



SHAPING TEXAS 1920-2020



## DID YOU KNOW?

# REALTORS® HOLD THEMSELVES TO A HIGHER STANDARD



Members of Texas REALTORS® have been working for the betterment of consumers for 100 years. They advocate on behalf of buyers, sellers, and homeowners at all levels of government, and they are trusted advisors who help you buy, sell, lease, and manage real estate.

REALTORS® also hold themselves to the highest professional standard. That's not just talk—they voluntarily join the REALTOR® organization and pledge to follow a strict Code of Ethics.

### WHAT IS THE CODE OF ETHICS?

The Code of Ethics is a set of duties that members of the REALTOR® organization must follow. All licensed agents and brokers must comply with Texas laws, but REALTORS® go beyond those requirements. Members of Texas REALTORS® also must complete additional education requirements than those required by law. That means you benefit from the highest level of service and expertise.

### WHAT KIND OF DUTIES DO REALTORS® PLEDGE TO UPHOLD?

REALTORS® pledge to abide by 17 articles and dozens of standards of practice that outline the behaviors required of all REALTORS®—duties to clients, consumers, the public, and other REALTORS®. It ensures all parties in transactions are treated fairly.

### HOW IS IT ENFORCED?

Anyone who believes a REALTOR® has not met the obligations outlined in the Code of Ethics may file a complaint, which sets in motion a process to assess the complaint's validity. If the REALTOR® is found to have violated the Code of Ethics, penalties can include taking further education, paying a fine, facing suspension of membership, or being expelled from the REALTOR® organization. That makes REALTORS® accountable.

**WHEN YOU HAVE REAL ESTATE NEEDS, DON'T SETTLE FOR LESS. MAKE SURE YOUR AGENT IS A REALTOR®.**

Learn more about the Code of Ethics and the commitment of REALTORS® to a higher standard of professionalism at [texasrealestate.com/code](https://texasrealestate.com/code).