	5	8	*	13	5	5	*	
17 to 24 weeks	8	*	*	*	9	8	17	
25 to 36 weeks	7	*	*	*	8	8	17	
37 to 52 weeks	4	*	*	*	4	4	*	
53 or more weeks	2	*	*	*	3	2	17	
Median weeks	5	5	1	7	5	4	13	

^{*} Less than 1 percent N/A- Not Available

	_		FSBO		AGENT-ASSISTED			
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent- assisted	Agent- assisted only	First FSBO, then Agent assisted	
Less than 1 week	5%	17%	25%	9%	3%	3%	9%	
1 to 2 weeks	23	26	36	15	23	24	10	
3 to 4 weeks	13	16	8	23	13	13	11	
5 to 6 weeks	6	7	5	8	6	6	4	
7 to 8 weeks	6	3	*	5	6	7	3	
9 to 10 weeks	4	4	4	4	5	4	6	
11 to 12 weeks	7	5	1	8	7	7	5	
13 to 16 weeks	6	8	12	4	6	6	4	
17 to 24 weeks	9	3	2	3	10	10	13	
25 to 36 weeks	8	5	5	4	8	8	14	
37 to 52 weeks	7	4	1	6	8	7	13	
53 or more weeks	6	6	1	10	6	6	10	
Median weeks	8	4	1	6	8	8	16	

^{*} Less than 1 percent

Exhibit 8-8

SELLER URGENCY, FSBO AND AGENT-ASSISTED SELLERS

(Percentage Distribution)

Texas

	_		FSBO		AG	ED	
			Seller	Seller did		Agent-	First FSBO,
			Knew	not Know	All Agent-	assisted t	hen Agent-
Sellers needed to sell:	All Sellers	All FSBO	Buyer	Buyer	assisted	only	assisted
Very urgently	18%	23%	*	25%	17%	17%	50%
Somewhat urgently	44	46	*	38	45	44	33
Not urgently	38	31	*	38	38	39	17

^{*} Less than 1 percent N/A- Not Available

	_		FSBO		AG	ENT-ASSIST	ED
			Seller	Seller did		Agent-	First FSBO,
			Knew	not Know	All Agent-	assisted t	hen Agent-
Sellers needed to sell:	All Sellers	All FSBO	Buyer	Buyer	assisted	only	assisted
Very urgently	18%	22%	18%	25%	17%	17%	23%
Somewhat urgently	41	34	37	31	42	41	46
Not urgently	41	44	45	43	42	42	32

Exhibit 8-9

INCENTIVES OFFERED TO ATTRACT BUYERS, FSBO AND AGENT-ASSISTED SELLERS

(Percent of Respondents)

Texas

	<u>-</u>	F\$BO			AGENT-ASSISTED		
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent	Agent- assisted only	First FSBO, then Agent assisted
None	51%	69%	80%	63%	48%	49%	67%
Home warranty policies	34	8	*	13	37	37	*
Assistance with closing costs	22	*	*	*	24	23	17
Credit toward remodeling or repairs	9	*	*	*	10	10	*
Other incentives, such as a car, flat screen TV, etc.	4	15	20	13	4	3	17
Assistance with condo association fees	49	31	20	38	52	51	33
Other	4	8	*	13	3	4	*

^{*} Less than 1 percent

	_	FSBO			AGENT-ASSISTED		
	All Sellers	All FSBO	Seller Knew Buyer	Seller did not Know Buyer	All Agent	Agent- assisted only	First FSBO, then Agent assisted
No	56%	77%	81%	73%	53%	53%	70%
Home warranty policies	25	2	1	3	28	28	17
Assistance with closing costs	20	9	9	9	22	21	17
Credit toward remodeling or repairs	5	4	3	4	6	6	2
Other incentives, such as a car, flat screen TV, etc.	4	2	2	2	4	4	5
Assistance with condo association fees	1	*	*	*	1	1	*
Other	4	8	5	11	4	4	5

^{*} Less than 1 percent

Exhibit 8-10

MOST IMPORTANT REASON FOR SELLING HOME AS FSBO

(Percentage Distribution)

Texas

	Ī	Seller Knew	Seller did not
	All FSBO	Buyer	Know Buyer
Did not want to pay a commission or fee	17%	*	29%
Sold it to a relative, friend or neighbor	33	80	*
Buyers contacted seller directly	33	20	43
Did not want to deal with an agent	8	*	14
Agent was unable to sell home	*	*	*
Could not find an agent to handle transaction	*	*	*
Other	8	*	14

^{*} Less than 1 percent

	All FSBO	Seller Knew Buyer	Seller did not Know Buyer
Did not want to pay a commission or fee	38%	19%	57%
Sold it to a relative, friend or neighbor	32	60	5
Did not want to deal with an agent	12	11	13
Buyers contacted seller directly	11	6	15
Agent was unable to sell home	5	2	8
Could not find an agent to handle transaction	1	2	*
Other	1	*	2

^{*} Less than 1 percent

Exhibit 8-11

METHOD USED BY FSBO SELLERS TO MARKET HOME

(Percent of Respondents)

Texas

	All FSBO	Seller Knew Buyer	Seller did not Know Buyer
Yard sign	25%	*	43%
Friends, relatives, or neighbors	42	20	57
Listing on the Internet	17	*	29
Print newspaper advertisement	17	*	29
For-sale-by-owner Web site	8	*	14
Open house	17	*	29
Other Web sites with real estate listings	8	*	14
Direct mail (flyers, postcards, etc)	*	*	*
For-sale-by-owner magazine	8	*	14
Social networking Web sites (e.g. Facebook, MySpace, etc.)	*	*	*
Television	*	*	*
Video	*	*	*
Other	*	*	*
None - Did not actively market home	42	80	14

	All FSBO	Seller Knew Buyer	Seller did not Know Buyer
Yard sign	46%	30%	62%
Friends, relatives, or neighbors	39	1	11
Listing on the Internet	27	12	41
Open house	14	1	27
Print newspaper advertisement	12	1	23
For-sale-by-owner Web site	11	*	22
Other Web sites with real estate listings	7	*	14
Social networking Web sites (e.g. Facebook, MySpace, etc.)	5	*	9
For-sale-by-owner magazine	2	*	4
Direct mail (flyers, postcards, etc)	1	1	1
Video	1	*	1
Television	*	*	*
None - Did not actively market home	28	44	12
Other	2	1	2

^{*} Less than 1 percent

Exhibit 8-12 MOST DIFFICULT TASK FOR FSBO SELLERS

(Percentage of Distribution)

Texas

		Seller Knew	Seller did not
	All FSBO	Buyer	Know Buyer
Understanding and performing paperwork	17%	*	*
Preparing or fixing up the home for sale	33	*	67
Getting the price right	33	*	*
Selling within the length of time planned	*	*	*
Attracting potential buyers	17	*	33
Having enough time to devote to all aspects of the sale	*	*	*
Helping buyer obtain financing	*	*	*
Other	*	*	*
None/Nothing	*	*	*

^{*} Less than 1 percent

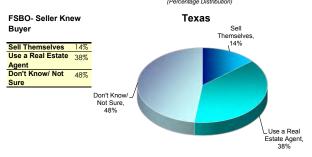
		Seller Knew	Seller did not
	All FSBO	Buyer	Know Buyer
Getting the price right	23%	20%	23%
Preparing or fixing up the home for sale	18	16	19
Selling within the length of time planned	14	13	16
Having enough time to devote to all aspects of the sale	13	11	14
Attracting potential buyers	13	7	17
Understanding and performing paperwork	10	9	11
Helping buyer obtain financing	6	16	*
Other	4	9	*

^{*} Less than 1 percent

Exhibit 8-13 HOW FSBO SELLERS WILL SELL THEIR CURRENT HOME (Percentage of Distribution)

Texas

HOW FSBO SELLERS WILL SELL THEIR CURRENT HOME - FSBO, Seller Knew Buyer (Percentage Distribution)



HOW FSBO SELLERS WILL SELL THEIR CURRENT HOME - FSBO, Seller Did Not Know Buyer (Percentage Distribution)

FSBO- Seller Did No **Know Buyer**





FOR SALE BY OWNERS SELLERS

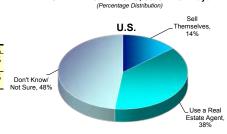
HOW FSBO SELLERS WILL SELL THEIR CURRENT HOME (Percentage of Distribution)

U.S.

HOW FSBO SELLERS WILL SELL THEIR CURRENT HOME - FSBO, Seller Knew Buyer

FSBO- Seller Knew Buyer

Sell Themselves	14%
Use a Real Estate	38%
Agent	
Don't Know/ Not	48%
Sure	

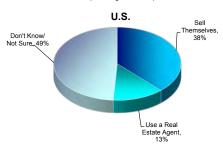


HOW FSBO SELLERS WILL SELL THEIR CURRENT HOME - FSBO, Seller Did Not Know

Buyer (Percentage Distribution)



Sell Themselves	38%
Use a Real Estate	13%
Agent	
Don't Know/ Not	49%
Sure	



2010 Profile of Home Buyers and Sellers Texas Report

Conclusion

Home buying and selling remains an important segment of the national and local economies, especially due to the housing sector's unique power to revitalize the economy during challenging times. With historically low mortgage rates, buyers and sellers continue to have opportunities to trade up, trade down, relocate or purchase a second home. First-time buyers are now 50 percent of the market, are discovering and capturing the benefits of homeownership, which contributes to significant wealth accumulation, among other financial, social, and personal rewards.

Consumers rely on the experience and expertise of real estate professionals to assist when buying and selling a home. Working in an extremely competitive environment, agents and brokers provide high levels of service to meet the varied needs of home buyers and sellers. The value that consumers place on the services offered by real estate professionals is reflected in the large majority of both buyers and sellers who would use their agents again or recommend them to others.

The 2010 Profile of Home Buyers and Sellers allows real estate professionals to better understand their clients and how their needs are changing over time. For example, survey results show that typical Texas buyers had a higher median household income and there was a smaller share of first-time buyers in Texas. More sellers in Texas relied on real estate agents to help sell their home than sellers nationwide. Information in this report will assist REALTORS® as they strive to meet the varied needs of their clients while offering superior service to America's home buyers and sellers.